CERTIFICATION REPORT

Alliance for Water Stewardship (AWS)

Audit Number: AO-001299

WSAS WATER STEWARDSHIP ASSURANCE SERVICES

SITE DETAILS

Site: **CocaCola - Planta de Concentrados Mexico**

Address: Norte 45, No 847, Industrial Vallejo, Azcapotzalco, C.P. 02300 Ciudad de México, 02300, CDMX, Federal District, MEXICO

Contact Person: David Silva

AWS Reference Number: AWS-000582

Site Structure: Single Site

CERTIFICATION DETAILS

Certification status: Certified Platinum

Date of certification decision: 2025-Mar-24

Validity of certificate: 2028-Mar-23

AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)

Audit Type(s): Re-Evaluation Audit

Audit Start Date: 2024-Aug-27

Audit End Date: 2024-Aug-30

Lead Auditor: Claudia M. Jaime

Audit team participants:

Claudia M. Jaime, Lead Auditor

Maria Luisa Cuevas Fernández, Trainee

Site Participants:

Guadalupe Monserrat Ambriz García, Analista de Sustentabilidad

José Antonio Ruíz Jacinto, Técnico de sustentabilidad

Miguel Angel González Navarro, Analista de Sustentabilidad

David Silva, Susteinability Manager

Karen Adriana Vidal Barrios, Susteinability analist

Isreal Ortega Soria, Coordinador de Sustentabilidad

ADDITIONAL INFO

Summary of Audit Findings: A total of 13 findings were raised during the certification audit, 3 major non-conformities, 3 minor non-conformities, 7 observations. The major non-conformities were of sufficient concern to warrant the categorization of the non-conformity as major and related to the 5 AWS outcomes.

The Client is requested to perform a root cause analysis and define corrective actions for each of the non-conformities and to submit these to WSAS within 30 days of receipt of the audit report by 18/01/2025.

The major non-conformities must be closed within 90 days of receipt of the report. In order to meet this timeline evidence is to be submitted to WSAS (within75 days) by 04 March 2025.

Minor non-conformities must be closed out by the time of the next annual audit.

The audit team recommends re-certification of CocaCola Planta de Concentrados Mexico at Platinum level pending approval of the corrective actions plan for all non-conformities and closure of the major non-conformities.

CLOSURE OF FINDINGS AND CORRECTIVE ACTION PLAN:

The Client has successfully resolved the major non-conformity and submitted the corrective action plan addressing all findings.
Proof of implementation has been requested for the Minors and this will be evaluated during the Surveillance Audit. The client is requested to upload evidence of implementation prior to the Surveillance Audit.

CERTIFICATION REPORT

Alliance for Water Stewardship (AWS)

Audit Number: AO-001299

Scope of Assessment: The scope of services covers the Reassessment audit (1st surveillance) for assessing conformity of Coca Cola Planta Concentrados Mexico against the AWS International Water Stewardship Standard Version 2.

Concentrates Plant,
Commercial Products Supply (CPS), offers beverage bases and concentrates in 180 countries. Through a business model of concentrates, CPS coordinates suppliers, manufacturers, distributors and customers to deliver products to consumers, specifically in Mexico has the Concentrates Plant located in Norte 45 No. 847, Col Industrial Vallejo, Alc. Azcapotzalco, C.P. 02300, CDMX, which is responsible for supplying all bottlers of the company's beverages. 02300, CDMX, which is responsible for supplying all bottlers of the Coca-Cola family in the Mexican Territory, the plant is divided into 2 sections of Production Dry Parts and Liquid Parts, which produce the respective parts for the Kits of the different drinks of the entire catalog of the Coca Cola Family.

Materials Warehouse
The site store raw materials (ingredients) and packaging (containers) to supply the operation of the concentrates plant which is located at Poniente 128 No. 550, Col Industrial Vallejo, Azcapotzalco, C.P 02300, CDMX.

Distribution Centre
The Site destined to the storage of finished product of the dry and liquid parts that are produced in the Concentrates Plant, it is also where the kits of the different products of the Coca-Cola Family of all the bottlers are assembled and supplied and in the same way our Customer Service offices are located in Calzada Vallejo No. 1849, Col. San José de la Escalera, Alc. Gustavo A. Madero, C.P. 07630, CDMX].
The facility is located in the aquifer Zona Metropolitana de la Cd. de México are located within the hydrological region 26. In this basin there are rivers such as Los Remedios, Tacubaya, Mixcoac, Churubusco, Consulado, among others, the last three of which are piped, as well as the Chalco, Apatlaco and Cuemanco canals, among others.

The audit was conducted onsite on 27-30 August 2024.
The onsite site visit included the assessment of the production area, storage (including chemicals), WWTP, pre tratment area, packaging and laboratories and activities that were visited onsite as part of the audit. Additionally the Materials warehouse and distribution center were visited.

SCORE

96.00

FINDINGS

NUMBER OF FINDINGS PER LEVEL

Observation	7
Minor	3
Major	3

FINDING DETAILS

Finding No:	TNR-013939
Checklist Item No:	1.2.1
Status:	Closed
Finding level:	Major
Due date:	2025-Mar-19
Checklist item:	Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall: - Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people; - Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies; - Provide evidence of stakeholder consultation on water-related interests and challenges; - Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups; - Identify the degree of stakeholder engagement based on their level of interest and influence.
Findings:	The Site has not identified all stakeholders, such as the suppliers of water in tanker trucks from Texcoco and Tecamac, and has not included the company Helvex. They should complete the list of stakeholders.
Corrective action:	*ACTION 1 An evaluation of the areas surrounding where the wells are located (Texcoco and Tecamac) will be carried out to identify the interested parties and subsequently identify the challenges shared with them. Responsible: Miguel A. Gonzalez N., David Silva Date: Jan 25 2025 Status: In progress *ACTION 2 You will be sent one of the pre-established questionnaires to identify the challenges shared with HELVEX Responsible: Miguel A. Gonzalez N., David Silva Date: Jan 20 2025 Status: In progress

Finding No:	TNR-013965
Checklist Item No:	1.2.2
Status:	In Progress - CA plan approved
Finding level:	Observation
Checklist item:	Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.
Findings:	The Site must update their assessment of current and potential degree of influence between site and stakeholder
Corrective action:	Update the stakeholder assessment as compliance with non-compliance in point 1.2.1 is achieved

Finding No:	TNR-014953
Checklist Item No:	1.3.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Aug-27
Checklist item:	Existing water-related incident response plans shall be identified.
Findings:	The plan primarily addresses spills, leaks, and overflows. However, it lacks clear procedures for other water-related incidents like flooding, droughts, or interruptions in supply. While preventive measures are mentioned, specific actions for each potential incident type are not detailed. This constitutes a non-conformity.

Finding No:	TNR-014955
Checklist Item No:	1.3.2
Status:	In Progress - CA plan approved
Finding level:	Observation
Checklist item:	Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped
Findings:	The site could present an equation or map with the sum of all processes that include all water outputs not only the WWTP and drainage to meet the requirements of the indicator.
Corrective action:	A map is generated that covers each of the areas where the entrances and exits are included.

Finding No:	TNR-013987
Checklist Item No:	1.3.3
Status:	Closed
Finding level:	Major
Due date:	2025-Mar-19
Checklist item:	Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.
Findings:	The way in which the site has presented the balance is unclear, they describe all their variables at the beginning, but have changes without explanation or context in several points of the balance. The site should review the way it quantifies its water balance data, correct its equations, generate and present reliable information.
Corrective action:	*ACTION 1 Consider supplier options to perform a water balance of the Sites Responsible: Miguel A. Gonzalez N., David Silva Date: Jan 25 2025 Status: In progress *ACTION 2 Select the appropriate option to perform the water balance Responsible: Miguel A. Gonzalez N., David Silva Date: Jan 30 2025 Status: In progress *ACTION 3 Collect data from different areas (production uses, possible leaks, losses, cleaning use, consumption, etc.) Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 10 2025 Status: In progress *ACTION 4 Preparation of a complete water balance Responsible: Miguel A. Gonzalez N., David Silva Date: March 01 2025 Status: In progress
Evidence of implementation:	In order to have a true quantification of the water balance of our facilities, a company specialized in water management was asked to help us achieve an adequate water balance.

Finding No:	TNR-014004
Checklist Item No:	1.5.5
Status:	In Progress - CA plan approved
Finding level:	Observation
Checklist item:	Important Water-Related Areas shall be identified, and where appropriate, mapped,and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.
Findings:	The site should remove the aquifers from the assessment of important water-related areas because they are not considered IWRAs according to the definition in the standard.
Corrective action:	From the review it is seen that it is not an aquifer from which the water is obtained from the pipes but from a water well, so it is necessary to remove the information referring to the aquifers and place that of the wells.

Finding No:	TNR-014957
Checklist Item No:	1.6.4
Status:	In Progress - CA plan approved
Finding level:	Observation
Checklist item:	Advanced Indicator Potential water-related social impacts from the site shall be identified, resulting in a social impact assessment with a particular focus on water.
Findings:	With only 31 responses, can this survey be considered representative of the broader population around the concentrate plant? A larger sample size might be needed to ensure reliable and generalizable insights."
Corrective action:	A larger sample of the population is needed for it to be considered a significant sample, so it is necessary to carry out a much larger survey campaign.

Finding No:	TNR-011870
Checklist Item No:	1.7.1
Status:	In Progress - CA plan approved
Finding level:	Observation
Checklist item:	Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.
Findings:	The Site shall add the potential costs to the risk analysis
Corrective action:	An evaluation of the costs associated with each of the identified risks will be carried out, in order to have a better view of what this entails.

Finding No:	TNR-011866
Checklist Item No:	1.7.2
Status:	Closed
Finding level:	Major
Due date:	2025-Mar-19
Checklist item:	Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.
Findings:	The provided evidence does not sufficiently highlight opportunities directly tied to water management or water-related business risks and challenges. Broader opportunities for collaboration with other stakeholders (e.g., governments, NGOs, or community partnerships) are underdeveloped. The evidence lacks a systematic approach to assess and rank opportunities based on potential benefits (e.g., water savings, cost reduction, or enhanced stakeholder value). It fails to provide clear criteria or categories for prioritization. Broader opportunities for collective action, such as partnerships with local communities or multi-stakeholder collaborations to address shared water challenges, are underrepresented. There is limited forward-looking discussion on long-term opportunities or innovative approaches.
Corrective action:	*ACTION 1 Conduct a cost analysis of each of the identified risks Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 20 2025 Status: In progress *ACTION 2 Based on the risks and costs of the same, add them to the SWOT analysis. Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 28 2025 Status: In progress *ACTION 3 Update and communicate the SWOT to the institution for follow-up Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 10 2025 Status: In progress

Finding No:	TNR-014140
Checklist Item No:	2.3.2
Status:	In Progress - CA plan approved
Finding level:	Observation
Checklist item:	A water stewardship plan shall be identified, including for each target: - How it will be measured and monitored - Actions to achieve and maintain (or exceed) it - Planned timeframes to achieve it - Financial budgets allocated for actions - Positions of persons responsible for actions and achieving targets - Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.
Findings:	The Site defined for each action in their WSP how they will be measured; but they have not determined how they will monitor.
Corrective action:	Establish monitoring plans for each objective and see the behaviors derived from this monitoring

Finding No:	TNR-014258
Checklist Item No:	3.4.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Aug-27
Checklist item:	Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.
Findings:	The site has taken substantial steps to address water quality issues with clear targets and evidence of action. However: The water quality targets lack full alignment with timelines and applicability to all relevant water sources. Further clarification is needed on whether all water sources meet final compliance for all parameters.
Corrective action:	*ACTION 1 Better divide the actions to be carried out for each of the objectives of the Sustainable Management Plan Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 20 2025 Status: In progress *ACTION 2 Establish commitment dates for each of the different actions, as well as tentative costs for them. Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 28 2025 Status: In progress *ACTION 3 Generate better monitoring of the aforementioned actions in order to know the status of the implementation of said action. Responsible: Miguel A. Gonzalez N., David Silva Date: March 10 2025 Status: In progress

Finding No:	TNR-014289
Checklist Item No:	4.1.2
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Aug-27
Checklist item:	Value creation resulting from the water stewardship plan shall be evaluated.
Findings:	The Site will have to include a cost benefit analysis and no direct linkage of the site's water investment (1.3.7) and the results presented in this report.
Corrective action:	*ACTION 1 Conduct a cost assessment of each action taken in the basin Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 20 2025 Status: In progress *ACTION 2 Conduct an analysis of the short, medium and long-term benefits of each one Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 28 2025 Status: In progress *ACTION 3 Based on the benefits generated from each action, make a weighting assessment of said action. Responsible: Miguel A. Gonzalez N., David Silva Date: Feb 10 2025 Status: In progress

Finding No:	TNR-015200
Checklist Item No:	4.1.3
Status:	In Progress - CA plan approved
Finding level:	Observation
Checklist item:	The shared value benefits in the catchment shall be identified and where applicable, quantified.
Findings:	The quantification of shared value benefits is currently not included. It will provide a comprehensive evaluation.
Corrective action:	The corresponding analysis will be carried out to quantify the water benefits to the basin.

Report Details

Report	Value
Report prepared by	Claudia Jaime
Report approved by	Anasse Ait Lemkademe
Report approved on (Date)	18 December 2024

Surveillance

Proposed date for next audit

Comment: This audit should be surveillance 1; however the client requested to be assessed with advanced indicators.

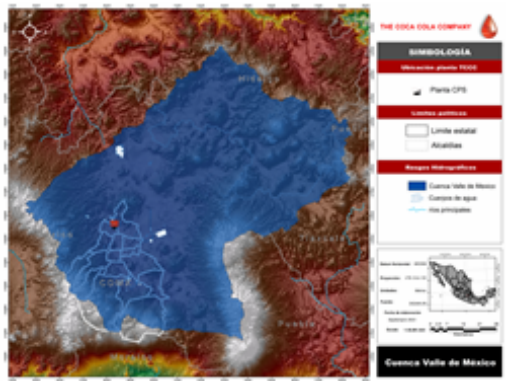
Stakeholder Announcements

Comment: This reassessment audit is done in place of the first surveillance audit. No stakeholder announcement was made.

Catchment Information

Catchment Information

The Site is located in the Azcapotzalco district of Mexico City. The water is extracted from the aquifer Zona Metropolitana de la Ciudad de México, located in the Hydrological-Administrative Region XIII Valle de México or Cutzamala System. According to CONAGUA (2020), this aquifer is overexploited with a deficit of 507,230,340 m3/year and there is no volume available for new concessions. The study area is subject to the provisions of the 'Decree that establishes an indefinite ban on the extraction of groundwater in the area known as the basin or Valley of Mexico' published in the Official Gazette of the Federation on 19 August 1954. The study area and the Mexico City Metropolitan Area aquifer are located within the hydrological region 26 Pánuco in the Moctezuma river basin. This basin includes rivers such as Los Remedios, Tacubaya, Mixcoac, Churubusco, Consulado, among others, the last three of which are piped, as well as the Chalco, Apatlaco and Cuemanco canals, among others. The plant is connected to the municipal network for a fixed fee, the consumption of which varies throughout the year. It also has a WWTP and its discharges are channelled into the municipal network.
The Site is supplied with water through an tank trunks form the State of Mexico; they have a contract with 2 different suppliers.



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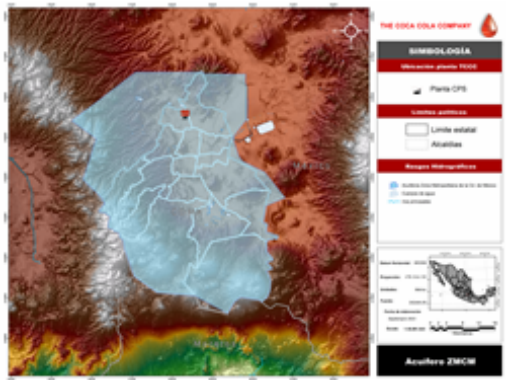

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Comment

Client Description and Site Details

UBICACIÓN_PLANTA_Y_ALMACENES (2).jpg

Client/Site Background
Concentrates Plant,
Commercial Products Supply (CPS), offers beverage bases and concentrates in 180 countries. Through a business model of concentrates, CPS coordinates suppliers, manufacturers, distributors and customers to deliver products to consumers, the plant is divided into 2 sections of Production Dry Parts and Liquid Parts, which produce the respective parts for the Kits of the different drinks of the entire catalog of the Coca Cola Family.

The Site has an intake from the municipal network operated by SACMX and also has two water pipeline providers.

The distribution network from the intake is mainly composed of:
- Fire fighting system tank
- Water softeners
- Boilers
- General services
- Water Treatment Plant

Drinking water is stored in 3 cisterns with a capacity of 220 m3 and 1130 m3.
Within the site there are 6 sumps that direct wastewater from the manufacturing areas to the wastewater treatment plant.

Summary of Shared Water Challenges

Summary of Shared Water Challenges
The Site has identified the following as shared water challenges:
Water scarcity, flood risk, water infrastructure (on-site and catchment), over-exploitation of water resources, increased risk of droughts and water scarcity, including climate change, growing urban developments in places with limited access to water.
(see document attached at 1.6.1)

0.1	**General Requirements for Single Sites, Multi-Sites and Groups**	
0.1.1	*Eligibility Criteria*	
0.1.1.1	*The site(s) occupy one catchment OR an exception has been granted.*	Yes
Comment	The Site is located in the ZMCM aquifer (only one catchment).	
0.1.1.2	*The scope of the proposed certification shall be under the control of a single management system.*	Yes
Comment	The site is under the control of a single management system.	
0.1.1.3	*The scope of the proposed certification shall be homogeneous with respect to primary production system, water management, product or service range, and the main market structures.*	Yes
Comment	The site's primary production system, water management and product range are homogenous.	

1	STEP 1: GATHER AND UNDERSTAND

1.1 *Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*

1.1.1 *The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:*
- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source;
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.

✓ Yes

Comment

The site presents as evidence document 1.1.1 maps with the location of the concentrates plant, warehouse and distribution centre, which are the boundaries of the site.
The site presents plans with the water networks it manages.
The site identifies two water sources which are wells located in the municipalities of Texcoco and Tecama in the State of Mexico. Only one of the wells is included in the plans presented as evidence, because this year they have only received water from that well and the second has been identified as an emergency well.
The site indicates that the PTAR El Rosario is the final source of water destination and that this water is used for filling recreational lakes, filling canals, agricultural irrigation and irrigation of green areas in public parks.
The site includes in its plans the discharge points and the final receiving body.
The basin included in the site corresponds to administrative region XIII, it does not correspond to the hydrological limits of the Valley of Mexico basin and the site does not highlight this information. It does include the aquifers of Texcoco and Tecama and where the wells that supply the site are located and the basins where SACMEX operates, which is its third source of supply that is so reduced that it could only be a backup source.
The site includes data from the Cutzamala system, as part of the water supply comes from the water service provider Sacmex.

1.2 *Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.*

1.2.1 *Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:*
- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;
- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;
- Provide evidence of stakeholder consultation on water-related interests and challenges;
- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;
- Identify the degree of stakeholder engagement based on their level of interest and influence.

✓ closed

Comment

The Site has coordinated a meeting with members of the Vallejo industrial park and consulted them through a survey on shared water challenges (evidence attached).
However, it has not included all stakeholders, as is the case with the case of the suppliers of piped water, as well as a nother supplier, which is mentioned in other evidence but is not on the list of stakeholders.

Finding No: TNR-013939

1.2.2 *Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.*

Obs.

Comment

The site assessed and consulted stakeholders for their degree of influence or power, stakeholder interest and degree of commitment.
The Site must update their assessment of current and potential degree of influence between site and stakeholder , once the list of stakeholders have been updated (see 1.2.1)

1.3 *Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.*

1.3.1 *Existing water-related incident response plans shall be identified.*

in progress

Comment

The Site has submitted a document explaining the procedures for dealing with emergencies and who is responsible for each part of the process. If there is a spill on the ground, it is collected and sent as hazardous waste. After the incident, an investigation is carried out to look at lessons learned. The document is clear and complies with the requirements

Finding No: TNR-014953

1.3.2 *Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped*

in progress

Comment

The site maps its balance describing all the processes of the three facilities within the AWS certificate Concentrates plant, warehouse, materials warehouse, in all cases water inputs (municipal network and tanker trucks), outputs (municipal drainage, WWTP, production), losses and water storage. In the diagram of the concentrates plant, the production outputs are not included, they do not indicate the volume produced, the balance is incomplete.
In three diagrams, one for each facility

Finding No: TNR-014955

1.3.3 *Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.*

closed

Comment

The site indicates that its total input to the concentrate plant is 31,680.00 m3 /year, only one of the water consumptions is higher than the total inputs. It is clear that the water balance was not properly calculated.

It is not appropriate to use the equals symbol the start should be ≠ since they do not close 100%.
The site should review the way it quantifies its water balance data, correct its equations, generate and present reliable information.
The way in which the site has presented the balance is unclear, they describe all their variables at the beginning, but have changes without explanation or context in several points of the balance.

Finding No: TNR-013987

1.3.4	*Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.*	Yes
Comment	The site presents as evidence the results of the water quality analyses carried out on its water sources, the document: 'Compilation of water analysis results', It presents the summary of water quality at the site from 2014 to 2023.weekly max and min variations PTAR. The document presents the water quality of the water sources of the site presents the compilation of the analyses carried out from 2014 to 2023, also presents the results of the treated water in this case the analysed compounds exceed the requirements of the applicable Mexican standards. The plant conducts water quality studies of both the WTP and the WWTP, both on site and in certified laboratories. The site monitors water from its suppliers in Texcoco and Tecámac to the distribution centre and the concentrates plant. The site does not identify water quality as a shared challenge for the site. In the document 'Variaciones max y min semanales PTAR', it presents many COD values from the analysis of discharges from the PTAR. The site includes evidence of the results of the analyses performed by certified laboratories. The graph presented with the variation of the maximum and minimum values is biased by including zero values that correspond to the lack of analysis. To be useful, the graph should omit the zero values. The site presents evidence that the data collected is submitted to the relevant authority and has not been infringed. It includes a study conducted in relation to wastewater discharges.	
1.3.5	*Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.*	Yes
Comment	The Site provides a document describing the chemicals used in the facilities considered for certification, the measures used to reduce the risk of contamination, as well as the products that can be used by site personnel to control any incident involving hazardous substances. https://www.dof.gob.mx/nota_detalle.php?codigo=5411121&fecha=09/10/2015#gsc.tab=0	
1.3.6	*On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.*	Yes
Comment	The Site has not identified IWRAs on the Site.	
1.3.7	*Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.*	Yes
Comment	The Site has submitted a document that includes costs and investments made in water-related issues such as: Water supply (by tanker trucks and municipal network), water treatment (pre-consumption) and wastewater treatment plant, maintenance of water-related infrastructure, as well as awareness raising projects, studies and certifications. For each of these items, a description or quantification of the water-related social, cultural, environmental or economic value generated by the Site has been included. The full analysis has been carried out for the years 2022 and 2023.	
1.3.8	*Levels of access and adequacy of WASH at the site shall be identified.*	Yes

Comment	The Site has conducted an assessment to determine access levels and water suitability at the Site. The Concentrates Plant has 23 toilets. 20 showers 12 urinals 28 sinks The bathrooms with showers also have dressing rooms. In addition, workers can drink bottled water when needed. In the offices near the laboratory, there are no restrooms nearby, and one must walk to another building to access the restrooms. Medical services are available on site 24 hours a day from Monday to Saturday.

1.4 *Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.*

1.4.1 *The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified.* ✓ Yes

Comment	The site presents evidence of the calculation of its indirect water use through information available on the WEB. The site presents its main input suppliers, as well as the volumes used, based on them and sources of information with the water footprint of each product estimated its virtual water consumption. It is not a quantification made by the suppliers due to lack of information from their suppliers. It also calculated the footprint for lids, bags, labels.

1.4.2 *The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.* ✓ Yes

Comment	The site has identified and delivered estimates of water consumption to its service providers for both uniform washing and vehicle washing. Uniforms With regard to uniforms, 500 uniforms are laundered per week. The supplier has not provided the information, but the following considerations were made: (a) The weight of a complete uniform (shirt and trousers) is 1.2 kg. b) An industrial washing machine can load an average of 30 kg of clothes. 580 uniforms per week x 1.2 Kg = 696 Kg of laundry per week 696 Kg of laundry / 30 Kg (1 load) = 23 loads per week; 52 weeks (1 year) x 23 loads per week = 1,196 loads per year c) A washing machine as described above uses approximately 7.5 L of water per kilo 30 Kg (1 load) x 7.5 L per kilo =225 Litre per load

1.4.3 *Advanced Indicator*
The embedded water use of primary inputs in catchment(s) of origin shall be quantified. ✓ Yes

Comment	The Site presents a document where it identifies the inputs that represent 5% or more of the weight of the inputs and/or their cost in the value of production. In the document '1.4.3 virtual water', it uses the information from the previous document to identify the basins of origin of the products and with information collected from various sources estimates the water used for production of its main inputs, for the calculation of virtual water.
Score	7

1.5 *Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH*

1.5.1	*Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.*	Yes

Comment	The Site has presented a document in which, based on an analysis of public policies on water, it identifies opportunities for collective action; the instruments analysed were: - National Water Programme 2020-2024: 1. Community Participation: *Promote community projects for rainwater harvesting and sustainable water management in colonies and neighbourhoods. 2. Education and Awareness Raising: *Develop education and awareness campaigns on the importance of water, its conservation and efficient use. 3. Integrated Water Management: *Involve the community in reforestation projects and conservation of natural areas that contribute to the recharge of aquifers. 4. Innovation and Technology: *Promote the use of innovative technologies for water capture, storage and treatment in homes and communities. *Implement community-managed water quality and quantity monitoring networks. 5. Waste and Wastewater Management: *Encourage collective action to reduce water pollution from industrial and urban waste. 6. Public Policy and Governance: *Demand transparency and accountability in water resources management by authorities. 7. Climate Change Adaptation: - Public policies related to water such as the law on the right to access, disposal and sanitation of water in Mexico City: 1. Citizen Participation: *Create and strengthen committees for social participation in water management, where citizens can influence local decisions and policies. 2. Education and Awareness Raising: *Develop awareness campaigns on the human right to water and the importance of its responsible and sustainable use. *Educational Programmes: Implement educational programmes in schools and communities on water conservation and sanitation practices. 3. Universal Access to Water: * Initiate community projects to ensure universal access to safe drinking water, especially in marginalised or undersupplied areas. *Establish mechanisms to ensure that all sectors of the population, including the most vulnerable, have adequate access to water and sanitation services. 4. Integrated Water Management: *Develop and implement integrated water management plans at the local level, with active community participation. Protection of Water Sources: *Promote collective actions to protect and restore water sources such as rivers, lakes and aquifers. 5. Water Governance: *Demand transparency and accountability in the management of water resources by authorities and concession companies. *Encourage collaboration between different sectors, including government, civil society and the private sector, for integrated water management. 6. Adaptation and Resilience: *Develop and implement climate change adaptation strategies focused on water management, with the participation of communities. Disaster Preparedness: *Strengthen community preparedness and response to water-related disasters such as floods and droughts. 7. Innovation and Technology: *Promote the use of technologies for rainwater harvesting and greywater reuse, involving the community in their adoption and maintenance. - Decree reforming the political constitution of Mexico City regarding the care, use and exploitation of rainwater: 1.Citizen Participation: *Form neighbourhood committees dedicated to the management of rainwater, where citizens can actively participate in the planning and execution of projects. *Carry out public consultations to gather opinions and proposals from the community on the

use and development of rainwater.
Education and Awareness Raising:
*Implement educational programmes in schools and communities on the importance of rainwater harvesting and use.
*Develop awareness campaigns to inform citizens about the benefits and methods of rainwater harvesting.
Infrastructure and Technology:
*Promote the installation of rainwater harvesting systems in homes, public and private buildings, with the active participation of the community.
*Encourage green infrastructure projects, such as rain gardens and green roofs, that facilitate infiltration and harvesting of rainwater.
Water Management and Conservation:
*Develop community plans for stormwater management and conservation, including the creation of community reservoirs and storage systems.
*Involve the community in the maintenance and monitoring of rainwater harvesting facilities.
Innovation and Technology Development:
*Support initiatives for research and development of new technologies for rainwater harvesting, storage and efficient use of rainwater, involving universities and research centres.
*Encourage the adoption of new rainwater harvesting technologies in construction and urban renewal projects.
Public Policy and Governance:
*Collaborate in the creation of rules and regulations that promote and facilitate rainwater harvesting and use in new construction and urban developments.
*Advocate for the implementation of incentives and subsidies for citizens and communities that adopt rainwater harvesting and use practices.
Adaptation to Climate Change:
*Develop community resilience strategies in the face of climate change, focusing on rainwater harvesting to mitigate the effects of droughts and floods.
*Integrate stormwater use and management into sustainable urban planning, with active community participation.
*Create partnerships and collaborative networks between local governments, non-governmental organisations, academic institutions and civil society to promote rainwater harvesting and use practices.
*Implement pilot projects in different communities to demonstrate the benefits and feasibility of rainwater harvesting technologies and practices.

1.5.2 *Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.* ✓ Yes

Comment: The site presents as evidence the document: ‘WATER LEGAL REQUIREMENTS’.
The site presents as evidence the document: ‘legal requirements regarding water’. The site presents as evidence the document: ‘legal requirements for water’. This matrix includes national, state and internal requirements. The site is up to date with its legal requirements. There is a matrix with the legal requirements, the periodicity of measurement, its priority and the legal framework to which it is referenced.

1.5.3 *The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.* ✓ Yes

Comment: The site identifies that the average annual availability of the CDMX aquifer is in deficit at -469,629,914 m3. However, the physical scope is the basin not the aquifer.
The site identifies the water balance of the basin from which water is supplied.
The aquifer that corresponds to Texcoco is 1507 and has an annual deficit of -111.865949 hm3/year and additionally has a closure in force.
The aquifer that corresponds to Tecamac is 1508, whose name is ‘Cuautitlán-Pachuca Aquifer’, has a deficit of -233.442637 hm3/year.
It is evident that there is a shared challenge of water scarcity in all the mentioned aquifers.

1.5.4	*Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.*	Yes
Comment	The quality of groundwater in the east of Mexico City does not meet all the necessary conditions for human consumption, as it exceeds some of the established permissible limits. The main problems are due to its colour and unpleasant odour characteristics and dissolved salts associated with the type of subsoil of the aquifer; depending on the location, some of the limits for iron, manganese, chlorides, sodium, calcium, barium, nitrogen (ammoniacal and nitrites) may be exceeded. This affects aspects such as alkalinity, hardness and total dissolved solids. Currently, 12% of the water abstracted for city supply has one or more deficiencies in its physico-chemical characteristics.	
1.5.5	*Important Water-Related Areas shall be identified, and where appropriate, mapped,and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.*	Obs.
Comment	The site has identified 18 Important Water Related Areas: these include reservoirs, wetlands and a groundwater recharge zone for the Valley of Mexico. It describes their main attributes and the risks they face. The site identifies 7 aquifers as Important Water Related Areas, which is an error given that the aquifer characteristics do not meet the IWRA definition of the AWS standard.	
1.5.6	*Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.*	Yes
Comment	The Site has prepared a document with a description of the drinking water system of the Valle de México basin, with a complex infrastructure including dams, watering places, troughs (121): Dams, watering places, troughs (121) Irrigation surfaces (102,000 ha.) Drinking water treatment plants (62) Municipal wastewater treatment plants (120) Industrial wastewater treatment plants (379). 13,488 km of pipelines Supply tanks (360) Pumping plants (286) Wells (976) They have also assessed the potential exposure to extreme events such as flooding and waterlogging,	
1.5.7	*The adequacy of available WASH services within the catchment shall be identified.*	Yes
Comment	The Site has delivered WASH access coverage in Mexico City, Hidalgo, State of Mexico, Tlaxcala; also at the level of the Mexico Valley sub region and the Tula Valley basin.	
1.5.8	*Advanced Indicator* *Efforts by the site to support and undertake catchment level water-related data collection shall be identified.*	Yes
Comment	The site presents evidence of water quality analyses at different points in the basin, they took a water quality sample from the Aragon Forest Lake and present water quality data from the wells of their suppliers in Tecámac and Texcoco. The site submits evidence of analyses performed in certified laboratories. The site presents evidence that it shared the information with the director of Bosque de Aragón and with its water suppliers.	
Score	7	

1.5.9	*Advanced Indicator* *The adequacy of WASH provision within the catchments of origin of primary inputs shall be identified.*	Yes
Comment	The site presents as evidence the document: '1.5.9 WASH IN BASINS OF ORIGIN OF PRIMARY INPUTS'. The site describes only four watersheds outside the site, indicates that only the origin of primary inputs with 5% consumption or higher were considered, The site indicates that only 4 are primary outside the Valley of Mexico watershed.... The information sources used do not present homogeneous information but provide basic information on access to WASH in the basins described.	
Score	4	
1.6	*Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.*	
1.6.1	*Shared water challenges shall be identified and prioritized from the information gathered.*	Yes
Comment	The Site has identified the following as shared water challenges: Water scarcity, flood risk, water infrastructure (on-site and catchment), over-exploitation of water resources, increased risk of droughts and water scarcity, including climate change, growing urban developments in places with limited access to water. Including surveys of diverse stakeholders.	
1.6.2	*Initiatives to address shared water challenges shall be identified.*	Yes
Comment	The site presents as evidence the document: '1.6.2 Initiatives_to_address_these_challenges_2024', the site identifies initiatives in which it participates or in the near future will participate and associates these actions with the expected results of the AWS standard. The indicator refers to the shared challenges in 1.6.1	
1.6.3	*Advanced Indicator* *Future water issues shall be identified, including anticipated impacts and trends*	Yes
Comment	The site developed a literature review with several sources describing the main future challenges related to water in the Valley of Mexico basin, some of which are included: Water demand is expected to increase in the face of population growth, which by 2050 is estimated to be around 26 million 759 thousand people in the Valley of Mexico. Problems in the functioning of one or more components of the infrastructure installed for water supply or wastewater treatment (the chronic problems of the Cutzamala system are well known). Adverse effects of extreme hydrometeorological phenomena (climate change).	
Score	3	
1.6.4	*Advanced Indicator* *Potential water-related social impacts from the site shall be identified, resulting in a social impact assessment with a particular focus on water.*	Obs.
Comment	The site elaborated and conducted surveys around the concentrate plant. They achieved only 31 responses, which is a small sample.	
1.7	*Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.*	

1.7.1	*Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.*	Obs.
Comment	The site does a risk and vulnerability analysis every two years on various issues, including water. The analysis is well done; however potential costs need to be included.	
1.7.2	*Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.*	closed
Comment	The site presents as evidence the document: '1.7.2 Opportunities for improvement', the information contained is a SWOT analysis which is a valuable tool to identify strengths, weaknesses, opportunities and threats, it does not respond to the indicator. It does include business opportunities and the opportunities were prioritised.	
	Finding No: TNR-011866	
1.8	*Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.*	
1.8.1	*Relevant catchment best practice for water governance shall be identified.*	Yes
Comment	The Site has identified as best practices in good governance: Site 1. Implementation of AWS advanced level certification. 2. Development of a sustainable water management plan (2023 and 2024). 3. Awareness-raising on efficient water use for TCCEC staff in the framework of the safety, health and environment week. 4. Awareness-raising on efficient water use for TCCEC in plant contractor personnel (Show Clown) and commitments to improve the activities they carry out. 5. Placement of flow meters to cover 100% of water measurements for services and manufacturing and to complement the water balance of the plant. 6. Establish annual water use targets on Kg of product manufactured and develop internal water efficiency projects. Watershed 1. Engage with our stakeholders to promote sustainable water management in different actions that are planned to be implemented by the plant. 2. Support good governance and sustainable water management with the relevant authorities through participation in public-private partnerships. 3. Request to SACMEX for water treatment parameters and water use.	
1.8.2	*Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.*	Yes

Comment

The site has implemented actions related to best practices related to Water Balance:
Site
1. Conduct a detailed study on the risks in the catchment and how they impact us (Source Vulnerability Analysis - SVA).
2. Procedure to minimise water consumption and prevent rainwater pollution.
3. Installation of water efficient fittings for toilets.
4. Efficient planning of the weekly - monthly gardening programme.
5. 5. 5-step Sanitation Efficiency with the Beverage Base Kitchen CIP (Validation).
6. Determine the methodology and acceptance criteria for cold sanitation and reduce water consumption in these processes.
7. Implementation of phase 2 of the rainwater harvesting project to increase the installed capacity from 10,000 to 13,300 litres of water (recovered) for use in the ammonia system condensation equipment and sanitation in the Distribution Centre.
8. Alternate water suppliers are in place in case there is no water supply from our main network.
9. Reuse of 46% of the water leaving the WWTP for reuse in WC service bathrooms and container washing.
10. Placement of flow meters to cover 100% of the water measurements for services and manufacturing and to complement the water balance of the plant.
11. Awareness-raising on the efficient use of water, good manufacturing practices and hand washing for TCCEC personnel within the framework of the safety, health and environment week from 22 to 26 April and safety day.
12. Awareness-raising on the efficient use of water for TCCEC in-plant contractor personnel and commitments to improve the activities they carry out.
13. Refurbishment of toilets and installation of ecological accessories to reduce water consumption by at least 30% in the use of toilets.
14. Identification and implementation of projects by associates for water saving and efficiency in the operation.
15. Recovery of 1224,288 m3 of water per year in Citrus and Fresca manufacturing processes.
Catchment
1. Supply of 20,000 litres of treated water per week for different uses in the Azcapotzalco delegation.
2. Install two rainwater harvesting sources to supply water to two basic education schools in the Azcapotzalco district.
3. Donation of 40 tons of organic fertilizer (which has the capacity to improve water retention in the soil) for agave farmers in the municipality of Hueypoxtla, Edo Mex. and for the park of San Juan de Aragon.

1.8.3 *Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.*

Yes

Comment

The site has implemented actions related to best practices related to Water Quality:
Site
1. On-site water quality analysis (physicochemical and microbiological) of water prior to manufacturing with reference to internal requirements QFS-RQ-180 Water for Product Manufacturing and QFS-RQ-185 Water Monitoring Requirements and Specifications.
2. There is a wastewater treatment plant that uses biotechnology for optimum performance.
Catchment
1. Evaluate water quality of alternate water supply providers (2 alternate sources).
2. Install two rainwater harvesting sources for the water supply of two basic education schools in the Azcapotzalco district and evaluate the quality of the water after filtration.

1.8.4 *Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.*

Yes

Comment	The site has implemented actions related to best practices related to IWRAs: Catchment - Reforestation of 6 hectares of trees (according to the species of the region) in the forest of San Juan de Aragón to favour water quality and filtration; and guarantee its availability in the ecosystem and the basin. - Donation of 20 tonnes of organic fertiliser for 45 farmers in the municipality of Hueypoxtla, Edo Mex. to reduce the contamination of underground water currents with synthetic fertilisers and pesticides. Maintenance of the reforested areas 2021-2022 (Evaluation of the survival of the reforestation, weeding of the reforested area, cleaning of each tree, replacement of trees that did not survive with new trees).

1.8.5 *Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.* ✓ Yes

Comment	The Site has identified the following as best practices with respect to WASH: Catchment - Install a 268,789 litre rainwater harvesting source for the supply of clean and abundant water for 2 basic education schools in the Azcapotzalco delegation. Site - Provide separate and adequate facilities for different genders and specific needs. - Ensure frequent and adequate cleaning of all facilities, including toilets, sinks and common areas. - Post on common platforms (YAMMER) about hygiene and personal care. - Donation of masks, antibacterial gel and other supplies following health emergencies. - LUP (One Point Lessons in strategic areas of the plant for personal care and hygiene). - Create contingency plans to ensure the continued provision of WASH services during emergencies or disasters. - Establish teams responsible for managing water and sanitation emergencies. - Implement hand sanitation stations in general areas within the facility.

2	**STEP 2: COMMIT & PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan**	
2.1	*Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.*	
2.1.1	*A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:* *- That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes* *- That the site implementation will be aligned to and in support of existing catchment sustainability plans* *- That the site's stakeholders will be engaged in an open and transparent way* *- That the site will allocate resources to implement the Standard.*	Yes
Comment	That the site will implement and disclose the progress of sustainable water management plans to achieve improvements in AWS sustainable water management outcomes; That the site's implementation will support and align with existing sustainability plans for the watershed(s); That site stakeholders will participate in an open and transparent manner; and That the site will allocate resources to implement the Standard.... The document is publique at: https://www.coca-cola.com/	
2.1.2	*Advanced Indicator* *A statement that explicitly covers all requirements set out in Indicator 2.1.1 and is signed by the organization's senior-most executive or governance body and publicly disclosed shall be identified.*	Yes
Comment	That the site will implement and disclose the progress of sustainable water management plans to achieve improvements in AWS sustainable water management outcomes; That the site's implementation will support and align with existing sustainability plans for the watershed(s); That site stakeholders will participate in an open and transparent manner; and That the site will allocate resources to implement the Standard.... The document is publique at: https://www.coca-cola.com/	
Score	1	
2.2	*Develop and document a process to achieve and maintain legal and regulatory compliance.*	
2.2.1	*The system to maintain compliance obligations for water and wastewater management shall be identified, including:* *- Identification of responsible persons/positions within facility organizational structure* *- Process for submissions to regulatory agencies.*	Yes
Comment	The Site has a system in place to help ensure compliance with legal requirements, a legal compliance matrix is attached. In addition, evidence of monthly meetings to update these matrices is attached.	
2.3	*Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.*	

2.3.1 *A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.*

Yes

Comment

The Site has identified its mission as described below:
MISSION
Under Water Strategy 2030, we continue to aim to lead water stewardship practices while driving greater efficiency and impact in: Our operations, comprehensive water stewardship practices, water risk management and wastewater treatment, which will remain essential and universal.
The strategic focus of our operations is driven by:
1. Integrated global and local water risk assessments.
2. Prioritization of operations based on risk exposure and context.
3. Context-based objectives and ambitions.
4. A strengthened water governance system.
VISION
To continue to deliver value to the system and its stakeholders and meet our business and strategic objectives, we will accelerate work to address 'shared water challenges', defined as water-related issues, concerns or threats shared by the site and one or more stakeholders. This will enable TCCC to significantly reduce exposure to water-related physical, regulatory and reputational business risks while increasing water security in the basin in which we are located. In addition, we will continue to strive for water efficiency, but will be more ambitious in areas where we face physical water scarcity.
OVERALL OBJECTIVES (Water Strategy 2030)
- Ensure regenerative use of water in the location.
- Achieve advanced water efficiency.
- Implement robust global water stewardship requirements.
SPECIFIC OBJECTIVES
- Follow AWS principles and internal water governance as per KORE ES-RQ-235 to update the SVA (ES-RQ-235- Water Resources Sustainability) with respect to risk schedule, reporting and monitoring.
- Share and communicate Source Water Vulnerability Assessments (SVA) and Water Management Plans (WMP).
- Monitor water-related risks and vulnerabilities on an ongoing basis to ensure appropriate adaptation and response to changing business, stakeholder and watershed conditions.
- Continue to ensure that our global operations network wastewater is treated to be safely returned to the environment in accordance with KORE's internal standards on Wastewater Management (ES-RQ-225).

2.3.2 *A water stewardship plan shall be identified, including for each target:*
- How it will be measured and monitored
- Actions to achieve and maintain (or exceed) it
- Planned timeframes to achieve it
- Financial budgets allocated for actions
- Positions of persons responsible for actions and achieving targets
- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.

Obs.

Comment

The Site has presented it´s WSP 2024 which includes 17 objectives, these objectives include several actions, which are linked to the 5 outcomes of the AWS standard:
They have defined for each action how they will be measured; but they have not determined how they will monitor.
They have defined when each action starts and when it ends and include the % of implementation progress; however, it is recommended to establish this percentage for each action.
Each of the actions has an established budget for implementation.
The position of those responsible for the implementation of the actions is also included.

2.3.3	*Advanced Indicator* *The site's partnership/water stewardship activities with other sites within the same catchment (which may or may not be under the same organisational ownership) shall be identified and described.*	Yes
Comment	The Site has presented a summary of the activities carried out in coordination with other stakeholders such as the Vallejo Industrial Association, Huaypoxtla municipality, Aragon Park and Magdalena Contreras Mayor's Office. These activities include reforestation of 6 hectares, the donation of organic fertiliser and restoration of forest soils and maintenance of firebreaks. This has been strengthened with various communication programmes. The site also presents as evidence the reports of the adopt-a-hectare initiative. See documents attached	
Score	4	
2.3.4	*Advanced Indicator* *The site's partnership/water stewardship activities with other sites in another catchment(s) (either under same corporate structure or with another corporate site) shall be identified.*	Yes
Comment	The site presents a summary of the site's partnership/sustainable water management activities with other sites in other catchments. The site presents as evidence reports of the adopt-a-hectare initiative, as well as some photographs of a reforestation event. Exhibits: 2.3.4 Actividades de gestión de otros sitios fuera de la cuenca and Actions carried out in the Lerma catchment are described. Fundación cocacola Escuela de lluvias (envasadoras)	
Score	4	
2.3.5	*Advanced Indicator* *Stakeholder consensus shall be sought on the site's water stewardship plan. Consensus should be achieved on at least one target. A list of targets that have consensus and in which stakeholders are involved shall be identified.*	Yes
Comment	The site presents evidence of the work done to engage with other stakeholders on at least one of the objectives of the sustainable management plan. Objective: 'To promote inclusive and participatory water management, involving 14 companies in the industrial park and share relevant information on water use and management'. See Documents attached Helvex (Workshop- septiembre, video, lista asistencia y agenda worshop) Alcaldía de Atzapotzalco, video	
Score	7	
2.4	*Demonstrate the site's responsiveness and resilience to respond to water risks*	
2.4.1	*A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.*	Yes
Comment	The site has an emergency flood plan, which has been shared with the public sector, such as the mayor's office. The Site has a water supply interruption plan. It would be relevant in the future to incorporate the issue of earthquakes. See documents attached	

2.4.2	*Advanced Indicator* *A plan to mitigate or adapt to water risks associated with climate change projections developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.*	N/A

3	STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts	
3.1	*Implement plan to participate positively in catchment governance.*	
3.1.1	*Evidence that the site has supported good catchment governance shall be identified.*	Yes
Comment	The Site has presented evidence of the efforts made to promote good water governance, such as: exchanged e-mails with different stakeholders, participation lists, recognitions (Municipality of Huepoxtla), Workshop with bottlers (re plannishment) and presentation on site with members of Vallejo association.	
3.1.2	*Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented.*	Yes
Comment	The site has a human rights policy that includes rights to land and water resources. The procedure includes a section on community and stakeholder implications, which makes explicit the right to access water. The Site respects the water rights of others including indigenous peoples.	
3.1.3	*Advanced Indicator* *Evidence of improvements in water governance capacity from a site-selected baseline date shall be identified.*	Yes
Comment	The Site has submitted a document analysing how they have improved internal water governance capacity at the site and the efforts made since a baseline date. See document attached	
Score	2	
3.1.4	*Advanced Indicator* *Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the good water governance of the catchment shall be identified.*	Yes
Comment	The Site has carried out a test 'Document: Test to assess Coca-Cola's governance with respect to its catchment area of origin'. In order to assess governance, presentations of the management plan were made.	
Score	2	
3.2	*Implement system to comply with water-related legal and regulatory requirements and respect water rights.*	
3.2.1	*A process to verify full legal and regulatory compliance shall be implemented.*	Yes
Comment	The site has a procedure to ensure that all regulations are complied with, and is reviewed monthly for regulatory changes that apply to the company. The Site provided evidence by submitting monthly reports.	
3.2.2	*Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.*	Yes

Comment	The Site has provided evidence to support the fact that they respect the water access rights of others. In addition to the fact that they respect national water legislation with emphasis on community management. 3.2.2 Respect the water rights of others, including indigenous peoples. Federal Water Law Describe the legal instruments Legal framework for water in Mexico with emphasis on community management	
3.3	*Implement plan to achieve site water balance targets.*	
3.3.1	*Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.*	Yes
Comment	The Site has provided evidence of actions related to water balance. The Site has shown the current percentage of progress and the economic proposal and the selection of schools.	
3.3.2	*Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.*	Yes
Comment	The Site has provided evidence of actions related to water balance. The Site has shown the current percentage of progress and the economic proposal and the selection of schools. The company has a KPI´s for WATER USE and % REGENERATIVE WATER (the Site returns the same amount of water they use). They are within the Clean Industry programme Water saving calculation is available for the projects implemented in 2023.	
3.3.3	*Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.*	Yes
Comment	The Site has provided evidence of receipt of the application to CONAGUA to share water from the WWTP with the Atzcapotzalco municipality. Exhibits attached: Acuse de recibo tramite (pdf), captura de pantalla 2024-08-25 (word) y estudios NOM-003-SEMARNAT (pdf)	
3.3.4	*Advanced Indicator* *The total volume of water voluntarily re-allocated (from site water savings) for social, cultural and environmental needs shall be quantified.*	N/A
3.4	*Implement plan to achieve site water quality targets*	
3.4.1	*Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.*	in progress
Comment	The site has submitted as evidence of implemented practices, which have been set out in its WSP to maintain and/or improve the IWRAs. One of the actions under objective two, which involves testing to assess the quality of the post UV lamp output water, started on 30 May and was completed on 21 July at the time of the audit the percentage of progress at the time of the audit was outstanding. Also objective 6 which involves actions such as analysis and testing of raw water from supplier 1 and 2 of the pipes, network and mixtures, which started on 24 April and ended on 30 July mentions the progress status as pending. Objective 14 proposes as an action to conduct studies to determine the water quality of two 'rain school' systems installed with a start date of 14 September - 24 September whose progress status is also reported as pending; the only exception is that this action says tentative. It will be necessary to explain what restricts a proposed action from being determined as tentative. ***Finding No: TNR-014258***	

3.4.2	*Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.*	Yes
Comment	The Site demonstrates continuous improvement through the implementation of annual targets for (KPIs) mill use rate, waste recovery rate and water consumption. In the presentation (Committee_www) you can see the target, which shows the Site's annual commitment to reduce water consumption. Additionally, the operation and use of water with the current facilities with a low noise generation hydro-pneumatic pump located from the 2HP stainless steel WWTP (capacity analysis is attached) with a pressurizer without pressurization tank, to be able to connect throughout the line and the bathrooms have this benefit, it is estimated with this to reduce the consumption of potable water for such activities, initially for this a flow meter will also be placed to be able to count such consumption and to be able to record the use properly. Adequacy of the storage tank to contain treated water and thus guarantee the amount of reuse. Exhibits: Propuesta para el re diseño de la PTAR, Coca Cola Export Diagram en proceso and propuesta técnica PTAR coca cola Export Corporation	
3.5	*Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.*	
3.5.1	*Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.*	Yes
Comment	The site has submitted as evidence of implemented practices, which have been set out in its WSP to maintain and/or improve the IWRAs. See documents attached	
3.5.2	*Advanced Indicator* *Evidence of completed restoration of non-functioning or severely degraded Important Water-Related Areas including where appropriate cultural values from a site-selected baseline date shall be identified. Restored areas may be outside of the site, but within the catchment.*	N/A
3.5.3	*Advanced Indicator* *Evidence from a representative range of stakeholders showing consensus that the site is seen as positively contributing to the healthy status of Important Water-Related Areas in the catchment shall be identified.*	Yes
Comment	The Site has interviewed evidence of consultations with a representative group of stakeholders (8), consulting on the positive contribution to the improvement of IWRAs in the basin.	
Score	2	
3.6	*Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.*	
3.6.1	*Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.*	Yes

Comment

The site showed evidence of actions implemented to improve the provision of WASH for all workers.
The site provides free safe drinking water to all workers through water dispensers, as well as safe and sufficient water for food preparation and personal hygiene.
The site complies with the legislation on access to water and sanitation, in the evidence, the site identified and quantified the number of toilets per worker per shift, as well as the number of showers available in its facilities. The site recently remodeled some sanitary facilities to make water use more efficient (The site shares photographic evidence).
During the audit, access to WASH was verified in all areas visited, the sanitary services are clean and in good condition. They have cleaning logs in sight.
In an interview with the workers, it was confirmed that they have permanent access to good-quality drinking water. and the number of sanitary facilities (showers, lockers, and toilets) is sufficient per shift.
A major challenge related to WASH and gender is menstrual hygiene management, during the audit the medical team confirmed that the site has a policy of access to free sanitary pads and places where to dispose period products.

Exhibits: PROC-03567 Numeral 6 y 13 (Excel), captura de pantalla 2024-, 3.6.1 Acceso adecuado al agua.

3.6.2 *Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.*

Yes

Comment

The site recognizes the Respect for Land and Aquifer Rights in its Global Policy of Human Rights:
"We recognize the important human rights implications that land and water use can have on our value chain, which we address through specific policies and actions. Although we do not usually source ingredients directly from farmers, we feel, based on our values as the main buyer of agricultural raw materials, the need to act and to use our influence to help protect the land rights of farmers and local communities. We respect the human need for sustainable water resources, drinking water, and the protection of ecosystems and communities through appropriate sanitation networks. Through our water advocacy program, we pursue a water rights-based approach that mitigates risk by assessing local aquifer risks, in consultation and partnership with governments, communities, and other stakeholders. In this way, we can develop aquifer solutions where and when they are needed, and, implement plans to protect water sources in our facilities" (page 3 https://www.coca-colacompany.com/content/dam/company/us/en/policies/pdf/human-workplace-rights/human-rights-principles/human-rights-policy-pdf-spanish.pdf)
The site has a WWTP, and its discharges are treated and comply with applicable standards, as evidence the results of the analysis of the water quality of its wastewater (3.4.2) were presented.
Exhibits: TCCC_Human Rights
Derechos Sobre la Tierra y los Recursos Acuiferos

3.6.3 *Advanced Indicator*
A list of actions taken to support the provision to stakeholders in the catchment of access to safe drinking water, adequate sanitation and hygiene awareness shall be identified.

Yes

Comment

The site includes a list of actions undertaken to support the provision of access to safe drinking water, adequate sanitation, and hygiene awareness to stakeholders in the catchment.
The site presented evidence of its work with the Coca-Cola Foundation and Isla Urbana to install Rainwater Harvesting Systems (RHS) in Azcapotzalco´s public schools.
In 2023 the site installed RHS in two public schools, the actions identified included training, installation, and the results of water availability of the RHS. The site also presented evidence of actions taken in 2024, including communication with Azcapotzalco mayor's office with the selection process and the final two new schools to install RHS. The site is waiting for the government´s approval to install the new systems.
Exhibits: 3.6.3 Lista de Acciones emprendimientos para apoyar

Score	5	
3.6.4	*Advanced Indicator:* *In catchments where WASH has been identified as a shared water challenge, evidence of efforts taken with relevant public-sector agencies to share information and to advocate for change to address access to safe drinking water and sanitation shall be identified.*	Yes
Comment	The site carried out actions outlined in its WSP to address shared WASH challenges in the watershed. Water pollution is a shared challenge in the catchment, the site monitors the quality of its effluents constantly. The site presented its Environmental Manifesto (with the results of the water quality analysis of its WWTP) to the Ministry of the Environment of Mexico City (SEDEMA). As evidence the site presented the acknowledgment of receipt signed by SEDEMA. The site also presented the document offered to the water authority (CONAGUA) requesting authorization to donate the water from its WWTP to the county of Azcapotzalco. Exhibits: Acuse recibido de tramite NOM003 SEMARNAT Manifiesto Ambiental Único (2024) compartido con la CDMX	
Score	4	
3.7	*Implement plan to maintain or improve indirect water use within the catchment:*	
3.7.1	*Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.*	Yes
Comment	The Site has not included a target on indirect water use in its WSP.	
3.7.2	*Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.*	Yes
Comment	The Site has provided training with suppliers and obtained written commitment from suppliers to care for and save water. Exhibits: Compromiso de partes interesadas proveedores en la planta Uso de detergentes biodegradables. (lavan uniformes)	
3.7.3	*Advanced Indicator* *Actions taken to address water related risks and challenges related to indirect water use outside the catchment shall be documented and evaluated.*	N/A
3.8	*Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.*	
3.8.1	*Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.*	Yes
Comment	The site has established commitments with the authorities of the Azcapotzalco delegation, the site is not supplied with water from the municipal network; however it does discharge its treated water into the municipal drainage system, this water is of proven good quality. The asphalt surface of the colony where the industries that make up the Vallejo industrial association are located is in very bad condition; there is a risk of sinkholes; this would imply a potential risk for the drainage of this area.	
3.9	*Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.*	

3.9.1	*Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.*	Yes
Comment	The site has implemented actions related to best practices in water governance. And they have uploaded evidence (emails, mailings, attendance lists, photographs, reports and presentations).	
3.9.2	*Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.*	Yes
Comment	The site has implemented actions related to best practices related to water balance and has submitted evidence.	
3.9.3	*Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.*	Yes
Comment	The site has implemented actions related to best practices related to water quality Water quality: They have submitted evidence such as: Supply for SCP Include wells in water quality monitoring programme. Supplier water quality.	
3.9.4	*Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.*	Yes
Comment	The site has presented evidence of actions implemented in the selected IWRAs in its WSP, such as the reforestation of the Aragon Park.	
3.9.5	*Actions towards achieving best practice related to targets in terms of WASH shall be implemented.*	Yes
Comment	The site has implemented actions related to WASH-related best practices: They have submitted evidence such as: Training Rainwater harvesting schools Water reuse Additionally The site has delivered (information collected in the interviews) Graduated goggles Kitchen audits Provide free sanitary towels	
3.9.6	*Advanced Indicator* *Achievement of identified best practice related to targets in terms of good water governance shall be quantified.*	No
Comment	The Site has presented evidence related to good governance practices; however, it has not been quantified.	
3.9.7	*Advanced Indicator* *Achievement of identified best practice related to targets in terms of sustainable water balance shall be quantified.*	Yes

Comment

The site presents evidence of the quantification of water savings described in the sustainable water management plan.
Objective: Redesign the Wastewater Treatment Plant (WWTP) to implement advanced treatment and reuse technologies to achieve zero discharge. Provides evidence for three of the actions described. Costs are included in the plan. In the economic proposal the technological improvements are described, in the WC Project document the improvements with the implementation of the project are quantified.
Objective: Identification and implementation of projects by partners for water saving and efficiency in the operation. Evidence of the implementation and quantification of savings in each of the identified activities is presented.
Objective: Measurement of the water quality of two 'Rain School' facilities to prevent diseases that may pose a risk to public health.
While the objective focuses on water quality it also presents benefits for Water Balance and WASH, quantification of the benefits is included:
2 schools benefited, 651 students benefited, 268,789 litres of water captured annually, volume equivalent to 27 tanker trucks.

Exhibits:
EPIC eficiencia saneamiento y ahorro de agua en CIP Cocina
Fact Sheet_donacion de abono 2024
Fact Sheet_reforestación 2024
Escuela de lluvia 2023

Score 8

3.9.8 *Advanced Indicator*
Achievement of identified best practices related to targets in terms of water quality shall be quantified

Yes

Comment

The site presents evidence of quantification of best practice in relation to the objectives of its sustainable water management plan.
Objective: Measurement of the water quality of two 'Rain School' facilities to prevent diseases that may pose a risk to public health.
2 schools benefited, 651 students benefited, 268,789 litres of water captured annually, one source of clean water supply, hand washing stations.
Objective: Evaluate water quality from 2 suppliers to compare water treatment parameters in the operation. The site presents evidence of the comparison between the two sites, and also compares the results with water from the SACMEX network, which is only used as a backup. During the audit the CC staff indicated that the quality of the water for production from the wells located in Texcoco and Tecámac is similar, while the quality of the water from the SACMEX network is of lower quality (CC test service report).

Comparativo pozos
Proyecto WC (coliformes) calidad del agua
Resultados calidad del agua
Reporte Coca Cola agua Mayo

Score 8

3.9.9 *Advanced Indicator*
Achievement of identified best practices related to targets in terms of the site's maintenance of Important Water-Related Areas have been implemented.

Yes

Comment	The site presents evidence of the implementation of best practices related to IWRAs in the watershed. Objective: Reforestation of 6 hectares of trees (500 trees) in the San Juan de Aragón forest by 260 people to favour water quality and filtration; and guarantee its availability in the ecosystem and the watershed. The report of the reforestation carried out in 2023 is presented as evidence. Objective: To carry out comprehensive maintenance for two years (2022 and 2023) covering 100% of the areas reforested during 2021 in the Hermenegildo Galeana State Park located in the municipality of Tenancingo, State of Mexico. The site presents as evidence Pronatura's 2022 report. 'Collective action efforts' and "Adopta_Hermenegildo The Coca Cola Company Report". Exhibits: Maintenance reforestations 2021,. 2022 y 2023
Score	4

3.9.10 *Advanced Indicator* — Yes

Achievement of identified best practice related to targets in terms of WASH shall be quantified.

Comment	The site presents evidence of quantification of the achievement of best practice related to the WSP WASH targets. Objective: Measurement of the water quality of two 'Rain School' facilities to prevent diseases that may pose a risk to public health. 2 schools benefited, 651 students benefited, 268,789 litres of water captured annually, one source of clean water supply, hand washing stations. Evidence RE_SCHOOLS_WITH_WATER_-_CPS RAIN SCHOOLS FCC-IMCC Collective_action_efforts EDL_Report_Azca_GE(pdf)
Score	4

3.9.11 *Advanced Indicator* — Yes

A list of efforts to spread best practices shall be identified.

Comment	The site presents as evidence the document: 'Efforts_of_collective_action', where all the actions and efforts made by the site to improve water management in the basin are presented, some of them are presented below: Installing a catchment source of 268, 789 litres of rainwater for the supply of clean and abundant water for 2 basic education schools in the Azcapotzalco delegation. Reforestation of 2 hectares of trees (according to the species of the region) in the forest of San Juan de Aragón to favour the quality and filtration of water; and guarantee its availability in the ecosystem and the basin. Donation of 20 tonnes of organic fertiliser for 45 farmers in the municipality of Hueypoxtla, Edo Mex. to reduce the contamination of underground water currents with synthetic fertilisers and pesticides. Exhibit: 3.9.11 Lista de esfuerzos realizados para difundir las mejores prácticas
Score	3

3.9.12 *Advanced Indicator* — Yes

A list of collective action efforts, including the organizations involved, positions of responsible persons of other entities involved, and a description of the role played by the site shall be identified.

Comment	The site presents as evidence the document: 'Collective action efforts', the document includes the organisations involved, the functions performed by the site, and a description of the role played by the example site: Action: Reforestation of 2 hectares of trees (According to the species of the region) in the forest of San Juan de Aragon to favour the quality and filtration of water; and guarantee its availability in the ecosystem and the basin. Organisations involved Bio Luuk , Bosque de Aragón Coca Cola Concentrados. Functions of the responsible persons: Contact with the community, coordination of the activity, biannual maintenance, training. Location: Mexico City, Mayor's Office Gustavo A. Madero. Role played by the site: Encouraged the participation of associates, promoting environmental education and a sense of belonging and responsibility towards the forest by belonging to our watershed. The site triggered the participation of diverse stakeholders, including local authorities, environmental organisations and the community, promoting joint action. It contributes to the AWS standard outcomes: Water balance, water governance. Action: Install a catchment source of 268,789 litres of rainwater to supply clean and abundant water for 2 basic education schools in the Azcapotzalco municipality. Organisations involved: Coca Cola Foundation, Isla Urbana, Coca Cola Concentrados. Role of persons responsible: Advice, Contact with NGOs and community, installation. Location: Mexico City, Mayor's Office Azcapotzalco. Role of site: The financial contribution of the site enabled the effective implementation of the rainwater harvesting system, thus ensuring the success of the project and significantly benefiting the community. Exhibit: Esfuerzo y acción colectiva
Score	14

3.9.13 *Advanced Indicator*

Evidence of the quantified improvement that has resulted from the collective action relative to a site-selected baseline date shall be identified and evidence from an appropriate range of stakeholders linked to the collective action (including both those implementing the action and those affected by the action) that the site is materially and positively contributing to the achievement of the collective action shall be identified.

N/A

4	STEP 4: EVALUATE - Evaluate the site's performance.	
4.1	*Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.*	
4.1.1	*Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.*	Yes
Comment	The site has carried out an assessment of its WSP in which the proposed objectives are analysed considering the benefits of shared value in the catchment. In addition, activities carried out at the site, which also have an impact or benefit on the catchment, are included.	
4.1.2	*Value creation resulting from the water stewardship plan shall be evaluated.*	in progress
Comment	The site has carried out an assessment of its WSP in which the proposed objectives are analysed considering the benefits of shared value in the catchment. In addition, they include a report on the safety mission (July 2024) and in some cases include costs such as the rainwater harvesting school programme and report on the site's savings in steam cleaning, water and the results of the WWTP. However there is no cost benefit analysis and no direct linkage of the site's water investment (1.3.7) and the results presented in this report. ***Finding No: TNR-014289***	
4.1.3	*The shared value benefits in the catchment shall be identified and where applicable, quantified.*	Obs.
Comment	The Site identify some shared value benefits in the catchment. However in any case he Site has quantified the shared value benefits.	
4.1.4	*Advanced Indicator* *A governance or executive-level review, including discussion of shared water challenges, water risks, and opportunities, and any water-related cost savings or benefits realized, and any relevant incidents shall be identified.*	No
Comment	The site has not addressed this indicator.	
4.2	*Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.*	
4.2.1	*A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.*	Yes
Comment	The site has a procedure in place to prevent incidents as there have been no water-related emergencies in the last year.	
4.3	*Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.*	
4.3.1	*Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.*	Yes

Comment	The site has submitted as evidence 10 emails that they have shared with different stakeholders, including the actions taken and the next actions they will seek to implement in the coming year.	
4.3.2	*Advanced Indicator* *The site's efforts to address shared water challenges shall be evaluated by stakeholders. This shall include stakeholder reviewing of the site's efforts across all five outcome areas, and their suggestions for continual improvement.*	N/A
Score	3	
4.4	*Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.*	
4.4.1	*The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.*	Yes
Comment	Site conducts monthly analysis of the WSP There are monthly meetings to present progress and annually incorporate lessons learned. Attached are the changes made to the WSP and the new version of the WSP.	

5	STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts	
5.1	*Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.*	
5.1.1	*The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.*	Yes
Comment	The Site has published on its website the governance of the site and this link includes information on the personnel within the Site who will be required to address any water-related legal non-compliance. The Site has requirements fro minimising water consumption and rainwater management https://www.coca-cola.com/content/dam/onexp/mx/es/media-center/gestion-sostenible-de-agua/gobernanza-inerna-del-agua.pdf	
5.2	*Communicate the water stewardship plan with relevant stakeholders.*	
5.2.1	*The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.*	Yes
Comment	The Site has disclosed its WSP to relevant stakeholders, through: AIVAC meeting presentation of WSP dated 9 July Emails with the WSP (Photographs) Training	
5.3	*Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.*	
5.3.1	*A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.*	Yes
Comment	Disclosure of sustainable water management performance will also be made to our relevant stakeholders through the site's website. Disclosure will be made in the local language and in a format that can be understood, with the intention of inviting stakeholders to discuss any challenges and opportunities that arise. This will help the site to understand the enabling conditions and impediments to achieving the proposed objectives. As part of the follow-up to the standard, a summary of the results (and/or efforts) the site has achieved in addressing water-related challenges will be made by referring to the written targets as well as its commitment. This session will be conducted via digital media managed by the company and will be held at the Health and Safety Committee meetings for internal staff, and to allow access to information across the operation will be communicated at the face-to-face TownHalls that are scheduled by the HR team. See document 5.3.1 Resume of Results	
5.3.2	*Advanced Indicator* *The site's efforts to implement the AWS Standard shall be disclosed in the organization's annual report.*	N/A

5.3.3	*Advanced Indicator* *Benefits to the site and stakeholders from implementation of the AWS Standard shall be quantified in the organization's annual report.*	N/A
5.4	*Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges;engagement with stakeholders; and co-ordination with public-sector agencies.*	
5.4.1	*The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.*	Yes
Comment	The Site has submitted a series of mailings as evidence of disseminating the efforts made by the Site to address shared water challenges.	
5.4.2	*Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.*	Yes
Comment	The Site sent emails to government entities introducing the plan and sending out a questionnaire to find out about shared challenges. Attached mail to government entities: SACMEX- shared the management plan and a survey, if they responded. Parque San Juan de Aragón- Responded to the survey. CONAGUA- Partially responded to the questionnaire sent out by Coca	
5.5	*Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.*	
5.5.1	*Any site water-related compliance violations and associated corrections shall be disclosed.*	Yes
Comment	The Site has stated in writing that in recent years it has not been subject to violations related to water compliance. (attached). In the event that the site has any non-compliance they will make this public through the communication protocol (attached).	
5.5.2	*Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.*	Yes
Comment	If necessary, the format for making the compliance violation available will be appropriate for stakeholders (in the local language and in a format that can be understood). This could be through an information panel, website: mentioned in the attached document, an annual sustainability report, among others. In addition, the site must also disclose what corrective actions it took to address the issues raised above. In case of a significant violation (cases where there is an immediate threat to local stakeholders, health and ecosystems) the Site shall immediately notify the relevant public sector agencies of the violation.	
5.5.3	*Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.*	Yes
Comment	In case of a significant violation (cases where there is an immediate threat to local stakeholders, health and ecosystems) the Site shall immediately notify the relevant public sector agencies of the violation. See document attached 5.5.2	

Photographic Evidence from Audit

Yes

Comment

The areas visited during the audit are as follows:
Concentrates Plant Area
Office
-Stevia
-Colours
-Dry Parts Kitchen
-Large Area
-Liquid Parts Kitchen
-Beverage Base
-Pungent Beverages
-Filling Centres
-55 Units
-450 Units
-Liquid Parts Cooker
-Cooler
-Storage
-Laboratory
-Boilers
-Maintenance
-Mixing Coke
Distribution Centre Areas
-Offices
-Manoeuvring yard
-Canteen
-Shipping offices
-Flammable Environment
Flammable -Cooling Flammable
Corrosive -Corrosive
-Corrosive Environment
-Manoeuvring yard
-Maintenance workshop
-Sensitive
- Sickbay
Warehouse Areas
-Hall 1
-Bay 2
-Manoeuvring yard
-Shipping office

Photographs have been redacted for confidentiality reasons.

Upgrade or Downgrade of Certification

Justification for Upgrade or Downgrade
The site met the requirements for the Advance Indicators

Comment

The Site is applying for a platinum level of certification

Summary of Evidence which led to change

	Previous Findings	
	All non-conformities raised in the previous audit have been satisfactorily closed.	No
Comment	Most of the non conformities raised in the previos audit were satisfactorily closed, a couple of them were upgraded.	