

CERTIFICATION REPORT

Alliance for Water Stewardship (AWS)



Audit Number: AO-001399

SITE DETAILS

Site: **Haleon - Jiutepec, Mexico**

Address: Calle 21 Este No. 104 Col. Civac,, 62578, Jiutepec, Morelos, MEXICO

Contact Person: Hector Hernández

AWS Reference Number: AWS-000736

Site Structure: Single Site

CERTIFICATION DETAILS

Certification status: Certified Core

Date of certification decision: 2025-May-19

Validity of certificate: 2028-May-18

AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)

Audit Type(s): Initial Audit

Audit Start Date: 2024-Dec-03

Audit End Date: 2024-Dec-05

Lead Auditor: Ricardo Salas Colunga

Audit team participants:

Ricardo Salas Colunga, Lead Auditor

Site Participants:

Arturo Tapia, EHS Lead

Juan Ramón Díaz, EHS coordinator

Cecilia Ríos, Site Director

Juan Carlos Magallanes, Engineering Manager

Emmanuel Nería, Maintenance Manager

Ana Karen Martínez, Compliance Leader

Leonela Olivar, Safety Advisor

Hector Hernández, EHS Higiene

Elizabeth Muñiz, Site Quality Manager

Miguel Soto, Site Finance Partner

Jonatan Loreto, Excellence Operation

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ADDITIONAL INFO

Scope of Assessment: The scope of services covers the Initial certification audit for assessing conformity of Haleon Jiutepec, México against the AWS International Water Stewardship Standard Version 2.

Haleon CIVAC Site It is established in the Industrial City of Cuernavaca Valley (CIVAC) in Morelos State, México. The Haleon facility originally belonged to Beecham of Mexico, with personal care brands producing deodorants, lotions and toothpastes. Later production shifted to medical products such as Iodex, Niquitin and Hinds. In 2001 the company partnered with GSK and in 2023 GSK changed its name to HALEON. region/country / km to nearest town or city] and description of all facilities, Potable water supply to the plant, 700 m3 surface cistern, purified water pretreatment system, purified water generation system, waste storage, boiler room, steam generation system, laundry area, ice water storage tank, dining area, barbecue area, office restrooms, production restrooms, green areas. The facility is located in the site is located within the Amacuzac River basin. This watershed belongs to the Hydrological Region number 18, the Balsas River, Upper Balsas Subregion and is under Administrative Region IV of the National Water Commission. Most of the basin's surface is located within the state of Morelos. The catchment occupies a total area of 8,946 km2.

The audit was conducted onsite on 03-05 december 2024. The onsite site visit included the assessment of production area, sterile zones, storage area, packaging area, hazardous waste storage, water purification area, boiler area, as part of the audit.

FINDINGS

Table with 2 columns: Finding Category, Count. Rows: Observation (2), Minor (25), Major (4).

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FINDING DETAILS

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Finding No:	TNR-014665
Checklist Item No:	1.2.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	<p>Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:</p> <ul style="list-style-type: none">- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;- Provide evidence of stakeholder consultation on water-related interests and challenges;- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;- Identify the degree of stakeholder engagement based on their level of interest and influence.
Findings:	<p>The site's stakeholder identification did not cover all relevant stakeholder groups, academia, did not identify whether there are vulnerable people and indigenous peoples;</p> <p>The site did not present evidence of stakeholder consultation on their water-related interests and challenges; in its matrix it includes shared challenges but it is not clear how this was obtained</p>
Corrective action:	<p>Work with an NGO company or where appropriate a management company to ensure that there is clear evidence with government entities, universities and the general public.</p> <p>Evidence:</p> <ol style="list-style-type: none">1) Carry out a water forum with different entities, government, academic and interested parties in order to establish an alliance. Deliverable attendance list for the event 20 apr 252) Minutes of meetings with government entities CEAGUA 20 apr 253) Minutes of meetings with academic entities UAEM / UPEMOR. 20 apr 25

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Evidence of implementation: On March 18th, a water forum was held, driven by Haleon CIVAC, with different entities, government, academia, industries, and interested parties to establish an alliance. During the forum, topics such as the Water Crisis: The Reality of the State of Morelos in Mexico, Regulations and Public Policies for Water Management, from Ecotechnologies to Water Technologies, the Sustainable Water Challenge in Industries, were discussed as part of the agenda. During the meeting we identified several shared challenges and risks including water scarcity in the district and upcoming changes to regulation.

Follow-up on other specific forums:
1) Minutes of meetings with government entities CEAGUA
Due Date: July 7, 2025
2) Minutes of meetings with academic entities UAEM / UPEMOR.
Due Date: July 7, 2025
Review the AWSP item 13

16 may 25
1.Please upload the updated stakeholder list, including the new identified stakeholders, and the identified water challenges (outcome from the event on March 18, 2025).
See the attachment Stakeholder engagement Prioritization 15 may
2. It is still unclear if there any vulnerable groups or indigenous peoples in the catchment, please provide the evidence.
See the attachment Pueblos Indígenas and AWSP

Finding No:	TNR-016285
Checklist Item No:	1.2.2
Status:	Open
Finding level:	Observation
Checklist item:	Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.
Findings:	The site should also look at potential degree of influence.
Corrective action:	Improve Table 1.2.1 to include a higher degree of influence from Stakeholders
	Due date: 05 Dic 2025

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Audit Number: AO-001399

Finding No: TNR-015857
Checklist Item No: 1.3.2
Status: Open
Finding level: Observation
Checklist item: Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped
Findings: The diagram submitted as evidence could improve the map of sanitary discharge water, discharged laundry water and material washing are also sent to the sewerage collection system.
Corrective action: Generate a more robust water balance that includes wastewater discharge points
Due date: 05 Dic 2025

Finding No: TNR-015858
Checklist Item No: 1.3.3
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Dec-05
Checklist item: Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.
Findings: There are inconsistencies in values included in the water balance diagram and in the water balance equation included in '1.3.2 V03.'
Corrective action: Generate a more robust water balance
Due date: 05 Dic 2025

Finding No: TNR-014669
Checklist Item No: 1.3.7
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Dec-05
Checklist item: Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.
Findings: Identification of the social or economic social, cultural value related to water generated by the site is missing.
Corrective action: Generate a new file that includes the cost of the water generated
Due date: 05 dic 25

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Audit Number: AO-001399

Finding No: TNR-016286
Checklist Item No: 1.5.1
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Dec-05
Checklist item: Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.
Findings: The site identified water related national governance initiatives but has not included state or municipal level plans and projects
Corrective action: Carry out a file to consider local plans or municipal plans
Due date: 05 dic 25

Finding No: TNR-016138
Checklist Item No: 1.5.3
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Dec-05
Checklist item: The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.
Findings: According to the data collected, there is a challenge in relation to the water balance in the catchment, therefore understanding annual and seasonal variance is important. The variances were not identified or evidence to demonstrate that the site has made reasonable effort to obtain this information.
Corrective action: Supporting documents issued by Procivac or meetings periodically to ensure their supply.

Finding No: TNR-016139
Checklist Item No: 1.5.4
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Dec-05
Checklist item: Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.
Findings: Water quality is a shared challenge but no evidence of annual or seasonal variation was presented
Corrective action: Supporting documents issued by Procivac or meetings periodically to ensure their supply.
Due date: 05 dic 25

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Audit Number: AO-001399

Finding No:	TNR-014687
Checklist Item No:	1.6.2
Status:	Closed
Finding level:	Major
Due date:	2025-May-04
Checklist item:	Initiatives to address shared water challenges shall be identified.
Findings:	The site does not present evidence for this indicator
Corrective action:	Evidence: A document where the initiatives are included Due date: 20 apr 25
Evidence of implementation:	TR Comment, 14/May/2025: -The evidence provided indicates the shared water challenges but not the initiatives to address them. What initiatives has the site identified to address the identified shared water challenges in 1.6.1? See the AWSP, column C
Finding No:	TNR-014688
Checklist Item No:	1.7.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.
Findings:	The indicator refers to the risks identified for the site, but the evidence presented mixes risks to the site and challenges shared in the basin: analysis of shared water challenges does not extend to analysing what risks could they present to the site. Potential costs, given time frame, and likelihood have not been identified.
Corrective action:	Prepare a document identifying the water risks facing the site, including the likelihood and severity of the impact in a given timeframe, potential costs, and commercial impact.

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Finding No: TNR-014689
Checklist Item No: 1.7.2
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Dec-05
Checklist item: Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.
Findings: The identified opportunities are limited to site level. Opportunities presented by the site do not identify business opportunities and do not establish a period for its development
Corrective action: Include plan within AWS plan
Due date: 05 dic 25

Finding No: TNR-014690
Checklist Item No: 2.1.1
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Dec-05
Checklist item: A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:
- That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes
- That the site implementation will be aligned to and in support of existing catchment sustainability plans
- That the site's stakeholders will be engaged in an open and transparent way
- That the site will allocate resources to implement the Standard.
Findings: The letter with the site's statement has not been publicly disclosed.
Corrective action: The site will establish a strategy to include the policy at the local level

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Finding No:	TNR-014691
Checklist Item No:	2.3.2
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	A water stewardship plan shall be identified, including for each target: <ul style="list-style-type: none">- How it will be measured and monitored- Actions to achieve and maintain (or exceed) it- Planned timeframes to achieve it- Financial budgets allocated for actions- Positions of persons responsible for actions and achieving targets- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.
Findings:	The following issues were identified with the site's WSP: <ul style="list-style-type: none">- Some objectives are repeated, for example: ' Establish a reduction in water consumption according to the site's water balance' is repeated five times- It is not clear how progress will be measured.- In the 2024 plan, practically all actions are focused on the site. In their proposed 2025 plan there are already actions to positively impact the watershed where the site is located but clear objectives should be established.
Corrective action:	Develop an AWS plan to ensure compliance Due date: 05 dic 2025
Finding No:	TNR-014692
Checklist Item No:	3.1.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Evidence that the site has supported good catchment governance shall be identified.
Findings:	The site showed its participation in a meeting of companies belonging to the PAMI group but did not show how it has supported or contributed to the good governance of the catchment
Corrective action:	Develop good governance in water management through a plan Due date: 05 dic 2025

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Audit Number: AO-001399

Finding No:	TNR-014693
Checklist Item No:	3.3.1
Status:	Closed
Finding level:	Major
Due date:	2025-May-04
Checklist item:	Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.
Findings:	Although there are six objectives related to the water balance in the site's WSP and the progress of each objective ranges from 70% to 100% completion, the site has not presented evidence of progress.
Corrective action:	Evidence: The WSP will be included in order to include completed actions Due date: 20 apr 25
Evidence of implementation:	The site included the file to close point 3.3.1 -Please provide the evidence of implementation (photos, emails, meetings, purchase orders, etc) for the following water balance actions set in the WSP: 1. Target 4: Establecer el portafolio de sustentabilidad del sitio ver archivo Steering Comittee Project Management CIVAC 1 2. Target 5: Proyecto para reduccion del agua en proceso CIP, en limpieza del área de liquidos, ahorro de 40,000 litros por LOTE ver archivo Avance Proyecto Limpiezas CIP e Incremento de campaña Gaviscon 1
Finding No:	TNR-014694
Checklist Item No:	3.4.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.
Findings:	It is not clear how the site's objective on water quality positively impact water quality at the site or the watershed.
Corrective action:	Strengthen the AWS plan Due date: 05 dic 25

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Audit Number: AO-001399

Finding No:	TNR-015868
Checklist Item No:	3.4.2
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.
Findings:	The site did not identify best practices related to effluent and did not include water quality objectives related to its wastewater discharges in its WSP.
Corrective action:	<div>Evidence: Carry out upstream and downstream monitoring where the ECCACIV treatment plant discharges and include it in the AWS. The objective is to have a quantitative measurement of the quality of the water discharged before and after into the aquifer and to take action if necessary. Evidence: Monitoring of discharge water Due date: 20 apr 2025</div>

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Evidence of implementation: The site included the file to close point 3.4.2

Monitoring is being incorporated upstream and downstream of the ECCACIV.

Monitoring for 2024 and the first half of 2025 is attached.
Two monitoring sessions will be conducted: one during the dry season and one during the rainy season.

Additionally, evidence is entered of a corporate program where APIs are monitored on site.

TR comment, 14/May/2025: The site has included in the WSP, 2 objectives regarding the water quality of the site's effluent:

1. Conduct monitoring upstream and downstream of the water discharge from the treatment plant: the site provided evidence of the results, please clarify the following points:

-What is the outcome of these results? see the attachment Descarga de efluentes en la planta de tratamiento

-What is the site doing beyond regulatory requirements? see the attachment Descarga de efluentes en la planta de tratamiento

-The site has indicated that two monitoring sessions will be conducted: one during the dry season and one during the rainy season; however this has not been included in the WSP, please amend the plan and send it back again. See the new AWSP point 9

2. Perform a risk assessment of pharmaceutical products that impact the environment due to the water discharge. The site provided evidence of the API monitoring, however, there are 2 exceedances: one for acetaminophen and one for aluminum hydroxide. Please clarify the following points:

-What actions is the site taking to address these exceedances? What is the trend? Please provide additional evidence. See the attachment 3.4.2 Pharmaceuticals in the Environment (PiE) CIVAC

-When was this report issued? See the attachment 3.4.2 Pharmaceuticals in the Environment (PiE) CIVAC

-Is this an ongoing action? How often does the site plan to conduct this action? Please indicate this in the WSP and send it back again. See the new AWSP point 15

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Audit Number: AO-001399

Finding No:	TNR-014707
Checklist Item No:	3.9.2
Status:	Closed
Finding level:	Major
Due date:	2025-May-04
Checklist item:	Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	<p>Evidence:</p> <ol style="list-style-type: none">1) Carry out a detailed study on how water is used in the organization2) Include the three meters that make flata in the log of the critical service area <ol style="list-style-type: none">1) Dining room dishwasher gauge2) Ice Water Meter3) Drinking water meter to boilers <p>Evidence:</p> <ol style="list-style-type: none">1) Assessment for water balance2) Logbook where the three meters are included <p>Due date: 20 apr 2025</p>
Evidence of implementation:	<p>Evidence:</p> <ol style="list-style-type: none">1) Carry out a detailed study on how water is used in the organization, Benchmarking with other HALEON sites to improve the site's water balance. <ol style="list-style-type: none">2) Include the three meters that make flata in the log of the critical service area: <ol style="list-style-type: none">1) Dining room dishwasher gauge2) Ice Water Meter3) Drinking water meter to boilers <p>Evidence:</p> <ol style="list-style-type: none">1) Assessment for water balance2) Logbook where the three meters are included <p>Review the AWSP item 6 & 8</p> <ol style="list-style-type: none">1. Carry out a detailed study on how water is used in the organization, Benchmarking with other HALEON sites to improve the site's water balance: Assessment for water balance. The site met with the JPA Site on February 20, 2025, to obtain a benchmark. With this information, we are strengthening the site's water balance. See the mail and see the point 7 in the AWSP2. Include the three meters that make flata in the log of the critical service area: <ol style="list-style-type: none">1) Dining room dishwasher gauge2) Ice Water Meter3) Drinking water meter to boilers: Logbook where the three meters are included. see the attachment Medidores de agua y AWSP see the point 6

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Audit Number: AO-001399

Finding No:	TNR-014708
Checklist Item No:	3.9.3
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	<p>Carry out a reforestation program within the basin with the objective of having an impact on water quality.</p> <p>However, a reforestation program in Mexico can take place in the month of August when the rains are already favorable for reforestation, therefore the evidence will be to deliver the commitment letter to a government entity, requesting the trees to be planted or, if applicable, a purchase order to be able to reforest with an NGO.</p> <p>Evidence:</p> <p>Request letter for trees or Purchase order to reforest.</p> <p>Due date: 20 apr 2025</p>

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Evidence of implementation: Carry out a reforestation program within the basin with the objective of having an impact on water quality.
However, a reforestation program in Mexico can take place in the month of August when the rains are already favorable for reforestation, therefore the evidence will be to deliver the commitment letter to a government entity, requesting the trees to be planted or, if applicable, a purchase order to be able to reforest with an NGO.

Evidence:

Request letter for trees or Purchase order to reforest.

Review the AWSP item 14

TR Comment, 14/May/2025: The site has provided a quotation that includes the reforestation program, the quote was sent in February 2025.

Please clarify the following points:

- What is the current status of this project?
- Do you have a purchase order?
- Have any emails been sent to different stakeholders to engage them with this program?

The site reviewed the donation of trees for planting on the site through the Secretary of Sustainable Development.

Attached is a letter that will be delivered to the authority on Monday 19th May 2025 with the goal of carrying out reforestation on the site.

There is approval from the EHS manager and legal representative via email.

An email is also attached with the UQUIFA company that belongs to the CIVAC park to work together with a reforestation initiative. Attached are NGO emails requesting information to carry out reforestation outside the site.

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Audit Number: AO-001399

Finding No:	TNR-014709
Checklist Item No:	3.9.4
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out a reforestation program within the basin with the objective of having an impact on water quality. However, a reforestation program in Mexico can take place in the month of August when the rains are already favorable for reforestation, therefore the evidence will be to deliver the commitment letter to a government entity, requesting the trees to be planted or, if applicable, a purchase order to be able to reforest with an NGO. Evidence: Request letter for trees or Purchase order to reforest.
Evidence of implementation:	Carry out a reforestation program within the basin with the objective of having an impact on water quality. However, a reforestation program in Mexico can take place in the month of August when the rains are already favorable for reforestation, therefore the evidence will be to deliver the commitment letter to a government entity, requesting the trees to be planted or, if applicable, a purchase order to be able to reforest with an NGO. Evidence: Request letter for trees or Purchase order to reforest.
	Review the AWSP item 14
	The site reviewed the donation of trees for planting on the site through the Secretary of Sustainable Development.
	Attached is a letter that will be delivered to the authority on Monday 19th may 2025 with the goal of carrying out reforestation on the site.
	There is approval from the EHS manager and legal representative via email.
	An email is also attached with the UQUIFA company that belongs to the CIVAC park to work together with a reforestation initiative. Attached are NGO emails requesting information to carry out reforestation outside the site.

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Audit Number: AO-001399

Finding No: TNR-014710
Checklist Item No: 3.9.5
Status: Closed
Finding level: Major
Due date: 2025-May-04
Checklist item: Actions towards achieving best practice related to targets in terms of WASH shall be implemented.
Findings: The site does not present any evidence related to the requirements of the indicator.
Corrective action: Evidence:
1) Carry out upstream and downstream monitoring where the ECCACIV treatment plant discharges and include it in the AWS
Due date: 20 apr 2025
Evidence of implementation: The site included the file to close point 3.4.2

Monitoring is being incorporated upstream and downstream of the ECCACIV.

Monitoring for 2024 and the first half of 2025 is attached.
Two monitoring sessions will be conducted: one during the dry season and one during the rainy season.

Additionally, evidence is entered of a corporate program where APIs are monitored on site.

TR Comment, 14/May/2025:

-It is unclear how the monitoring will impact the WASH outcome. These actions are more linked to water quality.
-What best practices from indicator 1.8.5 does the site plan to implement?, see the attachment WASH CIVAC & 3.9.5_Mejores practicas WASH
-Please refer to the AWS Guidance, the implemented actions may be on-site.

Finding No: TNR-014711
Checklist Item No: 4.1.1
Status: In Progress - CA plan approved
Finding level: Minor
Due date: 2025-Dec-05
Checklist item: Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.
Findings: The site does not present any evidence related to the requirements of the indicator.
Corrective action: Carry out activities during this year to be able to establish points 4 and 5

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Finding No:	TNR-014712
Checklist Item No:	4.1.2
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Value creation resulting from the water stewardship plan shall be evaluated.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5
Finding No:	TNR-014713
Checklist Item No:	4.1.3
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	The shared value benefits in the catchment shall be identified and where applicable, quantified.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5
Finding No:	TNR-014714
Checklist Item No:	4.3.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5
Finding No:	TNR-015879
Checklist Item No:	4.4.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.
Findings:	The site does not present evidence that meets the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5

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Audit Number: AO-001399

Finding No:	TNR-014715
Checklist Item No:	5.1.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5
Finding No:	TNR-014716
Checklist Item No:	5.2.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5
Finding No:	TNR-014717
Checklist Item No:	5.3.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5

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Finding No:	TNR-014719
Checklist Item No:	5.4.1
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5

Finding No:	TNR-014718
Checklist Item No:	5.4.2
Status:	In Progress - CA plan approved
Finding level:	Minor
Due date:	2025-Dec-05
Checklist item:	Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.
Findings:	The site does not present any evidence related to the requirements of the indicator.
Corrective action:	Carry out activities during this year to be able to establish points 4 and 5

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Report Details

Report	Value
Report prepared by	Ricardo Salas
Report approved by	Juan Carlos Ceron
Report approved on (Date)	02-02-2025

Surveillance

Proposed date for next audit
2025-Dec-02

Stakeholder Announcements

Date of publication	Location
20/08/2024	https://www.haleon.com/content/dam/haleon/corporate/documents/our-impact/environment/integrating-water-stewardship/AWS-jiutepec-stakeholder-announcement.pdf

Comment The site indicated that only two interested parties agreed to the interview.

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Catchment Information

Catchment Information

The Site is located within the Amacuzac River basin. This watershed belongs to the Hydrological Region number 18, the Balsas River, Upper Balsas Subregion and is under Administrative Region IV of the National Water Commission. Most of the basin's surface is located within the state of Morelos. The catchment occupies a total area of 8,946 km² and its main water courses are the Apatlaco, Amacuzac, Cuautla, Yautepec and Tembembe rivers.



Map01_SiteBoundaries_WaterInfra_AWS_Civac_Nov24.jpg

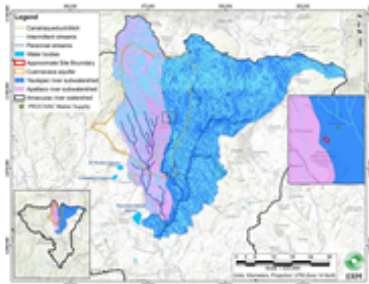


Imagen Procivac.jpg

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Client Description and Site Details

Client/Site Background

Haleon CIVAC Site It is established in the Industrial City of Cuernavaca Valley (CIVAC) in Morelos State.

The Haleon facility originally belonged to Beecham of Mexico, with personal care brands producing deodorants, lotions and toothpastes. Later production shifted to medical products such as Iodex, Niquitin and Hinds. In 2001 the company partnered with GSK and in 2023 GSK changed its name to HALEON.

It currently produces medicines such as:

Gaviscon

Robitussin

Theraflu

and continues with the production of IODES, Scott's emulsion.



Map01_SiteBoundaries_WaterInfra_AWS_Civac_Nov24.jpg

Summary of Shared Water Challenges

Summary of Shared Water Challenges

1 Progressively guarantee the human rights to water and sanitation, especially in the most vulnerable population.

2 Preserving the integrity of the water cycle in order to guarantee the hydrological services provided by watersheds and aquifers.

3 Improve the conditions for water governance in order to strengthen decision making and fight corruption.

4 Reduce the population's vulnerability to floods and droughts, with an emphasis on indigenous and Afro-Mexican peoples.

5 Make efficient use of water to contribute to the sustainable development of the productive sectors.

These shared challenges are included in the Balsas River regional water program.

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0.1 General Requirements for Single Sites, Multi-Sites and Groups	
0.1.1	Eligibility Criteria
0.1.2	
0.1.2.1	Have any water source locations and water-related discharge locations been visited during the audit, if so, which and where? If none were visited please provide justification.
Comment	PTAR ECCACIV, the PTAR was visited, its operation is adequate and it has a program to improve its wastewater treatment processes; it is a private PTAR and does not work at full capacity.
0.1.1.1	The site(s) occupy one catchment OR an exception has been granted.
Comment	Yes Amacuzac river catchment
0.1.1.2	The scope of the proposed certification shall be under the control of a single management system.
Comment	Yes, it is only a production system
0.1.1.3	The scope of the proposed certification shall be homogeneous with respect to primary production system, water management, product or service range, and the main market structures.
Comment	The site produces, medicines, vitamin supplements and other related products.

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1 STEP 1: GATHER AND UNDERSTAND

1.1 *Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*

1.1.1 *The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:*

- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source;
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.



Yes

Comment The site presents plans of the site boundary, its piping networks, presents plans of wastewater collector networks, discharge concession title. CIVAC (Cuernavaca Industrial Zone for its acronym in Spanish) maps. Maps of the Amacuzac river basin and the Cuernava aquifer are included. The location of the PROCIVAC well (supply source) is included. (final source of water) Discharge points and wastewater service provider and final receiving water body or bodies: The wastewater and wastewater treatment service provider is ECCACIV, The receiving body is the River "Puente Blanco" that drains for the cane of the same name, which is a tributary of the Amacuzac river.

Evidence:




Colectores_de_ECCACIV_en_CIVAC-ANSI_B_Title_Block.pdf_(HALEON)
INICIO_1283-24_RED_DE_DISTRIBUCIÓN_julio_3_2024
Diagramas_DESCARGA_DE_AGUA
Diagramas_AGUA
CIV-TUB-100-PL-002-Rev.08_DISTRIBUCIÓN._INSTALACION_DE_AGUA_POTABLE._PLA
NTA_BAJA
CIV-ARQ-200-PL-002_REV_32_ARQUITECTONICO_DE_CONJUNTO_PLANTA_ALTA-firma
do
Civac_Water
1.1.1
1.1_Puntos_de_suministro_de_agua_planta
Límites del sitio

1.2 *Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.*

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1.2.1	<p><i>Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:</i></p> <ul style="list-style-type: none"> - <i>Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;</i> - <i>Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;</i> - <i>Provide evidence of stakeholder consultation on water-related interests and challenges;</i> - <i>Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;</i> - <i>Identify the degree of stakeholder engagement based on their level of interest and influence.</i> 	
Comment	<p>The site presents as evidence its stakeholder matrix, which only includes only 8 stakeholders: NOT Including all relevant stakeholder groups, academia, vulnerable people and indigenous peoples;</p> <ul style="list-style-type: none"> - The site considers the identified physical scope, including stakeholders, representatives of the final source water of the site and the final receiving water body or bodies; The site considers the identified physical scope, including stakeholders, representatives of the final source water of the site and the final receiving water body or bodies <p>Final receiving water body or bodies; The majority of stakeholders within the site boundary are considered.</p> <ul style="list-style-type: none"> - The site does not present evidence of stakeholder consultation on water-related interests and challenges; in its matrix it includes shared challenges but does not indicate how it obtained this information. - The site takes into account that the ability and/or willingness of stakeholders to participate may vary among relevant stakeholder groups; - The site identifies the degree of stakeholder engagement based on their level of interest and influence; and 	in progress
	<p>Evidence: Stakeholder_engagement_PrioritizationStakeholder_engagement_Prioritization</p> <p>Finding No: TNR-014665</p>	
1.2.2	<p><i>Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.</i></p>	
Comment	<p>The site presents as evidence its stakeholder matrix.</p> <p>In its stakeholder matrix the site presents the current degree of influence, The site should also look at potential degree of influence.</p>	Obs.
	<p>Evidence: Stakeholder_engagement_Prioritization</p>	
1.3	<p><i>Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.</i></p>	
1.3.1	<p><i>Existing water-related incident response plans shall be identified.</i></p>	 Yes

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Comment The site presents the documents "Emergency Response Plan" and "Business Continuity Plan Mexico GMS CH Civac" as evidence.
In the emergency plan, the actions to be followed are identified in case of:
Earthquakes, spills and events.
Through the implementation of the plan, the needs, resources (human, financial, material, technical), strategies and activities that allow implementing the necessary measures to reduce the impact of an emergency situation are identified in advance.
The business continuity plan identifies the critical processes for the site operation. It also identifies the stroke of critical services and the procedure of recovery in case of an events that force their operations.

1.3.2 *Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped*


Obs.

Comment The site presents as evidence the document "Diagrams_descarga_de_agua", this document presents in a schematical way as water is used in the production processes of the site. All the water used is sent to the drainage system to be treated in the ECCACIV PTAR.
The site on your map does not include a line that clearly shows that sanitary sewage, water from washing clothes and washing materials is sent to the drainage system.

1.3.3 *Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.*


in progress

Comment The site presents as evidence the documents 'Water balance' and '1.3.2 V03'.
They are complementary documents, the first one presents in schematic form the water balance of the site, showing that more than 30% of the water leaves the site in the form of products, and only 40% is discharged to the drainage system. It identifies that 4% is used for irrigation and 5% is lost through evaporation.
It is identified that 9% is used in the manufacturing area, 10% in offices and packaging.

The water balance equation indicates that:
Total average annual inflow is 13,956 m3.
On-site consumption (can be considered to include losses) 8,375 m3
Discharge 5,581 m3.

The average value of water used presented in the site water balance equation is higher than the consumptions presented for 2022, 2023, and 2023, whose maximum value is 12,689 m3, which is an inconsistency in the data. This gives a perfect percentage of 100%, which indicates that they rounded the balance, adjusting the lost volume to obtain this result. The discharge data has similar inconsistencies.

The table on page 3 breaks down the values at each point in the production process where water is consumed. But it is not consistent with the real process, for example the water consumed in 'Potable Water (manufacturing area)' represents 1,252 m3, which after use can have three destinations: it evaporates, is incorporated into the product or is sent to the drain. But it does not stay in the manufacturing.

The diagram does not show where the production water goes after use.

In assessments of water availability in the Cuernavaca aquifer, a condition of availability was identified (DMA = 19.238514 hm3/year).

Finding No: TNR-015858





1.3.4 *Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.*


Yes

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Comment	<p>The site presents as evidence quarterly reports of water quality carried out in certified laboratories on water quality that supplies the site, which indicates compliance with the standards applicable to drinkable water, even complies with the EPA standard (United States Standard) For some compounds.</p> <p>The site presents evidence related to the quality of the water treated by ECCACIV, where the compliance with the applicable standards is identified, during the audit the ECCACIV PTAR is visited, where its compliance with the processes of the treatment of wastewater was verified. It is also verified that the stream where its treated waters are contaminated by urban discharges without treatment of surrounding communities.</p> <p>Groundwater quality is good. Surface water quality is poor and can constitute a risk to people and the environment. The site identified surface water quality as a shared challenge.</p> <p>Evidence: 1.3.4 Minuta_-_Visita_a_ECCACIV Minuta_-_Visita_a_pozo_de_PROCIVAC PRIMER REPORTE TRIMESTRAL CONAGUA 2024 SEGUNDO REPORTE TRIMESTRAL CONAGUA 2024 TERCER REPORTE TRIMESTRAL CONAGUA 2024 LABORATORIOS ABC informe resultados junio 29 2024 Asociados Informe_de_Resultados_Lab_ABC_Pozo_Procivac_inicio_Red_de_distribución_oct_24_2023_p_Asociados</p>	
1.3.5	<p><i>Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.</i></p>	 Yes
Comment	<p>The site presents as evidence the documents "list of chemical substances". Where it presents all the substances used at the site as well as their degree of risk and their optimal management. The map presented in 1.1.1 includes the risk areas: 21 Waste storage 23 Flammable liquids room 14 Warehouse</p> <p>Evidence: 1.1_Puntos_de_suministro_de_agua_planta Listado_de_sustancias_químicas</p>	
1.3.6	<p><i>On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.</i></p>	 Yes
Comment	<p>There are no IWRAs on the site</p>	
1.3.7	<p><i>Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.</i></p>	 in progress
Comment	<p>The site presents the document "generic_water_costing_nov_24". In this document, the water -related costs are identified: supply, salaries, water purification, maintenance, drainage, wastewater treatment. The site does not include the cost of certification The site has no evidence related to the quantification of the social or economic social, cultural value related to water generated by the site.</p>	
		Finding No: TNR-014669
1.3.8	<p><i>Levels of access and adequacy of WASH at the site shall be identified.</i></p>	 Yes

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Comment	The site presents as evidence the document "1.3.8 Identify levels of access and adequacy of WASH at the site". This document identifies the applicable Mexican regulations, describes the WASH facilities that the site has to provide its workers with these services, quantifies the number of male and female workers and verifies that they comply with the applicable legal requirements. During the audit the good conditions of the WASH services were verified.	
1.4	<i>Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.</i>	
1.4.1	<i>The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified.</i>	Yes 
Comment	The site presents as evidence the document "1.4.1 y 1.4.2". This document identifies the top 10 raw materials by spend and estimate water usage associated with material inputs, where readily feasible. None of these ingredients are produced in the watershed where the site is located, so indirect water use in the watershed cannot be accounted for.	
1.4.2	<i>The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.</i>	Yes 
Comment	The site identifies two service providers, two service providers, laundry and security, both of which use water from the site, which is already accounted for in their water balance and cannot be considered as indirect water use. evidence: 1.4.1 y 1.4.2	
1.5	<i>Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH</i>	
1.5.1	<i>Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.</i>	in progress 
Comment	The site identifies major initiatives, plans, and public policies related to water. Initiatives: National Water Program which presents its initiatives for the basin where the site is located on p 134, 136 and 144. Actions for the interconnection of sanitary sewer collectors in the city of Cuernavaca, for the sanitation of the Apatlaco River. Executive project for the rehabilitation of collectors and interconnection of wastewater discharges in the downtown area of Jiutepec. Efficient use of water to contribute to the sustainable development of the productive sectors pag 146 Reduce the population's vulnerability to floods and droughts, with emphasis on indigenous and Afro-Mexican peoples. Pag 151. Preserve the integrity of the water cycle in order to guarantee the hydrological services provided by watersheds and aquifers. Pag 153. Improve conditions for water governance in order to strengthen decision-making and combat corruption. Pag 155. Site does not include evidence related to state government plans and projects, does not consider projects of municipalities. Evidence: PHR-_Balsas_231122.pdf (www.gob.mx) 1.5.1 V02	

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Audit Number: AO-001399

Finding No: TNR-016286

1.5.2 *Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.*  **Yes**


Comment The site presents as evidence the documents "legal_matrix_ehs_2024_nov" and "1.5.2". These documents describe the procedures established by the site to comply with all the relevant legal requirements, describe the status of each requirement, the repository of the monitoring, the periodicity.

1.5.3 *The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.*  **in progress**

Comment The Site is located within the Amacuzac River basin. This watershed belongs to the Hydrological Region number 18, the Balsas River, Upper Balsas Subregion and is under Administrative Region IV of the National Water Commission. Most of the basin's surface is located within the state of Morelos, México.
The water balance for the Amacuzac river basin indicates that in the middle region, where the Yautepéc and Apatlaco sub-basins are located, there is no surface water availability; the deficit is -773.14 Mm3
According to this data, there is a shared challenge in relation to the water balance in the catchment, so the site must present information on the annual or seasonal variation of the catchment water balance. This information does not exist or is not publicly available. The site did not demonstrate that it seeks sources of information to meet all the requirements of the indicator.

Evidence:
1.5.3


Finding No: TNR-016138

1.5.4 *Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.*  **in progress**

Comment The site presents as evidence the data published by the national water agency (CONAGUA), the most recent data indicate "In 2022, the surface water monitoring conducted by CONAGUA for the Apatlaco river basin sampled 26 points covering 7 municipalities of the 10 main municipalities within the Sub-basin. According to the traffic light methodology used by CONAGUA, 88.5% of the sites are of medium quality, while 11.5% are contaminated", "• For the city of Jiutepec, 2 points were analysed near the water treatment plant that provides service to the site (ECCACIV). The results indicate that it is strongly contaminated due to the excess in the parameters: COD (75.64-102.1 mg/L), CF (> 240000) and E_COLI (> 20,120,000)". These data coincide with those observed during the visit to the PTAR and the creek where it discharges its waters. The WWTP technicians indicated that the contamination is due to governance problems, not lack of economic resources.
Water quality is a shared challenge and no evidence of annual or seasonal variation was presented.

Evidence:
1.5.4

Finding No: TNR-016139

1.5.5 *Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.*  **Yes**

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Comment The site identifies nine IWRAs in the watershed where the site is located and briefly describes each of the IWRAs, including for each of them a link to a more extensive description. It includes the main problems faced by the IWRAs, which are diverse in nature, such as the reduction of precipitation and the reduction of water levels in the lagoons, as well as the negative impact of human activity that puts the IWRAs at risk.

Evidence:
1.5.5 V02

1.5.6 *Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.* ✔
Yes

Comment The site indicates that according to Conagua data, the state of Morelos has 58 wastewater treatment plants (WWTP). Of these, 25 are located in the municipalities belonging to the Apatlaco River basin. In the municipality of Jiutepec there are only 4 WWTPs, this data does not include Eccavic, which is the plant that provides service to the site. Due to the small number of wastewater treatment plants and the unorganized growth of the area, many homes, established businesses, companies, mechanical workshops and others have used the ravines as a way to get rid of their wastewater discharges. In 2008, the Strategic Plan for the Environmental Recovery of the Apatlaco River Basin was presented. It identifies 332 actions that the members of the CCRA (Apatlaco River Basin Commission) have undertaken. The problems in the basin have been identified, and it is clear that water governance is a shared challenge.

Evidence:
1.5.6

1.5.7 *The adequacy of available WASH services within the catchment shall be identified.* ✔
Yes

Comment The site indicates that in 2020, 1,873,566 inhabitants of the state of Morelos had drinking water managed at a basic level, which represents 95.07% of the state's population. 1,922,246 inhabitants (98.2% of the state's population) had basic sanitation services. According to CONAGUA, the state of Morelos has 58 wastewater treatment plants (WWTP), 25 of which are located in the municipalities belonging to the Apatlaco River basin. The information on access to drinking water and drainage in the references provided by the site could not be validated.

Evidence:
1.5.7 V2.0 Identify the adequacy of available WASH services within the catchment

1.6 *Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.*





1.6.1 *Shared water challenges shall be identified and prioritized from the information gathered.* ✔
Yes

Comment The site identifies the following shared challenges and prioritizes them:
1 Progressively guarantee the human rights to water and sanitation, especially in the most vulnerable population.
2 Preserving the integrity of the water cycle in order to guarantee the hydrological services provided by watersheds and aquifers.
3 Improve the conditions for water governance in order to strengthen decision making and fight corruption.
4 Reduce the population's vulnerability to floods and droughts, with an emphasis on indigenous and Afro-Mexican peoples.
5 Make efficient use of water to contribute to the sustainable development of the productive sectors.
These shared challenges are included in the Balsas River regional water program.

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1.6.2	<i>Initiatives to address shared water challenges shall be identified.</i>	
		closed
Comment	The site does not present evidence for this indicator	
		Finding No: TNR-014687
1.7	<i>Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.</i>	
1.7.1	<i>Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.</i>	
		in progress
Comment	<p>The site presents as evidence the document "1.7.1", which contains information that does not meet the requirements of the indicator.</p> <p>The indicator focuses on risks to the site, the evidence refers to risks to both the site and the watershed, it does not identify the costs to the site, it does not establish a specific period for the risks, it does not consider the probability of the risk, and it does not consider the probability of the risk.</p> <p>Evidence: 1.7.1</p>	
		Finding No: TNR-014688
1.7.2	<i>Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.</i>	
		in progress
Comment	<p>The site presents as evidence document "1.7.2".</p> <p>It identifies three opportunities: Metering instruments Awareness campaign Rain water usage</p> <p>These opportunities have little relation to the risks identified by the site, includes savings opportunities, does not identify business opportunities, does not establish a period for its development.</p>	
		Finding No: TNR-014689
1.8	<i>Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.</i>	
1.8.1	<i>Relevant catchment best practice for water governance shall be identified.</i>	
		Yes
Comment	<p>The site identifies six best governance practices:</p> <ul style="list-style-type: none"> A designated plant water stewardship owner A comprehensive water stewardship plan that is routinely reviewed and updated. Water Stewardship program is sponsored by a member of the plant leadership team. Training of all employees on the principles of water stewardship and how they can incorporate them within their daily tasks and responsibilities. Each plant understands the key basin stakeholders, has a system in place to monitor water stewardship policies, and engages as appropriate. Engaging with peer plants and stakeholders to promote water stewardship <p>Evidence: 1.8.1</p>	

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1.8.2	<i>Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.</i>	 Yes
Comment	<p>The site identifies fourteen best practices for water balance both on the site and in the basin, some of them are presented: Basin Water Replenishment. Evaluate installation / expansion of Rain Water capture and reuse. Sustainability Water Project Action Plan is written and updated annually. The site tracking water costs. Site has a qualified water sustainability owner. Meters installed at water sources, discharges, and major water user locations.</p> <p>Evidence: 1.8.2</p>	
1.8.3	<i>Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.</i>	 Yes
Comment	<p>The site identifies four best practices for water quality both on the site and in the basin: Plant water systems are designed and maintained Plant systems are designed and maintained for spill protection Plant has a systems in place for on-going Ground Water supply monitoring. This is only applicable for sites whose water supply is from groundwater. Monitoring should include the level of the water table and water quality monitoring. Any Haleon site involved in the production or formulation of APIs (including antibiotics) need to be able assess their operations relating to the management of their API discharges to the environment and conduct necessary remediation of identified issues.</p> <p>Evidence: 1.8.3</p>	
1.8.4	<i>Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.</i>	 Yes
Comment	<p>The site identifies four best practices for IWRA in the basin: 1 cleaning of the white river ravine 2 Reforestation in the Sierra Montenegro and Tepozteco 3 Cleaning of the Analco ravine 4 Lake Lake Cleaning</p> <p>Evidence: 1.8.4 V02</p>	
1.8.5	<i>Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.</i>	 Yes
Comment	<p>The site identifies two best practices for WASH at the site and in the watershed: Annually, the WASH survey should be completed, and outages addressed. Support off-site provision of equitable and adequate WASH services</p> <p>Evidence: 1.8.5 1.8.5_Relevant_catchment_best_practice_for_water_governance_shall_be_identified.</p>	

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2 STEP 2: COMMIT & PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan	
2.1	Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.
2.1.1	<p>A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:</p> <ul style="list-style-type: none"> - That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes - That the site implementation will be aligned to and in support of existing catchment sustainability plans - That the site's stakeholders will be engaged in an open and transparent way - That the site will allocate resources to implement the Standard.
Comment	<p>The site submits a statement signed by the site manager that meets the requirements of the indicator. The letter has not yet been publicly disclosed.</p> <p>Evidence: Haleon_AWS_Commitment_Letter_Signed</p> <p style="text-align: right;">in progress </p> <p style="text-align: right;">Finding No: TNR-014690</p>
2.2	Develop and document a process to achieve and maintain legal and regulatory compliance.
2.2.1	<p>The system to maintain compliance obligations for water and wastewater management shall be identified, including:</p> <ul style="list-style-type: none"> - Identification of responsible persons/positions within facility organizational structure - Process for submissions to regulatory agencies.
Comment	<p>The site presents as evidence documents "2.2.1" and "LEGAL_MATRIX_EHS_2024_NOV", The first document includes the names and positions of those responsible for the legal compliance of the site and the second document presents the procedures established for legal compliance.</p> <p style="text-align: right;">Yes </p>
2.3	Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.
2.3.1	<p>A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.</p>
Comment	<p>The site presents as evidence the document "Water-Stewardship.pdf.downloadasset_(1)_(1)", which presents the company's corporate strategy as well as a vision of where it wants to move forward, a mission was not identified in the evidence, although it can be considered implicit given that there is interest in certifying under the AWS standard all sites located in watersheds with water stress.</p> <p style="text-align: right;">Yes </p>

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2.3.2 A water stewardship plan shall be identified, including for each target:
- How it will be measured and monitored
- Actions to achieve and maintain (or exceed) it
- Planned timeframes to achieve it
- Financial budgets allocated for actions
- Positions of persons responsible for actions and achieving targets
- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.

Comment The site presents its WSP which includes objectives for each of the results expected by the standard, consisting of eleven objectives, several of which are repeated, for example: Establish a reduction in water consumption according to the site's water balance, repeated five times, changes in the action plan. It includes costs, start and end date, the responsible parties, the resources required to achieve it and its status. There is a column with the monitoring and measuring KPIs.
It is not clear how progress will be measured. In the 2024 plan, practically all actions are focused on the site. In their proposed 2025 plan there are already actions to positively impact the watershed where the site is located.
The site identifies in its plan that five of its objectives favor Wash services on the site and the basin. Reviewing the action plan for these objectives is not clear that some action is focused on the catchment.

Finding No: TNR-014691

2.4 Demonstrate the site's responsiveness and resilience to respond to water risks





2.4.1 A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified. Yes

Comment The site presents as evidence its plans for emergency prevention and the approval of civil protection of the state of Morelos.
Evidence:
2.4.1 Visto Bueno 2024 GLAXO
Plan_de_Respuesta_a_Emergencia

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3 STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts
3.1 <i>Implement plan to participate positively in catchment governance.</i>
3.1.1 <i>Evidence that the site has supported good catchment governance shall be identified.</i> in progress  Comment The site presents as evidence of participation in good water governance its participation in a meeting of companies belonging to the PAMI group. The site did not show additional evidence. The organization must describe how it has supported or contributed to the good governance of the basin. You must demonstrate your Support for better water governance and water management policies. Evidence: Minuta_- Grupo_PAM 3.1.1 Minuta - Grupo PAM 3.1. 1AWS_ Grupo PAM 3.1.1 Minuta - Visita a ECCACIV <div style="text-align: right;">Finding No: TNR-014692</div>
3.1.2 <i>Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented.</i> Yes  Comment The site states that: seeks to provide a safe and healthy work environment through effective and continuous management to reduce and control risks so that people and the environment are protected from physical harm. This internal policy is available to all employees Evidence: CH- CIV_Política_de_Medio_Ambiente,_Salud,_Seguridad_y_Bienestar_(EHSW)
3.2 <i>Implement system to comply with water-related legal and regulatory requirements and respect water rights.</i>
3.2.1 <i>A process to verify full legal and regulatory compliance shall be implemented.</i> Yes  Comment The site submits as evidence its legal compliance matrix and the titles of the water extraction concessions and wastewater discharge permits. Evidence: 1.5.2_Question_10_Titulo_de_asignación_a_PROCIVAC_para_el_uso_del_agua_vigente_2029 1.5.2_Question_10_TITULO_DE_CONCESIÓN_ECCACIV_PLANTA_ECCACIV_Vigencia_2028 1.5.2_Question_10_Titulo_de_asignación_a_PROCIVAC_para_el_uso_del_agua 1.5.2_Question_10_Titulo_de_asignación_a_PROCIVAC_para_el_uso_del_agua_2019 1.5.2_Question_10_Titulo_de_asignación_a_PROCIVAC_para_el_uso_del_agua_2019 LEGAL_MATRIX_EHS_2024_NOV 3.2.2 <i>Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.</i> Yes 

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Comment The site indicates that the rights of access to water are identified in the Mexican constitution and that it is the obligation of the state to guarantee this right to all its citizens, so that by complying with the legal requirements established by the Mexican government, the water rights of others are respected.

3.3 *Implement plan to achieve site water balance targets.*

3.3.1 *Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.*



closed

Comment The site presents in its WSP six objectives related to the water balance, in its plan it establishes the progress of each objective ranges from 70% to 100% compliance, the site does not present evidence of progress.

Evidence:

Action Plan_Haleon CIVAC_04 Dic 24

Finding No: TNR-014693

3.3.2 *Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.*



Yes

Comment The site includes objectives related to the reduction of its water consumption and has targets set at the corporate level.
Review the production processes and establishment an action plan in 2025 with the objective of identifying the water consumption of the site as efficient.
Considering and having a saving of 50 m3 per year.

Evidence:

Action_Plan_Haleon_CIVAC_29_Nov_24
Communicate

3.3.3 *Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.*



Yes

Comment The site indicates that it consulted with its legal advisors and did not identify any legally binding documents or norms and that the concession titles belong to PROCIVAC, water use and ECCACIV water treatment and discharge.

Evidence:

3.3.3 V02

3.4 *Implement plan to achieve site water quality targets*

3.4.1 *Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.*



in progress

Comment The site includes an objective related to water quality, in its action plan it is not evident how the proposed actions positively impact water quality at the site and the watershed.
The site presents evidence of progress on the proposed actions in the minutes of the meetings with PROCIVAC and ECCACIV.

Finding No: TNR-014694

3.4.2 *Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.*



in progress

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Comment The site did not identify any best practices related to site effluent. The drainage and sanitation service provider ECCACIV performs frequent analyses of treated water quality; the site did not present evidence of these analyses. The site did not identify best practices related to effluent and did not include any water quality objectives related to its wastewater discharges in its WSP, and did not consider surface water quality to be a shared challenge in the watershed.

Evidence:
Action_Plan_Haleon_CIVAC_29_Nov_24

Finding No: TNR-015868

3.5 *Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.*

3.5.1 *Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.*



Yes

Comment The indicator refers to the site's IWRAs which do not exist. The site's sustainable water management plan includes two objectives related to IWRAs in the watershed which are in the process of being implemented.

Evidence:
Action Plan_Haleon CIVAC_04 Dic 24Action Plan_Haleon CIVAC_04 Dic 24

3.6 *Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.*

3.6.1 *Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.*



Yes

Comment The site identifies and quantifies evidence that it has adequate access to safe drinking water and effective sanitation for all its workers.

Evidence:
1.3.8 Identify levels of access and adequacy of WASH at the site

3.6.2 *Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.*



Yes

Comment The site identifies that from the concession titles granted by ECCACIV water discharge and PROCIVAC water supply, which are legal and legitimate, there is no affectation of water rights in the basin.

The Mexican Constitution establishes that access to water is a human right and it is the responsibility of government entities to guarantee this right.

Evidence.
3.6.2 V2.0

3.7 *Implement plan to maintain or improve indirect water use within the catchment:*

3.7.1 *Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.*







Yes

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Comment	The site did not establish any objectives related to indirect water use, as there are no input suppliers in the watershed where the site is located.	
	Evidence: 1.4.1 y 1.4.2	
3.7.2	<i>Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.</i>	 Yes
Comment	The site has not established an agreement related to indirect water use and has no suppliers in the basin that apply for indirect water use.	
	Evidence: 1.4.1 y 1.4.2	
3.8	<i>Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.</i>	
3.8.1	<i>Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.</i>	 Yes
Comment	The site shares infrastructure with ECCACIV and PROCIVAC, with whom it maintains constant communication for water supply, wastewater treatment and legal compliance. These two suppliers were interviewed during the audit.	
	Evidence: 3.1.1 Minuta - Visita a ECCACIV 3.1.1. Minuta - Visita a pozo de PROCIVAC PRIMER REPORTE TRIMESTRAL CONAGUA 2024 ECC940512HYAFA25068_SEP	
3.9	<i>Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.</i>	
3.9.1	<i>Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.</i>	 Yes
Comment	The site presents as evidence the minutes of the meeting with the PAM group, which are companies located in the industrial area called CIVAC. This is the first meeting attended by the site, and the following actions and commitments were established: - The personnel of the companies in the industrial park were informed of the HALEON AWS certification and the commitment to water conservation was ratified. - Each representative is requested to communicate to HALEON some activity related to water care and where they can participate jointly, for example with the Municipality or CONAGUA. - The PAM group is asked to start having more communication related to the environment and start working together.	
	Evidence: 3.9.1 Minuta - Grupo PAM	
3.9.2	<i>Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.</i>	 closed
Comment	The site does not present any evidence related to the requirements of the indicator.	

Finding No: TNR-014707

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3.9.3	<i>Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.</i>	 in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014708	
3.9.4	<i>Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.</i>	 in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014709	
3.9.5	<i>Actions towards achieving best practice related to targets in terms of WASH shall be implemented.</i>	 closed
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014710	

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4	STEP 4: EVALUATE - Evaluate the site's performance.	
4.1	<i>Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.</i>	
4.1.1	<i>Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.</i>	 in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014711	
4.1.2	<i>Value creation resulting from the water stewardship plan shall be evaluated.</i>	 in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014712	
4.1.3	<i>The shared value benefits in the catchment shall be identified and where applicable, quantified.</i>	 in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014713	
4.2	<i>Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.</i>	
4.2.1	<i>A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.</i>	 Yes
Comment	The site indicates that it has had no water-related incidents, so an annual review has not been necessary.	
4.3	<i>Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.</i>	
4.3.1	<i>Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.</i>	 in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014714	
4.4	<i>Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.</i>	
4.4.1	<i>The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.</i>	 in progress
Comment	The site presents the document "Step_4_Civac_Periodic_Review_Process", which describes actions to be developed by the site but does not present evidence of its implementation. Finding No: TNR-015879	

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5 STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts	
5.1	Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.
5.1.1	The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed. in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014715
5.2	Communicate the water stewardship plan with relevant stakeholders.
5.2.1	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders. in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014716
5.3	Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.
5.3.1	A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum. in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014717
5.4	Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with stakeholders; and co-ordination with public-sector agencies.
5.4.1	The site's shared water-related challenges and efforts made to address these challenges shall be disclosed. in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014719
5.4.2	Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified. in progress
Comment	The site does not present any evidence related to the requirements of the indicator. Finding No: TNR-014718
5.5	Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.
5.5.1	Any site water-related compliance violations and associated corrections shall be disclosed. Yes

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Comment	The site indicates that "The Company has no regulatory violations in 2024 and no water-related violations that could pose significant risks or threats to humans or ecosystems."	
	Evidence: Step5_Civac	
5.5.2	<i>Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.</i>	<div><div>✔</div><div>Yes</div></div>
Comment	The site indicates that "The Company has no regulatory violations in 2024 and no water-related violations that could pose significant risks or threats to humans or ecosystems."	
	Evidence: Step5_Civac	
5.5.3	<i>Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.</i>	<div><div>✔</div><div>Yes</div></div>
Comment	The site indicates that "The Company has no regulatory violations in 2024 and no water-related violations that could pose significant risks or threats to humans or ecosystems."	
	Evidence: Step5_Civac	

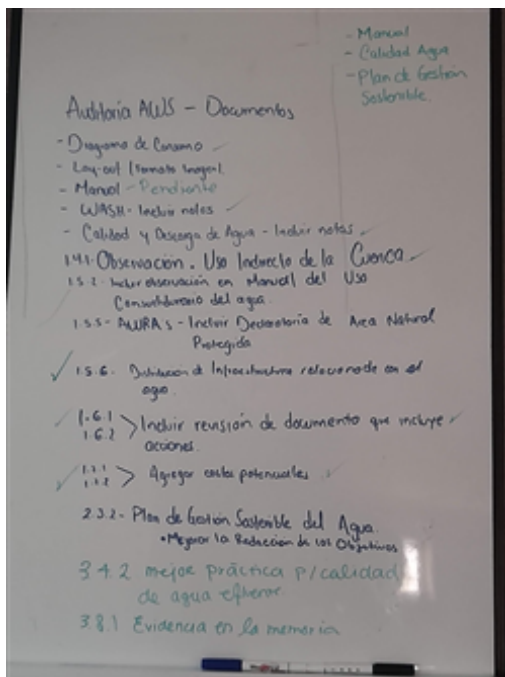
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Photographic Evidence from Audit

✓
Yes



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Previous Findings

All non-conformities raised in the previous audit have been satisfactorily closed.

↓
N/A