



## HEAD OF KNOWLEDGE AND LEARNING

### POSITION DESCRIPTION

#### ABOUT AWS

AWS is a global membership-based collaboration that connects organizations dedicated to promoting responsible use of freshwater. Our members are drawn from all sectors: leading businesses, non-profits, public sector agencies and academic institutes. By connecting organizations at the forefront of collaboration on water, AWS facilitates the exchange of knowledge to advance the uptake of water stewardship worldwide.

The AWS Standard provides a globally-consistent framework for major water users to understand their water use and impacts, and to work collaboratively and transparently for sustainable water management within a catchment context. The AWS Standard system includes third party certification and a network of accredited professional service providers to support and assess the implementation of the Standard. The AWS Standard system is overseen by a multi-stakeholder governance structure.

The AWS network is fuelled by information from members, partners and a growing number of local water stewardship networks which are coordinated by our regional partners and representatives. Knowledge and learning are fundamental to both our ambitions for growth and the integrity of the AWS System.

#### ABOUT THE ROLE

As Head of Knowledge and Learning, you will be responsible for furthering our ambition that the AWS System is rooted in learning and continual improvement, and that AWS is recognized as the global knowledge hub for water stewardship.

Accountable to the AWS Chief Executive, this is a new role that will lead the development of knowledge and learning strategies, systems and programs, and their implementation across the AWS System. Effective working relationships with regional partners, local representatives and AWS members will be a crucial determinant of success in this role.

The Head of Knowledge and Learning will have responsibilities for designing and establishing knowledge management and impact monitoring systems consistently across the AWS network. These systems will help to build the quality, integrity and uptake of AWS water stewardship, while enhancing the capacity of AWS to learn, adapt and continually improve the quality of our work.

The position will be either home based or located at our small office in the east of Scotland.

## WHO YOU ARE AND WHAT YOU'LL DO

### You're a sustainability nut

- You will infuse your passion for sustainability into our organization and how we work, and be instrumental in our promotion of the responsible use of freshwater

### You're a leader and an innovator

- You will quickly understand the knowledge and learning ambitions of AWS and guide the organization and network on how to achieve these ambitions
- You will work closely with regional partners, local water stewardship networks and international staff to shape our strategic approach to knowledge and learning across the AWS System.
- You will lead on the design, development and implementation of knowledge management systems for AWS, ensuring robustness and consistency of approach
- You will ensure our work on knowledge and learning is considered 'best in class'

### You're a communicator

- You will ensure we can demonstrate the value and impact of water stewardship to partners, members and other stakeholders in a way that is compelling and inspires confidence
- You will develop a robust evidence base for AWS water stewardship, ensuring that this evidence resonates with diverse sectors and geographies
- You will work closely with the communications teams from AWS and regional partners to ensure compelling evidence results in greater participation, learning and improvements

## WHAT YOU'LL NEED TO SUCCEED

- At least eight years' experience working on knowledge management within global organizations or networks (experience within ISEAL member standards would be considered an asset)
- Experience developing knowledge management strategies and systems
- Experience in programme management, design, monitoring, evaluation, learning and reporting
- Solid understanding of approaches to sustainability and natural resource or environmental management (experience in water management would carry additional weight)
- An understanding of multi-stakeholder stewardship systems (previous experience working with multi-stakeholder systems would carry additional weight)
- Proven ability to lead teams and deliver impact, with minimal supervision in a fast-paced and challenging environment.
- Ability to communicate complex technical, or politically sensitive information to diverse audiences in simple and engaging terms
- Post-graduate degree in a relevant discipline
- Fluency in written and spoken English
- High level of competency in Microsoft Office
- The ability to travel internationally as required for the role



## HOW TO APPLY

If you think you might be right for this job, please send an email marked “VACANCY: KNOWLEDGE & LEARNING” to [jobs@a4ws.org](mailto:jobs@a4ws.org) by Friday 23<sup>rd</sup> March. Your email should include the following attachments:

- A covering letter explaining why you are interested in the position and demonstrating how you meet the person specification
- Your current CV with email addresses and telephone numbers of two referees
- At least two examples of publications or reports which you have authored

Only shortlisted candidates will be contacted. Unfortunately, we cannot provide feedback to unsuccessful candidates.