CERTIFICATION REPORT

Alliance for Water Stewardship (AWS)

Audit Number: AO-001584

WSAS WATER STEWARDSHIP ASSURANCE SERVICES

SITE DETAILS

Site: **Nestle Hellas Single Member S.A- Korpi factory**
Address: Korpi Factory, Monastiraki, 30002, Vonitsa, GREECE
Contact Person: Panagiotis Vellis
AWS Reference Number: AWS-000107
Site Structure: Single Site

CERTIFICATION DETAILS

Certification status: Certified Core
Date of certification decision: 2025-Jul-28
Validity of certificate: 2028-Jul-27

AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)
Audit Type(s): Re-Certification Audit
Audit Start Date: 2025-Jun-24
Audit End Date: 2025-Jun-26
Lead Auditor: Artemis Papadopoulou

Audit team participants:

Artemis Papadopoulou, Lead Auditor

Site Participants:

Mr. Nikolaos Thalassinos, Factory Manager
Mr. Panagiotis Vellis, Production & Water Resources Manager
Mrs. Ioanna Karageorgou, Quality Assurance Specialist

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ADDITIONAL INFO

Summary of Audit Findings: During the re-certification audit, no non-conformities and 11 observations were raised.

The audit team recommends re-certification of Nestle Hellas SA-Korpi site at Core level.

Scope of Assessment: The scope of services covers the re-certification audit for assessing conformity of Nestle Hellas SA -Korpi site against the AWS International Water Stewardship Standard Version 2.

The Nestle Hellas S.A. Korpi site is located in a rural setting 600 m east of Monastiraki village and 8.6 km south-east of Vonitsa town in the Aktio-Vonitsa Municipality in the west of Greece.

The site produces bottled still and sparkling water, primarily in PET (plastic) but also in glass bottles. Site infrastructure includes: groundwater wells, associated pipework and pumps, production and fire suppression water storage tanks, two PET (plastic) bottling lines, one glass bottling line, a warehouse, a laboratory, WASH facilities, staff canteen (non-catered), two small staff kitchen areas, a forklift bay and maintenance area, chemical storage tanks, a chemical store, HVAC system with cooling towers, solid waste handling areas, a redundant warehouse and office facility and a WWTP.

The site has five (5) groundwater wells, three (3) of which are located on separate properties away from the main site.

The cathcment of the site is the Korpi area from Akarnaika mountains to Ambracian Gulf in Vonitsa area.

The audit was conducted onsite on 24-26/6/2025.

The onsite site visit included the assessment of PET lines, the Water Distribution area, the CIP room, the mechanical workshop, the storage of chemicals and waste, the WWTP, the well K5 and the Korpi springs (IWRA), as part of the audit.

FINDINGS

Observation	1
Observation	10

FINDING DETAILS

Finding No:	TNR-018975
Checklist Item No:	Annoucement
Status:	Open
Finding level:	Observation
Checklist item:	At least eight (8) weeks before the start date of the initial certification audit or the re-evaluation audit, AWS will publish on its website the dates of the assessment of the site(s) with the intention to pursue AWS (Re-)Certification. Stakeholder submissions are accepted from this date and during the entire period of validity of the AWS Certificate. Submissions, comments and/or feedback received by AWS will be shared with the CAB so the audit team may use the information for their investigations during the next audit. The site(s) seeking certification shall complete the Stakeholder Announcement Form found on the AWS website, and release it in at least two outlets: published in local language(s) on the site's website(s) and in a local media outlet (if applicable, economical, practical, and available) that is appropriate for the site and the related stakeholders (for example, local newspaper, radio, or websites).
Findings:	In line with the new certification requirements, stakeholder announcement is required in two local outlets, but it was published only in one outlet.

Finding No:	TNR-018566
Checklist Item No:	1.3.3
Status:	Open
Finding level:	Observation
Checklist item:	Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.
Findings:	1. Water balance is analytically described and calculated in a monthly basis. The plant is advised to collect the monthly data and calculate an annual water balance as well. 2. Water losses (alias water flowing to the WWTP) is calculated, based on annual measurements. Wastewater volume, discharged from the WWTP is also measured. The comparison of the 2 different sets of measurements is advised.

Finding No:	TNR-018575
Checklist Item No:	1.3.4
Status:	Open
Finding level:	Observation
Checklist item:	Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.
Findings:	As sanitary wastewater is mixed with process wastewater in the WWTP, the microbiological analysis of the final effluent is advised, even though there isn't any legal obligation.

Finding No:	TNR-018587
Checklist Item No:	1.3.5
Status:	Open
Finding level:	Observation
Checklist item:	Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.
Findings:	A description of the chemicals/waste could be added in the map of potential pollution points.

Finding No:	TNR-018639
Checklist Item No:	1.3.7
Status:	Open
Finding level:	Observation
Checklist item:	Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.
Findings:	Costs related to water and effluent analysis could also be included in the list with the annual water-related costs of the site.

Finding No:	TNR-018586
Checklist Item No:	1.5.6
Status:	Open
Finding level:	Observation
Checklist item:	Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.
Findings:	The site could include a short description of the water-related infrastructure in the catchment e.g. capacity, year of installation, potential issues, planned renovations/maintenance, etc.

Finding No:	TNR-018602
Checklist Item No:	1.6.1
Status:	Open
Finding level:	Observation
Checklist item:	Shared water challenges shall be identified and prioritized from the information gathered.
Findings:	The rationale for the prioritization of the shared water challenge about the availability of water in the catchment, contains evidence that is in contrast to the priority level (Recent Water Balance shows no risk in quantity, the Government plan for the water showed no risk in terms of quantity for the Monastiraki area, etc). It's also not clear if there is an actual issue of water availability (seasonal or annual) or it's just perceived as such by the stakeholders (Remains open from previous audit). The prioritization of the shared water challenges will be re-evaluated after the issuance of the new Water Sources Hydrological study, which is planned for September 2025.

Finding No:	TNR-018601
Checklist Item No:	1.7.2
Status:	Open
Finding level:	Observation
Checklist item:	Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.
Findings:	The opportunities for improvement could be registered in a more efficient way e.g. linkage with existing projects as mentioned in WSP, registration of potential water savings, etc. (The observation remains open from the previous audit).

Finding No:	TNR-018585
Checklist Item No:	2.3.1
Status:	Open
Finding level:	Observation
Checklist item:	A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.
Findings:	Although the main focus of the factory is water minimization and usage of water in a sustainable way, in cooperation with internal and external stakeholders, protection of the IWRA and maintenance of WASH could be included in the strategy, as many of the facility's projects have a positive contribution to these pillars, as well.

Finding No:	TNR-018580
Checklist Item No:	3.2.1
Status:	Open
Finding level:	Observation
Checklist item:	A process to verify full legal and regulatory compliance shall be implemented.
Findings:	The check of the permit's validity is registered in a hardcopy file. The site is advised to keep an electronic file as well.

Finding No:	TNR-018574
Checklist Item No:	3.3.2
Status:	Open
Finding level:	Observation
Checklist item:	Where water scarcity is a shared water challenge, annual targets to improve the site’s water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.
Findings:	1. The site could investigate if the monthly water balance can be minimized. 2. The site is advised to invest in additional water projects for the minimization of water consumption in the factory.

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WSAS WATER STEWARDSHIP ASSURANCE SERVICES

Report Details

Report	Value
Report prepared by	Artemis Papadopoulou
Report approved by	Monserrath Zamora
Report approved on (Date)	11 July 2025

Surveillance

Proposed date for next audit
2026-Jun-24

Comment The first surveillance audit to be conducted in May or June 2026.

Stakeholder Announcements

Date of publication	Location
26/04/2025	Newspaper PALMOS Aitolokarnanias
	WSAS website
	AWS website

Catchment Information

Catchment Information

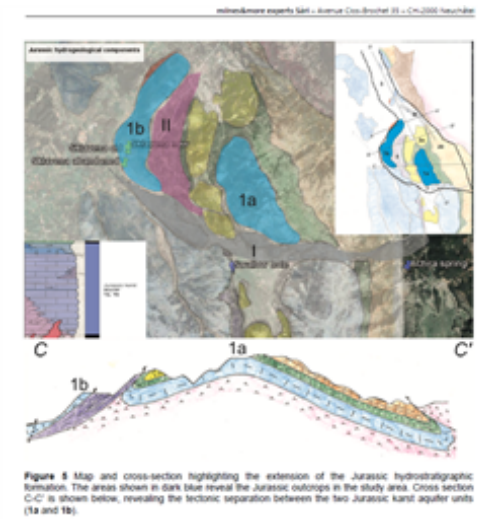

Figure 5 Map and cross-section highlighting the extension of the Jurassic hydrostratigraphic formation. The areas shown in dark blue reveal the Jurassic outcrops in the study area. Cross section C-C' is shown below, revealing the tectonic separation between the two Jurassic karst aquifer units (1a and 1b).

Catchment map 1.png

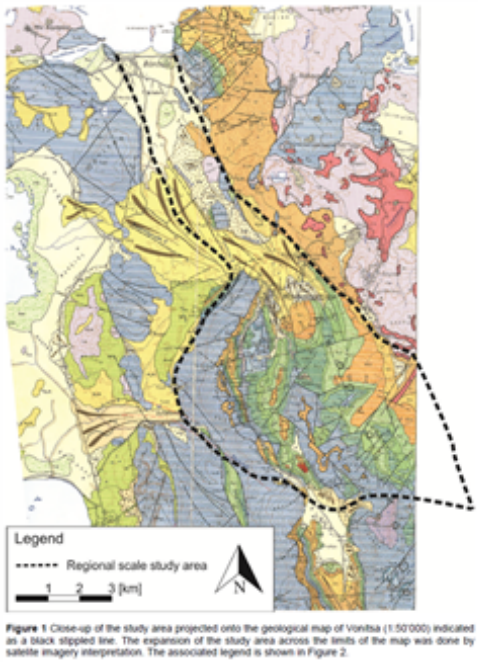

Figure 1 Close-up of the study area projected onto the geological map of Vonitsa (1:50'000) indicated as a black stippled line. The expansion of the study area across the limits of the map was done by satellite imagery interpretation. The associated legend is shown in Figure 2.

Catchment map 2.png

Comment	Catchment name MONASTIRAKI-KORPI catchment The catchement covers the area from Akarnanika mountains till Ambracian gulf, in the area of Vonitsa (6 sub aquifers). Water Supply & discharge catchment The site doesn't use municipal water. The site owns a WWTP for the treatment of sanitary and process wastewater. Sanitary wastewater is chlorinated before entering the WWTP. The effluent flows to the seasonal Voutoumias stream, which is dry most of the time (the effluent is drained to the aquifer). Storm water also flows to Voutoumias stream. Groundwater aquifers: The facility is located in a mountainous area with karstic features. The site draws its water from groundwater aquifers located in the Korpi synclinal groundwater sub-system. Well no. 5 reaches the Jurassic sub-system, a first in the municipal area. As the region is karstic, these sub-systems connect with others, including the Korpi anticlinal kakirite sub-system where the groundwater wells operated by the Aktio-Vonitsa Municipality are located. These sub-systems are part of the Monastirakiou and Vonitsa-Voulkaria groundwater system (based on the EU Water Framework Directive). A seasonal stream is located to the immediate south and west of the site, into which the site's treated wastewater flows, which under flood conditions flows into the larger seasonal stream to the east and north-east of the site. Catchment Water Service Providers: not applicable Catchment features: 1. There are seasonal water shortages (summer time) 2. Not been observed. However, according to a relevant study, it's a possibility in the future 3. Environmentally protected areas are the aquifer, the Korpi springs, the Monastiraki river and the Ambracian Gulf (National Park of wetlands) 4. Not applicable 5. Mediterranean climate 6. There is no heavy industry in the area. Local activities: Low animal husbandry and agriculture.

Client Description and Site Details

Client/Site Background

Map of the site with the wells.png

Comment

The Nestle Hellas Korpi site is located in a rural setting, 600 m east of Monastiraki village and 8.6 km south-east of Vonitsa town, in the Aktio-Vonitsa Municipality in western Greece.

The site produces bottled still and sparkling water, primarily in PET (plastic) but also in glass bottles.

Site infrastructure includes groundwater wells, associated pipework and pumps, production and fire suppression water storage tanks, two PET (plastic) bottling lines, one OWG (One-Way-Glass) line, a warehouse, a laboratory, WASH facilities, staff canteen (non-catered), two small staff kitchen areas, a forklift bay and maintenance area, chemical storage tanks, a chemical store, HVAC system with one cooling tower, solid waste handling areas, a redundant warehouse & office facility and a WWTP.

Water is used in the production (water in bottles, CIP, cleaning, utilities), the fire-fighting system and for WASH purposes (toilets, showers, kitchens, canteen). Water is also used in the boiler (steam generation for the heating of CIP water).

The site has five (5) groundwater wells, three (3) of which are located on separate properties away from the main site. Four of them are used in production and one is used for monitoring purposes.

There isn't any water treatment facility, stormwater management infrastructure nor rainwater harvesting infrastructure. Stormwater flows directly to the nature (Voutoumias stream) while wastewater (sanitary and process) is directed to the site's WWTP. Treated effluent is discharged to the seasonal Voutoumias stream, which is dry most of the time (the effluent is drained to the aquifer).

The plant employs 50 permanent employees and extra 10-15 seasonal employees. It operates 24-7 (May to September) and the rest of the year according to production needs.

Summary of Shared Water Challenges

Summary of Shared Water Challenges

Shared Water Challenges in the catchment, as identified by the site in consultation with key stakeholders, include the following:

-Perception about availability of water in the area: population is concerned about the available water in the area especially during the summer, but the scientific data reflects that it is not a water resource supply constraint but rather a water infrastructure one, only during the peak summer season.
-Water Quality in the catchment due to farming activities: the site is surrounded by minor activities and there are a lot of agricultural fields in the plain, all the way to Vonitsa. These activities could potentially harm the quality of the water due to the use of fertilizers.
-Rational water usage in the catchment: irrigation is done without control of the withdrawals, leading to a risk of over pumping in the plain. Moreover, infrastructure for potable water suffers from leakages and lack of governance.
-Education about water (water challenges), rational usage and water preservation: a need exists to raise awareness on the use of water, targeting mainly farmers and children.

1	STEP 1: GATHER AND UNDERSTAND	
1.1	*Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*	
1.1.1	*The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:* *- Site boundaries;* *- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;* *- Any water sources providing water to the site that are owned or managed by the site or its parent organization;* *- Water service provider (if applicable) and its ultimate water source;* *- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;* *- Catchment(s) that the site affect(s) and is reliant upon for water.*	Yes
Comment	Relevant document: -AWS maps Korpi Brief information about the site and surrounding area: 5 deepwell of 200 m depth aproximately (the wells belong to sub aquifer 1 and sub aquifer 3 for K5). The municipal wells belong to sub aquifer 2. The sub aquifers are in layers and are inteconnected. The Monastirariki spring belongs to sub aquifer 4. The sub aquifer 6 is the shallowest (30-40 m depth) and is used mainly for agricultural purposes. The deepwell K4 is used for measurement of the piezometric level of the aquifer. The other four wells are used in production. The site doesn't use municipal water. The site owns a WWTP for the treatment of sanitary and process wastewater. Sanitary wastewater is chlorinated before entering the WWTP. The effluent flows to the seasonal Voutoumias stream, which is dry most of the time (the effluent is drained to the aquifer). Storm water also flows to Voutoumias stream. The catchment of the site is Korpi area (from Akarnanika mountains till Ambracian gulf in the area of Vonitsa)-6 sub aquifers The site, water-related infrastructure and the catchment are depicted in relevant maps.	
1.2	*Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.*	

1.2.1 *Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:*
- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;
- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;
- Provide evidence of stakeholder consultation on water-related interests and challenges;
- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;
- Identify the degree of stakeholder engagement based on their level of interest and influence.

Yes

Comment

Relevant documents:
-Stakeholder mapping 2025
-CRP/ meetings & Discussion tracker (type of stakeholder, name of stakeholder, subject, comments, date, persons invloved). CRP (Community Relationship process 2025) platform (stakeholders, categories, concerns/expectations, influence of SH on site, influence of the site to SH, attitude, AWS SH, power of SH at catchment level, interest of SH on water related topics, relationship, water challenges of the stakeholders). Questionnaire in CRP from the interview with stakeholders (questions about required improvements in the company's water management, water challenges/concerns of the stakeholders, status of IWRA, etc.)

The water-related stakeholders have been identified and categorised in groups (local authorities, local businesses e.g. subcontractors, local influencers e.g. local expert organisation, local population e.g. schools, Universities, farmers, etc). Two new stakeholders from the Regional Department of Health & Hygiene and the local representative from Monastiraki village have been added.

Every year, interviews with the main water-related stakeholders are conducted. In 2025, so far, 7 interviews have been taken place (Mayor of Vonitsa municipality on 12/3/2025, Department of Health & Hygiene on 27/5/2025, Deputy Mayor for Environment on 12/3/2025, etc).

The main concern is the water availability in the area.

Evidence of engagement with stakeholders was available.

1.2.2 *Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.*

Yes

Comment

Relevant documents:
-Stakeholder mapping 2025
-CRP (Community Relationship process 2025) platform (stakeholders, categories, concerns/ expectations, influence of SH on site, influence of the site to SH, attitude, AWS SH, power of SH at catchment level, interest of SH on water related topics, relationship, water challenges of the stakeholders)

The current and potential (what is expected or desired) degree of influence between site and stakeholders has been described efficiently e.g. the Mayor of Vonitsa municipality has a high degree of influence, which is expected to remain the same in the near future and the company wants to continue the good relationship with him, the influence of/ to local schools/ Universities is low and the relationship is neutral but the company wants to increase its positive influence to them in the future, etc.

1.3 *Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.*

1.3.1 *Existing water-related incident response plans shall be identified.* Yes

Comment

Relevant document:

0447-SAF-DOC-11-RESPONSE IN EMERGENCY SITUATION updated
Water resources contigency plan

Incident response plans have been prepared for the mitigation of potential emergency situations (e.g. drought/inability to access clean potable water, pollution of the aquifer, leakage of chemicals, fire, water supply interruption, deepwell water shortage, etc). Flooding hasn't been identified as a potential emergency situation as no relevant event has occurred during the last 40 years.

1.3.2 *Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped* Yes

Comment

Relevant document:
Water mapping KORPI factory 2025: abstracted water, storage, finished products, evaporated water, overflows-leakages, discharged water (process and sanitary)
AQUASSAY (on-line measurement of abstracted water, water used in fillers)

The various uses of water are depicted in the site's water map.
Water is abstracted from 5 wells; the water is used in production and for industrial purposes. K1, K2, K3 and K5 are recognised for bottling of natural mineral water. The same water, chlorinated, is used for industrial purposes.
K4 is used only for measurement of piezometric level.
Industrial water is used in CIP, toilets, fire safety, softeners, cooling towers, etc.

Currently, no water recycled opportunities have been identified (limited opportunities for water re-use). However, the plant is reusing the diluted chemicals' mixture, which is used in the CIP. The water in the cooling tower is in a closed loop.

1.3.3 *Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.* Obs.

Comment

Relevant document:
Water mapping KORPI factory 2025: monthly quantity of abstracted water, storage, finished products, evaporated water, overflows-leakages, discharged water (process and sanitary)
AQUASSAY (on-line measurement of abstracted water, water used in fillers)
Water ratio 2023-2024
Water ratio 2025 YTD

Water needs simulation (planning of production)- Average abstraction rate from the wells: 20m3/h

Water balance is the main water challenge of the company. Therefore, effort is taken for the minimization/optimization of the consumption.

The monthly water ratio is calculated and recorded. Actions for the achievement of respective monthly targets are discussed in the weekly, monthly and quarterly meetings.

Close monitoring of the abstracted water volumes is one of the site's main objectives. Alarms have been set in ordet to detect potential exceedances of low or high water level.

During the planning of future production volumes, the monthly water needs are calculated (low and high variances of estimated water usage are identified).

Recharged period of wells: November till January, approximately.
Dry period of wells: March till October, approximately.
The recharged water was less in 2024. In 2025, the situation has been improved.

1.3.4 *Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.*

Obs.

Comment

Relevant documents:

Test report M25_00719, 28/3/2025 (microbiological analysis of K1, K2, K3, K5)-no issues
Test report N C24-00242, 31/1/24 (physicochemical analysis by Central NW Laboratory in Vittel)-no issues
Certificate of analysis by BIOLAB for wells K1, K2, K3, 29/5/2024 (microbiological and physicochemical analysis according to Greek Law)-the results are sent to the Regional Department of Health & Hygiene
Daily microbiological analysis by internal lab
Certificate of analysis by BIOLAB for effluent, 8/5/2025 (BOD, COD, TDS, oil&grease)
Samples from the WWTP (internal and external measurements)
pH measurements: on-line measurement
BOD, COD, oil& grease, TDS are analysed in external lab. The rest are internal measurements.
Analysis catchment sampling points (analysis of Korpi spring, spring S6, M2 deepwell, spring 'Xelona', spring S7, Goudas deepwell, Monastiraki spring)-March 2024

The water from the company's wells is analysed based on the annual monitoring plan. From the sample of certificates checked no exceedance of limits was observed. In addition, the site analyses, in a voluntarily base, the water from nearbly wells/springs so as to have an indication of the water quality of the catchment. The analysis is performed in an annual base. The selection of the sampling points may differ from year to year but Korpi and Monastiraki springs and the municipal wells S6 and S7 are analysed every year since 2020.

The quality of the water is in overall in good status and the water is suitable for the purpose used (e.g. for irrigation). The treated effluent water is discharged to the nearby seasonal stream, which is dry most of the time. The stream may have water during winter season from the rain runoff.

The site analyses the effluent in a monthly basis (according to legal limits) and every 2-3 months according to Nestle requirements (extra parameters in relation to legal requirements). No exceedance of limits was observed.

From the results of the analysis, it's deducted that there isn't any significant issue that could pose a danger to the nature or to people.

1.3.5 *Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.* Obs.

Comment

Relevant Documents:
1.3.5.Factory Layout_Points Chemicals 2024update
Chemicals' inventory 2025 (last check: 15/5/2025)

A map with the potential sources of pollution has been created. Every 2 months, a chemicals' inventory takes place so as the quantities of chemicals on site to be determined. During the site tour, it was observed that the chemicals were stored in locked cupboards or in controled storage areas with secondary containers.

1.3.6 *On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.* Yes

Comment

There isn't any on-site IWRA.

1.3.7 *Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.* Obs.

Comment

Relevant document:
2.3.2 Water stewardship plan
1.3.7 Water costs 2024

The main water-related costs have been calculated for 2024 (water taxation, costs for the regeneration projects and the Clean-up activity with ENALIA NGO, donations of water, support to Authorities). Most of them are connected with respective projects, as described in the WSP.

A description of the socio-economic, environmental and cultural values, where applicable, which are generated by the site, is also included in the Water stewardship plan (see also indicator 4.1.2).

1.3.8 *Levels of access and adequacy of WASH at the site shall be identified.* Yes

Comment

Relevant documents:
WBCSD_WASH_Self-Assessment_Tool_v2_Korpi_2024 review (no change since last year)
WASH layout 2025 updated (the new toilet for disabled people has been included)

There are adequate sanitary facilities (sinks, toilets, showers) for the needs of employees, visitors and contractors, both for women and men. In April 2025, a new toilet was constructed in the ground floor for disabled people. Mineral water is available in various areas of the factory.

1.4 *Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.*

1.4.1 *The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified.* Yes

Comment

Relevant documents:
Korpi primary inputs (supplier, material, mail sent, answer received, water source, comments)

There aren't any suppliers of primary materials located in the same catchment. Nevertheless, for the biggest suppliers of primary inputs (preforms and caps) information has been collected regarding their water source, the blue water footprint, the overall water risk, the baseline water stress, the seasonal variability, the drought severity and the water quality.

1.4.2 *The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.* Yes

Comment

There aren't any water-related outsourced sevices.

1.5 *Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH*

1.5.1 *Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.* Yes

Comment

Relevant documents:
Regional Plan for Climate Change Adaptation (PESPKA) of the Region of Western Greece (PDE), in accordance with Article 43 of Law 4414/2016 (Government Gazette 149/A/2016) and the guidelines of the National Strategy for Climate Change Adaptation (ESPKA, 2016) - Identified climate changes and respective risks/impacts to agriculture, forests, biodiversity, fisheries/ aquaculture, water resources, coastal areas and rivers, tourism etc, proposed measures and actions for the adaption to climate change, five-Year Operational Program (PEP) of the Region of Western Greece 2014-2019

2nd Revision of the River Basin Management Plan (RBMP) for Western Greece (EL04), 2024

The above are the two most important documents in the region, in relation to water management. The proposed actions for Vonitsa area and the Ambracian Gulf have been collected in a separate file for easy reference. The link of Site's projects to PESPKA and RBMP is registered in the Water Stewardship Plan.

1.5.2 *Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.*

Yes

Comment

Relevant documents:
List of legal requirements for HSE, 10/12/2023
List with the permits of the site with checks of the expiry date
Hardcopy file with the site's permits and licences (e.g. operational permit, fire safety permit, water permit, etc.)
Water permit, 1/8/2023, prot. number 69731 (total permitted abstracted water from the 5 wells: 280000 m3/ year, and especially for the wells 1,2,3,4 the maximum permitted abstraction rate is 175000 m3/year, the permit is valid till 31/12/2024)
Email from the Hydrogeologist of Monastiraki municipality on 3/9/2024 regarding the extension of the permit's validity till end of 2025
Emails from SEFYMEN about changes in the sector e.g. on 28/5/2024 about the updated version of NMWE's Code to Good Hygienic Practices for Packaged Water in Europe and on 3/12/2024 alert about TFA in water
Last email from Regulatory And Scientific Affairs of NW, in 6/2024 about restrictions on bisphenol (BPA)
Overview meeting by SEFYMEN, 12/2024

The RSA (Regulatory & Scientific Affairs) Manager of Nestle Hellas informs the plant about new legislation that may affect the operation of the site.
In addition, the Production & Water Resources Manager is informed about changes in the legislation by emails sent by SEFYMEN (the Association of Mineral Water Bottlers). The new developments in the sector, including legislative changes, are also discused in the meetings of SEFYMEN which are conducted every 3 months (the Production & Water Resources Manager represents the plant in these meetings).

No issues, no over- exploitation, no usage of municipal water. There aren't any specific water rights related to the stakeholders.

1.5.3 *The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.*

Yes

Comment

Relevant document:
WB KORPI

Since 2007 and every 5 years, a water resources study is conducted by the University of SHYN, in Switzerland. Accordng to the last study, which was conducted at the end of 2019, a positive regional water balance, for all the aquifer systems, of 5.5 million m3/ year was noted. The study is planned to be repeated in September 2025.

1.5.4 *Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.*

Yes

Comment

Relevant documents:
1.5.4 Water Quantity and Quality Assessment for Vonitsa and Ambracian Gulf
Analysis catchment sampling points (analysis of Korpi spring, spring S6, M2 deepwell, spring 'Xelona', spring S7, Goudas deepwell, Monastiraki spring)-March 2024

The RBMP of the Western Greece Prefecture has been updated (the site is located in the Basin of Acheloos). In the new plan, updated information about the ecological and chemical status of underground and surface water is available. In comparison with the data from the previous RBMP, no significant differences in the quality are noted. Overall, the quality of water is satisfactory. Regarding the coastal area, the chemical condition of Ambracian Gulf has been improved.

Apart from the above information, which has been taken from the RBMP, the site performs annually water analysis at a number of wells/springs in the area, in order to obtain an idea of the condition of underground waters in the catchment.

No water-related challenge that could be a threat to good water quality status for people or environment has been identified.

1.5.5 *Important Water-Related Areas shall be identified, and where appropriate, mapped,and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.*

Yes

Comment

Relevant document:
1.5.5 IWRAs Korpi area
1.5.4 Water Quantity and Quality Assessment for Vonitsa and Ambracian Gulf
Map_6-2_Chemical Status of Groundwater Bodies
Map_7-1_Protected areas_Drinking water protection areas
Mayor interview - IWRAs status evidence
Divari Eytychia interview- IWRAs status evidence by the Department of Health & Hygiene

Four IWRA have been identified in the area: the Ambracian Gulf, the Korpi springs, the Monastiraki river and the aquifer. The condition of the identified IWRAs is good, according to relevant stakeholders' view, the analysis of wells and the RBMP.

1.5.6 *Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.*

Obs.

Comment

Relevant document:
Municipal infrastructure

The Water-related infrastructure in the catchment has been identified and mapped. There is information available about its condition and the potential impact in case of an emergency.

1.5.7 *The adequacy of available WASH services within the catchment shall be identified.*

Yes

Comment

Relevant document:
https://data.unicef.org/country/grc/ (Proportion of population using safely managed sanitation services: 92 %, Proportion of population using basic sanitation services: 7%, Proportion of population using limited sanitation services: 1%, Proportion of population using safely managed drinking water services: 99%, Proportion of population using basic drinking water services: 1%)

According to UNICEF data, in Greece the majority of population has access to sanitation services and to potable water. No issues with WASH are noticed.

1.6 *Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.*

1.6.1 *Shared water challenges shall be identified and prioritized from the information gathered.* Obs.

Comment

Relevant document:
Shared water challenges updated (water topic, associated public sector-agency initiative, relevance for stakeholders, priority, rationale for prioritazation, severity, urgency)

The shared water challenges that have been identified are:

-Perception about Water availability in the catchment (high priority)
-Water quality due to farming activites (low priority)
-Sustainable water usage (medium priority)
-Training/awareness campaigns for sustainable water use (medium priority)

1.6.2 *Initiatives to address shared water challenges shall be identified.* Yes

Comment

Relevant documents:
Shared water challenges updated (water topic, associated public sector-agency initiative, relevance for stakeholders, priority, rationale for prioritazation, severity, urgency)
2.3.2 Water stewardship plan

For the identified water challenges, the site has planned/implemented a number of initiatives, in cooperation with Authorities or/and other interested parties e.g. the regenaration projects. Where applicable, the site's actions in the WSP are linked with respective shared water challenges.

1.7 *Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.*

1.7.1 *Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.* Yes

Comment

Relevant document:
1.7 Water risks and opps 2025 update (water topic, severity of impact, likelihood of occurence, current status, future trends, risk factor, priority, rationale for prioritazation, business impact, timeframe, potential cost, link)

Potential water risks have been identified and prioritized based on severity and likelihood of occurence. The actions required for the mitigation of the risks are registered in the WSP or the Emergency response Plan. For each risk, the current status and future trends have been evaluated, the rationale for the prioritazation has been determined and the business impact, costs and timeframe are described.

1.7.2 *Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.* Obs.

Comment

Relevant document:
List of opportunities (water topic, social, cultural and health opporutinities, economic opportunities, environmental opportunities, priority, rationale for prioritazation)

Opportunities for improvement have been identified. However, the actions mentioned are written generically, while the site has idenitifed more concrete actions for the improvement of its water management.

1.8 *Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.*

1.8.1 *Relevant catchment best practice for water governance shall be identified.* Yes

Comment Relevant document:
Best practices AWS 2025 update

Catcment best pactices for water governance have been identified e.g. Meetings with authorities, celebration of World Water Day, Water resources review (WRR) - internal audit performed each 3-4 years, checking of good management of WR, communication about company's commitment about water resources at corportate level (AWS, regeneration of the aquifers, etc).

1.8.2 *Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.* Yes

Comment Relevant document:
Best practices AWS 2025 update

Catcment best pactices for water balance have been identified e.g. water mapping for better understanding of the opportunities, informing and training the factory team about minimization of water usage, implementation of water resources study to evaluate the mass balance of the aquifer, replenishment projects, etc.

1.8.3 *Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.* Yes

Comment Relevant document:
Best practices AWS 2025 update

Catcment best pactices for water quality have been identified e.g. Follow-up of the impact of fertilizers/pesticides that are used in the area through analysis of the water in the catchment, follow-up of KPI during weekly meeting with Zone, etc.

1.8.4 *Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.* Yes

Comment Relevant document:
Best practices AWS 2025 update

Catcment best pactices for maintenance of IWRA have been identified e.g. Follow-up of the piezometric levels of the aquifer to ensure the good health of the aquifer and springs, understanding of the management of the IWRA, align the prioritities regarding the management of an IWRA with the organization in charge, etc.

1.8.5 *Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.* Yes

Comment Relevant document:
Best practices AWS 2025 update

Catcment best pactices for WASH have been identified e.g. Revision of the WASH checklist, assistance of the municipality in order to manage the wells in a sustainable way, donation of a well for improvement of the water network, etc.

2	STEP 2: COMMIT & PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan	
2.1	*Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.*	
2.1.1	*A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:* *- That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes* *- That the site implementation will be aligned to and in support of existing catchment sustainability plans* *- That the site's stakeholders will be engaged in an open and transparent way* *- That the site will allocate resources to implement the Standard.*	Yes
Comment	Relevant source: AWS (nestlenoiazomai.gr) The statement is signed by the Factory Manager and is available at the company's website.	
2.2	*Develop and document a process to achieve and maintain legal and regulatory compliance.*	
2.2.1	*The system to maintain compliance obligations for water and wastewater management shall be identified, including:* *- Identification of responsible persons/positions within facility organizational structure* *- Process for submissions to regulatory agencies.*	Yes
Comment	Relevant document: Diagram of the legal compliance process KORPI site-Presentation of sustainable water resources management 2025 The process for the submission of data/information to Authorities (during the normal course of the business or in case of incidents) is depicted in a flow diagram. The responsibilities of involved people are described in the diagram but also in the presentation of sustainable water resources management, which is disclosed to stakeholders.	
2.3	*Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.*	
2.3.1	*A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.*	Obs.
Comment	Relevant document: Nestle Waters Greece WS Korpi Site Water Stewardship Strategy, 25/6/2025 A water stewardship strategy and the key goals and objectives have been set. The strategy is signed by the Factory Manager.	

2.3.2	*A water stewardship plan shall be identified, including for each target:* *- How it will be measured and monitored* *- Actions to achieve and maintain (or exceed) it* *- Planned timeframes to achieve it* *- Financial budgets allocated for actions* *- Positions of persons responsible for actions and achieving targets* *- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.*	Yes
Comment	Relevant documents: 2.3.2 Water stewardship plan Water ratio 2023-2024 Water ratio 2025YTD A water stewardship plan has been prepared containing information about the action plan for each objective/target set in relation to the AWS outcomes. Specifically for the water ratio, a separate document has been created (the file "Water ratio 2025YTD' is the most recent one).	
2.4	*Demonstrate the site's responsiveness and resilience to respond to water risks*	
2.4.1	*A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.*	Yes
Comment	Relevant documents: 2.3.2 Water stewardsip plan 20230209_GR Regenerate Project Summaries - Monovalta municipality deepwell_SJ v2 GR_Reuse of WWT effluents for irrigation Q2 2024 Water Stewardship and Biodiversity Community CRP_MeetingDiscussion_tracker update Jun 25 The site has identified water shortage as a potential risk in the area. As a consequence, a number of projects have been planned, in cooperation with local Authorities and Agencies for the mitigation of future issues: -Construction of a new well (Monovalta deepwell) for the needs of the municipallity. -Preparation of a feasibility study for the reuse of effluents from WWTP for irrigation of the farms in the area of Vonitsa and Palairos. -Water regeneration project: Repairing leaks in the Vonitsa public drinking water network. -Mapping and optimisation of main/biggest water users (consumption) in the area and support in water reduction/optimization projects. -Project for the monitoring of water consumption in Hotels with future objective the minimization of the water usage. -Optimization of irrigation system in Plagia village -Optimization of irrigation system in Drimos village.	

3	STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts

3.1 *Implement plan to participate positively in catchment governance.*

3.1.1 *Evidence that the site has supported good catchment governance shall be identified.* ✓ Yes

Comment

Relevant documents:
2.3.2 Water stewardship plan (new column: correlation with public research)
Mutual agreement with Vonitsa for the project with the repair of leakages (actual water savings per year from 2016-2020), 2016-2020
Mutual agreement with Vonitsa for the project in Monovalta, reuse of effluent and optimization of irrigation to Drimos village (2021-2025)
20230209_GR Regenerate Project Summaries - Monovalta municipality deepwell_SJ v2
Community Relations Process 2025 (CRP Action Plan, deadline, action status, action budget, action comments, related topic)

The site promotes the good water governance in the area, in a number of ways:

-Collaboration with the municipality of Vonitsa for the construction of a new well (Monovalta deepwell) for the needs of the municipallity (threat: water shortages in the summer period). YTD status 6/2025: the project has been approved by the Group, 50% implementation status.

- Preparation of a feasibility study for the reuse of effluents from WWTP for irrigation of the farms in the area of Vonitsa and Palairos (threat: water shortage).The study has been completed. The site awaits the upgrade of Vonitsa WWTP in order to proceed with the project. According to the feasability study, the effluent water from PALAIRO needs a lot of treatment so the project there has been cancelled. YTD status 6/2025: The upgrade of Vonitsa WWTP is expected to finish till the end of the year. The project is still on-going.

-Water regeneration project: Repairing leaks in the Vonitsa public drinking water network (threat: water shortage), YTD Status 6/2025: Closed.

-Map and optimisation of main/biggest water users (consumption) in the area and support of the reduction/optimization of their consumption (threat: water shortage). YTD 6/2025 status: The mapping has been completed. The identified areas are: Drimos and Plagia. The projects at these 2 areas have been initiated.

-Optimization of irrigation system of Plagia village. YTD 6/2025 status: 20%

-Optimization of irrigation system of Drimos village. YTD 6/2025 status: 80%

-Project for the monitoring of water consumption in Hotels with future objective the minimization of the water use (threat: water shortage). YTD 6/2025 status: 20% (the project has been approved by Nestle Waters external panel, the mapping of the hotels has been completed and the pilot hotel has been selected. The initial communication with the hotel has started).

-Clean up with NGO ENALIA (improvement of water quality of Ambracian Gulf with the cultivation of special algae). YTD 6/2025 status: The project has been agreed with the Mayor of Vonitsa.

-Provision water to the residents of Vonitsa due to increased microbiological load in the potable water, during the month of September 2024, and support of local authorities (instructions for the cleaning of the water network, conduction of water analysis on behalf of the community, etc.). YTD 6/2025 status: completed.

3.1.2	*Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented.*	Yes
Comment	There aren't any water rights, which aren't covered by legislation.	
3.2	*Implement system to comply with water-related legal and regulatory requirements and respect water rights.*	
3.2.1	*A process to verify full legal and regulatory compliance shall be implemented.*	Obs.
Comment	List of legal requirements for HSE, 10/12/2023 List with the permits of the site with checks of the expiry date The Factory Manager in cooperation with the Production and Water Resources Manager of Korpi site checks the validity of the factory's permits (last check: at the end of 2024). In addition, a legal compliance check is conducted by SHE Manager in an annual base (last check: 12/2024). Periodically, the SHE Manager of Nestle Hellas, in cooperation with the SHE Manager of Korpi site checks the legal compliance as well (Last check: December 2023).	
3.2.2	*Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.*	Yes
Comment	There aren't any specific water rights related to stakeholders. Also, there aren't any issues regarding the sustainable water use; no over- exploitation of the wells, no usage of municipal water.	
3.3	*Implement plan to achieve site water balance targets.*	
3.3.1	*Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.*	Yes
Comment	Relevant documents: Water ratio 2023-2024 (water ratio per month, actions, responsible persons, status, budget, relevant AWS outcome) Water ratio 2025 YTD 2023 Water ratio: 1.23 lt/ lt with respective annual target 1.21 lt/ lt 2024 water ratio: 1.28 lt/ lt with respective annual target: 1.22 lt/ lt YTD 2025 water ratio: 1,67 lt/ lt with respective annual target: 1.5 lt/lt The monthly water ratio is calculated and recorded. Action plans are initiated for the achievement of respective monthly targets. The Relevant targets and action plans aren't recorded in the Water Stewardship plan but in a separate file ('Water ratio 2025') for better monitoring and presentation of the results. In Q1, the water ratio was above the target, but the situation has improved over the past two months. The water consumption was greatly impacted by the small production cycles and the subsequent increase of cleanings in the 1st Quarter (new production pattern).	
3.3.2	*Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.*	Obs.

Comment

Relevant documents:
Water ratio 2023-2024
Water ratio 2025 YTD

Sufficient water availability is one of the main shared water challenges. Annual targets for the improvement of water use efficiency are set. However, further improvement is required.

3.3.3 *Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.*

Yes

Comment

There isn't any legally-binding document for the re-allocation of the water.

3.4 *Implement plan to achieve site water quality targets*

3.4.1 *Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.*

Yes

Comment

Relevant documents:
2.3.2 Water stewardship plan
Analysis catchment sampling points (analysis of Korpi spring, spring S6, M2 deepwell, spring 'Xelona', spring S7, Goudas deepwell, Monastiraki spring)-March 2024

There aren't any water quality targets in the WSP as far as the water of the wells and the plant's effluent is concerned because the water quality is already good.

However, there is an objective for the monitoring of selected water sources in the area for the timely identification of a potential degradation of catchment's water quality. According to the results, there are no signs of contamination of the underground water due to farming activities. Also no degradation of the water quality is noticed.

3.4.2 *Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.*

Yes

Comment

Relevant document:
WWTP samples

The quality of the effluent is good and in accordance to the stringent of legal and NESTLE requirements. No violation of the limits has been observed in the last few years. In fact, in many cases, the actual values of the parameters measured are significantly lower than respective limits.

3.5 *Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.*

3.5.1 *Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.*

Yes

Comment

Relevant document:
2.3.2 Water stewardship plan

A target for the monitoring of water in a number of wells/springs in the catchment, so as to determine the status of affected IWRA, has been included in the WSP. Regeneration projects are also connected with the improvement of IWRA e.g. protection of the aquifer from over-exploitation by the improvement of the irrigation processes, the minimization of water use in hotels, etc. See also indicator 3.1.1.

3.6 *Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.*

3.6.1	*Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.*	Yes
Comment	Relevant documents: WASH layout WBCSD_WASH_Self-Assessment_Tool_v2_Korpi_2024 review (no change since last year) Adequate WASH facilities are available for the people working on-site. The condition of the facilities is checked periodically. The results from the last self-assessment were very good. The facilities were also checked during the site tour and were found sufficient.	
3.6.2	*Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.*	Yes
Comment	The site doesn't use municipal water, the effluent water is treated in the owned WWTP and the final effluent is sent to a dry stream. There is no indication that the site disrupts the water supply and sanitation services of local communities.	
3.7	*Implement plan to maintain or improve indirect water use within the catchment:*	
3.7.1	*Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.*	Yes
Comment	Indirect water use targets haven't been identified as there aren't any suppliers in the catchment.	
3.7.2	*Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.*	Yes
Comment	There aren't any suppliers/service providers in the catchment, with whom the site is in cooperation.	
3.8	*Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.*	
3.8.1	*Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.*	Yes
Comment	There isn't any shared water-related infrastructure. The site doesn't make use of municipal water supply nor wastewater system.	
3.9	*Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.*	
3.9.1	*Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.*	Yes

Comment

Relevant documents:

2.3.2 Water stewardship plan (new column: correlation with public research)
Mutual agreement with Vonitsa for the project with the repair of leakages (actual water savings per year from 2016-2020), 2016-2020
Mutual agreement with Vonitsa for the project in Monovalta, reuse of effluent and optimization of irrigation to Drimos village (2021-2025)
20230209_GR Regenerate Project Summaries - Monovalta municipality deepwell_SJ v2
Community Relations Process 2025 (CRP Action Plan, deadline, action status, action budget, action comments, related topic)

Best practices have been identified and implemented. The overall description of the actions and the current status is registered in the file 'Best practices AWS 2025 update'. More analytical description is available in the one-pager template, the Water stewardship plan and the CRP.

A sample of the actions implemented is presented below:

-Collaboration with the municipality of Vonitsa for the construction of a new well (Monovalta deepwell) for the needs of the municipallity (threat: water shortages in the summer period). YTD status 6/2025: the project has been approved by the Group, 50% implementation status.

-Preparation of a feasibility study for the reuse of effluents from WWTP for irrigation of the farms in the area of Vonitsa and Palairos (threat: water shortage)-The study has been completed. The site awaits the upgrade of Vonitsa WWTP in order to proceed with the project. According to the feasability study, the effluent water from PALAIRO needs a lot of treatment so the project there has been cancelled. YTD status 6/2025: The upgrade of Vonitsa WWTP is expected to finish till the end of the year. The project is still on-going.

-Water regeneration project: Repairing leaks in the Vonitsa public drinking water network (threat: water shortage), YTD Status 6/2025: Closed.

-Map and optimisation of main/biggest water users (consumption) in the area and support of the reduction/optimization of their consumption (threat: water shortage). YTD 6/2025 status: The mapping has been completed. The identified areas are; Drimos and Plagia. The projects at these 2 areas have been initiated.

-Optimization of irrigation system of Plagia village. YTD 6/2025 status: 20%.

-Optimization of irrigation system of Drimos village. YTD 6/2025 status: 80%.

-Project for the monitoring of water consumption in Hotels with future objective the minimization of the water use (threat: water shortage). YTD 6/2025 status: 20% (the project has been approved by Nestle Waters external panel, the mapping of the hotels has been completed and the pilot hotel has been selected. The initial communication with the hotel has started).

-Clean up with NGO ENALIA (improvement of water quality of Ambracian Gulf with the cultivation of special algae). YTD 6/2025 status: The project has been agreed with the Mayor of Vonitsa.

3.9.2 *Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.*

Yes

Comment	Relevant documents: 2.3.2 Water stewardship plan (new column: correlation with public research) Mutual agreement with Vonitsa for the project with the repair of leakages (actual water savings per year from 2016-2020), 2016-2020 Mutual agreement with Vonitsa for the project in Monovalta, reuse of effluent and optimization of irrigation to Drimos village (2021-2025) 20230209_GR Regenerate Project Summaries - Monovalta municipality deepwell_SJ v2 Community Relations Process 2025 (CRP Action Plan, deadline, action status, action budget, action comments, related topic) Best practices have been identified and implemented. The overall description of the actions and the current status is registered in the file 'Best practices AWS 2025 update'. More analytical description is available in the one-pager template, the Water stewardship plan and the CRP. A sample of the actions implemented is presented below: -Collaboration with the municipality of Vonitsa for the construction of a new well (Monovalta deepwell) for the needs of the municipallity (threat: water shortages in the summer period). YTD status 6/2025: the project has been approved by the Group, 50% implementation status. -Preparation of a feasibility study for the reuse of effluents from WWTP for irrigation of the farms in the area of Vonitsa and Palairos (threat: water shortage)-The study has been completed. The site awaits the upgrade of Vonitsa WWTP in order to proceed with the project. According to the feasability study, the effluent water from PALAIRO needs a lot of treatment so the project there has been cancelled. YTD status 6/2025: The upgrade of Vonitsa WWTP is expected to finish till the end of the year. The project is still on-going. -Water regeneration project: Repairing leaks in the Vonitsa public drinking water network (threat: water shortage), YTD Status 6/2025: Closed. -Map and optimisation of main/biggest water users (consumption) in the area and support of the reduction/optimization of their consumption (threat: water shortage). YTD 6/2025 status: The mapping has been completed. The identified areas are; Drimos and Plagia. The projects at these 2 areas have been initiated. -Optimization of irrigation system of Plagia village. YTD 6/2025 status: 20%. -Optimization of irrigation system of Drimos village. YTD 6/2025 status: 80%. -Project for the monitoring of water consumption in Hotels with future objective the minimization of the water use (threat: water shortage). YTD 6/2025 status: 20% (the project has been approved by Nestle Waters external panel, the mapping of the hotels has been completed and the pilot hotel has been selected. The initial communication with the hotel has started). in addition, a Water Sources Hydrological study will be elaborated in 2025, taking into consideration climate change and potential scenarios for future water availability. YTD 6/2025 status: 50% (The visit has been planned for September 2025).	
3.9.3	*Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.*	✓ Yes

Comment

Relevant documents:
2.3.2 Water stewardship plan (new column: correlation with public research)
Community Relations Process 2025 (CRP Action Plan, deadline, action status, action budget, action comments, related topic)

Best practices have been identified and implemented. The overall description of the actions and the current status is registered in the file 'Best practices AWS 2025 update'. More analytical description is available in the one-pager template, the Water stewardship plan and the CRP.

A sample of the actions implemented is described below:

-Clean up with NGO ENALIA (improvement of water quality of Ambracian Gulf with the cultivation of special algae). YTD 6/2025 status: The project has been agreed with the Mayor of Vonitsa.

-Provision water to the residents of Vonitsa due to increased microbiological load in the potable water, during the month of September 2024, and support of local authorities (instructions for the cleaning of the water network, conduction of water analysis on behalf of the community, etc.). YTD 6/2025 status: completed.

3.9.4 *Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.*

Yes

Comment

Relevant documents:
2.3.2 Water stewardship plan (new column: correlation with public research)
Community Relations Process 2025 (CRP Action Plan, deadline, action status, action budget, action comments, related topic)
Analysis catchment sampling points (analysis of Korpi spring, spring S6, M2 deepwell, spring 'Xelona', spring S7, Goudas deepwell, Monastiraki spring)-March 2024

Best practices have been identified and implemented. The overall description of the actions and the current status is registered in the file 'Best practices AWS 2025 update'. More analytical description is available in the one-pager template, the Water stewardship plan and the CRP.

A sample of the actions implemented is described below:

-Clean up with NGO ENALIA (improvement of water quality of Ambracian Gulf with the cultivation of special algae). YTD 6/2025 status: The project has been agreed with the Mayor of Vonitsa.

-Analysis of the water from water sources in the catchment in an annual basis. This record is used for the determination of the quality status of the different layers of the aquifer and the prediction of potential issues. In 2025, the sampling has been scheduled for Q4 of 2025.

3.9.5 *Actions towards achieving best practice related to targets in terms of WASH shall be implemented.*

Yes

Comment	Relevant documents: WBCSD_WASH_Self-Assessment_Tool_v2_Korpi_2024 review (no change since last year) 20230209_GR Regenerate Project Summaries - Monovalta municipality deepwell_SJ v2 Mutual agreement with Vonitsa for the project with the repair of leakages (actual water savings per year from 2016-2020), 2016-2020 Mutual agreement with Vonitsa for the project in Monovalta, reuse of effluent and optimization of irrigation to Drimos village (2021-2025) 20230209_GR Regenerate Project Summaries - Monovalta municipality deepwell_SJ v2 Community Relations Process 2025 (CRP Action Plan, deadline, action status, action budget, action comments, related topic) 2.3.2 Water stewardship plan Best practices have been identified and implemented. The overall description of the actions and the current status is registered in the file 'Best practices AWS 2025 update'. More analytical description is available in the one-pager template, the Water Stewardship plan and the CRP. Examples of good WASH practices implemented: -100% compliance with the criteria of the self-assesment check of WASH implementation in the facility. -Collaboration with the municipality of Vonitsa for the construction of a new well (Monovalta deepwell) for the needs of the municipallity (water shortages in the summer period) YTD status 6/2025: the project has been approved by the Group, 50% implementation status. -Optimization of irrigation system of Plagia village. YTD 6/2025 status: 20%. -Optimization of irrigation system of Drimos village. YTD 6/2025 status: 80%. -Provision water to the residents of Vonitsa due to increased microbiological load in the potable water, during the month of September 2024, and support of local authorities (instructions for the cleaning of the water network, conduction of water analysis on behalf of the community, etc.). YTD 6/2025 status: completed.

4	STEP 4: EVALUATE - Evaluate the site's performance.

4.1 *Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.*

4.1.1 *Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.* ✓ Yes

Comment

Relevant documents:
2.3.2 Water stewardship plan
May MOR WR SEUR 2025
Korpi Monthly operational review (discussion of Water ratio level during monthly meetings of the Management team)
Water Pledge, AWS, CRP - Monthly Meeting: Korpi (31/3/2025)

The performance against targets/projects is discussed during weekly, monthly and quaterly meetings. Actions for the achievement of the targets are part of the meetings' outcome.

-Plant level meeting of the Factory Leadership Team (discussion of the water ratio progress).
-Quarterly review of WSP by the Factory Manager and the Production & Water Resources Mgr and the Nestle Waters Zone Europe Responsible.
-Water Pledge meetings (monthly calls with Nestle Water zone Europe)-discussion of AWS projects, water ratio progress, etc.

4.1.2 *Value creation resulting from the water stewardship plan shall be evaluated.* ✓ Yes

Comment

Relevant documents:
2.3.2 Water stewardship plan

Value creation from the site's actions has been evaluated and recorded in the WSP e.g. More available water for the municipality and relief of the upstream sub-aquifers, water quality protection and environmental sustainability, reduction of the risk of possible future quality problems with the water, wider public awareness on AWS, etc.

In addition, where applicable, the anticipated water savings have been identified e.g. saving of 10.000m3/y from the project with the Hotels in Palairos area, saving of 15000-55000 m3/y from the regenaration project at Plagia village, etc.

4.1.3 *The shared value benefits in the catchment shall be identified and where applicable, quantified.* ✓ Yes

Comment

Relevant document:
2.3.2 Water stewardship plan

The shared value benefits from the site's actions has been evaluated and recorded in the WSP e.g. optimisation of specific consumptions towards sustainability, increase of awareness of the community which will lead to the enhancement of the positive attitude towards the factory, etc.

In addition, where applicable, the anticipated water savings, which result at minimization of the stress to the aquifer, have been identified and quantified e.g. saving of 10.000m3/y from the project with the Hotels in Palairos area, saving of 15000-55000 m3/ y from the regenaration project at Plagia village, etc.

4.2 *Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.*

4.2.1	*A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.*	Yes
Comment	Relevant document: Nestle Waters Quality database (all reportable incidents: 0 for 2024-2025 YTD) No environmental incidents have occurred in the period 2023-2025.	
4.3	*Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.*	
4.3.1	*Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.*	Yes
Comment	Relevant documents: Email with the MoM with the Consultant agronomist of the municipality and the Deputy Mayor of Municipal Property & Agricultural Development of Vonitsa, regarding the irrigation project (2/6/2024) CRP platform (Questionnaire filled out by the stakeholders during the interviews)-questions about required improvements in the company's water management, water challenges/ concerns of the stakeholders, status of IWRA, etc. CRP_Meeting Discussion_tracker update Jun 25 L0292_Nestle_Waters_Korpi_Stewardship_Report_Wave 3 - REV The plant's representatives have a number of meetings with the involved stakeholders e.g. in March 2025, a meeting was held with the Mayor and the Environment Deputy Mayor --> discussion about the water regeneration projects and the water availability, especially in Plagia and Palairos village. The water stewardship plan was presented in this occasion. Every year, interviews with the main water-related stakeholders are conducted. In 2025, so far, 7 interviews have been conducted (Mayor of Vonitsa municipality on 12/3/2025, Department of Health & Hygiene on 27/5/2025, Deputy Mayor for Environment on 12/3/2025, etc.). The opinion of stakeholders on the site's water stewardship performance is requested during the interviews with them. Their answers are collected and analysed. From the responses available so far, the opinion is considered to be favorable. Additionally, a poll survey is conducted every 4 years (the last one was performed in 2023) for identifying the opinion of local population. 105 persons of nearby area (Monastiraki village, Thyrio village, Paliampela village and Vonitsa) were questioned. Although, the population is, overall, positive towards the operation of the plant, there was an increase of the negative opinion (24% of the sample), which was related to the usage of water resources (e.g. perception of over-drilling), in comparison to previous polls in 2026 (17%) and 2019 (21%). The factory has initiated a number of projects, in cooperation with Authorities, towards a sustainable water balance.	
4.4	*Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.*	
4.4.1	*The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.*	Yes

Comment	Relevant document: 2.3.2 Water stewardship plan A new version of the WSP is prepared evey year. A comment regarding the amendments made is included. Last version of the WSP: 20/5/2025

5	STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts

5.1 *Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.*

5.1.1 *The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.*

Yes

Comment

Relevant documents:
Korpi site - presentation of sustainable management of water resources 2025
Email to the 56 employees of the site (internal stakeholders and some of them are also residents of Monastiraki village), to 7 schools, to the Regional Department of Health & Hygiene, to the Mayor of Vonitsa and to 4 partners of the Mayor/ site

The site has prepared and sent to the main water-related stakeholders a presentation of the site's sustainable management of water resources. The presentation comprises of a general description of the AWS and its 5 pillars, the positions involved in the water resources management system, the shared water challenges, the performance of the site in 2024 and the projects planned in 2025.

5.2 *Communicate the water stewardship plan with relevant stakeholders.*

5.2.1 *The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.*

Yes

Comment

Relevant documents:
Korpi site - presentation of sustainable management of water resources 2025
Email to the 56 employees of the site (internal stakeholders and some of them are also residents of Monastiraki village), to 7 schools, to the Regional Department of Health & Hygiene, to the Mayor of Vonitsa and to 4 partners of the Mayor/ site

The site has prepared and sent to the main water-related stakeholders a presentation of the site's sustainable management of water resources. The presentation comprises of a general description of the AWS and its 5 pillars, the positions involved in the water resources management system, the shared water challenges, the performance of the site in 2024 and the projects planned in 2025. Each project is linked with respective, applicable AWS outcomes.

5.3 *Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.*

5.3.1 *A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.*

Yes

Comment

Relevant documents:
Korpi site - presentation of sustainable management of water resources 2025
Email to the 56 employees of the site (internal stakeholders and some of them are also residents of Monastiraki village), to 7 schools, to the Regional Department of Health & Hygiene, to the Mayor of Vonitsa and to 4 partners of the Mayor/ site

The site has prepared and sent to the main water-related stakeholders a presentation of the site's sustainable management of water resources. The presentation comprises of a general description of the AWS and its 5 pillars, the positions involved in the water resources management system, the shared water challenges, the performance of the site in 2024 and the projects planned in 2025.

5.4 *Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges;engagement with stakeholders; and co-ordination with public-sector agencies.*

5.4.1 *The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.*

Yes

Comment

Relevant documents:
Korpi site - presentation of sustainable management of water resources 2025
Email to the 56 employees of the site (internal stakeholders and some of them are also residents of Monastiraki village), to 7 schools, to the Regional Department of Health & Hygiene, to the Mayor of Vonitsa and to 4 partners of the Mayor/ site

The site has prepared and sent to the main water-related stakeholders a presentation of the site's sustainable management of water resources. The presentation comprises of a general description of the AWS and its 5 pillars, the positions involved in the water resources management system, the shared water challenges, the performance of the site in 2024 and the projects planned in 2025.

5.4.2 *Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.*

Yes

Comment

Relevant documents:
CRP_Meeting Discussion_tracker update Jun 25
Mutual agreement with Vonitsa for the project with the repair of leakages (actual water savings per year from 2016-2020), 2016-2020
Mutual agreement with Vonitsa for the project in Monovalta, reuse of effluent and optimization of irrigation to Drimos village (2021-2025)
Community Relations Process 2025 (CRP Action Plan, deadline, action status, action budget, action comments, related topic)
2.3.2 Water stewardship plan

The plant's representatives have a number of meetings with the involved stakeholders e.g. in March 2025, a meeting was held with the Mayor and the Environment Deputy Mayor --> discussion about the water regeneration projects and the water availability, especially in Plagia and Palairos village. The water stewardship plan was presented in this occasion.

Every year, interviews with the main water-related stakeholders are conducted. In 2025, 7 interviews have been performed, so far (with the Mayor of Vonitsa municipality on 12/3/2025, the Department of Health & Hygiene on 27/5/2025, the Deputy Mayor for Environment on 12/3/2025, etc.).

The site is also cooperating with local Authorities and Agencies in a number of projects for the mitigation of water issues in the catchment. The projects are described in the presentation of sustainable management of water resources, which is disclosed to company's stakeholders.

5.5 *Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.*

5.5.1 *Any site water-related compliance violations and associated corrections shall be disclosed.*

Yes

Comment

Relevant document:
Nestle Waters Quality database (all reportable incidents: 0 for 2024-2025 YTD)

No incidents have been reported.

5.5.2 *Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.*

Yes

Comment	No environmental incidents have occurred in the period 2023-2025.	
5.5.3	*Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.*	Yes
Comment	No environmental incidents have occurred in the period 2023-2025.	
	Previous Findings	
	All non-conformities raised in the previous audit have been satisfactorily closed.	Yes