

# CERTIFICATION REPORT

## Alliance for Water Stewardship (AWS)



Audit Number: AO-000795

### SITE DETAILS

Site: **Coca-Cola Midi - Signes, France**

Address: 99 Avenue de Berlin Parc d'activité du plateau de Signes, 83870, Signes, FRANCE

Contact Person: Carole Le Deist

AWS Reference Number: AWS-000577

Site Structure: Single Site

### CERTIFICATION DETAILS

Certification status: Certified Core

Date of certification decision: 2024-Apr-02

Validity of certificate: 2027-Apr-02

### AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)

Audit Type(s): Initial Audit

Audit Start Date: 2023-Nov-21

Lead Auditor: Ethel Pirola Igoa

Audit team participants:

Jose Manuel Gonzalez, Observer

Site Participants:

Carole Le Deist, ESPL Manager

Veronique Arnaud, Environmental Coordinator

Nadia Jebbour, External Sustainability Consultant

Anna Schleich, External Sustainability Consultant

Eric Malinconico, Process Quality Manager

Didier Guerrini, Director of Decarbonization

Delphine Musarella, QSE Director

Remi Lafon, General Manager

Sarah Linscott, Plant Lab Manager

Alexis Pierrot, Director Plant Engineering

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### ADDITIONAL INFO

**Summary of Audit Findings:** A total of 32 findings were raised during the certification audit, 18 minor non-conformities and 14 observations.

The Client was requested to perform a root cause analysis and define corrective actions for each of the non-conformities and to submit these to WSAS within 30 days of receipt of the audit report by 01/03/2024.

Minor non-conformities must be closed out by the time of the next annual audit.

The audit team recommends certification of Coca Cola Midi at Core level pending approval of the corrective actions plan.

#### CLOSURE OF FINDINGS AND CORRECTIVE ACTION PLAN:s

The Client has successfully submitted the corrective action plan addressing all findings. Proof of implementation has been requested for the Minors and this will be evaluated during the Surveillance Audit. The client is requested to upload evidence of implementation prior to the Surveillance Audit.

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**Scope of Assessment:** The scope of services covers the initial certification audit for assessing conformity of Coca Cola CPS Midi against the AWS International Water Stewardship Standard Version 2.

The Coca Cola Midi plant for syrup concentrate was created in 1988 and put in service in 1989 within the Business park of the Plateau de Signes in the South of France. The village of Signes is located in the region Provence-Alpes-Côte d'Azur, in the Var department (83).

It is one of the 18 Commercial Products Supply plants of the group, producing concentrate and beverage bases and some supply chain services for Coca Cola bottling companies in 67 countries. It has an average of 220 employees (figure for 2022), where the production team works in 3 shifts of 8 hours. Amongst their drinks portfolio are soft drinks, juices, waters, tea and coffee, milk, vegetable milk and sport and energy drinks.

The plant is supplied with municipal water by Veolia from an intake on the Canal de Provence near the village of Signes. Upstream of this intake, raw water is supplied by the Societe du Canal de Provence (SCP). The Canal de Provence is fed by the surface waters of the Verdon river, whose watershed has a surface area of 2,289 km².

From a geological point of view, the plant is located in the hydrogeological unit of the Ollioules gorges massif. This unit is only recharged by rainwater infiltration and it was recommended not to classify this unit as a potential resource for the future since the potential for additional extraction is low.

Considering only the renewable resource (runoff), the water balance of the Verdon watershed is positive over the year. However, the monthly withdrawals are often higher than the runoff, except for the period between October and December.

The region is more and more concerned by periods of drought. The Upper Verdon basin was placed on drought alert for the first time in 2017, with historic lows in flow. Coca-Cola Midi is regularly affected by drought decreases concerning the commune of Signes, requiring water restriction measures.

The audit was conducted onsite from the 21st to the 24th of November 2023.

The onsite site visit included the assessment of: the raw water inlet, an area of chemical products stockage, CIP number 3, the onsite wastewater treatment plant, the WWTP laboratory, 2 water basins (one for reuse of treated water from the WWTP and the other as retention basin for rainwater and in case there would be any incident in the process), a hydrocarbon decanter, the waste storage area, the effluent water outlet and the fire fighting area.

The following external stakeholders were interviewed during the audit:

- \* - Operation manager Veolia Water
- \* - Co-director of the Verdon Regional Natural Park
- \* - EHS manager from a neighbouring company (confidential).

## SCORE

26.00

## FINDINGS

### NUMBER OF FINDINGS PER LEVEL

Observation	14
Minor	18

# CERTIFICATION REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

### FINDING DETAILS

Finding No:	TNR-007581
Checklist Item No:	1.3.7
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.
Findings:	<p>Regarding the value generated, the site has an estimation of volume of water saved in their Plan de sobriété.</p> <p>The site, being at an early stage of the AWS implementation did not have many projects at catchment level which can have a higher value from the environmental, social and cultural perspective.</p> <p>At this stage the site can describe (qualitative assessment rather than quantitative) the generated environmental, social and cultural value of its WSP and once the site has consolidated projects at catchment level, it should do the exercise on water-related value generated in social, cultural and/or environmental activities as well.</p>
Corrective action:	<p>in attachment 25, plan de sobriété hydrique, quantitative water related value is evaluated.</p> <p>Identify and describe social, cultural &amp; environmental water-related value creation.</p>
Finding No:	TNR-007673
Checklist Item No:	1.4.3
Status:	Open
Finding level:	Observation
Checklist item:	<p>Advanced Indicator</p> <p>The embedded water use of primary inputs in catchment(s) of origin shall be quantified.</p>
Findings:	<p>By the time of the audit the site was still waiting for answer of one of the suppliers of primary inputs. Site to complete this indicator when the information is available.</p>
Corrective action:	<p>Activate TCCC contact in charge of Sustainable management in order to obtain water use of primary inputs.</p> <p>Water usage obtained for one of our main supplier in France. TCCC contact in charge of Sustainable management are working with our second main supplier to get accurate data (Brazil).</p>

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

Finding No:	TNR-008713
Checklist Item No:	1.5.3
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.
Findings:	Since drought alerts are becoming recurrent, the site is to work on the quantification of the water balance at catchment level including indications of annual variations.
Corrective action:	Precise annual variations and quantification of the water balance at catchment level.
Finding No:	TNR-008636
Checklist Item No:	1.5.4
Status:	Open
Finding level:	Observation
Checklist item:	Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.
Findings:	The site is encouraged to find out if there are newer datasets for water quality in the catchment area.
Corrective action:	find out if there are newer datasets for water quality in the catchment area.
Finding No:	TNR-008714
Checklist Item No:	1.5.7
Status:	Open
Finding level:	Observation
Checklist item:	The adequacy of available WASH services within the catchment shall be identified.
Findings:	During the audit, the site showed Attachment 29 - Bilans annuelles STEP - with the annual balance sheets of the WWTP managed by Veolia, showing the equivalent habitants. The site is encouraged to include this document as well.
Corrective action:	Attachment 29 showing annual balance sheets of the WWTP managed by Veolia and taking into account all customers in our industrial area , is attached in platform.

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

Finding No:	TNR-008327
Checklist Item No:	1.6.2
Status:	Open
Finding level:	Observation
Checklist item:	Initiatives to address shared water challenges shall be identified.
Findings:	Site to update the list and integrate the feedback of the stakeholders when available.
Corrective action:	Identify initiatives to address shared water challenges and update the list and integrate the feedback of the stakeholders if available. .
Finding No:	TNR-008637
Checklist Item No:	1.6.4
Status:	Open
Finding level:	Observation
Checklist item:	Advanced Indicator
	Potential water-related social impacts from the site shall be identified, resulting in a social impact assessment with a particular focus on water.
Findings:	Despite the good efforts, the site is expected to present a SIA or ESIA of the site's impacts, both negative and positive, with a focus on water in order to get points for this indicator.
Corrective action:	Prepare a SIA or ESIA of the site's impacts, both negative and positive, with a focus on water
Finding No:	TNR-008724
Checklist Item No:	1.7.1
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.
Findings:	The analysis of the likelihood and severity of impact within a given timeframe, potential costs and business impact required by this indicator are related to the identified risks and not to the activities mentioned in the water stewardship plan. while the cost timeframe of the WSP activities provide an indication the site is yet to provide the analysis in correlation with the risks identified
Corrective action:	potential costs and business impact required by this indicator have to be related to the identified risks

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

Finding No:	TNR-008205
Checklist Item No:	1.8.1
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	Relevant catchment best practice for water governance shall be identified.
Findings:	Site to investigate further on this section. A good understanding of these will give inspiration for projects of shared benefit.
Corrective action:	Investigate further on relevant catchment best practice for water governance: add WASH for example.
Finding No:	TNR-008206
Checklist Item No:	1.8.3
Status:	Open
Finding level:	Observation
Checklist item:	Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.
Findings:	The site is encouraged to investigate further on this section and include best practices already carried out by the site and other stakeholders and that have not been included.
Corrective action:	Investigate further on relevant catchment best practice for water quality already carried out by the site and other stakeholders
Finding No:	TNR-008387
Checklist Item No:	1.8.5
Status:	Open
Finding level:	Observation
Checklist item:	Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.
Findings:	The site is encouraged to investigate further on this section and include best practices already carried out by the site but that have not been included. There are more initiatives both onsite and at catchment level where the site can get inspiration for improvement
Corrective action:	Investigate further on relevant catchment best practice for site provision of equitable and adequate WASH services already carried out by the site and other stakeholders

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Audit Number: AO-000795

Finding No:	TNR-007613
Checklist Item No:	2.3.2
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	<p>A water stewardship plan shall be identified, including for each target:</p> <ul style="list-style-type: none"><li>- How it will be measured and monitored</li><li>- Actions to achieve and maintain (or exceed) it</li><li>- Planned timeframes to achieve it</li><li>- Financial budgets allocated for actions</li><li>- Positions of persons responsible for actions and achieving targets</li><li>- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.</li></ul>
Findings:	<p>The site is currently looking for projects at catchment level and therefore this section is rather incomplete in the planning at this stage.</p>
Corrective action:	<p>Update and complete action plan with budget and assigned / responsible person, and if possible, note the link between each target and the achievement of best practice</p>
Finding No:	TNR-008303
Checklist Item No:	2.4.1
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	<p>A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.</p>
Findings:	<p>This is work in progress. Please note that in order to be conform, the site needs to provide a documented plan on adaptation to or mitigation of risks identified by the site (under 1.7.1).</p>
Corrective action:	<p>Follow up plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies (Veolia, CASSB)</p>



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## Alliance for Water Stewardship (AWS)

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Finding No: TNR-008302  
Checklist Item No: 2.4.2  
Status: Open  
Finding level: Observation  
Checklist item: Advanced Indicator  
A plan to mitigate or adapt to water risks associated with climate change projections developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.  
Findings: The site has done a climate change awareness raising workshop for the employees of CCM in collaboration with Veolia.  
Despite this being a good start, it cannot be considered a plan a such.  
Corrective action: Develop a plan to mitigate or adapt to water risks associated with climate change projections developed in co-ordination with relevant public-sector and infrastructure agencies

Finding No: TNR-007617  
Checklist Item No: 3.1.1  
Status: Closed  
Finding level: Minor  
Due date: 2024-Nov-25  
Checklist item: Evidence that the site has supported good catchment governance shall be identified.  
Findings: Despite the fact that the site has shown good governance at site level, this indicator makes reference to active engagement of the site with some type of catchment or similar level initiatives or platforms.  
Corrective action: Connect and develop network to better support good catchment governance. record evidences . At site level, water governance validated by government agency (DREAL) in February 2024.

Finding No: TNR-007622  
Checklist Item No: 3.5.1  
Status: Closed  
Finding level: Minor  
Due date: 2024-Nov-25  
Checklist item: Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.  
Findings: This is work in progress. Additionally, the site is to have more projects for the preservation or enhancement of IWRAs.  
Corrective action: Connect regularly with Veolia assainissement to maintain or improve waste water quality.  
Decide internally which IWRA should be taken into account on site.

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

Finding No: TNR-008342  
Checklist Item No: 3.9.2  
Status: Open  
Finding level: Observation  
Checklist item: Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.  
Findings: The site is encouraged to include water balance initiatives at catchment level as well.  
Corrective action: complete Att18 Best practices with water balance initiatives at catchment level

Finding No: TNR-007630  
Checklist Item No: 3.9.4  
Status: Closed  
Finding level: Minor  
Due date: 2024-Nov-25  
Checklist item: Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.  
Findings: The site has one action for maintenance of IWRA's at site level and the initiatives identified as best practice are at catchment level, therefore it cannot be said that the site is implementing the best practice identified. Site to revise this section.  
Corrective action: Review att18 and structure BP such as 5 pillars (good water governance, sustainable water balance, good water quality status....)  
Build partnership with Veolia (and Ipsen) to achieve effluent good quality result getting out municipal WWT

Finding No: TNR-008346  
Checklist Item No: 3.9.6  
Status: Open  
Finding level: Observation  
Checklist item: Advanced Indicator  
Achievement of identified best practice related to targets in terms of good water governance shall be quantified.  
Findings: The site is at an early stage of implementation at catchment level and needs to consolidate on this point. Additionally, in order to get points, the site needs to quantify the achievement in a more tangible way.  
Corrective action: implement project at catchment level and quantify the achievement

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

Finding No:	TNR-007693
Checklist Item No:	3.9.8
Status:	Open
Finding level:	Observation
Checklist item:	Advanced Indicator Achievement of identified best practices related to targets in terms of water quality shall be quantified
Findings:	Despite the fact that the site is applying best practices regarding water quality (water quality monitoring, plan to upgrade the onsite WWTP), it has not done the exercise to quantify it.
Corrective action:	Quantify best practices related to targets in terms of water quality (such as GERP evolution)
Finding No:	TNR-007694
Checklist Item No:	3.9.9
Status:	Open
Finding level:	Observation
Checklist item:	Advanced Indicator Achievement of identified best practices related to targets in terms of the site's maintenance of Important Water-Related Areas have been implemented.
Findings:	The site only has one action for maintenance of IWRAs at site level and the initiatives identified as best practice are more at catchment level, so this indicator is not aligned yet.
Corrective action:	Build partnership with Veolia (and Ipsen) to improve effluent quality result getting out municipal WWT
Finding No:	TNR-007654
Checklist Item No:	4.1.1
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.
Findings:	The site needs to present the following: - clear comparison of current performance against the targets set in the WSP, using the metrics for the respective targets e.g. actual water use efficiency compared to the target; - contribution of each target to water stewardship outcomes. Please revisit this indicator in light of the above
Corrective action:	review action plan and precise target, result, evolution and status

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

Finding No: TNR-008725  
Checklist Item No: 4.1.1  
Status: Open  
Finding level: Observation  
Checklist item: Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.  
Findings: Work in progress. Site to work further in water governance at catchment level, IWRAs and WASH initiatives.  
Site to complete SMART indicators for all activities in the WSP and an evaluation for all outcomes.  
Corrective action: review action plan and precise target, result, evolution and status . work further in water governance at catchment level, IWRAs and WASH initiatives

Finding No: TNR-007657  
Checklist Item No: 4.1.2  
Status: Closed  
Finding level: Minor  
Due date: 2024-Nov-25  
Checklist item: Value creation resulting from the water stewardship plan shall be evaluated.  
Findings: Site to complete this section including value creation of other water stewardship outcomes: good water governance, good water quality status, IWRAs and WASH.  
Corrective action: Value creation is part of PSH att25. Link value creation to AWS 5 pillar

Finding No: TNR-007656  
Checklist Item No: 4.1.3  
Status: Closed  
Finding level: Minor  
Due date: 2024-Nov-25  
Checklist item: The shared value benefits in the catchment shall be identified and where applicable, quantified.  
Findings: The site is at an initial stage of implementation at catchment level. Please note that this indicator should be fulfilled by the time of the surveillance audit.  
Corrective action: shared value benefits identified and quantified if possible in PSH att25. Reinforce partnership with catchment entities to identify value benefit

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

Finding No:	TNR-007698
Checklist Item No:	4.1.4
Status:	Open
Finding level:	Observation
Checklist item:	Advanced Indicator A governance or executive-level review, including discussion of shared water challenges, water risks, and opportunities, and any water-related cost savings or benefits realized, and any relevant incidents shall be identified.
Findings:	Work in progress. Site to include missing water stewardship discussions (shared water challenges, water risks and opportunities, water-related costs or benefits and any relevant incident).
Corrective action:	include missing water stewardship discussions (shared water challenges, water risks and opportunities, water-related costs or benefits and any relevant incident).
Finding No:	TNR-007663
Checklist Item No:	4.3.1
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.
Findings:	The site is expected to provide records of meetings or communication evidence (emails, feedback forms, surveys) of the consultations efforts regarding their water stewardship performance.
Corrective action:	Consultation efforts with stakeholders on the site's water stewardship performance: organize a meeting with stakeholders , share our annual report (based on 5 AWS pillars), and send a satisfaction survey after meeting
Finding No:	TNR-007664
Checklist Item No:	4.4.1
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.
Findings:	The site is expected to keep record of modifications and adaptations in the water stewardship plan derived from improvements or lessons learned.
Corrective action:	modify and adapt the water stewardship plan derived from improvements or lessons learned.

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## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

Finding No: TNR-007666  
Checklist Item No: 5.2.1  
Status: Closed  
Finding level: Minor  
Due date: 2024-Nov-25  
Checklist item: The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.  
Findings: Site to communicate on their water stewardship plan with stakeholders. Please, keep evidence when this is done and provide it at the surveillance audit.  
Corrective action: communicate our water stewardship plan with stakeholders taking into account 5 outcomes

Finding No: TNR-007667  
Checklist Item No: 5.3.1  
Status: Closed  
Finding level: Minor  
Due date: 2024-Nov-25  
Checklist item: A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.  
Findings: Site to communicate on their water stewardship performance as indicated under this indicator.  
Corrective action: Disclose our water stewardship performance (some information might remain confidential. Need LT agreement)

Finding No: TNR-007669  
Checklist Item No: 5.4.1  
Status: Closed  
Finding level: Minor  
Due date: 2024-Nov-25  
Checklist item: The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.  
Findings: The site is expected to communicate on different shared water challenges (in line with 1.6.1) and show evidence of public disclosure.  
Corrective action: Disclose shared water-related challenges and efforts made to address these challenges : organize a meeting with stakeholders.

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## Alliance for Water Stewardship (AWS)



Audit Number: AO-000795

Finding No:	TNR-007670
Checklist Item No:	5.4.2
Status:	Closed
Finding level:	Minor
Due date:	2024-Nov-25
Checklist item:	Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.
Findings:	The site is expected to engage stakeholders in support to public sector agencies in line with indicators 1.2 and 2.4.1.
Corrective action:	engage stakeholders in support to public sector agencies : plan a meeting with stakeholders and public agencies

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Audit Number: AO-000795

Report Details

Report	Value
Report prepared by	Ethel Pirola Igoa
Report approved by	Nathalie Karam
Report approved on (Date)	31 January 2024

Surveillance

Proposed date for next audit  
2024-Nov-25

Stakeholder Announcements

Date of publication	Location
23/10/2023	Email to stakeholders from Carole Le Deist.
21/09/2023	WSAS webpage AWS webpage
Comment	Email sent to most relevant stakeholders.



# CERTIFICATION REPORT

## Alliance for Water Stewardship (AWS)

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### Catchment Information

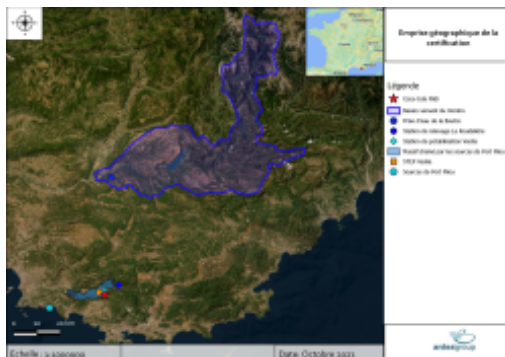
#### Catchment Information

The plant is supplied with municipal water by Veolia from an intake on the Canal de Provence near the village of Signes. Upstream of this intake, raw water is supplied by the Societe du Canal de Provence (SCP). The Canal de Provence is fed by the surface waters of the Verdon river, whose watershed has a surface area of 2,289 km<sup>2</sup>.

From a geological point of view, the plant is located in the hydrogeological unit of the Olioules gorges massif. This unit is only recharged by rainwater infiltration and it was recommended not to classify this unit as a potential resource for the future since the potential for additional extraction is low. In addition, the unsaturated zone of the water table is estimated to be between 100 and 200 m. Consequently, the realization of wells for the exploitation of groundwater of this unit is not recommended at this stage.

Considering only the renewable resource (runoff), the water balance of the Verdon watershed is positive over the year. However, the monthly withdrawals are often higher than the runoff, except for the period between October and December. Considering the available resource, i.e. the surface runoff of the Verdon (interannual modulus), the water balance is largely positive over all the months of the year. The different criteria for measuring water shortage highlight that the available resource is however low for the number of supplied people (with and without considering the Verdon water resource stock). Considering the water consumption, it corresponds to 82% of the available renewable water, placing the watershed in serious water shortage. However, considering the natural modulus of the Verdon, only 16% of the available water is used for consumption, which means that there is no water shortage when looking from this angle.

The region is more and more concerned by periods of drought. The Upper Verdon basin was placed on drought alert for the first time in 2017, with historic lows in flow. Coca-Cola Midi is regularly affected by drought concerning the commune of Signes, requiring water restriction measures.



Attachement\_2\_Emprise\_géographique\_de\_la\_certification.jpg

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Verdon Catchment.png

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### Client Description and Site Details

#### Client/Site Background

The Coca Cola Midi plant for syrup concentrate was created in 1988 and put in service in 1989 within the Business park of the Plateau de Signes in the South of France. The village of Signes is located in the region Provence-Alpes-Côte d'Azur, in the Var department (83).

It is one of the 18 Commercial Products Supply plants of the group, producing concentrate and beverage bases and some supply chain services for Coca Cola bottling companies in 67 countries. It has an average of 220 employees (figure for 2022), where the production team works in 3 shifts of 8 hours. Amongst their drinks portfolio are soft drinks, juices, waters, tea and coffee, milk, vegetable milk and sport and energy drinks.

In big lines, the plant counts with a production area, an administrative area, a warehouse, a waste triage area, a wastewater treatment plant and a laboratory. The production process can be summarized as follows: reception and storage of raw materials (liquids and solids), preparation or treatment of the raw materials, dosing and mixing, conditioning, storage and delivery of final products (liquid or solid). For the production of liquid products, the plant counts with 4 manufacturing workshops and 5 packaging lines. For the production of powders the site counts with a manufacturing area and a conditioning area.

The plant is supplied with municipal water by Veolia from an intake on the Canal de Provence near the village of Signes. Upstream of this intake, raw water is supplied by the Societe du Canal de Provence (SCP). The Canal de Provence is fed by the surface waters of the Verdon river, which watershed has a surface area of 2,289 km<sup>2</sup>.

The Canal has an overall technical capacity of 40 m<sup>3</sup>/s (technical potential of 1,260 Mm<sup>3</sup>/year) and was built to compensate for natural imbalances, by transferring water to the deficit areas of southern Provence. A concession gives SCP a water right of 660 Mm<sup>3</sup> per year.

From a geological point of view, the plant is located in the hydrogeological unit of the Ollioules gorges massif. This unit is only recharged by rainwater infiltration and it was recommended not to classify this unit as a potential resource for the future since the potential for additional extraction is low.

The effluents treated at the plant are mostly in compliance with the limits to be respected (3 slight exceedances in 5 years). However, the effluents from the WWTP of the Business Park, managed by Veolia, are subject to regular anomalies (hydrocarbons, grease and surfactants). The receiving environment for the effluents treated by Veolia is the karstic system drained by the Port Miou springs further down at the coast.



View scale 1 to 25.000.png

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View scale 1 to 4.000.png

Comment See attachments under catchment information above as well.

### Summary of Shared Water Challenges

#### Summary of Shared Water Challenges

- \* Sharing of upstream/downstream waters in the Verdon watershed (seasonal flows).
- \* Increase in water demand from the Business Park where the site is situated.
- \* Increase in frequency of droughts and drought orders.
- \* Quality problems of the wastewater from the WWTP of the Business Park managed by Veolia.
- \* Exceeding concentration of dalapon in water distributed by Veolia.
- \* Preservation of the Natural Area of Port Miou, final receiving water body of the effluent waters coming from the Business Park.

Comment The site has identified the mentioned shared water challenges in collaboration with other stakeholders.

### 0.1 General Requirements for Single Sites, Multi-Sites and Groups

#### 0.1.1 Eligibility Criteria

0.1.1.1 The site(s) occupy one catchment OR an exception has been granted.

✓  
Yes

Comment One catchment: Verdon River Basin.

0.1.1.2 The scope of the proposed certification shall be under the control of a single management system.

✓  
Yes

Comment Single management system.

0.1.1.3 The scope of the proposed certification shall be homogeneous with respect to primary production system, water management, product or service range, and the main market structures.

✓  
Yes

Comment Homogeneous.

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### 1 STEP 1: GATHER AND UNDERSTAND

**1.1** *Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*

**1.1.1** *The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:*

- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source;
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.



Yes

**Comment** The site has provided 3 documents as evidence for this indicator:  
 \*Attachment 1 SVA Coca Cola Signes 2022: a source vulnerability report which compiles comprehensive information on the site, the catchment and all water-related information.  
 \*Attachment 2 Emprise géographique de la certification - a map showing the geographical scope of the certification: the site, the catchment (Verdon River Basin) the relevant infrastructures for water transfer and supply, and the relevant infrastructures for water treatment and disposal (in Port Miou).  
 \*Attachment 3 Plans des réseaux - technical drawings showing all water-related infrastructure as well as the raw water, rainwater, sewage water and wastewater networks.  
 The water and wastewater service providers, as indicated in the abovementioned documents, are Veolia Eau and Veolia Assainissement respectively.  
 The catchment, as indicated in the abovementioned documents, is the Verdon River Basin.

**1.2** *Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.*

**1.2.1** *Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:*

- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;
- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;
- Provide evidence of stakeholder consultation on water-related interests and challenges;
- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;
- Identify the degree of stakeholder engagement based on their level of interest and influence.







Yes

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Comment	<p>The site has provided 2 documents as evidence for this indicator:</p> <p>*Attachment 4.2 CCM (Coca Cola Midi) Suivi des Parties prenantes: is a spreadsheet with 2 tabs with an analysis of the stakeholders identified by the site. In one of the tabs, the stakeholders are listed, with contact name and details. In the other, a follow up of the communications is recorded. It includes different public and private actors.</p> <p>The site has not found a suitable NGO or community-based group in the region, so they are considering getting in contact with other potential relevant actors (WWF, the Coca Cola Foundation).</p> <p>*Attachment 4.1 Stakeholder consultation: a document providing evidence of consultation with the 6 main stakeholders.</p> <p>Additionally, under Attachment 1 SVA (indicator 1.1.), there is a section showing the degree of stakeholder engagement based on their level of interest and influence (page 75, table 28).</p>	
1.2.2	<p><i>Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.</i></p>	 Yes
Comment	<p>The site has provided a spreadsheet with the analysis of the potential degree of influence between site and stakeholders (Attachment 53).</p>	
1.3	<p><i>Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.</i></p>	
1.3.1	<p><i>Existing water-related incident response plans shall be identified.</i></p>	 Yes
Comment	<p>The site, being in a context of Mediterranean climate, has drought as main climatic water-related calamity. Indeed, these have become more frequent and longer over the past years.</p> <p>The site has provided a page explaining their response plan in case of water supply rupture (Attachment 5).</p> <p>Additionally, the site has provided their Internal Operational Plan (Attachment 32), updated in October 2023, where the different emergencies such as fire, explosion gas leak ... are identified and the corresponding internal procedures are described. The water-related incidences identified by the site are mainly around different potential spills.</p>	
1.3.2	<p><i>Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped</i></p>	 Yes
Comment	<p>The site has provided a scheme (Attachment 6 Cartographie d'eau dans l'usine) where the inflows and main uses for the site are indicated, including volumes and percentages (both measured and estimated, figures for 2022).</p> <p>In a second document, the site has provided more detail, including also losses, storage, reuse, potential to optimize and outflows (Attachment 6.1 Cartographie de l'eau calcul de consommation eau V2).</p>	
1.3.3	<p><i>Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.</i></p>	 Yes
Comment	<p>The site has provide the same documents as under indicator 1.3.2 and included a document with some screenshots of the software they use to follow up on their remote water metering reading system. It includes different functionalities and options for visualization of trends (Attachment 35 Systeme telereleve compteurs eau energie). With this software the site records all measurements, also for gas and electricity.</p> <p>Finally, in the SVA (see Attachment 1 under indicator 1.1), on pages 11 and 12, there is an overview of the water use rates of the last 5 years.</p>	

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<b>1.3.4</b>	<i>Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.</i>	 Yes
Comment	<p>The site has provided several pieces of evidence for this indicator:</p> <ul style="list-style-type: none"> <li>*Attachment 31: a document synthesizing the quarterly analysis controls of their effluent waters. It includes methodology, analysis, results and conclusions, in this case for the measurements of the 26th and 27th of June 2023. The site uses both an onsite and an external laboratory. For their onsite laboratory, they use both ISO and internal standards, choosing always for the most strict of the two.</li> <li>*Attachment 1 SVA (see indicator 1.1.1): <ul style="list-style-type: none"> <li>- Summary of the standards to which Coca-Cola Midi is subject for its discharges of treated industrial water, domestic water and wastewater (pages 28 and 29).</li> <li>- Annexes 2 and 3 showing the analysis for raw and treated water.</li> <li>- Annex 5: analysis from the external laboratory on effluent waters.</li> </ul> </li> <li>* Attachment 7 page 41: water quality of the receiving water bodies - surface water only, since there is no data available for water quality of groundwater receiving water bodies.</li> </ul> <p>During the audit, the site additionally provided information on:</p> <ul style="list-style-type: none"> <li>* Basin for water reuse from their WWTP.</li> <li>* Retention basin for rainwater or calamities: registered manually and included in the quarterly report.</li> <li>* Yearly reports from the WWTP of Veolia.</li> <li>* An internal document with the standard operational procedures for sampling and analysis.</li> </ul>	
<b>1.3.5</b>	<i>Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.</i>	 Yes
Comment	<p>For this section the site refers to the following:</p> <ul style="list-style-type: none"> <li>* Attachment 1 SVA (under indicator 1.1.1) - Figure 19: showing all areas storing chemical products.</li> <li>* Attachment 33 Inventaire produits chimiques 2022: list with all chemical products where you can filter per area and see which chemicals are stored.</li> </ul> <p>During the site visit, all places seen storing chemicals where properly indicated and contained.</p>	
<b>1.3.6</b>	<i>On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.</i>	 Yes
Comment	<p>The site does not have onsite IWRAs.</p> <p>A justification for this can be found in Attachment 1 SVA (under indicator 1.1.1) Chapter 3.1 "Zones importantes liées à l'eau" and Figure 6.</p>	
<b>1.3.7</b>	<i>Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.</i>	 closed



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**Comment** The site has provided 2 documents for this indicator:  
 \* Attachment 8 Midi true cost of water: a spreadsheet with the calculations of the true cost of water, taking into account additional expenses such as chemicals used for water treatment or energy use.  
 \* Attachment 25 CCM PHS (Plan sobriété hydrique): where tab III shows an inventory of actions to reduce water use (and therefore levies) that the site has to present to the DREAL (Direction régionale de l'environnement, de l'aménagement et du logement) in periods of drought. In it, additional expenses related to water sobriety and stewardship are contemplated and an estimation of volume of water saved is included.  
 The site, being at an early stage of the AWS implementation did not have many projects at catchment level which can have a higher value from the environmental, social and cultural perspective.  
 At this stage the site can describe (qualitative assessment rather than quantitative) the generated environmental, social and cultural value of its WSP and once the site has consolidated projects at catchment level, it should do the exercise on water-related value generated in social, cultural and/or environmental activities as well.

**Finding No: TNR-007581**

**1.3.8** *Levels of access and adequacy of WASH at the site shall be identified.*

  
Yes

**Comment** For this indicator the site makes reference to Attachment 1 SVA presented under indicator 1.1.1, where in page 10 there is an analysis of the adequacy of the WASH facilities onsite. According to this analysis, for workplaces in France, the Labor Code (article R4228-10) stipulates that there must be at least one toilet for 20 employees, and an additional urinal for every 20 men.  
 At the factory, there are a total of 53 toilets, 14 urinals and 12 showers. In view of the number of staff (220 people), facilities intended for employees are appropriate.  
 Additionally, the site:  
 - Provides free drinks (including water, soft drinks, coffee and tea) to employees through different points in the plant.  
 - Has specific instructions and dispensers of hydrogel for periods of COVID outbreak.  
 - Hygiene instructions in every toilet.  
 - Sensor taps and water saving flushes in many toilets.

**1.4** *Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.*

**1.4.1** *The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified.*

  
Yes

**Comment** The site has provided an analysis of their indirect water use both of their providers of primary inputs and of their outsourced services (Attachment 9 Ingrédients et sous traitants). The site has indicated that the water that the providers of primary inputs in the same region use is not from the same source as the water from the site.

**1.4.2** *The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.*

  
Yes

**Comment** In line with indicator 1.4.1, in Attachment 9 Ingrédients et sous traitants, the site has provided an analysis of their outsourced services. Of the 32 companies in the region, 20 are located in municipalities using the waters of the Canal de Provence (Verdon watershed). Of these, the companies likely to use large volumes of water have been contacted by Coca-Cola Midi with the aim of obtaining the volumes actually used. According to their answers, the volume of virtual water used by the site regarding their outsourced services is of approximately 32 m3 per year.  
 The site has included the communications exchanging information on embedded water use of their service subcontractors.



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1.4.3	<i>Advanced Indicator</i> <i>The embedded water use of primary inputs in catchment(s) of origin shall be quantified.</i>	 Obs.
Comment	The site has done the exercise as well for primary inputs that account for 5% or more of the volume produced per year for suppliers outside the catchment (Attachment 52 Donnees fournisseurs hors bassin versant). The analysis indicates that 2 of them have to be accounted for. By the time of the audit the site is still waiting for answer of one of them. The site has included evidence of communications.	
1.5	<i>Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH</i>	
1.5.1	<i>Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.</i>	 Yes
Comment	The site has provided a document (Attachment 10 - La politique de l'eau en France) where a good overview of the water governance initiatives applicable for the site are listed and explained. These include national, regional and local documents.	
1.5.2	<i>Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.</i>	 Yes
Comment	Section 8 of the SVA (starting on page 66 of Attachment 1 under indicator 1.1.1) includes a comprehensive overview and summary of all the water-related permits and legislation of application to the site.	
1.5.3	<i>The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.</i>	 closed
Comment	The fore-mentioned SVA (Attachment 1 under indicator 1.1.1) includes a comprehensive analysis of the water balance of the watershed that the site is dependent upon for water supply ( page 52 to 59). The conclusions show that the site is of an area of deficit water balance. This is confirmed by the fact that since 2017 there are drought alerts every summer, with a variable degree of gravity. Additionally, according to the climate change projections, the water shortage in the area will probably become more critical. The site is yet to work on the quantification of the catchment water balance including indication of annual variation.	
Finding No: TNR-008713		
1.5.4	<i>Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.</i>	 Obs.

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
Audit Number: AO-000795

Comment	<p>The site has provided 3 documents with information on the water quality of the catchment:</p> <p>*Attachment 11 Diagnostic du bassin versant du Verdon: where on pages 10 to 12 is an overview of the water quality at different points for the period 2008 -2018. In general, the results show an improvement and a good status.</p> <p>*Attachment 12 Qualité masses d'eau bassin versant: a similar document as Attachment 11. Note: Ecological status makes reference to the physical, biological and hydromorphological status of the river. Chemical status makes reference to the analysis results over 50 substances.</p> <p>*Attachment 13 Etat masses eau Coca Cola: which shows the qualitative and quantitative status of the water masses around the site. The results show that the chemical status is good but the ecological status could be better (data from 2015).</p> <p>The site is encouraged to find out if there are newer datasets.</p>	
<b>1.5.5</b>	<i>Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.</i>	 Yes
Comment	<p>The site has provided a document showing the important water-related areas along the Verdon watershed (Attachment 14 IWRAs Verdon) - the areas with water masses are shown in blue.</p> <p>Additionally, the site has provided the water quality documents again:</p> <ul style="list-style-type: none"> <li>- Attachment 12 Qualité masses d'eau Verdon.</li> <li>- Attachment 13 Etat masses Coca Cola.</li> </ul>	
<b>1.5.6</b>	<i>Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.</i>	 Yes
Comment	<p>In their SVA (Attachment 1 under indicator 1.1.1) the site has highlighted the sections containing information regarding existing water-related infrastructure at catchment level: Section 5. Water treatment, both onsite and from the external service provider (Veolia Eau). Section 6 Wastewater treatment, both onsite and from the external service provider (Veolia Assainissement).</p> <p>The information pertaining the external service provider was obtained during a visit they did to their premises.</p> <p>Potential exposure to extreme events: Attachment 26 Response to risks on the water service from the primary water provider (Societe du Canal de Provence).</p> <p>During the audit the site showed the following document that has currently not been found:</p> <ul style="list-style-type: none"> <li>- Planned infrastructure: an email exchanged for this purpose with Veolia.</li> </ul>	
<b>1.5.7</b>	<i>The adequacy of available WASH services within the catchment shall be identified.</i>	 Obs.
Comment	<p>The site has referred to the following documents as evidence for this indicator:</p> <p>*SVA (Attachment 1 under indicator 1.1.1) - section 7.7 Population local et ecosystemes: where there is a paragraph mentioning that the local communities have their water and sanitation needs properly covered.</p> <p>*SVA pages 24-25 analyses the current and future capacity of the water supply services, which is already compromised in the summer period.</p> <p>*Attachment 11 (see indicator 1.5.4) - Diagnostic du bassin versant du Verdon, where on page 5 there is a mention to the current competences regarding the water cycle in the region. During the audit, the site showed Attachment 29 - Bilans annuelles STEP - with the annual balance sheets of the WWTP managed by Veolia, showing the equivalent habitants. The site is encouraged to include this document as well.</p>	
<b>1.5.8</b>	<i>Advanced Indicator Efforts by the site to support and undertake catchment level water-related data collection shall be identified.</i>	 N/A
Comment	The site is working on finding a project at catchment level.	

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<b>1.5.9</b>	<i>Advanced Indicator</i> <i>The adequacy of WASH provision within the catchments of origin of primary inputs shall be identified.</i>	 N/A
Comment	The site has not provided evidence for this indicator.	
<b>1.6</b>	<i>Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.</i>	
<b>1.6.1</b>	<i>Shared water challenges shall be identified and prioritized from the information gathered.</i>	 Yes
Comment	<p>The site has prepared a document with title 'Attachment 16 Defis communs Verdon' where the shared water challenges compiled in consultation with different stakeholders (Canal de Provence, PN Verdon, Veolia) are listed. The challenges have been grouped around the 5 AWS outcomes.</p> <p>Additionally, the site has highlighted their increasingly more frequent and longer drought periods. For more information please see page 57 of the SVA (Attachment 1 under indicator 1.1.1).</p> <p>The prioritization is done in the water stewardship plan (WSP) (Attachment 22) under column k 'Hierarchisation'.</p>	
<b>1.6.2</b>	<i>Initiatives to address shared water challenges shall be identified.</i>	 Obs.
Comment	<p>The site has prepared a document with title 'Attachment 17 Initiatives pour repondre aux defis communs', where ideas for each of the shared water challenges identified are proposed. There is an ongoing consultation with the stakeholders on this, the site will update the list and integrate the feedback of the stakeholders when available</p>	
<b>1.6.3</b>	<i>Advanced Indicator</i> <i>Future water issues shall be identified, including anticipated impacts and trends</i>	 Yes
Comment	<p>In their SVA (Attachment 1 under indicator 1.1.1) the site has carried out an analysis of the weather conditions, the surface water resources, the groundwater resources and potential alternative sources (pages 35 to 49) to conclude that options are rather limited and the increase and intensity of droughts will impact the resource available in the basin in the future (synthesis on page 62). These, added to the fore-mentioned shared water challenges, give a good overview of the compromised expectations.</p>	
Score	3	
<b>1.6.4</b>	<i>Advanced Indicator</i> <i>Potential water-related social impacts from the site shall be identified, resulting in a social impact assessment with a particular focus on water.</i>	 Obs.
Comment	<p>The site indicates that the water consumption of Coca-Cola Midi has no repercussion on the availability and quality of water: the volume of water used by Coca-Cola Midi in 2020 corresponds to 0.03% of the volume collected by the SCP the same year. Regarding water quality, this is not impacted by the plant since the treatment of wastewater is efficient and the quality complies with the applicable standards (only 3 minor exceedances in the last 5 years). Nonetheless, the site is expected to present a SIA or ESIA to get points for this indicator.</p>	
<b>1.7</b>	<i>Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.</i>	

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**1.7.1** *Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.* ✔ closed

**Comment** On Section 10 of the SVA (Attachment 1 under indicator 1.1.1, page 76) the site has done a comprehensive exercise to understand the potential vulnerabilities of the site and strategies to attenuate them. Prioritization is done in a range of colours (red, orange and green) taking into account likelihood and severity.  
Timeframe and potential costs (where available) are indicated in the Water Stewardship Plan (see indicator 2.3.2).  
The analysis of the likelihood and severity of impact within a given timeframe, potential costs and business impact required by this indicator are related to the identified risks and not to the activities mentioned in the water stewardship plan. While the cost timeframe of the WSP activities provide an indication the site is yet to provide the analysis in correlation with the risks identified.

**Finding No: TNR-008724**

**1.7.2** *Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.* ✔ Yes

**Comment** In line with Section 10 above, the site has developed Section 11, where opportunities of investment are contemplated (page 78).  
Some of them include:  
- Rainwater harvesting  
- Reuse from backwash of the CIP - in progress due to legal issues.  
- Reuse of effluent water (piscine).  
- Circuit du Castellet (circular economy) - possibility of reuse in some of their needs (cleaning of roads and trucks) but in standby due to legal issues.  
Finally, the site has enclosed Attachment 25 where under tab 'Recensement actions reduction' a list of potential water saving initiatives in the pipeline, under study or in progress are shown (see 2023-2024).

**1.8** *Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.*

**1.8.1** *Relevant catchment best practice for water governance shall be identified.* ✔ closed

**Comment** The site has provided a document with title 'Attachment 18 Best practices', where there is a section on best practices for water governance. This section mentions the major water governance initiatives and platforms in France and for the region.  
Nonetheless, the site is encouraged to investigate further on this section. There are more initiatives where the site can actively participate and be more engaged at catchment level. Additionally, a good understanding of these will give inspiration for projects of shared benefit.

**Finding No: TNR-008205**

**1.8.2** *Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.* ✔ Yes

**Comment** The site has provided a document with title 'Attachment 18 Best practices', where there is a section on best practices for water balance.  
In it, the site indicates that they have a document at corporate level compiling best practices for water use efficiency and in 2023 the site has put 29 of them in practice. Amongst them are: continuous monitoring, new water meters or water reuse for watering of green areas. Added to this, the site has the Water Sobriety Plan (PSH by its French acronym), requested by the regional authorities during drought episodes.

**1.8.3** *Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.* 🔍 Obs.

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**Comment** The site has provided a document with title 'Attachment 18 Best practices', where there is a section on best practices for water quality. Despite the fact that the site is already doing best practices in this sense at site level, these have not been identified as such. The site is encouraged to complete this section.

**1.8.4** *Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.*

  
Yes

**Comment** The site has provided a document with title 'Attachment 18 Best practices', where there is a section on best practices for maintenance of IWRAs. In it the site has compiled some relevant initiatives such as:

- Improve knowledge (complete and update the inventory);
- Implement management/preservation/restoration actions, particularly in priority wetlands;
- Raise awareness on the fragility of these environments and promote access to data.

**1.8.5** *Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.*

  
Obs.

**Comment** The site indicates that they work on the following initiatives:




- \*Awareness raising on hygiene practices to employees.
- \*Sustainable development: such as installation of sensor taps.
- \*Equity and inclusion: the site plans to improve/adapt the facilities for handicapped people in the near future.

Nonetheless, the site is encouraged to investigate further on this section both onsite and at catchment level.

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2	<b>STEP 2: COMMIT &amp; PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan</b>	
2.1	<i>Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.</i>	
2.1.1	<i>A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:</i> <ul style="list-style-type: none"> <li>- That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes</li> <li>- That the site implementation will be aligned to and in support of existing catchment sustainability plans</li> <li>- That the site's stakeholders will be engaged in an open and transparent way</li> <li>- That the site will allocate resources to implement the Standard.</li> </ul>	 Yes
Comment	The document provided complies with the requirements of this indicator. It has been published in their webpage: <a href="https://www.coca-cola.com/fr/fr/social/coca-cola-en-france/coca-cola-midi-du-concentre-de-savoir-faire-dans-le-sud-de-la-france">https://www.coca-cola.com/fr/fr/social/coca-cola-en-france/coca-cola-midi-du-concentre-de-savoir-faire-dans-le-sud-de-la-france</a>	
2.1.2	<i>Advanced Indicator</i> <i>A statement that explicitly covers all requirements set out in Indicator 2.1.1 and is signed by the organization's senior-most executive or governance body and publicly disclosed shall be identified.</i>	 Yes
Comment	The document under 2.1.1 is signed by M. Remi LAFON, President of Coca Cola Midi and was published on their webpage on the 02/10/2023.	
Score	1	
2.2	<i>Develop and document a process to achieve and maintain legal and regulatory compliance.</i>	
2.2.1	<i>The system to maintain compliance obligations for water and wastewater management shall be identified, including:</i> <ul style="list-style-type: none"> <li>- Identification of responsible persons/positions within facility organizational structure</li> <li>- Process for submissions to regulatory agencies.</li> </ul>	 Yes
Comment	The site has two systems in place to maintain legal compliance: On the one hand they keep a spreadsheet where they compile all the relevant legislation to the site (see Attachment 20 Legal compliance). It includes responsible person (Carole Le Deist) and summary of process for submission to regulatory agencies. On the other hand, the site uses the Red on line platform, which provides weekly updates with any changes or new legislation applicable to the site. During the audit the site also showed 'Attachment 28 Procedure de verification reglementaire' which has now been enclosed under 3.2.1, indicator also related to submissions to regulatory agencies.	
2.3	<i>Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.</i>	



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2.3.1	<i>A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.</i>	 Yes
Comment	The site has provided a presentaiton with title 'Attachment 21_ Strategie gestion responsable de l'eau' which clearly shows the site's vision, mission and goals towards good water stewardship.	
2.3.2	<i>A water stewardship plan shall be identified, including for each target:</i> <i>- How it will be measured and monitored</i> <i>- Actions to achieve and maintain (or exceed) it</i> <i>- Planned timeframes to achieve it</i> <i>- Financial budgets allocated for actions</i> <i>- Positions of persons responsible for actions and achieving targets</i> <i>- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.</i>	 closed
Comment	<p>The site has provided a spreadsheet with title 'Attachment 22_Plan d'action AWS' where the site has done an analysis of the vulnerabilities and from there has proposed actions to minimize them.</p> <p>The plan includes: attenuation strategy, objective, AWS outcome it contributes to, short/long term prioritization, timeframe, measurement and monitoring, responsible team/person, budget, stakeholder(s) involved.</p> <p>The site has actions planned for water balance onsite, water quality (raw water, treated water and wastewater) and water governance (both onsite and at catchment level). Additionally, there is an action planned from WASH improvement onsite and one towards IWRAs.</p> <p>Nonetheless, the site is currently looking for projects at catchment level and therefore this section is rather incomplete in the planning at this stage.</p> <p><b>Finding No: TNR-007613</b></p>	
2.3.3	<i>Advanced Indicator</i> <i>The site's partnership/water stewardship activities with other sites within the same catchment (which may or may not be under the same organisational ownership) shall be identified and described.</i>	 Obs.
Comment	<p>The site has done a Drought sobriety awareness day in collaboration with Veolia for the employees of Coca Cola Midi (CCM).</p> <p>The site has provided a copy of their Internal newsletter (Attachment 36 Journee sensibilisation) as evidence for this.</p> <p>In order to get the grade for this indicator the site is to do more actions addressing their shared water challenges at the catchment level in partnership with other stakeholders.</p>	
2.3.4	<i>Advanced Indicator</i> <i>The site's partnership/water stewardship activities with other sites in another catchment(s) (either under same corporate structure or with another corporate site) shall be identified.</i>	 Yes
Comment	The site has had a Clean up day on the 27/06/2023 around the Business Park (Attachment 37) with stakeholders from the neighborhood, which, just as the site, take water from the Verdon watershed but are located outside of it. Through this action approximately 700 kg of wastes were gathered from the area, avoiding further pollution of the natural environment.	
Score	4	
2.3.5	<i>Advanced Indicator</i> <i>Stakeholder consensus shall be sought on the site's water stewardship plan. Consensus should be achieved on at least one target. A list of targets that have consensus and in which stakeholders are involved shall be identified.</i>	 N/A
Comment	Work in progress.	

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**2.4** *Demonstrate the site's responsiveness and resilience to respond to water risks*

**2.4.1** *A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.*



closed

**Comment** The site refers to their SVA (see Attachment 1 under indicator 1.1.1) where in Section 10 (page 76) the site makes an analysis of potential vulnerabilities. The analysis includes potential attenuation strategy and potential stakeholder to engage. Additionally, the site has provided:  
\*Copy of the email of the quarterly meeting with Veolia Eau containing the agenda where they will discuss the action plan pertaining the water supply emergency plan and other common interests (see Attachment 38). The invite has been accepted by Veolia Eau.  
\*Copy of the email of the biannual meeting with Veolia Assainissement containing the agenda where they will discuss the action plan pertaining quality of effluent waters in the area and other common interests (see Attachment 38). The invite has not been accepted by Veolia Assainissement yet.  
Despite this being a good start, this is currently work in progress.

**Finding No: TNR-008303**

**2.4.2** *Advanced Indicator*  
*A plan to mitigate or adapt to water risks associated with climate change projections developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.*



Obs.

**Comment** The site has addressed the effects of climate change in their SVA (see Attachment 1 under indicator 1.1.1). The site has also mentioned that the Verdon SAGE has put in place provisions concerning the preservation of the quantitative balance and water savings, which contribute to meeting the challenges of climate change and that the "Risque, Ressource en eau et gestion Durable de la Durance en 2050 (R<sup>2</sup>D<sup>2</sup>)" project is the most exhaustive possible study of climate change in the area.  
Additionally, the site has carried out a workshop on impact of climate change of human origin in collaboration with Veolia for the employees of Coca Cola Midi (see Attachment 39).  
Despite this being a good start, none of these activities can be considered a plan as such.



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3 STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts	
3.1	Implement plan to participate positively in catchment governance.
3.1.1	Evidence that the site has supported good catchment governance shall be identified. <span>✓</span>
Comment	The site has included the reports of the inspections carried out by the DREAL (Regional Directorate for the Environment, Planning and Housing) where it shows that the site has had no objection (Attachment 40). Despite the fact that this shows good governance at site level, this indicator makes reference to active engagement of the site with some type of catchment or similar level initiatives or platforms.
	<b>Finding No: TNR-007617</b>
3.1.2	Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented. <span>✓</span>
Comment	The site indicates that there is no specific document on water rights, nonetheless, the site is doing considerable efforts onsite for water efficiency, water saving initiatives and water quality in order to not have a negative effect on the water rights of others.
3.1.3	Advanced Indicator Evidence of improvements in water governance capacity from a site-selected baseline date shall be identified. <span>✓</span>
Comment	The site makes reference to: *Plan sobriété hydrique (Attachment 25): Water sobriety plan 2023 which under tab 'Recensement actions reduction' is a list of all the water saving initiatives both carried out and planned by the site since 2006. * Bilan 2022 (Attachment 26): site's water balance for the period 2016-2022. These documents show efforts and actions from the site towards improvements in water governance capacity. These include many water efficiency initiatives onsite which have indeed translated to better water use ratio throughout the years.
Score	2
3.1.4	Advanced Indicator Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the good water governance of the catchment shall be identified. <span>↓</span>
	N/A
3.2	Implement system to comply with water-related legal and regulatory requirements and respect water rights.
3.2.1	A process to verify full legal and regulatory compliance shall be implemented. <span>✓</span>
Comment	The site has provided 'Attachment 28 Procedure de verification reglementaire', a document which explains the responsibilities and process of identification and conformity to legal and regulatory requirements. See also indicator 2.2.1 for more information on this indicator.
3.2.2	Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented. <span>✓</span>
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Comment	The site indicates that there is no specific document on water rights, nonetheless, the site is doing considerable efforts onsite for water efficiency, water saving initiatives and water quality in order to not have a negative effect on the water rights of others. For example, the extraction of CCM is 0.03% of the total volume of water extracted in the basin, so it can be said that the site does not jeopardize the water rights of other stakeholders. Other examples of measures implemented can be found in the 'Plan de sobriété' under indicator 1.3.7.	
<b>3.3</b>	<i>Implement plan to achieve site water balance targets.</i>	
<b>3.3.1</b>	<i>Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.</i>	 Yes
Comment	The site makes reference to their Water Stewardship Plan (Attachment 22) which for each of the actions planned the site has included a section showing the status of advance based on a three colour code: green indicates good advance, orange indicates intermediate advance and red indicates delay. The site has a good advance in all actions related to water reduction and efficiency onsite. An example of an ongoing project (intermediate advance) is a pilot on water reuse onsite. An example of an action which is still in the pipeline is to engage in a water balance project at catchment level.	
<b>3.3.2</b>	<i>Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.</i>	 Yes
Comment	The site has provided a document with title 'Attachment 25 Plan de sobriété hydrique' - their water sobriety plan 2023 which under tab 'Recensement actions reduction' is a list of all the water saving initiatives both carried out and planned by the site since 2006. These include, reduce, reuse and efficiency initiatives. Please, see 3.3.1 for additional comments on this indicator.	
<b>3.3.3</b>	<i>Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.</i>	 Yes
Comment	The site does not re-allocate water for social, cultural or environmental purposes. They are in conversations with the Circuit Paul Ricard (neighbouring race circuit) to provide clean effluent water for watering the roads and cleaning of trucks but this is currently at (legal) feasibility study stage (see Attachment 24).	
<b>3.3.4</b>	<i>Advanced Indicator The total volume of water voluntarily re-allocated (from site water savings) for social, cultural and environmental needs shall be quantified.</i>	 N/A
<b>3.4</b>	<i>Implement plan to achieve site water quality targets</i>	
<b>3.4.1</b>	<i>Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.</i>	 Yes
Comment	The site makes reference to their Water Stewardship Plan (Attachment 22) which for each of the actions planned the site has included a section showing the status of advance based on a three colour code: green indicates good advance, orange indicates intermediate advance and red indicates delay. The site has a good advance in all actions related to water quality. Examples of this include regular monitoring and reporting of effluent water and follow up of deployment of protection perimeters in the Verdon basin by the Canal de Provence.	

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3.4.2	Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.	 Yes
Comment	The site indicates that the effluent water from the site is not polluting and they are continually working to keep it like this through continuous efficiency of the onsite WWTP and continuous monitoring of parametres. On top of this, the site participates in different cleaning up campaigns which contribute to avoid this type of pollution in watercourses.	
3.5	Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.	
3.5.1	Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.	 closed
Comment	The site is collaborating with Veolia Assainissement to improve Veolia's effluent water at catchment level. This is being approached through the group of stakeholders of the Business Park. The site has included the communication with Veolia Assainissement on this matter (Attachment 41) . Despite this being a good start, this is work in progress. Additionally, the site is to have more projects for the preservation or enhancement of IWRAs.	
Finding No: TNR-007622		
3.5.2	Advanced Indicator Evidence of completed restoration of non-functioning or severely degraded Important Water-Related Areas including where appropriate cultural values from a site-selected baseline date shall be identified. Restored areas may be outside of the site, but within the catchment.	 N/A
Comment	The site does not have a project in this sense yet.	
3.5.3	Advanced Indicator Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the healthy status of Important Water-Related Areas in the catchment shall be identified.	 N/A
Comment	The site does not have a project in this sense yet.	
3.6	Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.	
3.6.1	Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.	 Yes
Comment	The site makes reference to their SVA (see Attachment 1 under indicator 1.1.1), where in Appendix 3 the site has complied some water quality analysis carried out by the external laboratory. These show that the site provides drinking water of good quality for the workers. Moreover, under this same document, there is a section on page 10, where an analysis shows that the site provides adequate sanitation facilities for the employees. Additionally, the site is certified FSSC 22000 (Food Safety Management Systems), where there are prerequisites for hygiene (copy of this certificate can be found in Attachment 42 Certificat FSSC 22000 CCM).	
3.6.2	Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.	 Yes

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Comment	The site makes reference to the fact that: -They only extract an equivalent of 0.03% of the catchment withdrawal. -Their effluent water does not pollute (see Appendix 5 Effluent water quality and Appendix 4 Permit for water discharge in the SVA (Attachment 1 under indicator 1.1.1).	
<b>3.6.3</b>	<i>Advanced Indicator</i> <i>A list of actions taken to support the provision to stakeholders in the catchment of access to safe drinking water, adequate sanitation and hygiene awareness shall be identified.</i>	 N/A
<b>3.6.4</b>	<i>Advanced Indicator:</i> <i>In catchments where WASH has been identified as a shared water challenge, evidence of efforts taken with relevant public-sector agencies to share information and to advocate for change to address access to safe drinking water and sanitation shall be identified.</i>	 N/A
<b>3.7</b>	<i>Implement plan to maintain or improve indirect water use within the catchment:</i>	
<b>3.7.1</b>	<i>Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.</i>	 Yes
Comment	The site does not have suppliers within the catchment. The 3 service providers represent very little volume of water per year (7-13 m3), so the site does not have indirect water use targets.	
<b>3.7.2</b>	<i>Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.</i>	 Yes
Comment	The site has audited two of the service providers (the ones consuming water): Onyx: waste sorting, recycling and recovery center. Oredui: company specializing in the management of household and similar waste. These audits include a section where water-related matters and options for improvement are discussed. The site has provided summary of these water-related discussions (Attachment 43 Provider Audit).	
<b>3.7.3</b>	<i>Advanced Indicator</i> <i>Actions taken to address water related risks and challenges related to indirect water use outside the catchment shall be documented and evaluated.</i>	 N/A
<b>3.8</b>	<i>Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.</i>	
<b>3.8.1</b>	<i>Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.</i>	 Yes
Comment	The site is currently in conversations with Veolia Eau to elaborate a water supply emergency plan together. The site has provided a copy of the email of the quarterly meeting with Veolia Eau containing the agenda where they will discuss this action plan and other common interests (see Attachment 38). The invite has been accepted by Veolia Eau.	
<b>3.9</b>	<i>Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.</i>	

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3.9.1	Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.	 Yes
Comment	In their water stewardship plan (Attachment 22), for each action, the site has indicated to which AWS outcome it contributes. In parallel, the site has indicated best practice per AWS outcome, establishing like this the link between the two. Additionally, there is a column with the status of implementation with a three colour code: green indicates good advance, orange indicates intermediate advance and red indicates delay. For water governance, 1/3 are completed and 1/3 are ongoing.	
3.9.2	Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.	 Obs.
Comment	In their water stewardship plan (Attachment 22), for each action, the site has indicated to which AWS outcome it contributes. In parallel, the site has indicated best practice per AWS outcome, establishing like this the link between the two. For water balance, the site is in line with the initiatives identified as best practice, and these are in good status of advance. These refer mainly to monitoring, water efficiency, reuse and recycle. Nonetheless, the site is encouraged to include water balance initiatives at catchment level as well.	
3.9.3	Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.	 Yes
Comment	In their water stewardship plan (Attachment 22), for each action, the site has indicated to which AWS outcome it contributes. In parallel, the site has indicated best practice per AWS outcome, establishing like this the link between the two. For water quality, the site is in line with initiatives considered best practice, and these are in good status of advance. These refer mainly to analysis, monitoring and reporting of the quality of all effluent waters.	
3.9.4	Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.	 closed
Comment	In their water stewardship plan (Attachment 22), for each action, the site has indicated to which AWS outcome it contributes. In parallel, the site has indicated best practice per AWS outcome, establishing like this the link between the two. The site has one action for maintenance of IWRAs at site level and the initiatives identified as best practice are at catchment level, therefore it cannot be said that the site is implementing the best practice identified. Site to revise this section.	
Finding No: TNR-007630		
3.9.5	Actions towards achieving best practice related to targets in terms of WASH shall be implemented.	 Yes
Comment	In their water stewardship plan (Attachment 22), for each action, the site has indicated to which AWS outcome it contributes. In parallel, the site has indicated best practice per AWS outcome, establishing like this the link between the two. For WASH, the site has indicated hygiene practices, sustainable development, equity and inclusion as best practices for WASH, of which most have already implemented at site level and new projects are on the pipeline. Additionally, the site has included a document describing the link between the FSSC 22000 certification, the WASH targets and their level of accomplishment (Attachment 44).	
3.9.6	Advanced Indicator Achievement of identified best practice related to targets in terms of good water governance shall be quantified.	 Obs.

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Comment	In their water stewardship plan (Attachment 22), for each action, the site has indicated to which AWS outcome it contributes. In parallel, the site has indicated best practice per AWS outcome, establishing like this the link between the two. Additionally, there is a column with the status of implementation with a three colour code: green indicates good advance, orange indicates intermediate advance and red indicates delay. For water governance, 1/3 are completed, 1/3 are ongoing and 1/3 are in the pipeline. This assessment reflects more on the evaluation of the performance of the WSP rather than the quantification of targets related to water governance best practices. Nonetheless, the site is at an early stage of implementation at catchment level and needs to consolidate on this point. Additionally, in order to get points, the site needs to quantify the achievement in a more tangible way.	
<b>3.9.7</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practice related to targets in terms of sustainable water balance shall be quantified.</i>	 Yes
Comment	The site has a long history of sustainable water balance initiatives and these are quantified in their water sobriety plan under tab III Recensement actions de redu (Attachment 25).	
Score	8	
<b>3.9.8</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practices related to targets in terms of water quality shall be quantified</i>	 Obs.
Comment	Despite the fact that the site is applying best practices regarding water quality (water quality monitoring, plan to upgrade the onsite WWTP), it has not done the exercise to quantify it.	
<b>3.9.9</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practices related to targets in terms of the site's maintenance of Important Water-Related Areas have been implemented.</i>	 Obs.
Comment	The site only has one action for maintenance of IWRAs at site level and the initiatives identified as best practice are more at catchment level, so this indicator is not aligned yet.	
<b>3.9.10</b>	<i>Advanced Indicator</i> <i>Achievement of identified best practice related to targets in terms of WASH shall be quantified.</i>	 Yes
Comment	The site has provided a document describing the link between the FSSC 22000 certification, the WASH targets and their level of accomplishment (Attachment 44).	
Score	4	
<b>3.9.11</b>	<i>Advanced Indicator</i> <i>A list of efforts to spread best practices shall be identified.</i>	 Yes
Comment	The site has exchanged best practices with Ipsen (company in the same Business Park) regarding the drought alert. Copy of the emails has been attached as evidence (Attachment 45). Please note that the the site is encouraged to do more coordination and spreading of best practices in order to maintain the score.	
Score	3	
<b>3.9.12</b>	<i>Advanced Indicator</i> <i>A list of collective action efforts, including the organizations involved, positions of responsible persons of other entities involved, and a description of the role played by the site shall be identified.</i>	 N/A

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3.9.13

Advanced Indicator

*Evidence of the quantified improvement that has resulted from the collective action relative to a site-selected baseline date shall be identified and evidence from an appropriate range of stakeholders linked to the collective action (including both those implementing the action and those affected by the action) that the site is materially and positively contributing to the achievement of the collective action shall be identified.*





  
N/A



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4 STEP 4: EVALUATE - Evaluate the site's performance.	
4.1	<i>Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.</i>
4.1.1	<i>Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.</i> <div>  closed </div>
Comment	<p>In their water stewardship plan (Attachment 22), for each action, the site has indicated to which AWS outcome it contributes.</p> <p>Additionally, there is a column with the status of implementation with a three colour code: green indicates good advance, orange indicates intermediate advance and red indicates delay.</p> <p>In order to fulfill the requirements of this indicator the site is to present clear comparison of current performance against the targets set in the WSP, using the metrics for the respective targets</p> <p>In terms of the currently identified activities the below is noted:</p> <ul style="list-style-type: none"> <li>- The site is doing pretty well in targets related to sustainable water balance, they have different initiatives in place and planned onsite. They are currently looking into options for sustainable water balance also at catchment level.</li> <li>- With regards to water quality, the site is also doing very well, their business as usual and best practice activities in this sense assure an adequate quality of all effluent waters or an emergency plan if something would go wrong.</li> <li>- The site has activities at site level for water governance and has identified best practice at catchment level. More engagement of the site at catchment level will help round up this water stewardship outcome.</li> <li>- the site can work further in actions towards IWRAs and WASH both at site and catchment level.</li> </ul> <p>Therefore, it can be said that this is work in progress, since there are not SMART indicators for all activities in the WSP nor an evaluation for all outcomes.</p> <p><b>Finding No: TNR-007654</b> <b>Finding No: TNR-008725</b></p>
4.1.2	<i>Value creation resulting from the water stewardship plan shall be evaluated.</i> <div>  closed </div>
Comment	<p>The site has enclosed their Water Sobriety Plan (Attachment 25) as evidence for this indicator. In it, the site lists water efficiency measures and estimates the water saving or gain in volume for each.</p> <p>Despite this being a good start, these only refer to sustainable water use.</p> <p><b>Finding No: TNR-007657</b></p>
4.1.3	<i>The shared value benefits in the catchment shall be identified and where applicable, quantified.</i> <div>  closed </div>
Comment	<p>The site does not have this type of projects implemented yet.</p> <p><b>Finding No: TNR-007656</b></p>
4.1.4	<i>Advanced Indicator</i> <div>  Obs. </div> <p><i>A governance or executive-level review, including discussion of shared water challenges, water risks, and opportunities, and any water-related cost savings or benefits realized, and any relevant incidents shall be identified.</i></p>



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Comment	The site has provided two documents with the summary of the topics discussed with management related to water stewardship and environment. It includes a discussion about stakeholders and a plan to engage with Veolia back since 2020. The environmental balance sheet includes other topics such as water use ratio, environmental facts and figures, axes of action and pollution prevention. Despite this being a good start, the site is expected to also include discussions on shared water challenges, water risks and opportunities, and water-related costs or benefits.	
4.2	<i>Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.</i>	
4.2.1	<i>A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.</i>	 Yes
Comment	The site uses a software to keep track of all major and minor incidents that occur onsite. it is accessible to all employees of Coca Cola Midi. The site has indicated that no emergency incident has occurred in 2022. During the audit, the site showed the software and it's functioning (a screenshot is enclosed in Attachment 46). Additionally, the site has attached an example of a minor incident which happened in June 2022, regarding a leak of emulsifier in the alcohol room. The document includes an explanation of what happened and where it happened, followed by a root cause analysis, how the intervention progressed and lessons learned to avoid or mitigate a similar event in the future.	
4.3	<i>Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.</i>	
4.3.1	<i>Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.</i>	 closed
Comment	The site is in conversations with different stakeholders regarding different water stewardship topics but not yet on their water stewardship performance.	<b>Finding No: TNR-007663</b>
4.3.2	<i>Advanced Indicator The site's efforts to address shared water challenges shall be evaluated by stakeholders. This shall include stakeholder reviewing of the site's efforts across all five outcome areas, and their suggestions for continual improvement.</i>	 N/A
4.4	<i>Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.</i>	
4.4.1	<i>The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.</i>	 closed
Comment	The site is not at this stage yet, they are working on a first version of the Water Stewardship Plan.	<b>Finding No: TNR-007664</b>

# CERTIFICATION REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

5	STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts	
5.1	Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.	
5.1.1	The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.	 Yes
Comment	<p>The site indicates that they are limited regarding what they can publish in the business and sustainability report at corporate level.</p> <p>Nonetheless, the site has presented two evidences (presentations) when this was shown to the public (Attachment 48).</p> <p>Also, in the plan d'urgence (Attachment 32 under indicator 1.3.1) the site has a section on the internal procedure on how to deal with emergencies, incidents or alerts.</p>	
5.2	Communicate the water stewardship plan with relevant stakeholders.	
5.2.1	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.	 closed
Comment	<p>The site did not communicate on their water stewardship plan with stakeholders yet.</p> <p><b>Finding No: TNR-007666</b></p>	
5.3	Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.	
5.3.1	A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.	 closed
Comment	<p>The site is working on this and did not communicate on their water stewardship performance with stakeholders yet.</p> <p><b>Finding No: TNR-007667</b></p>	
5.3.2	Advanced Indicator The site's efforts to implement the AWS Standard shall be disclosed in the organization's annual report.	 Yes
Comment	<p>The site has provided evidence of two actions to disclose AWS standard implementation:</p> <ul style="list-style-type: none"> <li>* A link to their corporate annual report, where there is a section on water stewardship at group level, and</li> <li>* The webpage of Coca Cola France, where there are two sections on water stewardship specifically for the site.</li> </ul>	
Score	1	
5.3.3	Advanced Indicator Benefits to the site and stakeholders from implementation of the AWS Standard shall be quantified in the organization's annual report.	 N/A
5.4	Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with stakeholders; and co-ordination with public-sector agencies.	
5.4.1	The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.	 closed

# CERTIFICATION REPORT

## Alliance for Water Stewardship (AWS)

Audit Number: AO-000795

**Comment** The site is working on a project to reuse their industrial water for different purposes (white paper).  
The project is ready for pilot but is waiting the approval of the French authorities, since being a beverage company, the legislation is rather strict.  
The site has enclosed the email from the President of CCM to the Office of the Deputy Secretary General of the Elysée, dated 19/10/2023, and it's attachment as evidence (Attachment 50).  
Despite this being a good start, the site is expected to communicate on different shared water challenges (in line with 1.6.1) and show evidence of public disclosure.

**Finding No: TNR-007669**

**5.4.2** *Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.*



closed

**Comment** The site is not at this stage yet.

**Finding No: TNR-007670**

**5.5** *Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.*

**5.5.1** *Any site water-related compliance violations and associated corrections shall be disclosed.*



Yes

**Comment** The site has provided evidence of a communication from the site towards the regional authorities regarding a leak in their WWTP (Attachment 51 Incidence reported to the DREAL). The communication, dated 19/10/2023, includes description of the incident and corrections made.

**5.5.2** *Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.*



Yes

**Comment** The site has presented the same evidence as under 5.5.1, where indeed there is an attachment (A3 fuit puisard homo STEP) showing the cause analysis and corrections carried out by the site to prevent future occurrences. .

**5.5.3** *Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.*



Yes

**Comment** The incident under 5.5.1 didn't pose a significant risk or threat to human or ecosystem health. Nonetheless, the site has reported the incident to the authorities as part of their compliance obligations.

### Photographic Evidence from Audit



Yes

**Comment** Not provided due to confidentiality reasons.