

CERTIFICATION REPORT

Alliance for Water Stewardship (AWS)

Audit Number: AO-001004

SITE DETAILS

Site: **Coca Cola FEMSA - Planta Morelia**
Address: Calz La Huerta 1900, 58080, Morelia, Michoacán, MEXICO
Contact Person: CAROLINA GOMEZ OCHOA
AWS Reference Number: AWS-000635
Site Structure: Single Site

CERTIFICATION DETAILS

Certification status: Certified Core
Date of certification decision: 2024-May-30
Validity of certificate: 2027-May-29

AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)
Audit Type(s): Initial Audit
Audit Start Date: 2024-Feb-20
Lead Auditor: Ricardo Salas Colunga

Audit team participants:
Ricardo Salas Colunga, Lead Auditor

Site Participants:

Germán Martínez Ramos, corporate affairs manager
Ana Gabriela Morales Capistran, Environmental Advisor
Diana Itzel Talavera Mondragon, SQE Leader
Carolina Gomez Ochoa, Corporate Sustainability Executive
Alma Leticia Casanova García, Executive Sr. water and supplies
Raul Alejandro Vilchy Dánte, Maintenance manager
Pedro Díaz Aquino, Production manager
Julio Cesar Mendez, Fac Automation
Guadalupe Godinez Tamayo, administration executive
Everth Osvaldo García Valenzuela, SQE Manager
Alexia Danae Cruz Rocha, Operations manager
Montserrat Zacamalpa P, Industrial safety specialist
Vanessa Gonzalez Guevara, Critical processes manager
Carlos Hernández Alcantar, Manager Water Stewardship
Jovanny Benítez de la Cruz, Production technician
Ruth Corina Basaldia Acosta, Environmental advisor
María Fernanda Vázquez Rodríguez, Environmental advisor
Francisco Javier Vazquez Beristain, Plant manager

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ADDITIONAL INFO

Summary of Audit Findings: A total of 14 findings were raised during the certification audit: 0 major non-conformities, 7 minor non-conformities and 7 observations.

The Client is requested to perform a root cause analysis and define corrective actions for each of the non-conformities and to submit these to WSAS within 30 days of receipt of the audit report by 24/05/2024.

Minor non-conformities must be closed out by the time of the next annual audit.

The audit team recommends certification of Coca Cola FEMSA Planta Morelia at Core level pending approval of the corrective action plans.

CLOSURE OF FINDINGS AND CORRECTIVE ACTION PLAN:

The Client has successfully submitted the corrective action plans addressing all findings. Proof of implementation has been requested for the Minors and this will be evaluated during the Surveillance Audit. The client is requested to upload evidence of implementation prior to the Surveillance Audit.

Scope of Assessment: The scope of services covers the Initial certification audit for assessing conformity of Coca Cola FEMSA planta Morelia against the AWS International Water Stewardship Standard Version 2.

Coca Cola FEMSA - Morelia Calz La Huerta 1900 Plant, Morelia, Michoacán, México, is a company dedicated to the production of packaged beverages and the site has facilities to produce and package beverages with high sanitary efficiency. The site has its industrial water treatment plant, warehouse area, and administrative offices.

The facility is located in the urban area of the city of Morelia, which is located within the Cuitzeo Lake basin has an approximate surface area of 362 km2 and an average altitude of 1,835 m a.s.l.

The audit was conducted onsite from February 20 to 22, 2024.

The onsite site visit included the assessment of the office area, industrial water treatment plant, production lines, hazardous waste warehouse, chemical product areas and the finished product warehouse.

FINDINGS

NUMBER OF FINDINGS PER LEVEL

Table with 2 columns: Observation, Minor. Row 1: Observation, 7. Row 2: Minor, 7.

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FINDING DETAILS

Finding No:	TNR-009838
Checklist Item No:	1.2.1
Status:	Open
Finding level:	Observation
Checklist item:	Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall: <ul style="list-style-type: none">- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;- Provide evidence of stakeholder consultation on water-related interests and challenges;- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;- Identify the degree of stakeholder engagement based on their level of interest and influence.
Findings:	It is unclear what the water challenges for each stakeholder are, as these are stated as coordinated actions/projects and others reflect the role of the stakeholder in the catchment rather than its water challenge (refer to document "1.2.1_Identificación_de_partes_interesadas_Morelia_2023", column F).
Finding No:	TNR-009538
Checklist Item No:	1.2.2
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Feb-18
Checklist item:	Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.
Findings:	The site does not describe the criteria used to identify the degree of potential influence of stakeholders
Corrective action:	Define and document the guidelines for the preparation of the Influence Matrix and type of relationship.

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Finding No:	TNR-009839
Checklist Item No:	1.3.4
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Feb-18
Checklist item:	Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.
Findings:	Information on the quality of the receiving water body was not provided.
Corrective action:	<ul style="list-style-type: none">- Request to the "OOAPAS" the annual studies to be carried out on the "Lago de Cuitzeo" receiving water body.- Schedule sampling to perform the corresponding analyses to ensure the water quality of this receiving body.
Finding No:	TNR-009547
Checklist Item No:	1.5.3
Status:	Open
Finding level:	Observation
Checklist item:	The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.
Findings:	<p>The site presents two different data on the water deficit in the basin of 3.4 million cubic meters according to the official published data which may not be real due to methodological aspects and the deficit of 10.2 Mm3 presented without a source.</p> <p>The site does not present information on the variation in water availability and demand.</p>
Finding No:	TNR-009550
Checklist Item No:	1.5.4
Status:	Open
Finding level:	Observation
Checklist item:	Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.
Findings:	The site did not present information on seasonal or annual variations in water quality. These data are not presented in the official information.

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Finding No:	TNR-009758
Checklist Item No:	1.5.5
Status:	Open
Finding level:	Observation
Checklist item:	Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.
Findings:	The site did not present the description and status of the IWRA "Former agricultural school of La Huerta" Piedra del Indio.
Finding No:	TNR-009551
Checklist Item No:	1.5.6
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Feb-18
Checklist item:	Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.
Findings:	The site does not present information on the infrastructure's exposure to hydrometeorological events, it does not include information on the risk of earthquakes and any natural risks.
Corrective action:	<ul style="list-style-type: none">- Research public information on the current condition of water infrastructure in the basin.- Investigate whether there is a plan to mitigate the risks of extreme weather events that may occur in the water infrastructure.- If no information is available, check if there is a shared challenge to work with the authority on this issue.
Finding No:	TNR-009553
Checklist Item No:	1.6.1
Status:	Open
Finding level:	Observation
Checklist item:	Shared water challenges shall be identified and prioritized from the information gathered.
Findings:	The lack of environmental culture of the population, the lack of information on the variation in water availability or its quality. Identified by the site, the water operator and CONAGUA.

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Finding No: TNR-009554
Checklist Item No: 1.7.1
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Feb-18
Checklist item: Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.
Findings: The site did not include all the water risks identified in the evidence presented, the deterioration of the IWRA "La Mintzita" due to the lack of protection and a management plan, this spring is one of the main sources of water for the city of Morelia.
Corrective action: Attach the missing water risks to the Water Risks and Opportunities Table.
"Implement an action plan for each water risk mapped in the Table. "

Finding No: TNR-009614
Checklist Item No: 2.3.2
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Feb-18
Checklist item: A water stewardship plan shall be identified, including for each target:
- How it will be measured and monitored
- Actions to achieve and maintain (or exceed) it
- Planned timeframes to achieve it
- Financial budgets allocated for actions
- Positions of persons responsible for actions and achieving targets
- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.
Findings: Some of the metrics are high-level in nature and are not sufficiently detailed for each target and action to clearly reflect how each will be measured and monitored. For example:

-The metric of the first objective indicates "# of mega liters infiltrated", as it does not present a specific value it does not allow the progress to be measured.
-Objective number two, the metric is "activities executed", but a minimum number of activities is not defined.
-Objective twelve: "Physicochemical parameters" which does not allow evaluating the progress of achieving the objective.
Corrective action: - Correct completion of the Sustainable Water Management Plan.
- Verify that each section of the Sustainable Water Management Plan is filled out completely and correctly in order to carry out its evaluation.

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Finding No:	TNR-009584
Checklist Item No:	3.9.2
Status:	Open
Finding level:	Observation
Checklist item:	Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.
Findings:	The site is not consistent in the best practices and evidence presented, its identification of best practices in 1.8.2 falls short of the actions it has implemented.
Finding No:	TNR-009841
Checklist Item No:	4.3.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Feb-18
Checklist item:	Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.
Findings:	The acknowledgments themselves are not proof of consultation with external stakeholders on the site's water stewardship performance (from the evaluation of indicator 4.1.1), they are proof that the site's efforts are known.
Corrective action:	<ul style="list-style-type: none">- Establish a process for the consultation and communication of the relevant information of the water stewardship plan- Document the process and generate the appropriate formats to show evidence.
	<p>Comment response (28-05-2024):</p> <p>The corrective action contemplates the definition of the complete process from stakeholder consultation to the communication of the relevant information regarding the water stewardship performance. This process will include the step by step guide for each site to implement and properly address the consultation of the performance and feedback.</p>
Finding No:	TNR-009760
Checklist Item No:	4.4.1
Status:	Open
Finding level:	Observation
Checklist item:	The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.
Findings:	The site should present evidence of lessons learned from the evaluation of the sustainable water management plan and identify these changes.
	This will be evaluated in the next surveillance audit.

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Finding No:	TNR-009840
Checklist Item No:	5.2.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Feb-18
Checklist item:	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.
Findings:	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, was not communicated to relevant stakeholders.
Corrective action:	<ul style="list-style-type: none">- Establish a process for the consultation and communication of the relevant information of the water stewardship plan.- Document the process and generate the appropriate formats to show evidence.

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Report Details

Report	Value
Report prepared by	Ricardo Salas Colunga
Report approved by	Monserath Zamora
Report approved on (Date)	23 April 2024

Surveillance

Proposed date for next audit
2025-Feb-18

Stakeholder Announcements

Date of publication	Location
26/12/2023	Newspaper "La Voz de Michoacan"
06/02/2024	https://www.linkedin.com/feed/update/urn:li:activity:7161036883517411328/ https://watersas.org/wp-content/uploads/2024/01/Stakeholder-Announcement_CocaColaFEMSAMorelia20-22Feb2024.pdf

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Catchment Information

Catchment Information

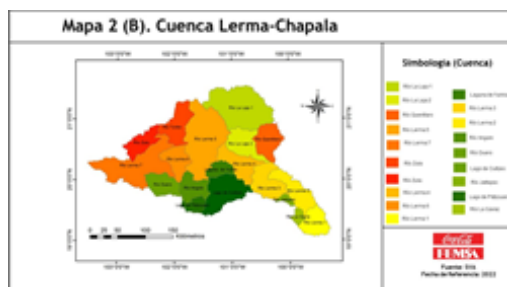
Cuitzeo Lake catchment: Cuitzeo Lake has an approximate surface area of 362 km² and an average altitude of 1,835 m a.s.l. The average volume of water from runoff, received in a year, amounts to 456 Mm³ and evaporation is 766 Mm³; therefore, there is a rainfall/evaporation deficit of 310 Mm³. There are different types of drainage, for example, towards the upper part, in the Mil Cumbres mountain range, the drainage is of the dendritic type; the Quinceo and Tetillas del Quinceo hills have radial drainage. The main currents that contribute to the lake are the Grande de Morelia and Queréndaro rivers.



1.1.1_(C)_Mapa_de_delimitación_del_acuífero.jpg



1.1.1_(E)_Mapa_de_Descarga_final_a_cuerpo_receptor.jpg



1.1.1_(B)_Mapa_Cuenca_Lerma-Chapala_(subcuenca).JPG

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Client Description and Site Details

Client/Site Background

Coca Cola FEMSA - Morelia Calz La Huerta 1900 Plant, Morelia, Michoacán, is a company dedicated to the production of packaged beverages. The plant in Morelia is more than 50 years old in the city. Originally the Company had the name "Refrescos del golfo y bajo, S. de R.L. de C.V."

The plant has more than 400 workers, its commercial strategy is "Capturing the participation potential that the Coca-Cola brand has in all markets and channels; accelerating the growth of Coca-Cola Sin Azúcar in all our territories; developing opportunities for growth in markets with lower per capita consumption; and reaching the full potential of profitable non-carbonated beverages".



Site Boundaries.jpg

Summary of Shared Water Challenges

Summary of Shared Water Challenges

Shared water challenges:

- Depletion of water resources in the aquifer
- Deficiency in water supply and poor water quality to the population
- Inefficient water use
- Deterioration of important water-related areas associated with the operation with the company

Coordinated actions to solve the problems:

- Collaborate with interested parties to achieve the recharge of the Morelia-Queréndaro aquifer.
- Collaborate with municipal, state and community authorities in the donation of treated wastewater for the irrigation of green areas in the city of Morelia, Fracc. Bullfighting Gardens and Zoo.
- Improve hydraulic infrastructure to ensure the availability and quality of water for distribution.
- Collaborate with stakeholders on water issues.
- Contribute to improving the conditions of water bodies and other important water-related areas, together with other interested parties.

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0.1 General Requirements for Single Sites, Multi-Sites and Groups	
0.1.1	<i>Eligibility Criteria</i>
0.1.1.1	<i>The site(s) occupy one catchment OR an exception has been granted.</i>
Comment	The entire scope of the site is located in the Cuitzeo Lake basin.
0.1.1.2	<i>The scope of the proposed certification shall be under the control of a single management system.</i>
Comment	Production is directed by the plant manager following the guidelines of the company's corporate management.
0.1.1.3	<i>The scope of the proposed certification shall be homogeneous with respect to primary production system, water management, product or service range, and the main market structures.</i>
Comment	All the site's production corresponds to packaged beverages.

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1 STEP 1: GATHER AND UNDERSTAND

1.1 *Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*

1.1.1 *The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:*

- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source;
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.



Comment The site presents its physical scope, it includes images with maps of the perimeter of the site, its wells (water sources), and the Cuitzeo catchment.

- Site boundaries: the site presents oriented site plans with scale, one of them is a georeferenced image of the Cuitzeo Lake aquifer.
- Water-related infrastructure, including piping network, owned or managed by the site: the site presents plans of its hydrosanitary, showers, rainwater, fire, drainage, and sanitary networks.
- Any water source supplying the site, owned or managed by the site: the site is supplied with water through its wells located within its facilities from which it has legally acquired concessions.
- Discharge points and wastewater service provider and final receiving water body or bodies: the wastewater and wastewater treatment service provider is "El organismo operador de Agua Potable y Saneamiento de Morelia" (OOAPAS). The discharge points are included in the plans.
- The watersheds that the site affects and depends on for water: the site presents a georeferenced and oriented map with a graphic scale that clearly identifies the watersheds on which it depends and which it affects.

Evidence:




- 1.1.1 (B) Mapa Cuenca Lerma-Chapala (subcuenca)
- 1.1.1 (C) Mapa de delimitación del acuífero
- 1.1.1 (D) Mapa Límites del sitio e infraestructura principal
- 1.1.1 (E) Mapa de Descarga final a cuerpo receptor
- 1.1.1 (F) Infraestructura (Red de distribución de tuberías)
- 1.1.1 Red Contra incendios
- 1.1 Límites del sitio (alcance físico)

1.2 *Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.*

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1.2.1	<p><i>Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:</i></p> <ul style="list-style-type: none"> - <i>Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;</i> - <i>Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;</i> - <i>Provide evidence of stakeholder consultation on water-related interests and challenges;</i> - <i>Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;</i> - <i>Identify the degree of stakeholder engagement based on their level of interest and influence.</i> 	 Obs.
Comment	<p>The site presented its matrix of interested parties including companies, government agencies, universities, NGOs, including vulnerable or indigenous groups. It considers the physical reach of the site in relation to its stakeholders. Evidence of consultation with different stakeholder groups was provided.</p> <p>The site takes into account the participation of interested parties in sustainable water management. The site has identified the degree of commitment of interested parties.</p> <p>However, it is unclear what the water challenges for each stakeholder are, as these are stated as coordinated actions/projects and others reflect the role of the stakeholder in the catchment rather than its water challenge (refer to document "1.2.1_Identificación_de_partes_interesadas_Morelia_2023", column F).</p> <p>Evidence:</p> <p>1.2.1_consulta_OOAPAS 1.2.1_Identificación_de_las_partes_interesadas 1.2.1_Identificación_de_partes_interesadas_Morelia_2023 1.1.2_SEGUNDA_REUNIÓN_PROYECTO_FEMSA_03ABRIL2023 1.1.2_reunión_CONAGUA</p>	
1.2.2	<p><i>Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.</i></p>	 in progress
Comment	<p>The site presents as evidence the document "1.2.2_Influence_and_Control_MOR". The document identifies the current degree of influence of the stakeholders. During the audit it was indicated that the evidence did not include the degree of potential influence. The site included some stakeholders in light blue indicating potential influence, however, they did not describe what criteria they used to identify potential influence and why they only considered two stakeholders.</p> <p>Evidence:</p> <p>1.2.2_Influencia_y_Control_MOR"</p>	<p>Finding No: TNR-009538</p>
1.3	<p><i>Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.</i></p>	
1.3.1	<p><i>Existing water-related incident response plans shall be identified.</i></p>	 Yes

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Comment	<p>The site presented as evidence the documents "1.3.1_Plan_de_respuesta_a_emergencias" and "1.3.1_Procedimiento_de_Plan_de_Respuesta_a_Emergencias".</p> <p>These documents contain emergency plans and procedures for: chemical emergencies, earthquakes, hazardous substance leaks, fire, natural disasters (meteorological) and failure of critical equipment.</p> <p>The site carries out drills of: rescue in confined spaces, chemical emergencies, earthquakes, high pressure leaks (CO2) and fire.</p> <p>The site presented the current plans and the approval of civil protection.</p> <p>Evidence:</p> <p>Visto_bueno_de_protección_civil 1.3.1_Plan_de_respuesta_a_emergencias 1.3.1_Procedimiento_de_Plan_de_Respuesta_a_Emergencias 1.3.1.a_Listado_incidentes_relacionados_con_agua_MOR 1.3.1_PROGRAMA_BRIGADAS_2023 1.3.1_Simulacro_de_incendio_14_de_noviembre</p>	
1.3.2	<i>Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped</i>	 Yes
Comment	<p>The site provided the document "1.3.2_Balance_hídrico_Planta_morelia" and "Diagram of water flow and distribution in the plant". The first document presents the water balance for 2023 and 2024, it includes the flows and the volumes used in each of the systems of the production process.</p> <p>The 2024 data are still being consolidated, therefore the equation that includes the 2024 balance is incomplete, to consider the annual water balance, the 2023 data was reviewed.</p> <p>The second document presents the flows in a schematic way with all the elements of the production system; they are complementary documents.</p> <p>Evidence:</p> <p>1.3.2_Balance_hídrico_Planta_morelia Diagram of water flow and distribution in the plant</p>	
1.3.3	<i>Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.</i>	 Yes
Comment	<p>The site water balance for 2023 has been quantified.</p> <p>It is identified that there is a challenge related to the water balance in the basin, therefore the site provided evidence of annual consumption variations. This consumption depends on demand, not on the variation in water availability.</p> <p>Evidence:</p> <p>1.3.2_Balance_hídrico_Planta_morelia 1.3.3_Análisis_de_variaciones_de_consumos_de_agua</p>	
1.3.4	<i>Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.</i>	 in progress

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Comment The site has quantified the water quality of its water sources and presents evidence of the analysis performed at each of its water supply sources (three wells located within its facilities).

The quality of the water discharged by the site treated in its WWTP has a quality higher than the standard applicable to the site, since it meets the most demanding corporate standards.

Information on the quality of the receiving water body was not provided.

Evidence:

1.3.4_CUMPLIMIENTO_A_DESCARGA_20231Q
1.3.4_CUMPLIMIENTO_A_DESCARGA_2022_3Q
1.3.4_CUMPLIMIENTO_A_DESCARGA_2022_4Q
1.3.4_fisicoquimicos
1.3.4_PLAN_DE_CONTROL_PC

Finding No: TNR-009839

1.3.5 *Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.*



Yes

Comment The site presented as evidence the documents "1.3.5 sources of possible contamination" and "1.3.5_Mapa_de_posibles_zonas_de_contaminación"

The sources of contamination with the different types of compounds and risks, and the measures implemented to minimize the risks associated with each of them have been identified and mapped.

The second document shows the possible effects of the types of contamination, although it has many labels that interfere with its reading, this can be enlarged and read.

Evidence:

1.3.5 fuentes de posible contaminación
1.3.5_Mapa_de_posibles_zonas_de_contaminación

1.3.6 *On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.*



Yes

Comment There are not IWRAs on-site.

Evidence:

1.1.1_(D)_Mapa_Limites_del_sitio_e_infraestructura_principal

1.3.7 *Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.*



Yes

Comment The site provided two documents, which present the expenses associated with the production processes, and the costs associated with the donation of water.

During the audit, site staff were asked why they did not include revenue from the sale of sugary drinks and bottled drinking water they produce. The site staff indicated that they only make these products, they do not sell them, that the marketing area is in charge of sales, which is why they do not identify income from the sale of these products.





Evidence:

1.3.7_Costos_de_analysis
1.3.7_Inversiones_de_valor_social_y_ambiental

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1.3.8	<i>Levels of access and adequacy of WASH at the site shall be identified.</i>	 Yes
Comment	<p>The site presented the document "1.3.8_The_levels_of_access_and_the_suitability_of_water_sanitation_and_hygiene_(WASH)_en_el_site_V1", it includes the evaluation of access to WASH services by gender, indicating the number of services available for men and women, the site identifies that it meets the requirements of the federal occupational health and safety regulations. There is a project underway to expand WASH facilities.</p> <p>Evidence:</p> <p>1.3.8_The_levels_of_access_and_the_suitability_of_water_sanitation_and_hygiene_(WASH)_en_el_site_V1</p>	
1.4	<i>Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.</i>	
1.4.1	<i>The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified.</i>	 Yes
Comment	<p>The site does not have input suppliers in the basin. The site provided a list of its main input suppliers and their place of origin.</p> <p>Evidence:</p> <p>1.4 agua virtual</p>	
1.4.2	<i>The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.</i>	 Yes
Comment	<p>All subcontracted services use water from the site to carry out their activities. The evidence includes a list of subcontracted services, all of which provide their services at the site facilities.</p> <p>Evidence:</p> <p>1.4 Agua virtual</p>	
1.5	<i>Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH</i>	
1.5.1	<i>Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.</i>	 Yes

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Comment	<p>The site presented the projects included in the Vision 2030 water program that establishes 8 main objectives that were a collaborative work carried out by federal, state and municipal authorities, users and people interested in water management and preservation:</p> <ol style="list-style-type: none">1. Improve water productivity in the agricultural sector.2. Increase access and quality of drinking water, sewage and sanitation services.3. Promote integrated and sustainable water management in basins and aquifers.4. Improve the technical, administrative and financial development of the hydraulic sector.5. Consolidate the participation of users and organized society in water management and promote the culture of its good use.6. Prevent risks derived from meteorological and hydrometeorological phenomena and address their effects.7. Evaluate the effects of climate change on the hydrological cycle.8. Create a contributory culture and compliance with the National Water Law in administrative matters. <p>For the actions proposed by this plan, the site has strategies addressed by the site and strategies addressed by actions in the watershed such as:</p> <p>2.2 Treat the wastewater generated and promote its reuse and exchange.</p> <p>3.7 Promote actions aimed at reducing water demand.</p> <p>4.5 Promote compliance with the existing legal framework and promote the development of instruments that strengthen the good use and sustainable management of water.</p> <p>5.1 Create awareness among the population about the need for responsible and efficient payment and use of water.</p> <p>5.2 Inform the population in a timely and effective manner about the scarcity of water, the costs of providing it, its responsible use and its economic, health, social and environmental value.</p> <p>5.7 Promote the institutional development of the agencies and organizations that participate in water management.</p> <p>6.7 Promote in the population a culture of prevention and emergency response that includes information on the causes and effects of climate change.</p> <p>The site also provided evidence of the projects it has collaborated on and the actions scheduled for 2024:</p> <p>-How to donate treated water.</p> <p>-Well maintenance.</p> <p>-Water infiltration in Cerro del Águila.</p> <p>Evidence:</p> <p>1.5.1_Gobernanza</p> <p>1.5.1_REUNIONES_CON_OOAPAS</p> <p>1.5.1_reuniones_con_SECMA</p> <p>Convenio_de_Donación_de_agua_residual_tratada_zoológico_de_Morelia_MON-19-00-162</p> <p>Convenio_de_mantenimiento_a_Pozo_CU_y_Diaz_OrdazMON-19-00-163</p> <p>Mapa_de_Proyectos</p>
1.5.2	<p><i>Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.</i></p> <p>Yes</p>

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Comment The site presented its environmental legal compliance procedure, its checklist for the second half of 2023, the report of the legal changes applicable to the site, minutes of the meeting to review pending legal matters and its environmental legal compliance procedure in relation to the non-existence of customary rights in the area where the site is located.

In relation to the effectiveness of its procedure, it was indicated that on March 11, 2023, a standard was modified, that modified the permissible limits in the discharge waters and the site has already implemented the necessary changes to comply with the update of the "NOM" standard. -001-SEMARNAT-2021"

Evidence:

1.5.2_Check_list_de_cumplimiento_legal_SEMESTRAL_(octubre)
1.5.2_Identificación_de_cambios_legales_2023
1.5.2_Minuta_sesión_pendientes_legal_nov23
1.5.2_Procedimiento_de_cumplimiento_legal
1.5.2_Procedimiento_de_cumplimiento_legal_ambiental
1.5.2_Procedimiento_de_cumplimiento_legal_ambiental
1.7.2_RXD_JULIO_2023 p136

1.5.3 *The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.*


Obs.

Comment The site presents official data on water availability in the aquifer basin and also data on surface water availability.

The document "1.5.3_y_1.5.4" presents information from the entire Lerma-Santiago river basin, which is of little use to know the availability conditions in the basin where the site is located, which is an endorheic lacustrine basin (Cuitzeo Lake).

The site presents the official data of the "MORELIA-QUERÉNDARO AQUIFER (1602)" in the document "1.5.3_Balance_de_Aguas_subterráneas" presents an extract with the data that it considers most relevant about the availability of water in the aquifer.
Official information indicates that the aquifer has a deficit of 3.4 million cubic meters

The site indicates that there is a surface water deficit of 31.5 Mm3, due to the demand for water from the agricultural sector.

The site presents evidence of communication with the water operator "OOAPAS" in relation to the condition of infrastructure and water sources of the city of Morelia.

In the document
"1.5.4_The_quality_of_water_will_be_identified_and,_when_possible_will_be_quantified,_it indicates that the deficit in water availability is 10.2 Mm3, it does not indicate the source of this data.

Water scarcity is a shared challenge, which is why the site must seek information from other sources to present evidence of annual or seasonal variation in demand and availability.

Evidence:

1.5.3_y_1.5.4
ACUÍFERO MORELIA-QUERÉNDARO (1602)
1.5.3_Balance_de_Aguas_subterráneas
1.5.4_Se_identificará_y,_cuando_sea_posible,_se_cuantificará,_la_calidad_del_agua

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1.5.4 *Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.* Q
Obs.

Comment The site presents data on the water quality of its water sources.

In the water atlas published by CONAGUA (2021, p50), it indicates that the quality of the groundwater of the aquifer is:

- BOD5 (most acceptable quality)
- COD (most acceptable quality)
- TSS (mainly good quality)
- Fecal coliforms (mostly of excellent quality)
- TDS (fresh water)

The site does not present additional information on water quality in the basin. Due to the economic and cultural importance of Lake Cuitzeo, there are numerous academic studies related to its problems, water quality, change in land use and other research topics. To meet the indicator requirement "In case there is a water-related challenge that poses a threat to water quality for people or the environment, an estimate of the maximum and minimum annual variations will be identified and, in "seasonal", it is likely that information is available.

The water atlas document could not be uploaded to the platform due to its size.

Evidence:

1.5.3_y_1.5.4
1.5.4_Se_identificará_y_cuando_sea_posible_se_cuantificará_la_calidad_del_agua
DR_1602 ACUÍFERO MORELIA QUERÉNDARO 1602
https://sinav30.conagua.gob.mx:8080/port_publicaciones.html

1.5.5 *Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.* Q
Obs.

Comment The site has identified 6 IWRA in the catchment:

- Cerro Punhuato
- Manantial Mintzita
- Las Tinajas de Huandacareo
- Ex Escuela agrícola de la Huerta "Piedra del Indio"
- Cerro del Águila.
- Lomas de Santa María

The site describes the characteristics, their extension, condition and community and/or environmental importance.

During the audit, the IWRA Manantial la Mintzita was visited, it is classified as a site of ecological, water and social importance, which is an important source of supply for the nearby communities and the city of Morelia, in the interviews carried out the risk and deterioration it faces due to the extraction of water, lack of maintenance and absence of adequate infrastructure for the movement of tanker trucks was highlighted.

The site does not present the description and status of the IWRA "Former agricultural school of La Huerta "Piedra del Indio.




Evidence:

1.5.5_Areas_important_relacionadas_con_el_agua_

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1.5.6	<i>Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.</i>	 in progress
Comment	<p>The site identifies the infrastructure related to sanitation, that is, the WWTP of the city of Morelia. The wastewater from the site is taken to the WWTP located in the municipality of Atapaneo, which has an installed capacity of 1,200 liters per second and treats 1,086 l/s. s, which indicates a good level of efficiency, the other installed WWTPs have efficiency below 50%.</p> <p>The site has made consultations with the water operator regarding the infrastructure of the water operator of the city of Morelia.</p> <p>The site does not present information on the infrastructure's exposure to hydrometeorological events, it does not include information on the risk of earthquakes and any natural risks.</p> <p>The site in collaboration with stakeholders, is developing maintenance and repair projects for hydraulic infrastructure (three by 2024) .</p> <p>Evidence:</p> <p>1.2.1_consulta_OOAPAS 1.5.6_Inventario_de_Plantas_Potabilizadoras_y_Residuales_2022 1.5.6_Inventario_PTAR_Michoacán 1.5.6_OOAPAS_Estadísticas_generadas_4_20220121 Revisión_de_proyecto_de_Pozos_OOAPAS PARAMETROS_ATAPANEO1 3.9.5 Pozos de la comunidad</p>	
		Finding No: TNR-009551
1.5.7	<i>The adequacy of available WASH services within the catchment shall be identified.</i>	 Yes
Comment	<p>The site presents as evidence the file "1.5.7_Indicadores_de_interes_publico_4_20220124" , the document contains information from the water operator of the city of Morelia that indicates that the coverage of portable water in Morelia is 94.2%, while the coverage of sanitary sewage is 92.3%, according to the data of water treatment of the WWTP the percentage of treated water is higher than 60%.</p> <p>Evidence:</p> <p>1.5.7_Indicadores_de_interes_publico_4_20220124 1.5.6_Inventario_PTAR_Michoacán</p>	
1.6	<i>Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.</i>	
1.6.1	<i>Shared water challenges shall be identified and prioritized from the information gathered.</i>	 Obs.

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Comment The site presents as evidence the document "1.6.1_y_1.6.2" in which the shared challenges are identified. Its wording establishes that the challenges are to implement actions for water risks:

Risk: Depletion of water resources in the aquifer, the site identifies two challenges in relation to risk.
Shared challenge: -Collaborate with interested parties to achieve the recharge of the Morelia-Queréndaro aquifer.
-Collaborate with municipal, state and community authorities in the donation of treated wastewater for the irrigation of green areas in the city of Morelia, Fracc. Bullfighting Gardens and Zoo.

Risk: Deficiency in the water supply and poor quality of water to the population.
Shared challenge: -Improve hydraulic infrastructure to ensure the availability and quality of water for distribution.

Risk: Inefficient use of water.
Shared challenge: -Collaborate with stakeholders on water issues.

Risk: Deterioration of important water-related areas associated with the operation with the company.
-Shared challenge: contribute to improving the conditions of water bodies and other important water-related areas, together with other interested parties.

During the audit, the site proposed a visit to the IWRA "la Mintzita", where numerous tank cars were observed extracting water from the spring. During the interviews carried out, it was identified that the way in which water is extracted from the IWRA is causing its rapid deterioration.
It is not clear from the evidence whether there are actions planned to protect and improve that IWRA.

Evidence: 1.6.1_y_1.6.2

1.6.2 *Initiatives to address shared water challenges shall be identified.*


Yes

Comment The site has identified eleven initiatives in which the site participates to address shared challenges, some of them are:

- Participation in reforestation activities of 1000 trees in the Arko San Pedro housing complex.
- Implementation of an infiltration project of 85 ML of water into the subsoil through: reforestation, works to reduce runoff speed and fire prevention works.
- Donation of 5,000 m3 treated wastewater for irrigation of green areas.
- Preparation of diagnostic studies of 8 community wells.
- Participation in experientia on cultural water issues with the University (this initiative does not seem to have a significant scope).
- Cleaning a water body.
- Donation of 6,000 trees (Zirahuén micro catchment).

In relation to the IWRA visited, the water operator expressed concern about its deterioration due to the movement of tank cars. Due to its importance for the city, its protection should be a priority issue for all stakeholders.

Evidence:


1.6.1_y_1.6.2

1.7 *Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.*

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1.7.1 *Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.*  in progress

Comment The site presents as evidence the files "1.7.1_y_1.7.2_Riesgos_y_oportunidades" and "1.7.2_RXD_JULIO_2023". It identifies physical, regulatory and reputational risks.


The site is exposed to regulatory risks according to document "1.7.2_RXD_JULIO_2023" which indicates that the site is located in an area classified as "House-Room" use.

The site should include all shared challenges identified in the evidence, the deterioration of the IWRA "La Mintzita" due to the lack of protection and a management plan, this spring is one of the main sources of water for the city of Morelia.

Evidence:

1.7.1_y_1.7.2_Riesgos_y_oportunidades
1.7.2_RXD_JULIO_2023

Finding No: TNR-009554

1.7.2 *Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.*  Yes


Comment The site presents as evidence the files "1.7.1_y_1.7.2_Riesgos_y_oportunidades" and "1.7.2_RXD_JULIO_2023".

The second file presents evidence of the implementation of the actions carried out to advance sustainable water management, describes and gives context of the actions developed, including costs, benefits and percentage of progress.

Evidence:

1.7.1_y_1.7.2_Riesgos_y_oportunidades
1.7.2_RXD_JULIO_2023 p142


1.8 *Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.*

1.8.1 *Relevant catchment best practice for water governance shall be identified.*  Yes

Comment The site identifies five best practices for good water governance:

- Identification of water objectives with other relevant stakeholders (government, civil associations, community, etc).
- Engage in dialogue and establish commitments with agencies responsible for providing water to the community, as well as hygiene and wastewater sanitation.
- Strengthen relationships with the community, taking into account its current context in relation to the water situation.
- Identify shared challenges regarding water and establish activities that allow addressing the most relevant situations.
- Certifications before the authority (Clean Industry)




Evidence: 1.8 Completo

1.8.2 *Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.*  Yes

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Comment	<p>The site identifies five best practices for sustainable water balance:</p> <ul style="list-style-type: none"> -Have a periodically updated water balance, where you can see the use and consumption of water in the most relevant processes of the plant. -Install flow meters in the main equipment and processes, in order to have greater accuracy in the balance. -Filling out the TOP Water Saving Initiatives (TOP WSI) and tracking the most relevant activities to improve water use on the site. -Donation/use of treated wastewater with adequate quality for non-direct uses with people (explore other probable uses). <p>Only one of the best practices identified is developed at the basin level. The site has implemented best practices for sustainable water balance in the basin that is not included in this list such as reforestation.</p> <p>Evidence: 1.8 completo</p>	
1.8.3	<i>Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.</i>	 Yes
Comment	<p>The site identifies six best practices for good water quality:</p> <ul style="list-style-type: none"> -Perform periodic testing in accordance with Coca Cola self-regulation for withdrawn water, bottled water, and discharged water. -Ensure legal and KORE compliance of extraction and discharge parameters (the requirement for the quality level of Kore water is more demanding than the Mexican standard). -Have a bio quality indicator for treated wastewater (Tortuguero). -Monitoring to control the change of filter media and cleaning. -Microbiological route to guarantee water quality at all steps. -Collaborate in maintenance of community wells. <p>Only one of the six best practices is implemented at the basin level, the site has developed good practices in the basin that it does not include in this list: like the IWRA cleanup "La Mintzita".</p> <p>Evidence: 1.8 completo</p>	
1.8.4	<i>Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.</i>	 Yes
Comment	<p>The site identifies four best practices related to IWRAs in the catchment:</p> <ul style="list-style-type: none"> -The site has identified important areas that are related to the community's water supply, its recreational, spiritual importance and/or any other interest it may have in its water processes. Among the most important are La Mintzita and Cerro del Águila. -The site has signed agreements with the most relevant actors, such as the Morelia city council, to help improve or restore these areas, documenting each activity carried out. -The site has conducted studies to deepen the understanding of these sites, establishing the most relevant activities for compliance. -The site has begun to carry out activities for the improvement and/or restoration of these areas, among the main activities are: reforestation, infiltration of water from Cerro del Águila, cleaning of the Mintzita <p>Evidence: 1.8. completo</p>	
1.8.5	<i>Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.</i>	 Yes

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Comment The site identifies three best practices related to WASH access at the watershed and site:




- Investigate and document the main WASH needs in the context of the site, rely on available material and, where appropriate, seek additional material to complement.
- Studies have been carried out to deepen the understanding of the problems, establishing the most relevant activities, among which water supply has begun to be carried out in 13 neighborhoods in the city of Morelia and the Michoacana University of San Nicolas de Hidalgo.
- "Remodeling of the bathrooms" project present on the site to improve the hygiene and sanitation of employees.

Evidence: 1.8. completo

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2	STEP 2: COMMIT & PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan	
2.1	<i>Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.</i>	
2.1.1	<i>A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:</i> <ul style="list-style-type: none"> - That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes - That the site implementation will be aligned to and in support of existing catchment sustainability plans - That the site's stakeholders will be engaged in an open and transparent way - That the site will allocate resources to implement the Standard. 	 Yes
Comment	The site presents as evidence the document "2.1.1_carta_firmada_y_publicada", which includes the statement signed by the CEO of the company that meets the requirements of the indicator and where it was published.	
	Evidence: 2.1.1_carta_firmada_y_publicada	
2.2	<i>Develop and document a process to achieve and maintain legal and regulatory compliance.</i>	
2.2.1	<i>The system to maintain compliance obligations for water and wastewater management shall be identified, including:</i> <ul style="list-style-type: none"> - Identification of responsible persons/positions within facility organizational structure - Process for submissions to regulatory agencies. 	 Yes
Comment	The site presents as evidence the files "1.5.2_Procedimiento_de_cumplimiento_legal" and "1.5.2_Check_list_de_cumplimiento_legal_SEMESTRAL_(October)".	
	In both documents the positions of those responsible for legal compliance are indicated, in the first document the applicable legal requirements are developed in greater breadth and depth.	
	Evidence: 1.5.2_Procedimiento_de_cumplimiento_legal and 1.5.2_Check_list_de_cumplimiento_legal_SEMESTRAL_(octubre)	
2.3	<i>Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.</i>	
2.3.1	<i>A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.</i>	 Yes
Comment	The site presents as evidence the document "2.3.1_Environmental_Strategy_Propuesta_AWS_OCT_23_version_Plantas_KOF", which contains at the corporate level its strategy, mission, commercial vision and goals.	
	Evidence: 2.3.1_Environmental_Strategy_Propuesta_AWS_OCT_23_version_Plantas_KOF	

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2.3.2

A water stewardship plan shall be identified, including for each target:

- *How it will be measured and monitored*
- *Actions to achieve and maintain (or exceed) it*
- *Planned timeframes to achieve it*
- *Financial budgets allocated for actions*
- *Positions of persons responsible for actions and achieving targets*
- *Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.*

 in progress

Comment

The site presents its sustainable water stewardship plan, it includes all the elements requested by the indicator. The way in which it will be measured and supervised, measures to maintain or improve it, expected deadlines, its assigned budget, the positions of those responsible, the achievement of the objectives and the link to the best practices to help address the shared water challenges and AWS results.

The plan presents some points that do not comply with what is requested by the indicator:

-The first objective in the measurement it indicates “# of mega liters infiltrated”, as it does not present a specific value it does not allow the progress to be identified consequently when the next audit is carried out it will not be possible to measure the progress of the objective. The document “1.7. 2_RXD_JULIO_2023” indicates a value of 750 Mm3 and a project duration of 5 years. If this information is included in the plan, it will be more solid and will allow measuring progress towards meeting the objectives.

-Other objectives are worded similarly, such as objective number two, the measurement is “activities executed”, the plan must define a minimum number of activities.

-Likewise, the measurement of objective twelve is not clear: “Physicochemical parameters” which does not allow evaluating the progress of achieving the objective.

Evidence: Plan_de_Gestión_Sostenible_del_Agua_Enero_2023_y_2024

Finding No: TNR-009614

2.4

Demonstrate the site's responsiveness and resilience to respond to water risks

2.4.1

A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.

 Yes

Comment

The site presents as evidence its “Internal_Emergency_Response_Plan_MOR-FR-GDS-002_V4_(1)”, which contains emergency procedures in case of earthquakes, fire or explosion, leaks, spills and floods.

The plan has the approval of the Secretary of Civil Protection of Morelia. The document was updated in 2024 and expires in 2027.

Evidence:

Internal_Emergency_Response_Plan_MOR-FR-GDS-002_V4_(1)
Visto bueno protección civil

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3 STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts
<p>3.1 <i>Implement plan to participate positively in catchment governance.</i></p>
<p>3.1.1 <i>Evidence that the site has supported good catchment governance shall be identified.</i> ✔ Yes</p>
<p>Comment The site presents extensive evidence of actions implemented to support good water governance in the basin.</p> <p>The site has participated in reforestation. It has made donations of treated water for irrigation of green areas. It has established agreements with interested parties for the repair and maintenance of water wells in areas near the site. The site has participated in the cleaning and protection of important water related areas among other actions implemented.</p> <p>Evidence:</p> <p>3.1.1_PRONATURA_20231031_35418PM_(1) 3.3.1_Avidencia_de_actividades_de_proyectos 3.3.1_Reporte_pozo_CU_Dic_2023 3.3.1_Reporte_pozo_Diaz_Ordas_Dic_2023 3.3.1_Reporte_pozos_comunidad_2023 CONVENIO_DONACIÓN_DE_AGUA_RESIDUAL_TRATA_A_MUNICIPIO Convenio_de_mantenimiento_a_Pozo_CU_y_Diaz_OrdazMON-19-00-163 Convenio_de_Donación_de_agua_residual_tratada_zoológico_de_Morelia_MON-19-00-162</p>
<p>3.1.2 <i>Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented.</i> ✔ Yes</p>
<p>Comment The site presents as evidence the file "3.1.2_Respeto_de_comunidades", it includes elements of its global sustainability strategy, it highlights that the site will work with communities on WASH access, prioritizing initiatives that have these objectives, also working on replenishment in water stressed areas.</p> <p>Evidence:</p> <p>3.1.2_Respeto_de_comunidades</p>
<p>3.2 <i>Implement system to comply with water-related legal and regulatory requirements and respect water rights.</i></p>
<p>3.2.1 <i>A process to verify full legal and regulatory compliance shall be implemented.</i> ✔ Yes</p>
<p>Comment The site presents its procedure to ensure legal compliance, includes review of changes in the laws applicable to the site, presents the positions and responsibilities for legal compliance, presents the minutes of meetings to review the legal compliance for the site.</p> <p>Evidence:</p> <p>1.5.2_Check_list_de_cumplimiento_legal_SEMESTRAL_(octubre) 1.5.2_Identificación_de_cambios_legales_2023 1.5.2_Procedimiento_de_cumplimiento_legal 1.5.2_Procedimiento_de_cumplimiento_legal_ambiental</p>
<p>3.2.2 <i>Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.</i> ✔ Yes</p>

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Comment The site presents the document "1.5.2_Environmental_legal_compliance_procedure", in this document prepared by the site's legal advisors at the site's request, it is indicated that there are no constitudinal rights regarding water in the area where the site is located, and therefore the rights of indigenous peoples to access water are not affected.

As complementary evidence, the file "3.1.2_Respect_for_communities" is presented, which includes elements of its global sustainability strategy, highlighting that the site will work with communities on WASH access, as well as the actions carried out by the site to favor access to water for neighboring communities by participating in the maintenance and repair of the water wells that supply these communities.

Evidence:

1.5.2_Procedimiento_de_cumplimiento_legal_ambiental
3.1.2_Respeto_de_comunidades
3.3.1_Reporte_pozos_comunidad_2023
Convenio_de_mantenimiento_a_Pozo_CU_y_Diaz_OrdazMON-19-00-163

3.3 *Implement plan to achieve site water balance targets.*

3.3.1 *Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.*



Yes

Comment The site has five objectives related to sustainable water balance, including:

-Execution of the schedule of the subsoil water infiltration project through: reforestation, works to reduce runoff speed and fire prevention works, which is a continuation of actions developed in 2023. The audit was carried out in February 2024, the site indicates zero progress on that date.

Evidence:

3.4.1_Plan_de_Gestión_Sostenible_del_Agua_Enero_2023_y_2024

3.3.2 *Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.*



Yes

Comment The site presents as evidence the actions implemented to achieve the objectives of the sustainable water management plan.

Evidence:

Plan_de_Gestión_Sostenible_del_Agua_Enero_2023_y_2024
Comite_de_agua_28_nov

3.3.3 *Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.*



Yes

Comment The site during the audit indicated that there are no legally binding rights documents for the reallocation of water. During the development of its procedure for legal compliance, all laws applicable to the site were reviewed, and no regulations were identified related to the reallocation of water.

Evidence:

Procedimiento_de_Cumplimiento_Legal
1.5.2_Check_list_de_cumplimiento_legal_SEMESTRAL_(octubre)
1.5.2_Identificación_de_cambios_legales_2023

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3.4 Implement plan to achieve site water quality targets

3.4.1 Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.



Comment The site in its sustainable water management plan includes eight objectives related to good water quality, five of the objectives are at the site level and three at the basin level.

The objectives for the catchment include:

-Evaluate the operating conditions of 6 wells (Cosmos, Fovissste la huerta, Real Universidad, Villa Universidad, Rincón quieto and Arboledas), maintenance to be carried out in 2024.

The site identifies progress for each of the objectives.

Evidence: Plan_de_Gestión_Sostenible_del_Agua_Enero_2023_y_2024

3.4.2 Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.



Comment Its industrial water treatment plant complies with the Mexican standard for industrial discharge and the standard that allows it to be used for irrigation.

With this level of quality of its discharges, it has established agreements with the water operator and interested parties to donate its treated waters and use them for irrigation in different areas of the city of Morelia, so its polluting discharge to the sanitation systems is reduced significantly.

Evidence:

Convenio_de_Donación_de_agua_residual_tratada_zoológico_de_Morelia_MON-19-00-162
CONVENIO_DONACIÓN_DE_AGUA_RESIDUAL_TRATA_A_MUNICIPIO
CUMPLIMIENTO_A_DESCARGA_2023_2Q
Cumplimiento_legal_descarga_DCS-FR-GAM-016-2023_(1)

3.5 Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.

3.5.1 Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.



Comment There are no important water related areas on the site, however, the site has implemented actions in the basin where it is located:

-Execution of the schedule of the subsoil water infiltration project through: reforestation, works to reduce runoff speed and fire prevention works.

-Contribute to the recharge of aquifers and cleaning of water bodies.

These objectives are a continuation of the actions developed in 2023, the site presents evidence of the activities carried out.

Evidence:





Mapa_de_Proyectos
3.3.1_Avidencia_de_actividades_de_proyectos

3.6 Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.

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3.6.1	<i>Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.</i>	 Yes
Comment	<p>The site presents as evidence the document "1.3.8_Access_levels_and_suitability_of_water_sanitation_and_hygiene_(WASH)_will_be_identified_in_the_site_V1".</p> <p>The document presents the number of workers, number of men and women, water dispensers, number of toilets, sinks and showers. The site identifies that it complies with Mexican laws related to workers' access to WASH, including the WASH facility expansion project. Presents photographic evidence, project plans and its cost.</p> <p>During the tour of the site facilities, the good condition of the sanitary facilities and access to water was verified.</p> <p>Evidence: 1.3.8_Se_identificarán_los_niveles_de_acceso_y_la_idoneidad_del_agua_saneamiento_e_higiene_(WASH)_en_el_sitio_V1</p>	
3.6.2	<i>Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.</i>	 Yes
Comment	<p>The site indicates that it has complete legal compliance.</p> <p>The site presents all existing federal regulations in the document "1.5.2_Check_list_de_complimiento_legal_SEMESTRAL_(October)" none of the environmental regulations refer to the site may affect the water rights of other people. In its legal compliance procedure, it has the objective of "Describing the Methodology for the identification, analysis and control and monitoring of applicable legislation and regulations, to ensure implementation and legal-operational compliance."</p>	
3.7	<i>Implement plan to maintain or improve indirect water use within the catchment:</i>	
3.7.1	<i>Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.</i>	 Yes
Comment	<p>The site does not have any primary inputs or outsourced services in the catchment, as such there is no Indirect water use target in the WSP (refer to indicators 1.4.1 and 1.4.2).</p>	
3.7.2	<i>Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.</i>	 Yes
Comment	<p>The site does not have primary inputs or service providers in the basin with which it can establish commitments on indirect water use, however, it takes actions in the basin by reducing its impact of water use, such as donating treated water to stakeholders.</p> <p>Evidence: Convenio_de_Donación_de_agua_residual_tratada_zoológico_de_Morelia_MON-19-00-162. CONVENIO_DONACIÓN_DE_AGUA_RESIDUAL_TRATA_A_MUNICIPIO</p>	
3.8	<i>Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.</i>	

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3.8.1	<i>Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.</i>	 Yes
Comment	<p>The site uses the infrastructure of the drainage network and the "Atapaneo1" wastewater treatment plant from which the auditor requested information that demonstrates the consultation with the water operator in relation to the shared infrastructure, the site supports the maintenance and repair of wells from nearby communities.</p> <p>Due to this communication between the site and the water operating body of the city of Morelia, agreements and projects have been established to support the maintenance and repair of the city's hydraulic infrastructure.</p> <p>Evidence:</p> <p>Convenio_de_Donación_de_agua_residual_tratada_zoológico_de_Morelia_MON-19-00-162. CONVENIO_DONACIÓN_DE_AGUA_RESIDUAL_TRATA_A_MUNICIPIO Revisión_de_proyecto_de_Pozos_OOAPAS PARAMETROS_ATAPANEO1 Datos_de_Pozos_de_la_comunidad_ Mapa_de_Proyectos</p>	
3.9	<i>Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.</i>	
3.9.1	<i>Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.</i>	 Yes
Comment	<p>The site takes up the best practices identified in 1.8.1 and presents evidence of 5 actions implemented:</p> <ul style="list-style-type: none"> -Identification of water objectives with other relevant stakeholders (government, civil associations, community, etc.). -Engage in dialogue and establish commitments with agencies responsible for providing water to the community, as well as hygiene and wastewater sanitation. -Strengthen relationships with the community, taking into account its current context in relation to the water situation. -Identify shared challenges regarding water and establish activities that allow addressing the most relevant situations. -Certifications before the authority (Clean Industry) <p>Evidence:</p> <p>3.9.1_cierre_de_proyectos_con_partes_interesadas 3.9.1_Mejores_prácticas_de_Gobernanza</p>	
3.9.2	<i>Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.</i>	 Obs.

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Comment	<p>The site takes up the best practices identified in 1.8.2 and presents evidence of the actions implemented, there are five best practices implemented:</p> <ul style="list-style-type: none"> -Have a periodically updated water balance, where you can see the use and consumption of water in the most relevant processes of the plant. This best practice is not found within the site's sustainable management plan. -Install flow meters in the main equipment and processes, in order to have greater accuracy in the balance. It is possible that this best practice is related to the objective "Meet the defined Water Yield indicator. -Identify projects that improve Water Performance in the facilities. -Filling out the TOP Water Saving Initiatives (TOP WSI) and tracking the most relevant activities to improve water use on the site. It is part of the same objective, the site links three best practices to the same objective of the sustainable water management plan. -Donation/use of treated wastewater with adequate quality for non-direct uses with people (explore other probable uses). <p>The site has best practices implemented such as the collaboration of interested parties in the recharge of aquifers and cleaning of water bodies. The site is not consistent in the best practices and evidence presented, its identification of best practices falls short of the actions it has implemented.</p> <p>Evidence:</p> <p>3.9.2_Buenas_practicas_para_el_cuidado_del_agua 3.9.2_balance_hidrico Mapa_de_Proyectos</p>	
3.9.3	<i>Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.</i>	 Yes
Comment	<p>The site takes up the best practices identified in 1.8.3 and presents evidence of the actions implemented, there are six best practices implemented:</p> <ul style="list-style-type: none"> -Perform periodic analyzes in accordance with Coca Cola self-regulation for water that is extracted, water that is bottled (which is stricter than the Mexican standard) and water that is discharged. -Ensure legal and KORE compliance of extraction and discharge parameters. -Have a bio quality indicator for treated wastewater (Tortuguero). -Monitoring to control the change of filter media and cleaning. -Microbiological route to guarantee water quality at all steps. -Collaborate in maintenance of community wells. <p>The plan indicates the donation of treated water as a water quality objective, however the site does not include it as a best practice.</p>	
3.9.4	<i>Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.</i>	 Yes

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Comment The site takes up the best practices identified in 1.8.4 and presents evidence of the actions implemented, there are four best practices identified:

- The site has identified important areas that are related to the community's water supply, its recreational, spiritual importance and/or any other interest it may have in its water processes. Among the most important are La Mintzita and Cerro del Águila.
- Signing of agreements with the most relevant actors, such as the Morelia city council, to help improve or restore these areas, documenting each activity carried out.
- The site has conducted studies to deepen the understanding of these sites, establishing the most relevant activities for compliance.
- The site has initiated activities for the improvement and/or restoration of these areas, among the main activities are: reforestation, infiltration of water from Cerro del Águila, cleaning of the Mintzita.

Evidencia:

3.3.1_Avidencia_de_actividades_de_proyectos
3.1.1_PRONATÚRA_20231031_35418PM_(1)
Logística_de_reforestación
3.9.4_Mejores_prácticas_implementadas_IWRAS_

3.9.5 *Actions towards achieving best practice related to targets in terms of WASH shall be implemented.*



Yes

Comment The site takes up the best practices identified in 1.8.5 and presents evidence of the actions implemented, there are three best practices identified:

- The site indicates that it will investigate and document the main WASH needs in the context of the site, rely on available material and, where appropriate, seek additional material to complement.
- The site has carried out studies to deepen the understanding of the problems, establishing the most relevant activities, among which water supply has begun to be carried out in 13 neighborhoods in the city of Morelia and the Michoacana University of San Nicolas de Hidalgo.
- The site is developing the "Remodeling of the bathrooms" project present on the site to improve access to hygiene and sanitation for its collaborators.

Evidence:

3.9.5_Mejores_prácticas_implementadas_WASH_
3.9.5_Pozos_de_la_comunidad_
Datos_de_Pozos_de_la_comunidad
1.3.8_Se_identificarán_los_niveles_de_acceso_y_la_idoneidad_del_agua,_saneamiento_e_higiene_(WASH)_en_el_sitio_V1

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4 STEP 4: EVALUATE - Evaluate the site's performance.

4.1 *Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.*

4.1.1 *Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.*



Comment The site is in its initial audit, however it has developed a significant number of projects and actions both on the site and in the basin, which is why its 2024 sustainable water management plan includes a 2023 management plan that served as a guide in the actions implemented.

They presented as evidence the document "1.3.7 value investments", which describes the activity of donating treated water, its cost, a brief description of its social and environmental value. This exercise allows the site to prepare with greater foundation (theoretical of how to evaluate its results). Donating water is the action that needs to describe the benefits of carrying out said action.

Likewise, avoiding water extraction is the result of a series of actions, but the site does not indicate what the environmental benefit is.

The document "1.7.2_RXD_JULIO_2023" identifies the benefits of the implemented projects, like the previous document, it does not quantify the benefits in an adequate way. The projects and actions are very notable, but it is equally important to know how to value them.

Evidence:

Plan_de_Gestión_Sostenible_del_Agua_Enero_2023_y_2024
1.7.2_RXD_JULIO_2023 p142
1.3.7_Inversiones_de_valor_social_y_ambiental

4.1.2 *Value creation resulting from the water stewardship plan shall be evaluated.*



Comment The site is in its initial audit, therefore it is not possible to evaluate the value creation from its 2024 sustainable management plan.

The site took a significant number of actions in accordance with its 2023 plan (not evaluated and validated under the AWS standard). Some quantified benefits are presented in the document "1.7.2_RXD_JULIO_2023".

-Contribute to the reduction of the aquifer's water deficit with an annual recharge of 750 mm (5-year project).

-Execution of maintenance of three community wells, benefiting water supply for 48,960 inhabitants of 13 neighborhoods in the city of Morelia.

The "Mapa_de_Proyectos" document presents evidence and assessment of the benefits generated during 2023. In future audits according to the guidance "There must be a net cost benefit of reducing risks (and avoiding unforeseen high costs), to achieve long-term water security."




Evidence:

Mapa_de_Proyectos
Plan_de_Gestión_Sostenible_del_Agua_Enero_2023_y_2024
1.7.2_RXD_JULIO_2023 p142

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4.1.3	<i>The shared value benefits in the catchment shall be identified and where applicable, quantified.</i>	 Yes
Comment	<p>The site presents as evidence the "Project Map" document that contains a quantification of the shared value benefits in the basin of the projects and actions developed by the site in 2023.</p> <p>Project 1. water infiltration in Cerro del Águila. 5-year project (2023 to 2027) with a total estimated infiltration of 395 ML, 3 actions are implemented: Fire protection, Reforestation and Soil works.</p> <p>Project 2. Cleaning of the "La Mintzita" spring, 80 people participated, the spring benefits 30% of the population of the city of Morelia. Collaboration with the state environment secretary, CONAGUA, State water and basin management commission.</p> <p>Project 3 Diagnosis of community wells. Diagnosis of 7 community wells by the water provider Precision Hydraulic Mechanics, S.A. DE C.V. operated by the Poble Water, Sewer and Sanitation Operating Agency of Morelia. The project is planned to carry out maintenance on the 7 wells over a period of 4 years. The 7 wells have not received maintenance in more than 4 years. The total number of beneficiaries benefited is 84,384 from 27 neighborhoods in the city of Morelia.</p> <p>Maintenance of Pozo Díaz Ordaz and Ciudad Universitaria was scheduled for 2023.</p> <p>Evidence: "Mapa de proyectos"</p>	
4.2	<i>Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.</i>	
4.2.1	<i>A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.</i>	 Yes
Comment	<p>The site indicates that no incidents occurred during 2023 and it has procedures in place in case an incident occurs. The site presents its escalation matrix that adjusts procedures according to the level of the incident.</p> <p>Evidence:</p> <p>1.3.1_Plan_de_respuesta_a_emergencias Plan_de_Respuesta_a_Emergencias_Interno_MOR-FR-GDS-002_V4_(1) Matriz_de_escalamiento</p>	
4.3	<i>Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.</i>	
4.3.1	<i>Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.</i>	 in progress

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Comment The site includes as evidence of its consultation efforts recognitions and certificates of its sustainable water management performance.
Certificate of environmental excellence awarded by the Federal Environmental Protection Agency, "for demonstrating its leadership and exemplary commitment to the preservation of the environment by implementing cutting-edge practices in the context of sustainable development".
Recognition from the Association of Companies of the State of Michoacán A.C. for the project "Comprehensive sustainability strategy".
Clean industry certificate granted by the Environmental Protection Agency "Performance level level 2".
Evidence:
4.3.1_Certificado_de_Industria_Limpia_Nivel_2
4.3.1_Certificado_Excelencia_Ambiental
4.3.1_reconocimiento_AIEMAC

Finding No: TNR-009841

4.4 Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.

4.4.1 The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.

Q
Obs.

Comment The site is in its initial audit where the 2024 sustainable water management plan is its first plan under review and evaluation against the AWS standard.
Therefore, there is no material to make changes and adaptations to the WSP.

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5STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts	
5.1	Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.
5.1.1	The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.
Comment	<p>During the audit, the site staff showed and opened the pages of their social networks where the internal governance of the site was presented.</p> <p>The site could facilitate access to the internal governance of the site, for any citizen with few networking skills.</p> <p>Evidence:</p> <p>https://www.linkedin.com/search/results/all/?keywords=femsa%20mexico%20certificaci%C3%B3n%20alliance%20for%20water&origin=GLOBAL_SEARCH_HEADER&sid=64m https://www.facebook.com/search/posts/?q=corporativo%20coca%20cola%20femsa https://twitter.com/cocacolamx?lang=es</p>
5.2	Communicate the water stewardship plan with relevant stakeholders.
5.2.1	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.
Comment	<p>The site presents evidence of communication with stakeholders of actions/projects taken by the site and some of its stakeholders. During the interviews carried out, it was verified that there is good communication with relevant stakeholders.</p> <p>However, the site has not been able to disclose its WSP to relevant stakeholders, and how the plan contributes to AWS standard outcomes.</p> <p>Evidence:</p> <p>Mapa de Proyectos Minuta_de_revisi3n_de_proyectos_OOAPAS. Convenio_de_Donaci3n_de_agua_residual_tratada_zool3gico_de_Morelia_MON-19-00-162 Convenio_de_mantenimiento_a_Pozo_CU_y_Diaz_OrdazMON-19-00-163 CONVENIO_DONACI3N_DE_AGUA_RESIDUAL_TRATA_A_MUNICIPIO</p> <p>Finding No: TNR-009840</p>
5.3	Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.
5.3.1	A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.

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Comment The site is in its initial audit for which it does not have results generated by its WSP, however, during 2023 the site developed various projects and actions which it has disclosed with stakeholders.

The results are disclosed on web pages.

Evidence:

Mapa de proyectos
Gobierno de Morelia y vecinos realizan jornada de limpieza en Hacienda Tinjaro-RED113 (red113mx.com).
<https://medioambiente.michoacan.gob.mx/uncategorized/secma-y-ciudadania-refuerzan-acciones-de-conservacion-en-la-mintzita/>

5.4 *Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with stakeholders; and co-ordination with public-sector agencies.*

5.4.1 *The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.*



Yes

Comment The site has signed collaboration agreements with various stakeholders with whom it has disclosed the water challenges in the basin. In communications with the Morelia water operating body, it is evident that the shared challenges are addressed jointly.

Evidence:

Revisión_de_proyecto_de_Pozos__OOAPAS
Convenio_de_Donación_de_agua_residual_tratada_zoológico_de_Morelia_MON-19-00-162
Convenio_de_mantenimiento_a_Pozo_CU_y_Diaz_OrdazMON-19-00-163
CONVENIO_DONACIÓN_DE_AGUA_RESIDUAL_TRATA_A_MUNICIPIO
Mapa de Proyectos.

5.4.2 *Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.*



Yes

Comment In the same way as in the previous indicator, the site presents evidence of the efforts made to actively involve stakeholders, as a result of the efforts made, agreements have been signed, maintenance has been carried out and in some cases hydraulic infrastructure has been repaired in coordination with water authorities and support from stakeholders, the site has coordinated the efforts made with local authorities.

Evidence:

Revisión_de_proyecto_de_Pozos__OOAPAS
Convenio_de_Donación_de_agua_residual_tratada_zoológico_de_Morelia_MON-19-00-162
Convenio_de_mantenimiento_a_Pozo_CU_y_Diaz_OrdazMON-19-00-163
CONVENIO_DONACIÓN_DE_AGUA_RESIDUAL_TRATA_A_MUNICIPIO
Mapa de Proyectos.
Logística de reforestación

5.5 *Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.*

5.5.1 *Any site water-related compliance violations and associated corrections shall be disclosed.*



Yes

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Table with 2 columns: Comment, and a column for findings/answers. It contains three rows of audit details, including references to '5.1_carta_de_no_incidentes_ambientales_2023' and '5.5.2'/'5.5.3' criteria, with 'Yes' and checkmark responses.

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Photographic Evidence from Audit

✓
Yes



aspecto sanitarios 2.png



área de revisión envases retornables.png



aspecto sanitarios.png

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área de producción.png



área de almacen de residuos peligrosos.png

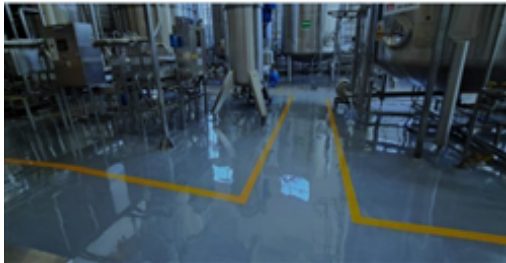


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área de producción clarificador.png