



**ALLIANCE FOR WATER STEWARDSHIP (AWS)
AUDIT REPORT**

Based on AWS Standard Version 2.0

[Coca Cola European Partners]

[143 avenue des Thermes, Chaudfontaine, 4050 Chaudfontaine, Belgium]

Report Date: [15/04/2021]
Report Version: [02.0]
Prepared by: [LLC "Control Union Certifications"]
Project No.: [828160]
AWS Reference No.: [AWS-000341]

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1. Executive Summary

"Chaudfontaine is a entity producing mineral water (no soft drinks). Chaudfontaine is a part of Coco-Cola. At Chaudfontaine about 150 employers are employed on the site area of 127,500 m2. Chaudfontaine is owner of 7 Boreholes. The water cycle is confined aquafer based in the River basin : Meuse. Mineral water is treated and packed on 4 lines. Line 16= RGB (glass) Line 11 and 15 producing PET bottles, Line 17 is aseptic

- 4 boreholes recognized as Natural mineral Thermal Water (product)
- Astrid 40 m3/hr and Charlemagne 15 m3/hr and Philippe 17 m3/hr (use as bottle water) and Graulich 10m3/hr (Both recognized as mineral sources)
- Graulich borehole as back up.
- 1 borehole Thermal water: P12 Used as water for municipal Pool and the Chateau des Thermes
- 2 borehole P8 and P9 (P8 in use, P9 in use for process water, cleaning, bottle washer)
- Community water CILE "

During the audit following persons were present and interviewed:

Etienne Wauters	QESH Manager
Yveline Cornelis	QESH System Mgt. Coordinator (ycornelis@cokecce.com)
Dominique Paquet	Quality and environment manager (dpaquet@cokecce.com)
Arnaud Wislez	Manager upstream Mineral Water & Syrups

The audit was conducted on 19-01-2021.

The audit team was comprised of following auditors;

Name of Auditor	Role in Audit
Jan Hofsteede	Lead Auditor (Sole Auditor)

Observations: The company water management annual plan for all the outcomes of the AWS Standard. Thus, company has involved in good water stewardship practices and with their actions and work in society, they are in continual process of achieving five outcomes of the AWS standard.

The audit findings showed that the site meet up with all the criteria for Platinum level of AWS certification thus AWS Platinum level certification is recommended for the site.

2. General Information

2.1. Client Details

Company Name	Coca Cola European Partners
Business address:	143 avenue des Thermes, Chaudfontaine, 4050 Chaudfontaine, Belgium
Auditing Site Address:	143 avenue des Thermes, Chaudfontaine, 4050 Chaudfontaine, Belgium
Activities / Processes:	Manufacturing of mineral waters
Principle contact person:	Yveline Cornelis, Dominique paquet, Arnaud Wislez, Etienne Wauters
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2.2. Certification Details

Audit Date(s):	19/01/2021
Auditor Team:	Jan Hofsteede (Lead Auditor)
Certification Date:	16/04/2021
Level of Certification:	Platinum
Proposed date for next audit:	18/02/2022
Audit Report completed by:	Jan Hofsteede (Lead Auditor)

Project No.:	828160
AWS Reference No.:	AWS-000341

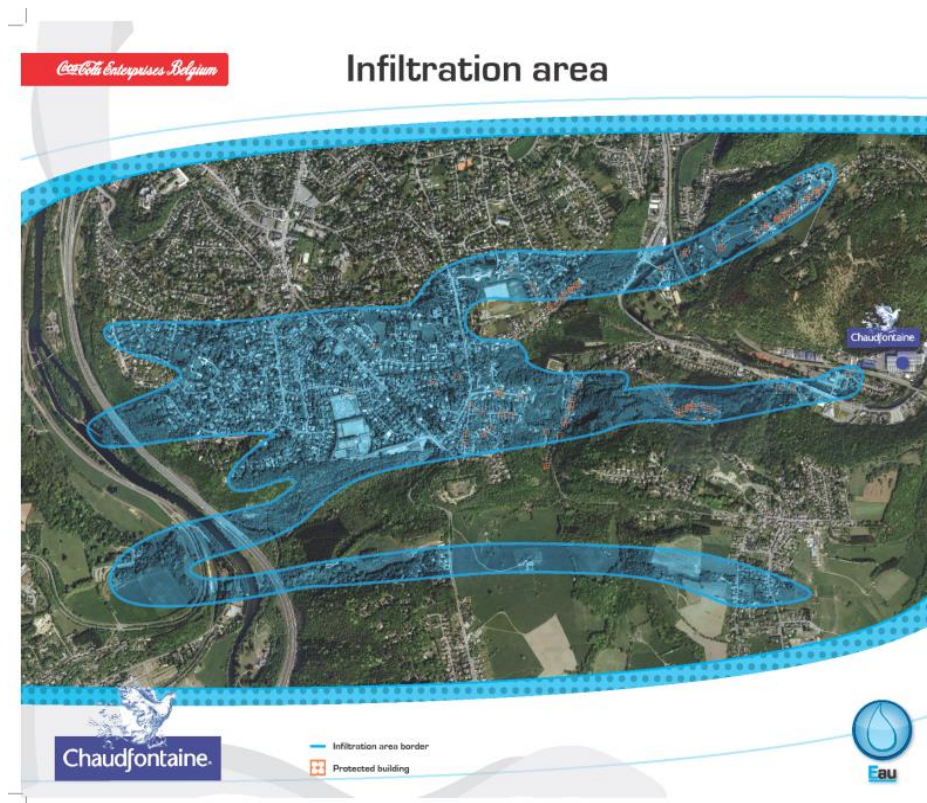
3. Scope of Assessment

Audit Standard	Alliance for Water Stewardship V2.0		
Initial Audit	Yes		
Surveillance Audit	No		
Type of Certification	Single Site	Multi-site	Group
	X		
Location of Audit	143 avenue des Thermes, Chaudfontaine, 4050 Chaudfontaine, Belgium		
Scope of Certification	Manufacturing of mineral waters		
Assessment on-site activities includes	Document review, management interview, employee interview, Stakeholder interview, onsite implementation review		

4. Description of the Catchment

Catchment is the confined aquafere with an ray of 4 Km.

In the aquafer is a natural water cycle of approximately 60 year. Mineral water is pumped for treatment for bottling water. Own wells for process water and water supply to a wellness centre (chatheux the therme and public swimming pool)



5. Summary on Stakeholder and shared Water Challenges

The principal stakeholders for the site are given in below table:

Name	Role or relationship
CILE	Municipal water supply
Commune de Chaudfontaine	Monitoring of authorized activities within infiltration area -Crisis management in case of pollution in infiltration area
Inhabitants of Chaudfontaine	Potential impact of our activity - Modification of oil storage tank for inhabitants within the infiltration area
Source-O-Rama	Support to educative center- organization of school visits
Piscine Communale de Chaudfontaine	We provide water from borehole P12
Château des Thermes	We provide water from borehole P12
Région Wallonne	-Permits for water extraction Deivers the permit for wastewater
CRV	partner of CRV (contrat de rivière Vesdre)
SPF Santé publique	Deliver the recognition as natural mineral water
GIMPE	Groupement des Industriels de la Meuse pour la protection de l'environnement

As per the Annual water management plan, site has set targets, which are as follow -

- AWS Certification: ETW 01/2021
- Update SVA (Source Vulnerability Assessment): ETW Q2 2021
- Update SWPP (Source Water Protection plan): AWI Q3 2021

- Reduce WUR (1,78 » 1,62)
 - Optimization of Aseptic productions (3 Shift production): AWI Q2 2021
 - Optimization of RO treatment: AWI Q2 2021
 - Add additional water meters on Utilities Water: NCC Q2 Q3 2021
 - Start Study for Water Neutral Plant (new Wastewater treatment): NCC Q4 2021

- Reduce global pumping volumes
 - Put 1 borehole on hold during low production: AWI Q1 2021

- Waste Water Quality
 - Upgrade of Actual Wastewater Treatment plant: AWI Q1 2021
 - Start Study for new Wastewater treatment plant: NCC Q4 2021

- Water quality
 - Continue actual quality Monitoring for NMW & Process water: PADO Q1-Q4 2021
 - Upgrade of CIP Mineral Water circuit: NCC Q4 2021
- Securing Infiltration area
 - Securing domestic oil tanks in Infiltration area: End of project foreseen: CJLO 12/2021
- Reinforce Projects with local Stakeholders
 - Contrat Rivière Vesdre YVD: Q1 2021
 - Natagora: Investigate possibility for volunteering work in Natural Parc (Trooz) YVD: Q2 2021
 - Take part of « Wallonie propre » days: Cleaning of Vesdre banks near factory: PADO:05/2021
 - Ask for feedback to key Stakeholders ETW: Q2 2021

6. Summary of the Assessment

6.1. Major Non-conformities

Sr. No.	AWS Criteria	Description of NC	Response from Client (explanation & documents)	Closure
		Nil		

6.2. Minor Non-conformities

Sr. No.	AWS Criteria	Description of NC	Response from Client (explanation & documents)	Closure
		Nil		

6.3. Observations

Sr. No.	AWS Criteria	Description of NC	Response from Client (explanation & documents)	Closure
		Nil		

7. Audit Checklist

Step 1: Gather and Understand: Gather data to understand shared water challenges and water risks, impacts and opportunities

To ensure that the site gathers data on its water use and its catchment context and that the site uses these data to understand its shared water challenges as well as its contributions (both positive and negative) to these challenges, water risks, impacts, and opportunities. This information also informs the development of the site's water stewardship strategy and plan (Step 2) and guides the actions (Step 3) necessary to fulfil the site's commitments.

AWS Criteria	Indicators	Findings
<p>1.1 Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.</p>	<p>1.1.1 The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:</p> <ul style="list-style-type: none"> • Site boundaries; • Water-related infrastructure, including piping network, owned or managed by the site or its parent organization; • Any water sources providing water to the site that are owned or managed by the site or its parent organization; • Water service provider (if applicable) and its ultimate water source; • Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies; • Catchment(s) that the site affect(s) and is reliant upon for water. 	<p>Organization has 7 boreholes Water source list mapping of abstraction points: 4 borehole as natural mineral Water supply 3 boreholes used for process water supply 1 borehole P12 used as thermal water/ swimming pool (not by Chaudfontaine).</p> <p>Astrid borehole Permit 1997. Charlemagne borehole: Permit from 1992-Nov</p> <p>Flow meters are connected to monitoring system. Online monitoring and monthly water balance calculation.</p> <p>Annually review of compliance to abstraction permit records.</p> <p>On the permit there are no expiry dates</p> <p>Debit flow meters are of surface water well P8 and P9 are new and calibrated.</p>
<p>1.2 Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries</p>	<p>1.2.1 Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:</p>	<p>Partnerships with other organizations via GIMPE Source O Rama Public exposition/education about the Vesdre and visit to Chaudfontaine plant. Opening turbine Dec 2016</p>

AWS Criteria	Indicators	Findings
	<ul style="list-style-type: none"> Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people; Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies; Provide evidence of stakeholder consultation on water-related interests and challenges; Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups; Identify the degree of stakeholder engagement based on their level of interest and influence 	<p>Identification of Stakeholder by Stakeholder Analyse SWM sustainable water management)</p> <p>Natagora Nature collaboration. On voluntary base</p> <p>GIMPE Groupement des industries voor de la Meuse. Water river basin</p> <p>Hydro B electricite turbine. Chaudfontaine will get exclusively the power of the turbine</p> <p>Sourc órama Water explanation centre.</p> <p>Stakeholder analyse performed 2021</p>
	<p>1.2.2 Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.</p>	<p>Stakeholders identified and influence between site and stakeholder identified. Mentioned in stakeholder analyses</p>
<p>1.3 Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation</p>	<p>1.3.1 Existing water-related incident response plans shall be identified</p>	<p>Crisis plan available with city of chaufontaine (planification durgence communale) 14-02-2008</p> <p>Crisis book (16-10-2019) with scenarios who can appear</p>
	<p>1.3.2 Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped</p>	<p>Water mapping every year with water balance 2020</p> <p>CHF -WP- 220500 Procedure water management.</p> <p>SVA: Source vulnerability assessment</p> <p>SWPP: Source water protection plan</p>
	<p>1.3.3 Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or</p>	<p>Water mapping every year with water balance 2020</p> <p>CHF -WP- 220500 Procedure water management.</p>

AWS Criteria	Indicators	Findings
	environment, an indication of annual high and low variances shall be quantified	SVA: Source vulnerability assessment SWPP: Source water protection plan Procédure Gestion de l'eau: CHF-WP220500 Localisation des principaux arrêts d'urgence et vannes CHF-WI230103 CRS Masterplan 2021
	1.3.4 Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.	Watermapping every year with water balance 2020 CHF -WP- 220500 Procedure water management. SVA: Source vulnerability assessment SWPP: Source water protection plan Procédure Gestion de l'eau: CHF-WP220500 Localisation des principaux arrêts d'urgence et vannes CHF-WI230103 CRS Masterplan 2021
	1.3.5 Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site	Source of pollution are identified. Source Water Protection Plan: CHF-SWPP & Source Vulnerability Assessment (SVA) Map of physical scope of site is provided with locations.
	1.3.6 On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values	Related area's are analysed in document: analyses et comparaison Veldre AMONT AVAL et REJET
	1.3.7 Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.	Calcul du prix de leau annee 2019 calculation 04-12-2020

AWS Criteria	Indicators	Findings
	1.3.8 Levels of access and adequacy of WASH at the site shall be identified	Assessment for WASH document of march 2016 auto evaluation Ward business council for sustainable development WCSD water
1.4 Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services	1.4.1 The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified	Site has identified embedded water use and working on water footprint actions throughout its supply chain. Source Water Protection Plan: CHF-SWPP & Source Vulnerability Assessment (SVA) Data exists for softdrink manufacturing. Data about water users of our material suppliers and make a Global water use figure for a mineral water (waterfootprint)
	1.4.2 The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.	No outsourced services within the catchment. Car wash on the premises
	1.4.3 Advanced Indicator The embedded water use of primary inputs in catchment(s) of origin shall be quantified.	No embedded water use within the catchment. Car wash on the premises
1.5 Gather water-related data for the catchment, including: water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH	1.5.1 Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.	Water policy available 18-12-2020 Via coca-cola.be
	1.5.2 Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.	Verifield is a system which manage regulatory requirements
	1.5.3 The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance	SWPP described. Because of the aquafere no risk on scarcity for mineral water. In the catchment rain has a low impact on the confined aquafer. Based on several monitoring

AWS Criteria	Indicators	Findings
		during 60 year no significant changes according JLCO
	1.5.4 Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified	Water quality of the catchment is identified. Chemical, physical and biologic. Monitoring in process CHF W1101435302 of boreholes. Checked during audit monitoring plan Monitoring of the Vesdre and effluent of the WWTP Lancelan Plan d'échantillonnage microbiologique des eaux de process: CHF-W1101435302
	1.5.5 Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement	Carte interactive. 4 km Update Natura 2000 in a circle of 25 Km around the site. Based on biodiversity .wallonie.be recherche géographique
	1.5.6 Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.	Water infra structure is mapped https:// www.cile.be cliquer sur La CILE: rapport annuel (maintenance, actions, monitoring)
	1.5.7 The adequacy of available WASH services within the catchment shall be identified	Wash assessment available
	1.5.8 Advanced Indicator Efforts by the site to support and undertake catchment level water-related data collection shall be identified	Measuring quality upstream and or downstream Plans de contrôles Plan d'échantillonnage microbiologique des eaux de process: CHF-W1101435302 [6 Points]
	1.5.9 Advanced Indicator The adequacy of WASH provision within the catchments of origin of primary inputs shall be identified.	Wash assessment available The suppliers of materials are all from Europe and are subject to legal health requirements [4 Points]
1.6 Understand current and future shared water challenges in the catchment, by linking the water	1.6.1 Shared water challenges shall be identified and prioritized from the information gathered	Recorded in SWPP no shared water challenges but nevertheless

AWS Criteria	Indicators	Findings
<p>challenges identified by stakeholders with the site's water challenges</p>		<p>actions taken such as the protection of the infiltration zone (intervention of the RW in the costs)</p>
	<p>1.6.2 Initiatives to address shared water challenges shall be identified.</p>	<p>Recorded in SWPP no shared water challenges but nevertheless actions taken such as the protection of the infiltration zone (intervention of the RW in the costs)</p>
	<p>1.6.3 Advanced Indicator Future water issues shall be identified, including anticipated impacts and trends</p>	<p>Recorded in SWPP (Source water protection plan) contains a risk assessment on water supply mineral water, process water an water treatment. Future water issues included. Actions taken such as the protection of the infiltration zone (intervention of the RW in the costs). [3 Points]</p>
	<p>1.6.4 Advanced Indicator Potential water-related social impacts from the site shall be identified, resulting in a social impact assessment with a particular focus on water.</p>	<p>Plan Eau 2021 Stakeholder analyses. together with the community of city chaufontaine (as stakeholder) the mineral production site has meeting about impact. [4 Points]</p>
<p>1.7 Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.</p>	<p>1.7.1 Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact</p>	<p>Recorded in SWPP</p>
	<p>1.7.2 Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities</p>	<p>Recorded in SWPP</p>
<p>1.8 Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance</p>	<p>1.8.1 Relevant catchment best practice for water governance shall be identified.</p>	<p>Procédure Gestion de l'eau/ CHF-WP220500 Water mapping 2020 Water best practice Water Efficiency project in Chaudfontaine Plan Eau 2021 552 citernes securisees fin 2020 Plan d'urgence commication</p>

AWS Criteria	Indicators	Findings
		communication routine in place (production meeting) WASH assessment
	1.8.2 Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified	Water mapping 2020
	1.8.3 Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.	Water best practice
	1.8.4 Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified	Maintenance plan in place. Chemical's inventory
	1.8.5 Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified	WASH assessment

Step 2: Commit and Plan: Commit to be a responsible water steward and develop a water stewardship plan

To ensure there is sufficient leadership support, site authority, and allocated resources for the site to implement the AWS Standard. It focuses on how a site will act on shared water challenges and improve its performance and the status of its catchment in terms of the AWS water stewardship outcomes. Step 2 links the information gathered in Step 1 to the actions implemented in Step 3, by describing who will do what and when.

AWS Criteria	Indicators	Findings
2.1 Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources	2.1.1 A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments: <ul style="list-style-type: none"> • That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes; • That the site implementation will be aligned to and in support of existing catchment sustainability plans • That the site's stakeholders will be engaged in an open and transparent way • That the site will allocate resources to implement the Standard. 	Water strategy of Coca cola company. Overview 2030 Water strategy https://fr.coca-cola.be/nos-marques-et-recit/chaudfontaine AWS policy signed by site manager and Coca Cola responsible in Belgium Vision 2024 Site Strategy chaudfonaine 2020 Declaration RW 2019
	2.1.2 Advanced Indicator	Water policy

AWS Criteria	Indicators	Findings
	A statement that explicitly covers all requirements set out in Indicator 2.1.1 and is signed by the organization's senior-most executive or governance body and publicly disclosed shall be identified.	[1 Points]
2.2 Develop and document a process to achieve and maintain legal and regulatory compliance	2.2.1 The system to maintain compliance obligations for water and wastewater management shall be identified, including: <ul style="list-style-type: none"> • Identification of responsible persons/positions within facility organizational structure • Process for submissions to regulatory agencies 	Regulatory is managed by a system. Organization chart available
2.3 Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.	2.3.1 A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard	Water strategy of Coca cola company. Overview 2030 Water strategy https://fr.coca-cola.be/nos-marques-et-recit/chaudfontaine
	2.3.2 A water stewardship plan shall be identified, including for each target: <ul style="list-style-type: none"> • How it will be measured and monitored • Actions to achieve and maintain (or exceed) it • Planned timeframes to achieve it • Financial budgets allocated for actions • Positions of persons responsible for actions and achieving targets • Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes. 	Via Water plan with goals and actions mentioned in plan EAU 2021
	2.3.3 Advanced Indicator The site's partnership/water stewardship activities with other sites within the same catchment (which may or may not be under the same organizational ownership) shall be identified and described	Subsidies Coca, Subsidies to CRV Contract de Reviere Vesdre. Subside to CRV for idee 2020 Natagora Reserve Naturelle Project de reserve Naturelle du 280920 cococoaep sustainability partnership by definition prohibited according to the Royal Decree of the Walloon government

AWS Criteria	Indicators	Findings
		<p>which prohibits any other drilling within our scope. [4 Points]</p>
	<p>2.3.4 Advanced Indicator The site's partnership/water stewardship activities with other sites in another catchment(s) (either under same corporate structure or with another corporate site) shall be identified</p>	<p>CCEP water management plan contract with cite of chaudfontaine to supply water to Hotel and swimming pool partnership by definition prohibited according to the Royal Decree of the Walloon government which prohibits any other drilling within our scope. [4 Points]</p>
	<p>2.3.5 Advanced Indicator Stakeholder consensus shall be sought on the site's water stewardship plan. Consensus should be achieved on at least one target. A list of targets that have consensus and in which stakeholders are involved shall be identified</p>	<p>fin 2021 in contact with stakeholder individually Consensus about amount of discharged water out of the WWTP. Consensus about quality parameters of discharged water out of the WWTP. Consensus about social initiatives together with community. (oil tanks remove) [7 Points]</p>
<p>2.4 Demonstrate the site's responsiveness and resilience to respond to water risks</p>	<p>2.4.1 A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified</p>	<p>SWPP plan Releve rabatements 2013 2020 Permit</p>
	<p>2.4.2 Advanced Indicator A plan to mitigate or adapt to water risks associated with climate change projections developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified</p>	<p>SWPP plan Source o rama (a local and social) initiative of Chaudfontaine site together with community of chaudfontaine village. https://visitchaudfontaine.be/waterhouse/ [6 Points]</p>

Step 3: Implement: Implement the site's stewardship plan and improve impacts

To ensure that the site is implementing the plan outlined in Step 2, mitigating risks and driving actual improvements in performance.

AWS Criteria	Indicators	Findings
3.1 Implement plan to participate positively in catchment governance	3.1.1 Evidence that the site has supported good catchment governance shall be identified	552 citernes securisees fin 2020 Declaration RW 2019 DGRNE communication 2020 Plan d'urgence communication
	3.1.2 Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented	No complies with legal and regulatory water requirements
	3.1.3 Advanced Indicator Evidence of improvements in water governance capacity from a site-selected baseline date shall be identified	Water mapping 2020 contains a tab folder with water saving items/improvements together with the influence and expected water saving and energy saving quantities. (Water map attached to this report) [2 Points]
	3.1.4 Advanced Indicator Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the good water governance of the catchment shall be identified.	fin 2021
3.2 Implement system to comply with water-related legal and regulatory requirements and respect water rights.	3.2.1 A process to verify full legal and regulatory compliance shall be implemented	With system called Verifield, full legal and regulatory compliance has been implemented.
	3.2.2 Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.	Procédure Gestion de l'eau CHF-WP220500 Procédure traitement et évacuation des eaux usées CHF WP090510 water ratio targets water mapping
3.3 Implement plan to achieve site water balance targets.	3.3.1 Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified	Procédure Gestion de l'eau CHF-WP220500 Procédure traitement et évacuation des eaux usées CHF WP090510 water ratio targets water mapping
	3.3.2 Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented	water scarcity is not a shared water challenge as there are no issues with respect to water scarcity.
	3.3.3 Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.	Water ratio targets set annually Convention de mise a disposition de l'eau a la commune
	3.3.4 Advanced Indicator	distribution of water to hospitals during covid 19 recession.

AWS Criteria	Indicators	Findings
	The total volume of water voluntarily re-allocated (from site water savings) for social, cultural and environmental needs shall be quantified.	Chaufontaine delivers water to the local swimming pool via their boreholes and Chaufontaine delivers water to the local Mineral thermal swimming pool (chateaux des thermes) Quantification of the volume is necessary.
3.4 Implement plan to achieve site water quality targets	3.4.1 Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.	Water plan 2021
	3.4.2 Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.	Quality of the vesdre is a shared water challenge. Via monitoring of the effluent this is managed . Also effluent of the wwtp is monitored no risk because compliance with current regulations
3.5 Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.	3.5.1 Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.	Grand Nettoyage d automne
	3.5.2 Advanced Indicator Evidence of completed restoration of non-functioning or severely degraded Important Water-Related Areas including where appropriate cultural values from a site-selected baseline date shall be identified. Restored areas may be outside of the site, but within the catchment	Assechement du bief de la laide heid.msg Assechement du bief de la laide Heid Lere visite sur le terrain avec CRV et comune No restored areas within the catchment. Chaufontaine has contact with the community (along the Vesdre river) and with stakeholders contact in CRV. Initiative to monitor the situation of the Vesdre area.
	3.5.3 Advanced Indicator Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the healthy status of Important Water-Related Areas in the catchment shall be identified.	Natogora supporté par CCEP Collaboration Natogora.msg https://www.natogora.msg Project de Reserve Naturelle [2 Points]
3.6 Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.	3.6.1 Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified	Wash assessment

AWS Criteria	Indicators	Findings
	3.6.2 Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for Indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective	Wash assessment
	3.6.3 Advanced Indicator A list of actions taken to support the provision to stakeholders in the catchment of access to safe drinking water, adequate sanitation and hygiene awareness shall be identified.	Never appear arrived 1X given water in the case of very dry periods - old recording not available No scarcity of water. No unsafe drinking water in this area, Sufficient sanitation and hygiene aware ness. During the audit inspected sanitaire and wash within the factory and for logistic department. A list of actions shall be identified.
	3.6.4 Advanced Indicator In catchments where WASH has been identified as a shared water challenge, evidence of efforts taken with relevant public-sector agencies to share information and to advocate for change to address access to safe drinking water and sanitation shall be identified.	Wash not identified as shared water challenge.
3.7 Implement plan to maintain or improve indirect water use within the catchment.	3.7.1 Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified	no indirect water use in the watershed by suppliers of goods and services
	3.7.2 Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.	ex PET recyclé cocacolaep sustainability see cocacolaep / sustainability / download-center report "This is forward Sustainability Action Plan" & "2098 Integrated Report) [5 Points]
	3.7.3 Advanced Indicator Actions taken to address water related risks and challenges related to indirect water use outside the catchment shall be documented and evaluated	https://www.natagora.be/news/un-nouveau-projet-life-pour-preserver-les-tourbieres-du-nord-de-la-france-et-de-lorraine-belge

AWS Criteria	Indicators	Findings
		Water replenishment CCE-LD June 2013 Natagora collabartion hors bassin versant
3.8 Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.	3.8.1 Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified	Stakeholder analyses 2021
3.9 Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance	3.9.1 Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.	Water plan 2021
	3.9.2 Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.	Using water ratio Water mapping 2020 analyse by external lab SAP PM
	3.9.3 Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.	Using water ratio Water mapping 2020 analyse by external lab SAP PM
	3.9.4 Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.	Using water ratio Water mapping 2020 analyse by external lab SAP PM
	3.9.5 Actions towards achieving best practice related to targets in terms of WASH shall be implemented.	No targets regarding WASH identified WASH assessment via CCEP
	3.9.6 Advanced Indicator Achievement of identified best practice related to targets in terms of good water governance shall be quantified	Best practice within CCEP. [8 Points]
	3.9.7 Advanced Indicator Achievement of identified best practice related to targets in terms of sustainable water balance shall be quantified.	Best practice within CCEP. [8 Points]
	3.9.8 Advanced Indicator Achievement of identified best practices related to targets in terms of water quality shall be quantified.	Best practice within CCEP. Water challenge for the Chaudfontaine site: Reduce WUR (1,78 è 1,62) Optimization of Aseptic productions (3shift production) AWI Q2 2021 Optimization of RO treatment: AWI Q2 2021 Add additional water meters on Utilities Water:

AWS Criteria	Indicators	Findings
		<p>NCC Q2 Q3 2021 Start Study for Water Neutral Plant (new Wastewater treatment) NCC Q4 2021</p> <p>Reduce global pumping volumes Put 1 borehole on hold during low production : AWI Q1 2021 Waste Water Quality Upgrade of Actual Wastewater Treatment plant: AWI Q1 2021 Start Study for new Wastewater treatment plant NCC Q4 2021</p> <p>Water quality Continue actual quality Monitoring for NMW & Process water PADO Q1-Q4 2021 Upgrade of CIP Mineral Water circuit NCC Q4 2021 [8 Points]</p>
	<p>3.9.9 Advanced Indicator Achievements of identified best practices related to targets in terms of the site's maintenance of Important Water-Related Areas have been implemented.</p>	<p>Best practice within CCEP. Water challenge for the Chaudfontaine site: Reduce WUR (1,78 è 1,62) Optimization of Aseptic productions (3shift production) AWI Q2 2021 Optimization of RO treatment: AWI Q2 2021 Add additional water meters on Utilities Water: NCC Q2 Q3 2021 Start Study for Water Neutral Plant (new Wastewater treatment) NCC Q4 2021</p> <p>Reduce global pumping volumes Put 1 borehole on hold during low production : AWI Q1 2021 Waste Water Quality Upgrade of Actual Wastewater Treatment plant: AWI Q1 2021 Start Study for new Wastewater treatment plant NCC Q4 2021</p>

AWS Criteria	Indicators	Findings
		<p>Water quality Continue actual quality Monitoring for NMW & Process water PADO Q1-Q4 2021 Upgrade of CIP Mineral Water circuit NCC Q4 2021 [8 Points]</p>
	<p>3.9.10 Advanced Indicator Achievement of identified best practice related to targets in terms of WASH shall be quantified.</p>	<p>Showers renovation in 2019. Verified toilets, Wash cabinets and showers during factory tour. All sensors [4 Points]</p>
	<p>3.9.11 Advanced Indicator A list of efforts to spread best practices shall be identified.</p>	<p>Via SWPP Water challenge for the Chaudfontaine site: Reduce WUR (1,78 è 1,62) Optimization of Aseptic productions (3shift production) AWI Q2 2021 Optimization of RO treatment: AWI Q2 2021 Add additional water meters on Utilities Water: NCC Q2 Q3 2021 Start Study for Water Neutral Plant (new Wastewater treatment) NCC Q4 2021</p> <p>Reduce global pumping volumes Put 1 borehole on hold during low production : AWI Q1 2021 Waste Water Quality Upgrade of Actual Wastewater Treatment plant: AWI Q1 2021 Start Study for new Wastewater treatment plant NCC Q4 2021</p> <p>Water quality Continue actual quality Monitoring for NMW & Process water PADO Q1-Q4 2021 Upgrade of CIP Mineral Water circuit NCC Q4 2021 [3 Points]</p>
	<p>3.9.12 Advanced Indicator</p>	<p>via water management team. Leading by QHES manager</p>

AWS Criteria	Indicators	Findings
	<p>A list of collective action efforts, including the organizations involved, positions of responsible persons of other entities involved, and a description of the role played by the site shall be identified</p>	<p>Water challenge for the Chaudfontaine site: Reduce WUR (1,78 è 1,62) Optimization of Aseptic productions (3shift production) AWI Q2 2021 Optimization of RO treatment: AWI Q2 2021 Add additional water meters on Utilities Water: NCC Q2 Q3 2021 Start Study for Water Neutral Plant (new Wastewater treatment) NCC Q4 2021</p> <p>Reduce global pumping volumes Put 1 borehole on hold during low production : AWI Q1 2021 Waste Water Quality Upgrade of Actual Wastewater Treatment plant: AWI Q1 2021 Start Study for new Wastewater treatment plant NCC Q4 2021</p> <p>Water quality Continue actual quality Monitoring for NMW & Process water PADO Q1-Q4 2021 Upgrade of CIP Mineral Water circuit NCC Q4 2021 [8 Points]</p>
	<p>3.9.13 Advanced Indicator Evidence of the quantified improvement that has resulted from the collective action relative to a site-selected baseline date shall be identified and evidence from an appropriate range of stakeholders linked to the collective action (including both those implementing the action and those affected by the action) that the site is materially and positively contributing to the achievement of the collective action shall be identified</p>	<p>Via stakeholders meeting</p> <p>Via collective cleaning of the Vesdre (annual cleaning day) support local information centre about mineral water [3 Points]</p>

Step 4: Evaluate: Evaluate the site's performance

To review a site's performance against the actions taken in Step 3, learn from the results – both intended and unintended – and inform the next iteration of the site's water stewardship plan. This evaluation shall occur at least annually, but sites should consider more frequent evaluations.

AWS Criteria	Indicators	Findings
<p>4.1 Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes</p>	<p>4.1.1 Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated</p>	<p>In management review CHF SP 0100000</p>
	<p>4.1.2 Value creation resulting from the water stewardship plan shall be evaluated.</p>	<p>described in the management review. During audit inspected management review 2020 over 2019</p>
	<p>4.1.3 The shared value benefits in the catchment shall be identified and where applicable, quantified.</p>	<p>described in the management review. During audit inspected management review 2020 over 2019</p>
	<p>4.1.4 Advanced Indicator A governance or executive-level review, including discussion of shared water challenges, water risks, and opportunities, and any water-related cost savings or benefits realized, and any relevant incidents shall be identified</p>	<p>described in the management review. During audit inspected management review 2020 over 2019 [3 Points]</p>
<p>4.2 Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures</p>	<p>4.2.1 A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified</p>	<p>Mentioned in annual management review. Mostly done in Feb over the former calendar year</p>
<p>4.3 Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.</p>	<p>4.3.1 Consultation efforts with stakeholders on the site's water stewardship performance shall be identified</p>	<p>Stakeholder analysis 2021</p>
	<p>4.3.2 Advanced Indicator The site's efforts to address shared water challenges shall be evaluated by stakeholders. This shall include stakeholder reviewing of the site's efforts across all five outcome areas, and their suggestions for continual improvement.</p>	<p>Recorded in fin 2021 SWWP is updated every year. Water ratio is evaluated every year. Site need to make more efforts.</p>
<p>4.4 Evaluate and update the site's water stewardship plan, incorporating the information obtained from the</p>	<p>4.4.1 The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the</p>	<p>SWWP is updated every year. Water ratio is evaluated every year</p>

AWS Criteria	Indicators	Findings
evaluation process in the context of continual improvement.	evaluations in this step and these changes shall be identified.	

Step 5: Communicate & Disclose: Communicate about water stewardship and disclose the site's stewardship efforts

To encourage transparency and accountability through communication of performance relative to commitments, policies, and plans. The disclosure of relevant information allows others to make informed opinions on a site's operations and tailor their involvement to suit.

AWS Criteria	Indicators	Findings
5.1 Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.	5.1.1 The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.	https://fr.coca-cola.be/nos-marques-et-recit/chaudfontaine . Article magazine "Vivre a chaudfontaine". 552 citernes securisees fin 2020 Zone d 'infiltration
5.2 Communicate the water stewardship plan with relevant stakeholders.	5.2.1 The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.	The final outcome of selected water related goals are not communicated with relevant stakeholders
5.3 Disclose annual site water stewardship summary, including the relevant information about the site's annual water stewardship performance and results against the site's targets.	5.3.1 A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.	https://fr.coca-cola.be/nos-marques-et-recit/chaudfontaine . Article magazine "Vivre a chaudfontaine". 552 citernes securisees fin 2020 Zone d 'infiltration
	5.3.2 Advanced Indicator The site's efforts to implement the AWS Standard shall be disclosed in the organization's annual report	In fin report 2021 and Management review [1 Points]
	5.3.3 Advanced Indicator Benefits to the site and stakeholders from implementation of the AWS Standard shall be quantified in the organization's annual report.	In fin report 2021 and Management review [1 Points]
5.4 Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with	5.4.1 The site's shared water-related challenges and efforts made to address these challenges shall be disclosed	CRV 2020: Soutien financier Projet de Reserve Naturelle du 280920 Natagora benevolat 2021 Convention de mise a disposition de léau a la commune

AWS Criteria	Indicators	Findings
stakeholders; and co-ordination with public-sector agencies.	5.4.2 Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.	CRV 2020: Soutien financier Projet de Reserve Naturelle du 280920 Natagora benevolat 2021 Convention de mise a disposition de léau a la commune
5.5 Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.	5.5.1 Any site water-related compliance violations and associated corrections shall be disclosed.	via declaration RW DGRNE communication 2020
	5.5.2 Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.	RCA Pollution Vesdre via station du 230920.xlsx
	5.5.3 Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed	communication depassement

8. Points Summary & Level of Certification

The Standard has three achievement levels: Core, Gold and Platinum. The Core AWS level is achieved by conforming with all of the core criteria and up to 40 points, while AWS Gold requires 40-79 points and AWS Platinum requires 80+ points. There are a total of 155 points available throughout the entire AWS Standard.

Level	Conformity with Core Criteria	Cumulative Advanced-Level Criteria Points
AWS Core Required	Required	0-39
AWS Gold Required	Required	40-79
AWS Platinum Required	Required	80+

As per the audit findings and certifiers review, the site has scored followings points for AWS certifications,

Step	Conformity with Core Criteria	Max. Advanced Criteria Points	Advanced Criteria Points Scored by Site
Step 1: Gather & Understand	Confirmed	25	17
Step 2: Commit & Plan	Confirmed	22	22
Step 3: Implement	Confirmed	97	59
Step 4: Evaluate	Confirmed	09	03
Step 5: Communicate & Disclose	Confirmed	02	02
		155	103

Thus, as per the points scored, the site has met AWS Platinum level certification requirements thus site is recommended for AWS Platinum level certification.

9. Conclusion and Recommendation

Coca-Cola European Partners, being a brand name in market has evolved their vision and policies by adopting sustainability practices. One of the sustainability approaches that they are working in is Water Stewardship and hence applied for AWS certification for their Chaudfontaine Plant. This summary is for the certification review done on the audit findings under AWS standard.

- The site was already implementing European Water Stewardship (EWS) standard; thus they were aligned with water stewardship concepts & actions
- The company water management annual plan for all the outcomes of the AWS Standard. Thus, company has involved in good water stewardship practices and with their actions

and work in society, they are in continual process of achieving five outcomes of the AWS standard

- Approach towards indirect water understanding and evaluation need to be improved

10. Schedule for Surveillance Audit

As this initial audit is conducted on 19-01-2021, as per the requirement of standard (v2.0) surveillance audit has to be scheduled within 13 months. Hence, next surveillance audit to be conducted by 18-02-2022. This date even includes any request for re-assessment for certification level upgradation.

11. List of Documents Provided

Name / Document	Version / Date	Description
Water Policy	18/12/2020	
Checklist AWS (revue AWS 2020)		
Organogram		
Source Vulnerability Assessment (SVA) Report		
CHF-Source Water Protection Plan (SWPP)		
Records flowmeter notification per period		
Mapping 2019 excel sheet regarding volumes Water sourcing list		
Permits	Astrid: 1997	Astrid 40 m3 (since 2016) / hour (280.000m3 a year)
	Charlemagne 1992	
	Philippe	
	Graulich	Max 80 m3 hour (700.800 m3 a year) for all 4 boreholes
Permits to abstract for P 8 and P9	Valid till 21-08-2026	
Register legal et permit environment	21012019	
Energy saving program		
Management review 03-06-2020 over 2019		
Map of 25 KM with protected area's		
Map HCV area		
Monitoring plan Excell		
Analyse results Eurofins and Cebedeau (tax analyse)		
Specification of effluent	Micro parameters	Reports cebedeau 13-11-2020
FQ56 Borehole maintenance		
Verification overview flowmeters		
Product specification		
CHF- WI-230	7/12/2019	
CHF-WI 1220121 Permit effluent		
CH-19-13 Effluent issues		
CHF-FO 10146530 Monitoring plan		
Impact analyse on nature		
CHF-WI 220106 (7)		
FAVV requirements		
Water security CDP		
CRS Masterplan		
Politique statement Policy		
Map with critical points		
Physical scope map		