



CONTROL UNION

ALLIANCE FOR WATER STEWARDSHIP (AWS) AUDIT REPORT

Based on AWS Standard Version 2.0

[Coca Cola European Partners]

[Eindsestraat 137, Dongen, 5105NA, Netherlands]

Report Date: [23/08/2021]
Report Version: [02.0]
Prepared by: [LLC "Control Union Certifications"]
Project No.: [825974]
AWS Reference No.: [AWS-000364]

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1. Executive Summary

"Coca-Cola is active in a market of non-alcoholic beverages. Worldwide about 1,5 milliard times a day one of the beverages is consumed. Coca-Cola is a multinational with local activities.

The Coca Cola company owns the brands and the concentrates and whilst they have some bottling plants, they sell the rights to other bottlers to bottle the products. There are over 300 companies bottling under franchise and Coca Cola do the governance, marketing and strategic support and ensure that bottling companies are acting in accordance with the Coca Cola policies on CSR and quality. Globally there are about 800 plants of which 115 plants are in Europe.

Coca-Cola the Netherlands has two different enterprises: Coca-Cola Nederland (CCN) as a part of the Coca-Cola Company and is owner of the brand Coca-Cola. CCN is responsible for consumer marketing and communication (located in Rotterdam). Coca-Cola European Partners (CCEP-NL) has responsibility over production, distribution and sales in the Netherlands (located in Dongen). CCEP-NL is a part of NEBU (NL, B, Lux) and CCEP west Europe. Together with Spain, Portugal, GB, France, Germany, Sweden, Norway, Andorra and Iceland

Coca Cola European Partners-NL (CCEP) is an independent bottling company under license from Coca Cola. They have bottling factories in 13 European countries. They produce a range of Carbonated Soft Drinks products. They also handle other drinks which are manufactured in other bottling plants and in total there are 20 brands in different tastes on the Dutch market like: beverage, water, juice, sport beverage, energy drinks and ice tee produced by CCEP.

In the Netherlands Coca-Cola has about 800 employers divided into different positions and different nationalities. 450 employers in site Dongen.

CCE Dongen plant has a permit for abstraction of 1,375 m³ water. Use in total about 680 cu m of water per year of which over 85% is from 5 bore holes located on site or adjacent and less than 15% from the city water supply.

There is a warehouse capacity of 37.000 pallets and can handle 350 to 400 lorries per day. There is a dedicated water management team.

Line 1 and 2	Bag in box,
Line 3	Aseptic PET line start in 2019
Line 4,5,6	Pet (0,4 – 2 L)
Line 7	Can (250 ml)
Line 8	Can (330 ml)
Line 9	repack line
Line 10	Glass
Line 11	repack line

New Smart water: Mineral water will pass reversed Osmoses, boiling, (external) minerals are added on line 6

CCEP as a whole carry out environmental training and initiate local environmental projects with various partners throughout Europe

Cooperation in a Waste water treatment plant (NWB): together with 3 other production facilities of the catchment area

During the audit following persons were present and interviewed:

Mr. J. (Jos) Peeters	Sustainability manager
Mr. J. (Jack) Swinkels	Reliability Engineer Upstream
Mw. A. (Anouk) Roefs	QESH manager
Mr. W. (Willem) Suylekom	Water treatment U&F
Mr. R. (Ralph) Oortman	Sr Mgr Plant Engineering and Technology
Mr. C (Kris) Moortgat	Dir Supply Chain NL

The audit was conducted on 22-06-2021.

The audit team was comprised of following auditors;

Name of Auditor	Role in Audit
Jan Hofsteede	Lead Auditor (Sole Auditor)

Observations: The company water management annual plan for all the outcomes of the AWS Standard. Thus, company has involved in good water stewardship practices and with their actions and work in society, they are in continual process of achieving five outcomes of the AWS standard.

The audit findings showed that the site meet up with all the core criteria and as per the points scored for advanced indicators, site has reached Platinum level of AWS certification thus AWS Platinum level certification is recommended for the site.

2. General Information

2.1. Client Details

Company Name	Coca-Cola European Partners Nederland B.V.
Business address:	Eindsestraat 137, Dongen, 5105NA, Netherlands
Auditing Site Address:	Eindsestraat 137, Dongen, 5105NA, Netherlands
Activities / Processes:	Production of soft drinks
Principle contact person:	Mr. J. (Jos) Peeters (Environmental Manager)
Office telephone:	0031-683000142
E-mail:	jpeeters@ccep.com
Web site:	www.cokecce.com

2.2. Certification Details

Audit Date(s):	22/06/2021
Auditor Team:	Jan Hofsteede (Lead Auditor)
Certification Date:	23/08/2021
Level of Certification:	Platinum
Proposed date for next audit:	21/06/2022
Audit Report completed by:	Jan Hofsteede (Lead Auditor)

Project No.:	825974
AWS Reference No.:	AWS-000364

3. Scope of Assessment

Audit Standard	Alliance for Water Stewardship V2.0		
Initial Audit	Yes		
Surveillance Audit	No		
Type of Certification	Single Site	Multi-site	Group
	X		
Location of Audit	Eindsestraat 137, Dongen, 5105NA, Netherlands		
Scope of Certification	Production of beverages (from receipt of raw materials to storage and distribution of finished product)		
Assessment on-site activities includes	Site tour, Production, Borehole inspection, WWTP, Bottleshaker, Wash areas, chemical storage, Water treatment,		

4. Description of the Catchment

CCEP Dongen is in the catchment Maas-Rijn Catchment area in Europe. CCEP is extracting ground water catchment Kempisch Plateau, Near the border on the Centrale Slenk catchment

The catchment Kempisch Plateau (and Centrale Slenk) has 3 or 4 aquifers (dependant of the location). CCEP Dongen extracts water from the 3th and 4th aquifer in Dongen."

CCE Dongen plant has a permit for abstraction of 1,375 m³ water. Use in total about 680 cu m of water per year of which over 85% is from 5 bore holes located on site or adjacent and less than 15% from the city water supply.

Hydrogeology

- Aquifers with unconsolidated sand and gravel (underground river basin Meuse)
- Aquifer is protected by clay layers
- Well filters in 3rd (110-160 m) and 4th aquifer (135-195 m)

"In summary, it consists of:

- 5 Wells of 200 m deep, 80 m³/h pumping capacity each (extracted from underground river basin Meuse)
- Total extraction capacity 400 m³/h
- Wells located on site with security
- Extraction permit for 1,375,000 m³/y
- NMW-recognition for all 5 wells

The municipal supply provides a back-up of 250 m³/h if required.



Source: de Boer, Cheryl & Bressers, Hans. (2011). Complex and dynamic implementation processes: the renaturalization of the Dutch Regge River. Journal of Thrombosis and Haemostasis - J THROMB HAEMOST.

5. Summary on Stakeholder and shared Water Challenges

"It is recognized that Stakeholder Engagement is an important component of communication. The plant has an written IMCR and communication plan as part of TQMS-Dongen (PR09.04 Calamiteiten). Plant Dongen pro-active participates in NGO's (eg. Vereeniging Industrywide Noord-Brabant).

The list of stakeholders is given below -

Name	Role / Relation / Interest	Contact CCEP	Communication method	Frequency
Government				
European Commission	European laws	PACS		When needed
Interregional meetings Vlaandere / NL	European laws	PACS		When needed
Authority for Business Netherlands (RVO)	National laws / subsidy	Manager Environment Dongen		When needed
Government ministry of van Infrastructure and water	National laws	PACS		When needed
Government ministry of economic affair and climate	National laws	Manager Environment Dongen		When needed
Government ministry of agricultural, Nature and food quality	National laws	Manager Environment Dongen		When needed
State Forestry	National nature management	Manager Environment Dongen		When needed
Rijkswaterstaat (water affairs)	responsible for Wilhelminakanaal	Manager Environment Dongen		When needed
Province Noord Brabant	Regional authority	Manager Environment Dongen	When needed, Via VIW, WWB and BBG	When needed, Via VIW, WWB and BBG
Brabantse Ontwikkelings Maatschappij (BOM)	Financial and subsidies	Manager Environment Dongen	When needed	When needed
Environmental service Midden en West Brabant (Omwb)	Control and enforcement	Manager Environment Dongen	2x per year inspection and meetings permits	2x per jaar inspectie
Environmental service Zuid Oost Brabant (Odzob)	responsible for water extraction license	Manager Environment Dongen	Inspections and meetings water permits	When needed

Name	Role / Relation / Interest	Contact CCEP	Communication method	Frequency
Environmental service Brabant Noord	responsible for law nature protection	Manager Environment Dongen	Inspections and meetings permits (WNB)	When needed
water Authority De Dommel	responsible for RWZI voor calamities-dumping water	Manager Environment Dongen	Via BBG	When needed (also BBG)
water Authority Brabantse Delta	responsible for area of CCEP Dongen.	Manager Environment Dongen	Via BBG	When needed (also BBG)
water Authority Aa en Maas	neighboring waterboard	Manager Environment Dongen	Via BBG	When needed (also BBG)
municipality Dongen	CRS stakeholder Environmental permit Fire permits Building permits Waste water discharge permit to sewer	Operations Director Manager Environment	Yearly visit, regular inspections	1x per year + when needed
Municipality Tilburg	Local neighboring city-authority	Manager Environment Dongen		When needed
Municipality Loon op Zand	Local neighboring city-authority	Manager Environment Dongen		When needed
Nature organizations				
World Nature Fonds	International NGO	PACS + TCCC		When needed
Greenpeace	International NGO	PACS + TCCC		When needed
Natural Monuments	National NGO	PACS + TCCC		When needed
Environmental defense	National NGO	Manager Environment Dongen	Via VIW and BBG	4x per year
Brabantse environmental federation	Local NGO	Manager Environment Dongen	Via VIW and BBG	4x per year
Brabants Landscape	Local NGO	Manager Environment Dongen	Via VIW and BBG	4x per year
De Kleine Aarde	Local NGO	Jacqueline Theuns	sponsoring Schoonmaakdag	When needed
Wildmanagement De Moer	Local NGO	Jacqueline Theuns	sponsoring Schoonmaakdag	When needed

Name	Role / Relation / Interest	Contact CCEP	Communication method	Frequency
Industry				
FWS	Branche organization	Manager Environment	Sustainability meetings, MJA3	2x per year
VNO/NCW	Branche organization	PACS		When needed
VEMW	Industry lobby	Manager Environment	Thema bijeenkomsten	When needed
Association industry water	Industry lobby	Manager Environment	Bi-monthly meetings	6 x per year + 2 ALV
Brabant Water	Water discharge permit to ditch	Manager Environment	Yearly visit, regular inspections	When needed (also BBG)
NWB / Engie	Waste water treatment	Manager Environment	2-monthly meetings	6x per year
ZLTO	Agricultural sector	Manager Environment	Via VIW	When needed (also BBG)
Ardagh Glass factory	Neighbor company	Manager Environment	Frequent when necessary	When needed
Kondor Wessels/ KWD/ KWP/ L&B	Neighbor company	Manager Environment	Frequent when necessary	When needed
Heineken Den Bosch	Industry lobby	Manager Environment	Benchmarking, lobby Provincie, via VIW	When needed (also VIW)
Swinkels Brewery, Lieshout	Industry lobby	Manager Environment	Benchmarking, lobby Provincie, via VIW	When needed (also VIW)
MDV Campina, Veghel	Industry lobby	Manager Environment	Benchmarking, lobby Provincie, via VIW	When needed (also VIW)
FUJIFILM, Tilburg	Industry lobby, neighbor company	Manager Environment	Benchmarking, lobby Provincie, via VIW, NWB	When needed (also VIW, NWB)
Agristo, Tilburg	Industry lobby, neighbor company	Manager Environment	NWB	When needed (also NWB)
International Flavors and Fragrances (IFF)	Industry lobby, neighbor company	Manager Environment	NWB	When needed (also NWB)
Consumers and citizens				

Name	Role / Relation / Interest	Contact CCEP	Communication method	Frequency
local citizens	Local environment	PACS / Environment		When needed
Local agriculture and horticulture	Local environment	PACS / Environment		When needed
Science				
University Wageningen	Knowledge	PACS / Environment		When needed
Royal Haskoning	Knowledge	PACS / Environment		When needed
Internal Stakeholders				
The Coca-Cola Company	Internal policies + compliance	Manager Environment		When Needed
CCEP NEBU E-lead	Internal policies + compliance	Manager Environment		2- weekly
CCEP Central Environment	Internal policies + compliance	Manager Environment		When Needed
CCEP Dongen Supply Chain Leadership Team	Internal policies + compliance	Manager Environment		When Needed

Reference: Stakeholder Analysis Documentation Register

Following Shared water Challenges were identified with respect to the site:

- Within cooperation companies a re-use of water flows between factories in the industrial area.
- Re-use rainwater or WWT water for agricultural purpose
- Reduce the water ratio
- Replenish of alle abstracted water

The plant also hosts occasional visits, which help to communicate, promote and show positive image in the local communities in regard to CRS strategy and commitments. “

6. Summary of the Assessment

6.1. Major Non-conformities

Sr. No.	AWS Criteria	Description of NC	Response from Client	Closure
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			(explanation & documents)	
		Nil		

6.2. Minor Non-conformities

Sr. No.	AWS Criteria	Description of NC	Response from Client (explanation & documents)	Closure
		Nil		

7. Audit Checklist

Step 1: Gather and Understand: Gather data to understand shared water challenges and water risks, impacts and opportunities

To ensure that the site gathers data on its water use and its catchment context and that the site uses these data to understand its shared water challenges as well as its contributions (both positive and negative) to these challenges, water risks, impacts, and opportunities. This information also informs the development of the site's water stewardship strategy and plan (Step 2) and guides the actions (Step 3) necessary to fulfil the site's commitments.

AWS Criteria	Indicators	Findings
<p>1.1 Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.</p>	<p>1.1.1 The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:</p> <ul style="list-style-type: none"> • Site boundaries; • Water-related infrastructure, including piping network, owned or managed by the site or its parent organization; • Any water sources providing water to the site that are owned or managed by the site or its parent organization; • Water service provider (if applicable) and its ultimate water source; • Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies; • Catchment(s) that the site affect(s) and is reliant upon for water. 	<p>Site Boundaries in Water Management plan June 2021</p> <p>Map with wells and DO-T-01-002 Map with output DO-T-02-001</p> <p>Water via 5 wells and 1 City water input</p> <p>City water by Brabant water (City water supplier) Pump station Oosterhout Contract available 1-01-2018 till 31-12-2022</p> <p>Discharge points appointed</p> <p>Catchment area Maas Slenk within the Meuse</p>
<p>1.2 Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries</p>	<p>1.2.1 Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:</p> <ul style="list-style-type: none"> • Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people; • Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water 	<p>Stakeholder analyse performed WMP -1 18-06-2021</p> <p>All relevant stakeholders are identified: Government, NGO's, Industrie, Consumers and citizens , Science, Internal Stakeholders</p> <p>Stakeholders meetings: in WMP -01 frequency appointed</p>

AWS Criteria	Indicators	Findings
	<ul style="list-style-type: none"> body or bodies; Provide evidence of stakeholder consultation on water-related interests and challenges; Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups; Identify the degree of stakeholder engagement based on their level of interest and influence 	
<p>1.3 Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation</p>	<p>1.2.2 Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.</p>	<p>Report of water abstraction between city water source and well water abstraction by industry Mentioned in WMP</p> <p>Source: Draagkracht grondwater brabant 2017</p>
	<p>1.3.1 Existing water-related incident response plans shall be identified</p>	<p>Mentioned in BHV / Emergency plan mentioned in Integrum document management. DON WI 9 4 1 Version 18</p>
	<p>1.3.2 Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped</p>	<p>Water balance Water Usage ratio (WUR) is identified every week. In Excel document energy and water ratio.</p> <p>Water ratio trending: 1,438</p>
	<p>1.3.3 Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified</p>	<p>Water balance is quantified per week.</p> <p>Flow quantities per bottle line 10 , CIP, bottle washer line 10 and APET line. Water treatment, Evaporation Cool towers</p> <p>Water safeing plan WMP 10</p>
	<p>1.3.4 Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.</p>	<p>Effluent is managed in water balance</p>
	<p>1.3.5 Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site</p>	<p>Map chemicals available DO-B-80-000-101 Mentioned in Storm water Pollution prevention program Dondgen 14-05-2020</p>

AWS Criteria	Indicators	Findings
	1.3.6 On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values	Site is mapped including area mapped to protect the 5 wells
	1.3.7 Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.	Costs related to water saving initiatives in WMP 10 Water Besparingsplan. Costs for energy, City water, Waste water, Well water
	1.3.8 Levels of access and adequacy of WASH at the site shall be identified	Wash analys available via self assesment
1.4 Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services	1.4.1 The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified	Embedded water Use within the site is zero. Coca Cola water report by CCEP in Sustainability report
	1.4.2 The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.	As far as reviewed no embedded indirect water use identified
	1.4.3 Advanced Indicator The embedded water use of primary inputs in catchment(s) of origin shall be quantified.	Water footprint of TCCS report. No report for CCEP and on-site level. Quantification of embedded water use is required.
1.5 Gather water-related data for the catchment, including: water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH	1.5.1 Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.	Water policy Damian Gammell 03-07-2020
	1.5.2 Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.	Requirements mentioned in Water management Plan 22-06-2021 Fact file 2013 water source for human consumption.
	1.5.3 The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance	Figure 1 in Water management plan
	1.5.4 Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where	In monitorings plan. WMP 07 KP 8281101 Versie 21

AWS Criteria	Indicators	Findings
	there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified	Well water monitoring City water monitoring
	1.5.5 Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement	No threats to people or natural environment.
	1.5.6 Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.	Mentioned in company emergency plan Storm plan MAP of site with water flow
	1.5.7 The adequacy of available WASH services within the catchment shall be identified	The catchment is in Brabant as province of the Netherlands No WASH scarcity in west europe.
	1.5.8 Advanced Indicator Efforts by the site to support and undertake catchment level water-related data collection shall be identified	Pilot Vossen berg (area) Phase 1 (Analyse of improvement of water usage between stakeholders) and phase 2 [7 Points]
	1.5.9 Advanced Indicator The adequacy of WASH provision within the catchments of origin of primary inputs shall be identified.	No inventarisation of primary inputs supplier and there wash provisions.
1.6 Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges	1.6.1 Shared water challenges shall be identified and prioritized from the information gathered	Pilot Vossen berg and cooperation in the NWB (New water business) waste water treatment. Managed by Suez. Future challanges documented. Meetings 1x / 2 mth's
	1.6.2 Initiatives to address shared water challenges shall be identified.	Pilot Vossen berg and cooperation in the NWB (New water business) waste water treatment. Managed by Suez. Future challanges documented. Meetings 1x / 2 mth's
	1.6.3 Advanced Indicator Future water issues shall be identified, including anticipated impacts and trends	Pilot Vossen berg and cooperation in the NWB (New water business) waste water treatment. Managed by Suez. Future challenges documented. Meetings 1x / 2 months [3 Points]

AWS Criteria	Indicators	Findings
	1.6.4 Advanced Indicator Potential water-related social impacts from the site shall be identified, resulting in a social impact assessment with a particular focus on water.	No social impact analysis
1.7 Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.	1.7.1 Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact	SVA (Source Vulnerability Assessment)
	1.7.2 Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities	Water saving plan WMP 10
1.8 Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance	1.8.1 Relevant catchment best practice for water governance shall be identified.	Meetings with Werkgroep Water Brabant 1 / 2 month's
	1.8.2 Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified	Pilot Vossenbergh (area) Phase 1 (Analyse of improvement of water usage between stakeholders) and phase 2
	1.8.3 Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.	In Pilot Vossenbergh WW1 til WW 5 quality water is identified
	1.8.4 Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified	Meetings with Werkgroep Water Brabant 1 / 2 month's Maintenance programm in SAP. Maintenance outsourced to ENGIE (programm planon)
	1.8.5 Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified	Meetings with Werkgroep Water Brabant 1 / 2 month's

Step 2: Commit and Plan: Commit to be a responsible water steward and develop a water stewardship plan

To ensure there is sufficient leadership support, site authority, and allocated resources for the site to implement the AWS Standard. It focuses on how a site will act on shared water challenges and improve its performance and the status of its catchment in terms of the AWS water stewardship outcomes. Step 2 links the information gathered in Step 1 to the actions implemented in Step 3, by describing who will do what and when.

AWS Criteria	Indicators	Findings
2.1 Commit to water stewardship by having the senior-most manager in	2.1.1 A signed and publicly disclosed site statement OR organizational document shall be identified. The	Policy signed by Damian Gammell 03-07-2020

AWS Criteria	Indicators	Findings
<p>charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources</p>	<p>statement or document shall include the following commitments:</p> <ul style="list-style-type: none"> • That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes; • That the site implementation will be aligned to and in support of existing catchment sustainability plans • That the site's stakeholders will be engaged in an open and transparent way • That the site will allocate resources to implement the Standard. 	<p>Water saving plan</p> <p>Stakeholders in NWB are voluntary Werkgroep brabant is voluntary</p> <p>Water management program 2021 is set up by sustainability manager</p>
<p>2.2 Develop and document a process to achieve and maintain legal and regulatory compliance</p>	<p>2.1.2 Advanced Indicator A statement that explicitly covers all requirements set out in Indicator 2.1.1 and is signed by the organization's senior-most executive or governance body and publicly disclosed shall be identified.</p>	<p>Damian Gamell + Chief Executive Officer (CEO) [1 Point]</p>
<p>2.3 Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.</p>	<p>2.2.1 The system to maintain compliance obligations for water and wastewater management shall be identified, including:</p> <ul style="list-style-type: none"> • Identification of responsible persons/positions within facility organizational structure • Process for submissions to regulatory agencies <p>2.3.1 A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard</p> <p>2.3.2 A water stewardship plan shall be identified, including for each target:</p> <ul style="list-style-type: none"> • How it will be measured and monitored • Actions to achieve and maintain (or exceed) it • Planned timeframes to achieve it • Financial budgets allocated for actions • Positions of persons responsible for actions and achieving targets 	<p>In WMP is mentioned a water management team</p> <p>Policy and WUR targets organogram available with structure</p> <p>WMP water saving plan</p> <p>Energy and Water monitoring 2021</p>

AWS Criteria	Indicators	Findings
	<ul style="list-style-type: none"> Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes. 	
	<p>2.3.3 Advanced Indicator The site's partnership/water stewardship activities with other sites within the same catchment (which may or may not be under the same organizational ownership) shall be identified and described</p>	<p>Vossenbergh and NWB cooperation Breed bestuur groundwater overleg. [4 Points]</p>
	<p>2.3.4 Advanced Indicator The site's partnership/water stewardship activities with other sites in another catchment(s) (either under same corporate structure or with another corporate site) shall be identified</p>	<p>Meetings with other Coca cola site within CCP. Sustainability report of CCP. Within NEBU environmental managers Gent, Antwerp, Chaudfontain, Iceland, Norway, Sweden. Replenish project. [4 Points]</p>
	<p>2.3.5 Advanced Indicator Stakeholder consensus shall be sought on the site's water stewardship plan. Consensus should be achieved on at least one target. A list of targets that have consensus and in which stakeholders are involved shall be identified</p>	<p>Plan Vossenbergh NWB plans to update that WWTP has such a water quality that water effluent of the WWTP can supply water for agricultural purposes. Stakeholder consensus on water stewardship plan is needed.</p>
2.4 Demonstrate the site's responsiveness and resilience to respond to water risks	<p>2.4.1 A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified</p>	<p>emergency plan</p>
	<p>2.4.2 Advanced Indicator A plan to mitigate or adapt to water risks associated with climate change projections developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified</p>	<p>CO2 neutral with 2023 CO2 ratio Waste improvement plan WUR 1,579 Energy ratio [6 Points]</p>

Step 3: Implement: Implement the site's stewardship plan and improve impacts

To ensure that the site is implementing the plan outlined in Step 2, mitigating risks and driving actual improvements in performance.

AWS Criteria	Indicators	Findings
3.1 Implement plan to participate positively in catchment governance	3.1.1 Evidence that the site has supported good catchment governance shall be identified	Via membership in board of Vereniging Industrie Water

AWS Criteria	Indicators	Findings
		Cooperarion in NWB (wwtp) Participation plan Vossenberg Meetings with Werkgroep Water Brabant
	3.1.2 Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented	CCEP Dongen comply with national law. For instance payment effluent water Payment for city water
	3.1.3 Advanced Indicator Evidence of improvements in water governance capacity from a site-selected baseline date shall be identified	Via WUR (Water Ratio) Evaluation every Quater via Quarterly management review on environment. Plans are made. Depending on investments management decide to invest. Or in case of bigger amount a Capex application for Corporate investments will apply. [2 Points]
	3.1.4 Advanced Indicator Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the good water governance of the catchment shall be identified.	Pilot kraiven Vossenberg mail from Duska Disslhoff (Frontier Ventures) 24-06-2020. Final presentation with compliments for cooperation. [2 Points]
3.2 Implement system to comply with water-related legal and regulatory requirements and respect water rights.	3.2.1 A process to verify full legal and regulatory compliance shall be implemented	2.1 Company compliance requirements and guidelines related to water resources management 2.2 Legal references 2.3 National and local legal references Are listed in WMP version 21-06-2021
	3.2.2 Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.	2.1 Company compliance requirements and guidelines related to water resources management 2.2 Legal references 2.3 National and local legal references Are listed in WMP version 21-06-2021
3.3 Implement plan to achieve site water balance targets.	3.3.1 Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified	In the Water savings program. Water saving items are listed and planned. WUR is the water target. At the moment water ratio is met.
	3.3.2 Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented	Water scarcity in the catchment is defined. In the catchment permits for abstraction are reviewed and limited were possible. Also the Main 4 topics:

AWS Criteria	Indicators	Findings
		<p>More infiltration Less evaporation More leaf trees Less effluent more supply less abstraction</p>
	<p>3.3.3 Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.</p>	<p>See report of the province: Draagkracht grondwater Noord-Brabant</p>
	<p>3.3.4 Advanced Indicator The total volume of water voluntarily re-allocated (from site water savings) for social, cultural and environmental needs shall be quantified.</p>	<p>Re allocated water: Rain water of the premises for agricultural use Project together with NWB (WWTP) to optimise the WWTP in such a way that the output can be reused as input for factory. (High quality return). Replenishment projects identified (1 realized: Ooijse Graaf). Quantification of re-allocated volume is needed.</p>
<p>3.4 Implement plan to achieve site water quality targets</p>	<p>3.4.1 Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.</p>	<p>Monitoring plan in place No out of spec monitoring on parameters. Arceen and Chloride are high but not over limit.</p>
	<p>3.4.2 Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.</p>	<p>Project together with NWB (WWTP) to optimise the WWTP in such a way that the output can be reused as input for factory. (High quality return)</p>
	<p>3.5.1 Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.</p>	<p>Important water-related areas and the amounts of needed water are identified in Pilot Vossenbergh.</p>
<p>3.5 Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.</p>	<p>3.5.2 Advanced Indicator Evidence of completed restoration of non-functioning or severely degraded Important Water-Related Areas including where appropriate cultural values from a site-selected baseline date shall be identified. Restored areas may be outside of the site, but within the catchment</p>	<p>Start up of cooperation of NWB (WWTP) to extract the volume from the municipality WWTP of Dongen. Important water-related areas and the amounts of needed water are identified in Pilot Vossenbergh. Restore of water related Areas identification within project vossenbergh [6 Points]</p>
	<p>3.5.3 Advanced Indicator Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the healthy status of Important Water-Related Areas in the catchment shall be identified.</p>	<p>Important water-related areas and the amounts of needed water are identified in Pilot Vossenbergh. Pilot with Province, Municipal, Water Authorities, commercial industry and commercial wastewater treatment. Pilot kraaven Vossenbergh mail from Duska</p>

AWS Criteria	Indicators	Findings
		Disslhoff (Frontier Ventures) 24-06-2020. Final presentation with compliments for cooperation. [2 Points]
3.6 Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.	3.6.1 Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified	During tour several WASH facility inspected. For own workers as well for truck drivers.
	3.6.2 Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for Indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective	No impinging on human right situations regarding safe water.
	3.6.3 Advanced Indicator A list of actions taken to support the provision to stakeholders in the catchment of access to safe drinking water, adequate sanitation and hygiene awareness shall be identified.	No scarcity of safe drinking water within the catchment
	3.6.4 Advanced Indicator In catchments where WASH has been identified as a shared water challenge, evidence of efforts taken with relevant public-sector agencies to share information and to advocate for change to address access to safe drinking water and sanitation shall be identified.	No WASH items identified in the catchment as shared water challenge
3.7 Implement plan to maintain or improve indirect water use within the catchment.	3.7.1 Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified	no indirect water use in the watershed by suppliers of goods and services
	3.7.2 Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.	no indirect water use in the watershed by suppliers of goods and services
	3.7.3 Advanced Indicator	no indirect water use in the watershed by suppliers of goods and services

AWS Criteria	Indicators	Findings
	Actions taken to address water related risks and challenges related to indirect water use outside the catchment shall be documented and evaluated	
3.8 Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.	3.8.1 Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified	Via sustainability report WMP 20 CCEP-2020-Integrated-Report_FINAL (1)
3.9 Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance	3.9.1 Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.	via water mapping plan
	3.9.2 Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.	Using water ratio Water Balance/ mapping 2020 analyze by external lab
	3.9.3 Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.	Using water ratio Water Balance/ mapping 2020 analyze by external lab
	3.9.4 Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.	Using water ratio Water Balance/ mapping 2020 analyze by external lab
	3.9.5 Actions towards achieving best practice related to targets in terms of WASH shall be implemented.	No targets regarding WASH identified WASH assessment via CCEP
	3.9.6 Advanced Indicator Achievement of identified best practice related to targets in terms of good water governance shall be quantified	<ul style="list-style-type: none"> • All water users, treatments and discharge points within the industrial area are mapped in project "Vossenbergh". Amount in m3 included. • Based on pilot Vossenbergh plans are made how to improve re-use wastewater from one factory as input for another factory (phase I) including use of rainwater or more treated water in nature and neighbour agricultural lands (phase II) [8 Points]
	3.9.7 Advanced Indicator Achievement of identified best practice related to targets in terms of sustainable water balance shall be quantified.	<ul style="list-style-type: none"> • All water users, treatments and discharge points within the industrial area are mapped in project "Vossenbergh". Amount in m3 included. • For CCEP Dongen water flows are mapped (also quantity) for non-bottled water. For non-bottled water a Water improvement plan has been made for the next years.

AWS Criteria	Indicators	Findings
		For instance: crate washer used re-use water in case of fresh water. [8 Points]
	3.9.8 Advanced Indicator Achievement of identified best practices related to targets in terms of water quality shall be quantified.	• In Pilot Vossenber (phase I and phase II) an overview has been made for water quality in the area from class WW 1 (drinking water) till WW5 Sanitary water including quantity [8 Points]
	3.9.9 Advanced Indicator Achievements of identified best practices related to targets in terms of the site's maintenance of Important Water-Related Areas have been implemented.	• Water related area's are mapped in Water Management plan in the physical scope of CCEP Dongen. Water authorities are cooperating in replenishment projects. With the goal 100% abstracted water quantity to replenish. [8 Points]
	3.9.10 Advanced Indicator Achievement of identified best practice related to targets in terms of WASH shall be quantified.	During tour Toilet with 1 flush button (big and small pilot with waterfree urinoir In truck facility water tab without timer [4 Points]
	3.9.11 Advanced Indicator A list of efforts to spread best practices shall be identified.	Via water saving plan. Every Quarter follow up is monitored [3 Points]
	3.9.12 Advanced Indicator A list of collective action efforts, including the organizations involved, positions of responsible persons of other entities involved, and a description of the role played by the site shall be identified	via water management team. Leading by QHES manager PLANT RESPONSIBILITY Operations Director Kris Moortgat QHES Manager Anouk Roefs Food Safety Coordinator Yvonne Verstappen Environment Manager Jos Peeters External Water Consultant Peter Easton Reliability Engineer Water Jack Swinkels [11 Points]
	3.9.13 Advanced Indicator Evidence of the quantified improvement that has resulted from the collective action relative to a site-selected baseline date shall be identified and evidence from an appropriate range of stakeholders linked to the collective action (including both those implementing the action and	Via stakeholders' participation in: Vereniging Industrie Water Cooperarion in NWB (wwtp) Participation plan Vossenber Meetings with Werkgroep Water Brabant [5 Points]

AWS Criteria	Indicators	Findings
	those affected by the action) that the site is materially and positively contributing to the achievement of the collective action shall be identified	

Step 4: Evaluate: Evaluate the site’s performance

To review a site’s performance against the actions taken in Step 3, learn from the results – both intended and unintended – and inform the next iteration of the site’s water stewardship plan. This evaluation shall occur at least annually, but sites should consider more frequent evaluations.

AWS Criteria	Indicators	Findings
4.1 Evaluate the site’s performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes	4.1.1 Performance against targets in the site’s water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated	In management review every Quarter
	4.1.2 Value creation resulting from the water stewardship plan shall be evaluated.	described in the management review. During audit inspected management review Q 1 2021
	4.1.3 The shared value benefits in the catchment shall be identified and where applicable, quantified.	described in the management review. During audit inspected management review Q 1 2021
	4.1.4 Advanced Indicator A governance or executive-level review, including discussion of shared water challenges, water risks, and opportunities, and any water-related cost savings or benefits realized, and any relevant incidents shall be identified	described in the management review. During audit inspected management review Q 1 2021. WUR (water ratio) is reviewed weekly CCP Dongen Monthly CCP central Environmental data input March 2021 Energy and water data report and Compliance, Feb 2021 [3 Points]
4.2 Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures	4.2.1 A written annual review and (where appropriate) root-cause analysis of the year’s emergency incident(s) shall be prepared and the site’s response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified	Mentioned in annual management review. Mostly done in Feb over the former Calendar year
4.3 Evaluate stakeholders’ consultation feedback regarding the site’s water stewardship performance, including	4.3.1 Consultation efforts with stakeholders on the site’s water stewardship performance shall be identified	Stakeholder Analyze WMP WMP 01
	4.3.2 Advanced Indicator	

AWS Criteria	Indicators	Findings
the effectiveness of the site's engagement process.	The site's efforts to address shared water challenges shall be evaluated by stakeholders. This shall include stakeholder reviewing of the site's efforts across all five outcome areas, and their suggestions for continual improvement.	
4.4 Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.	4.4.1 The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.	Evaluation of Water Saving plan Annual review of Water Management Plan Evaluation of Water ratio

Step 5: Communicate & Disclose: Communicate about water stewardship and disclose the site's stewardship efforts

To encourage transparency and accountability through communication of performance relative to commitments, policies, and plans. The disclosure of relevant information allows others to make informed opinions on a site's operations and tailor their involvement to suit.

AWS Criteria	Indicators	Findings
5.1 Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.	5.1.1 The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.	Internal governance disclosed in Integrum (all personnel have to confirm they have seen all relevant documents in Integrum). Internal governance needs to be confirmed by all employees. Internal governance is published on publication-board.
5.2 Communicate the water stewardship plan with relevant stakeholders.	5.2.1 The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.	The final outcome of selected water related goals are not communicated with relevant stakeholders. Publication on website Coca-cola, Redline, AWS and CU website
5.3 Disclose annual site water stewardship summary, including the relevant information about the site's annual water stewardship performance and results against the site's targets.	5.3.1 A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.	Annual communication of water usage to government (province Noord-Brabant). Water performance is part of the CCEP Sustainability report.
	5.3.2 Advanced Indicator The site's efforts to implement the AWS Standard shall be disclosed in the organization's annual report	In fin report 2021 and Management review Water performance is part of the CCEP Sustainability report. [1 Point]

AWS Criteria	Indicators	Findings
	<p>5.3.3 Advanced Indicator Benefits to the site and stakeholders from implementation of the AWS Standard shall be quantified in the organization's annual report.</p>	<p>In fin report 2021 and Management review Water performance is part of the CCEP Sustainability report. [1 Points]</p>
<p>5.4 Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with stakeholders; and co-ordination with public-sector agencies.</p>	<p>5.4.1 The site's shared water-related challenges and efforts made to address these challenges shall be disclosed</p>	<p>Water performance is part of the CCEP Sustainability report. Communication of water related information in Pilot Vossenbergh and with Province Noord Brabant. Communication of Water related information in Water Werkgroep Brabant. (province Brabant) Internal communication of WUR: weekly within CCEP Dongen organization, Monthly to CCEP Central.</p>
	<p>5.4.2 Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.</p>	<p>Communication of Vereniging Industrie Water</p>
<p>5.5 Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.</p>	<p>5.5.1 Any site water-related compliance violations and associated corrections shall be disclosed.</p>	<p>All environmental incidents (including all water related incidents) must be reported to CCEP Central via Integrum External: Procedure to report alle environmental incident (including all water related incidents) to the government is included in the crisisplan "DON WI 9 4 1 Bedrijfsnoodplan" in schedule "DO Wi 9 4 1 Bijlage meldschem Omgevingsdienst"</p>
	<p>5.5.2 Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.</p>	<p>All environmental incidents (including all water related incidents) must be reported to CCEP Central via Integrum External: Procedure to report alle environmental incident (including all water related incidents) to the government is included in the crisisplan "DON WI 9 4 1 Bedrijfsnoodplan" in schedule "DO Wi 9 4 1 Bijlage meldschem Omgevingsdienst"</p>
	<p>5.5.3 Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed</p>	<p>All environmental incidents (including all water related incidents) must be reported to CCEP Central via Integrum External: Procedure to report alle environmental incident (including all water related incidents) to the government is included in the crisisplan "DON</p>

AWS Criteria	Indicators	Findings
		WI 9 4 1 Bedrijfsnoodplan" in schedule "DO Wi 9 4 1 Bijlage meldschem Omgevingsdienst"

8. Points Summary & Level of Certification

The Standard has three achievement levels: Core, Gold and Platinum. The Core AWS level is achieved by conforming with all of the core criteria and up to 40 points, while AWS Gold requires 40-79 points and AWS Platinum requires 80+ points. There are a total of 155 points available throughout the entire AWS Standard.

Level	Conformity with Core Criteria	Cumulative Advanced-Level Criteria Points
AWS Core Required	Required	0-39
AWS Gold Required	Required	40-79
AWS Platinum Required	Required	80+

As per the audit findings and certifiers review, the site has scored followings points for AWS certifications,

Step	Conformity with Core Criteria	Max. Advanced Criteria Points	Advanced Criteria Points Scored by Site
Step 1: Gather & Understand	Confirmed	25	10
Step 2: Commit & Plan	Confirmed	22	15
Step 3: Implement	Confirmed	97	67
Step 4: Evaluate	Confirmed	09	03
Step 5: Communicate & Disclose	Confirmed	02	02
		155	97

Thus, as per the points scored, the site has met AWS Platinum level certification requirements thus site is recommended for AWS Platinum level certification.

9. Observations

The site has incorporated water stewardship in its operations and with their actions towards it they are showing commitment for achieving water stewardship outcomes in all areas. Thus, in regard to this, few positive actions are noted –

- Carbon neutral initiative till 2023
- Water free Urinals
- Hosting occasional visits with stakeholders
- Sites Energy & Water Monitoring 2021
- Rain water harvesting in premises
- Water Performance being part of sustainability report

- Source vulnerability assessments
- Water Usage ratio & regular monitoring

Also, with this, the scope for improvement is also observed regarding following points –

- Approach towards indirect water understanding (water footprint) and evaluation need to be improved
- Review by stakeholders on Water stewardship outcomes & their inputs for improvement
- Water related social impacts analysis

10. Conclusion and Recommendation

Coca-Cola European Partners, being a brand name in market has evolved their vision and policies by adopting sustainability practices. One of the sustainability approaches that they are working in is Water Stewardship and hence applied for AWS certification for their Dongen Plant.

The company water management annual plan for all the outcomes of the AWS Standard. Thus, company has involved in good water stewardship practices and with their actions and work in society, they are in continual process of achieving five outcomes of the AWS standard

As per the audit findings, site is recommended for AWS Platinum level of certification.

11. Schedule for Surveillance Audit

As this initial audit is conducted on 22-06-2021, as per the requirement of standard (v2.0) surveillance audit has to be scheduled within 12 months. Hence, next surveillance audit to be conducted by 21-06-2022. This date even includes any request for re-assessment for certification level upgradation.

12. List of Documents Provided

Name / Document	Version / Date
Water Management plan site	6/21/2021
Water Management plan Draag kracht Br.	2017
Water Management plan CCEP	2020
Calibration	Well 2
Data sheets Chemicals	MIP Ecolab Mip CA
Policy	7/3/2020
Water Replenishment CCP	4/9/2021
Aqua Vest Results Kraaiven Vossenber	Phase 2
Replenishment projects	2021
Water abstraction overview	2021 and history
Announcement AWS ini Audit	2021
AquaVest	June 2020
Footprint water	Coca cola global
Eindresultaten pilot Kraaiven Vossenber	6/24/2020
Incident response sample	Buffertank
Meetings Werkgroep Water Brabant	Nov-30
Stakeholder Analysis Documentation Register	