

CERTIFICATION REPORT

Alliance for Water Stewardship (AWS)

Audit Number: AO-001667

SITE DETAILS

Site: **Coca Cola FEMSA - Planta Cuautitlán**

Address: Av. Henry Ford 2, Industrial Cuamatla, Izcalli, C.P 54730, Cuautitlán, Mexico State, MEXICO

Contact Person: CAROLINA GOMEZ OCHOA

AWS Reference Number: AWS-000811

Site Structure: Single Site

CERTIFICATION DETAILS

Certification status: Certified Core

Date of certification decision: 2025-Oct-28

Validity of certificate: 2028-Oct-27

AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)

Audit Type(s): Initial Audit

Audit Start Date: 2025-Jul-29

Audit End Date: 2025-Jul-31

Lead Auditor: Maria Luisa Cuevas Fernandez

Site Participants:

Barbara Lopez, Ejecutivo de Sustentabilidad

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Carlos Hernandez, Gerente de Agua y Acopio

Mario Abraham Lagunes, Coordinador de Mantenimiento de Edificios

Leslie Elisa Zamaripa, Asesor Ambiental Planta Altamira

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Lucia Lizeth Lugo, Asesor SAC planta Querétaro

Alma Leticia Casanova, Ejecutivo Agua

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Daniela Torres, Gerente Sostenibilidad

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ADDITIONAL INFO

Summary of Audit Findings: During the certification audit, 2 non-conformities and 6 observations were raised.

The Client is requested to submit a root cause analysis and corrective actions for each of the non-conformities to WSAS within 7 days of receipt of the audit report, by 19 September 2025.

The non-conformities must be closed within 90 days of the end of the audit. In order to meet this timeline evidence is to be submitted to WSAS (within 75 days) by 15 October 2025.

Observations require attention from the site but no response to WSAS at this stage.

The audit team recommends certification of Coca Cola FEMSA - Planta Cuautitlán at Core level pending closure of the non-conformities.

Scope of Assessment: The scope of services covers the Initial certification audit for assessing conformity of Coca-Cola FEMSA Cuautitlan against the AWS International Water Stewardship Standard Version 2.

The Site is part of a multinational company involved in producing carbonated beverages. It manufactures only one flavor in different packaging forms—two lines of non-returnable PET bottles and two lines of returnable PET bottles. The audited Site is located in the Cuautitlan Izcalli industrial corridor in the State of Mexico. This area is considered part of the Metropolitan Zone of the Valley of Mexico, which characterizes it as an industrial and peri-urban zone, situated northwest of Mexico’s capital in the central region of the country. The Site has three deep wells from which water is sourced for beverage production. To meet quality standards, the Site has two water pretreatment systems. Additionally, two boilers use natural gas to generate steam for clarification, washing, and sanitation processes. Industrial water discharges are piped to the Industrial Water Treatment Plant, where they are treated. A portion of the treated water is diverted to the tertiary system to be reused in the process, while the remaining part is discharged into the municipal system. Sanitary wastewater flows through the sewer system to the wastewater treatment plant (WWTP) and is then discharged into the municipality of Cuautitlan Izcalli’s public sewer system. The Site has safety protocols, proper marking, and restricted access for hazardous substance storage areas, and a fire prevention system. Regarding WASH services, it provides more facilities than those required by law.

The Site is situated in the hydrological-administrative region 26 Pánuco, within the Cuautitlan river catchment.

The audit was conducted on-site on 29-31 July.

The on-site visit included the assessment of extraction wells, water discharge point, treatment plant and its water quality laboratory, process water pretreatment system, tertiary system, production lines, WASH facilities, canteen and chemical storage areas, as part of the audit.

FINDINGS

Observation	1
Observation	5
Non-Conformity	2

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FINDING DETAILS

Finding No: TNR-019186
Checklist Item No: Announcement
Status: Open
Finding level: Observation
Checklist item: At least eight (8) weeks before the start date of the initial certification audit or the re-evaluation audit, AWS will publish on its website the dates of the assessment of the site(s) with the intention to pursue AWS (Re-)Certification. Stakeholder submissions are accepted from this date and during the entire period of validity of the AWS Certificate. Submissions, comments and/or feedback received by AWS will be shared with the CAB so the audit team may use the information for their investigations during the next audit.

The site(s) seeking certification shall complete the Stakeholder Announcement Form found on the AWS website, and release it in at least two outlets: published in local language(s) on the site’s website(s) and in a local media outlet (if applicable, economical, practical, and available) that is appropriate for the site and the related stakeholders (for example, local newspaper, radio, or websites).

Findings: One of the 2 stakeholders' announcement was published 6 weeks before the initial audit, not at least 8 weeks as required.

Finding No: TNR-019370
Checklist Item No: 1.2.1
Status: Open
Finding level: Observation
Checklist item: Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:

- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;
- Consider the physical scope identified, including stakeholders, representative of the site’s ultimate water source and ultimate receiving water body or bodies;
- Provide evidence of stakeholder consultation on water-related interests and challenges;
- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;
- Identify the degree of stakeholder engagement based on their level of interest and influence.

Findings: The Site didn’t include its service and primary input suppliers as stakeholders.

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Finding No: TNR-019196
Checklist Item No: 1.3.1
Status: Open
Finding level: Observation
Checklist item: Existing water-related incident response plans shall be identified.
Findings: Outdated manuals and protocols were submitted as evidence; they expire in 2023. This finding is set at the observation level, because the Site explained that these same plans and protocols were following the internal document management system, to renew their validity for three more years.

Finding No: TNR-019214
Checklist Item No: 1.5.5
Status: Open
Finding level: Observation
Checklist item: Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.
Findings: The standard promotes stakeholder participation in identifying IWRAs. The site did not provide evidence of stakeholder consultation for the identification of IWRAs.

Finding No: TNR-019197
Checklist Item No: 4.1.3
Status: Open
Finding level: Observation
Checklist item: The shared value benefits in the catchment shall be identified and where applicable, quantified.
Findings: The Site identified shared benefits in its WSP that were not listed in the value creation document.

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Finding No:	TNR-020025
Checklist Item No:	5.2.1
Status:	Closed
Finding level:	Non-Conformity
Due date:	2025-Oct-30
Checklist item:	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.
Findings:	While the site has a plan to share the water stewardship objectives together with performance, the communication of the plan to stakeholders has not been done. The site does not need to wait for implementation of measures for communicating the plan.
Corrective action:	1.0 Drafting letters with the water management plan 2.0 Dissemination of letters to interested parties
Evidence of implementation:	A) Communication letters containing the identified water-related challenges are shared. Communication evidence emails are shared with stakeholders. B) The letters sent to government stakeholders who are key actors in the development of the water plan are being shared. The stakeholders who were informed are considered relevant stakeholders. Other stakeholders will be communicated according to the Stakeholder Communication Matrix (in "Stakeholder_Communication_Matrix_Template.xlsx"). C) In order to define why these actors were chosen, it is because they are the relevant stakeholders in project development. The above was chosen as established in the standard in section 5.2.1: "The sustainable water management plan will be communicated to relevant stakeholders, including how the sustainable water management plan contributes to the outcomes of the AWS Standard." Subsequent communication will be carried out using the communication matrix and the letters outlined in step 5.
Finding No:	TNR-020026
Checklist Item No:	5.3.1
Status:	Open
Finding level:	Observation
Checklist item:	A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.
Findings:	The site has a communication matrix and a draft letter for sharing water stewardship performance. Implementation of this plan will be checked at the next audit.

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Finding No:	TNR-020027
Checklist Item No:	5.4.1
Status:	Closed
Finding level:	Non-Conformity
Due date:	2025-Oct-30
Checklist item:	The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.
Findings:	The site has identified shared water challenges but they have not been disclosed yet. The site has a plan for communicating the challenges and how it is working to address them, but this communication has not been implemented.
Corrective action:	1.0 Draft the letters with the water management plan and water-related challenges. 2.0 Distribute the letter with the water management plan and water-related challenges.
Evidence of implementation:	A) Communication letters containing the identified water-related challenges are shared. Communication evidence emails are shared with stakeholders. B) The letters sent to government stakeholders who are key actors in the development of the water plan are being shared. The stakeholders who were informed are considered relevant stakeholders. Other stakeholders will be communicated according to the Stakeholder Communication Matrix (in "Stakeholder_Communication_Matrix_Template.xlsx").

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Report Details

Report	Value
Report prepared by	Maria Luisa Cuevas Fernandez
Report approved by	Carla Schmidt Oberdiek
Report approved on (Date)	20.08.2025

Surveillance

Proposed date for next audit
2026-Jul-28

Comment The initial audit to attain the core certification under the AWS standard was conducted from July 29 to 31, 2025. The next surveillance audit is scheduled for twelve months later.

Stakeholder Announcements

Date of publication	Location
27/05/2025	Site’s website https://coca-colafemsa.com/wp-content/uploads/2025/06/AWS-000811_PlantaCuautitlan_July25-ESPANOL.pdf
16/06/2025	Periódico de circulación local (Chilango diario)
Comment	<p>The Site published two public announcements to interested parties, informing them that it is seeking certification to the AWS standard and inviting any interested individual or organization to provide feedback.</p> <p>In these announcements, the Site provides the email address where interested parties can send concerns, questions, or comments about the Site or the standard.</p> <p>The Site used the format available on the official AWS website. The announcements were made in Spanish, the local language, in a style suitable for all audiences. One of the announcements was posted on the Site's website, while the other was published in a local newspaper.</p>
Comment	Two stakeholder interviews were conducted during the initial audit on the Zoom platform. The stakeholders are representatives of the local government and the Social Society Organizations.

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Catchment Information

Catchment Information

The Site is located in Hydrological-Administrative Region 26, Panuco. The Site is situated in the Cuautitlan River catchment. The Cuautitlan River Catchment has positive water availability.

The Site is supplied by the Cuautitlan-Pachuca aquifer. Based on the materials composing the valley, the Cuautitlan-Pachuca aquifer is primarily an unconfined to semi-confined aquifer system. It is hosted mainly within volcanic igneous rocks (basalts, tuffs, and andesites) and some lacustrine sediments. The main water-bearing layers are fractured volcanic rocks, where water flows through secondary permeability. There isn't a single "impermeable layer" that defines a simple deep aquifer, but rather varying degrees of confinement due to interbedded less permeable layers (e.g., clays, consolidated tuffs). Water is extracted from various depths, often from multiple permeable layers within the volcanic sequence. The average annual availability is -229.942637 hm³/year, confirming that no more concessions can be granted. The Cuautitlan-Pachuca Aquifer is a crucial water source for a significant portion of the Metropolitan Zone of the Valley of Mexico, including municipalities in the State of Mexico (such as Cuautitlan Izcalli, Tultitlán, Ecatepec, Coacalco, and Tecámac) and the State of Hidalgo (Pachuca and its surrounding areas). It primarily supplies drinking water for urban and industrial use.

The primary water service providers in Cuautitlan Izcalli are OPERAGUA and the National Water Commission (CONAGUA), which manages and monitors overall groundwater extraction and allocation.

The main features of the catchment are listed below:

1. Because surface water is available, there is no considered water shortage; however, water management issues do cause problems with water supply and water quality. Regarding groundwater, overexploitation of the aquifer has been identified.
2. The Site mentions that areas prone to flooding exist due to the catchment's topography.
3. Environmentally protected areas include the Espejo de los Lirios municipal park, Guadalupe Lake, La Piedad Lagoon, Tierra Blanca Lagoon, Iturbide Dam, La Concepción Dam, Encinillas Dam, Sierra de Tepotzotlán State Park, and the Cuautitlan River.
4. There is an inter-basin transfer to the El Salto River catchment, an industrial and agricultural catchment.
5. There are four identified climate types: Semi-Dry Temperate (BS1kw), Temperate Subhumid (C(W0)(w)), Temperate Subhumid (C(W1)(w)), and Semi-Cold Subhumid (C(E)(w2)).
6. The watershed is primarily used for industrial and agricultural purposes.



6.0_Acuifero_CuautitlanPachuca.jpg

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Client Description and Site Details



8.0_Limites_sitio.jpg

Client/Site Background

The Site is located in the Cuamatla industrial zone of the Cuautitlan Izcalli municipality, State of Mexico. Cuautitlan Izcalli is a significant industrial hub, known for its numerous factories, logistics centers, and warehouses. Although there are residential areas nearby, the immediate surroundings of the property are characterized by industrial parks and commercial developments. The Site covers a total area of 37,707 m², with a built-up area of 54,546.81 m².

The Site operates four carbonated beverage production lines—two for non-returnable PET containers and two for returnable PET containers. The facility draws water from three deep wells, which supply two water treatment systems that purify the water to meet regulatory and corporate quality standards. The Site also has two natural gas-fired boilers that generate steam used in clarification, washing, and sanitation processes. Industrial water discharges are piped to the Industrial Water Treatment Plant. Sanitary water is transported via the sewer system to the sanitary water treatment plant (WWTP) before being discharged into the municipality's public sewer system.

The infrastructure at the Site includes:

1. Three groundwater wells.
2. A process water pretreatment system that colors, softens, filters out sodium, disinfects with UV light, and further filters through deep-bed and carbon filters; the water is then treated with a decalinizer system.
3. A raw water storage tank that is chlorinated after leaving the well.
4. No water use occurs in the energy facilities.
5. An industrial water treatment plant and a sanitary water treatment plant.
6. Two cooling towers.
7. The Site does not have rainwater harvesting systems.
8. The Site does have dedicated infrastructure for rainwater drainage.
9. Dedicated water supplies are available for firefighting and other emergencies.
10. The Site is equipped with sufficient infrastructure and WASH services for all personnel.



9.0_Limites_sitio.jpg

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Summary of Shared Water Challenges

Summary of Shared Water Challenges

1. Insufficient supply and infrastructure leading to intermittent supply in the municipal network. 2. Public schools without connection to a public water pipeline or with inadequate water supply. 3. Contamination of water bodies due to waste disposal. 4. Overexploitation of the Cuautitlan-Pachuca aquifer. 5. Flooding of roads during the rainy season. 6. Leaks in the potable water distribution system and clandestine outlets, as well as collapses in the sewage system. 7. Lack of a permanent campaign to raise awareness about saving, using, reusing, and caring for water. 8. Addressing the backlog in water and sanitation access, especially in highland and marginalized municipalities, to improve the well-being of the population. 9. Optimizing water use in industrial, agricultural, and livestock production processes. 10. Conserving watersheds and aquifers in the region to enhance hydrological services. 11. Prolonged drought causes stress in the catchment systems supplying the population. 12. Aging and deterioration of the hydraulic infrastructure system. 13. Lack of effective, organized, and sustainable management of concessions.

Comment The Site identified 13 shared water challenges.

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1 STEP 1: GATHER AND UNDERSTAND

1.1 *Gather information to define the site’s physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*

1.1.1 *The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:*

- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source;
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.


Yes

Comment The Site identified, as part of its physical scope, the aquifer from which it draws its water supply (Cuautitlan-Pachuca) and the watershed that receives its wastewater (Cuautitlan River).

The Site presented maps as evidence that allow for the identification of:

1. The boundary of the property and its adjoining areas, showing that it is located in an industrial zone.
2. Water-related infrastructure within the facilities, including the storm drain piping system, process drainage, sanitary drainage, wells, and waste storage areas.
3. The wastewater discharge point and its route from the site to the receiving body (western outfall tunnel).
4. The boundaries of the catchment (Cuautitlan River), aquifer (Cuautitlan-Pachuca), and hydrological-administrative region (26 Panuco) where it is situated.
5. Plans of the three drainage systems.
6. Characteristics of the three wells.
7. The water distribution piping layout from the wells to the process lines.

All maps presented as evidence include a legend, indicating north and the date of preparation.

The Site also identified and mapped the watersheds and aquifers within the Panuco region, located in the State of Mexico.

The water discharged into the public sewer system does not enter the treatment plant of Operagua; it flows directly through the emitter tunnel to the Cuautitlan River, because this wastewater treatment plant receives discharges from other neighborhoods in the municipality, not wastewater from the industries where the Site is located.

1.2 *Understand relevant stakeholders, their water related challenges, and the site’s ability to influence beyond its boundaries.*

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- 1.2.1** *Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:*
- *Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;*
 - *Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;*
 - *Provide evidence of stakeholder consultation on water-related interests and challenges;*
 - *Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;*
 - *Identify the degree of stakeholder engagement based on their level of interest and influence.*

 Obs.

Comment The Site identified 36 stakeholders from various sectors, including government (16) (national, state, and local), neighboring industries (4), civil society organizations (6), academia (9), and civil society in general (1). Within the stakeholder matrix, it is possible to identify the actors who are part of vulnerable groups.

The Site identified government representatives of women and indigenous people, as well as organizations dedicated to caring for children.

The Site included among its stakeholders the local water operator (Operagua), responsible for providing water for human consumption and wastewater collection.

The matrix shows the classification of each stakeholder based on their involvement or type of relationship, as well as the water challenges they identified.

One of the methodologies for identifying stakeholders in the catchment and aquifer was the MARRCO methodology, which identifies the communities and stakeholders within a 5 km radius. Staff living in the area were also surveyed to learn about the water challenges they identify. Water and Natural Resources-related Authorities (at the national, State, and Local levels) were also considered as stakeholders.

The Schools with Water program was developed in collaboration with local water and education authorities and was inaugurated in Cuautitlan Izcalli. Along with these stakeholders, the schools benefiting from the program were identified and listed as interested parties.

The Site contacted the Ministry of the Environment, the Ministry of Water, and PROBOSQUE, which is part of the Ministry of the Countryside. In these meetings, they were consulted on the water challenges identified.

- 1.2.2** *Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.*

 Yes

Comment The Site presented a stakeholder influence matrix, following the methodology outlined by the standard. The matrix was created through a qualitative analysis carried out by the Corporate Affairs Area and the technical staff of the Site.

The matrix is organized into four groups: 1) Create awareness, 2) Key player, 3) Monitor, and 4) Involve.

The first criterion considers the company's ability to collaborate; the second assesses the relevance of each stakeholder.

In this matrix, the principals of the schools benefiting from the Schools with Water Program (installation of rainwater harvesting systems) were grouped into a single stakeholder in the "Involve" group.

Evidence in 1.2.1

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1.3 *Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.*

1.3.1 *Existing water-related incident response plans shall be identified.*


Obs.

Comment The Site outlined its current water-related incident response plans, including earthquakes, volcanism, fires, leaks or spills, floods, and droughts. For each type of incident, it identifies whether there is a physical, reputational, regulatory, or financial impact. This document contains the response plan for each incident, the person responsible, and the scope of the impact, whether it is at the catchment or Site level.

Document DCS-FR-GDS-018 presents a matrix of key aspects to address during events such as earthquakes, volcanic eruptions and ash expulsion, fires or explosions, leaks and spills, floods, and droughts. Each sheet in the file details the actions to be taken before, during, and after these phenomena, along with the responsible parties.

In all cases, one of the actions involves conducting drills to ensure all personnel are familiar with the procedures. As evidence, we provide the format used to record the evaluation of drills or environmental emergencies.

1.3.2 *Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped*


Yes

Comment The Site presented a diagram illustrating the water cycle for beverage production and its wastewater discharge, using calculations for 2024 (sheet BAL AWS).

Inflows include water from wells and water recovered from processes ; losses consist of process water and evaporation from cooling towers and the Industrial Water Treatment Plant; water outflows include treated water (from both the industrial and sanitary water plants) and water sent to the drainage system.

The Site also considered the water stored in its cisterns; Because the use is continuous, these cisterns are included in the inflows and outflows calculations.

Water recovered from the tertiary system is stored in cistern 5, filtered, and sent to cistern 2, which has a larger capacity for reintroduction into the process.

Evaporation from the cooling towers was obtained from the tower specifications, while evaporation from the Industrial Water Treatment Plant was confirmed with the supplier (evidence is attached). The other measurements were taken using meters installed in each step of the process.

In Cuautitlan Izcalli, rain falls on average 2.3 mm per day. The total discharge volume is measured, but the water entering the IWTP has not been calculated, despite being outdoors.

1.3.3 *Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.*


Yes

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Comment The Site assessed the 2024 water balance. It also presented a water yield graph, showing how the Site has been reducing its water consumption per liter of beverage from 2021 onward.

The %CONS_WATER sheet displays the water consumption of each meter at the Site and the percentage of total consumption. These details are also shown in graphs. The impacts of internal improvement initiatives can be seen in these graphs. For example, in the "Condensers" graph, it is possible to identify when the tertiary system came into service to supply water to the condensers, leading to a decrease in water use from the wells in this process.

The Site also provided its water balance for January to June 2025.

Information in this section has been redacted for confidentiality reasons.

1.3.4 *Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.*


Yes

Comment The Site presented results of water quality analyses of wells and treated water conducted in 2025. These analyses were carried out by external laboratories. The results indicate that the Site complies with Mexican regulations established in NOM-127-SSA1-2021 and NOM-001-SEMARNAT-2021.

The site must also meet the water quality standards for its beverage production set by the company, and the results show that it complies with this internal requirement. The site provided the monitoring format that tracks wastewater discharges in relation to the regulations and parameters established by the company.

During the site visit, it was verified that the quality of raw water, pretreated water, and soft water is systematically monitored, as required by regulations (every 2, 4, 6, or 12 hours). These measurements are recorded in physical logs. Parameters such as pH, turbidity, chlorine, ammonia, conductivity, alkalinity, total suspended solids, coliforms, iron, temperature, and odor are monitored.

Water quality tests are also performed at the Industrial Water Treatment Plant (IWTP). In fact, two weeks before the audit, the new IWTP laboratory was delivered. One significant improvement was the separation of electrical systems from the sampling area to prevent hazards.

The IWTP has a tank with two turtles (Petariana and Carcamita) used as biological controls of the discharge water quality. These turtles have been at the site for approximately 12 years.

1.3.5 *Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.*


Yes

Comment The Site provided a list of 63 hazardous substances, including the name of each substance, its classification of physical and health hazards, the pictogram indicating its hazardousness, and whether a safety data sheet is available.






Additionally, the Site displayed two maps showing the locations of hazardous substance storage sites within the facilities, potential sources of contamination (such as WWTPs, mechanical workshops, etc.), and possible contamination points along sewage lines (rain and sanitary). The positions of grease and oil traps are also marked.

Throughout the visit to the facilities, it was verified that the Site has spill containment systems, as well as showers and splash kits in areas where hazardous substances are handled.

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1.3.6	<i>On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.</i>	 Yes
Comment	The Site has no IWRA on-site.	
1.3.7	<i>Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.</i>	 Yes
Comment	<p>The Site quantified the investment in 35 actions related to water, as well as its social, cultural, environmental, and economic value.</p> <p>Additionally, the Site provided a file detailing operating costs such as maintenance, payroll, depreciation, and other expenses related to the treatment plants. From this, the cost per cubic meter of water treatment for the process, the WWTP, and the unit cost of extraction were calculated. The highest unit cost is for treated water, due to the inputs and energy required. This is followed by the cost of extraction, and then the treatment cost for processing.</p>	
1.3.8	<i>Levels of access and adequacy of WASH at the site shall be identified.</i>	 Yes
Comment	<p>It was confirmed that the Site has water dispensers in various areas of the plant for staff hydration.</p> <p>Based on the information received and the inspection of the Site’s facilities, it was determined that there are more WASH facilities than what regulations require.</p> <p>WASH services are cleaned twice per shift—morning and afternoon—and once at night.</p> <p>The Site opened new women's restrooms (with flush toilets, motion sensor sinks, and mixer showers) in May 2025.</p> <p>WASH facilities are located in five strategic areas across the Site.</p>	
1.4	<i>Gather data on the site’s indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.</i>	
1.4.1	<i>The embedded water use of primary inputs, including quantity, quality and level of water risk within the site’s catchment, shall be identified.</i>	 Yes
Comment	<p>The Site determined that none of its primary inputs originate from the same watershed or the same aquifer.</p> <p>The Site provided a list of its primary inputs, including the commercial name, physical state, storage details, quantity used (kg/month), and whether or not they are located within the catchment and country of origin.</p> <p>A map illustrating the origin of the inputs is also included.</p>	
1.4.2	<i>The embedded water use of outsourced services shall be identified, and where those services originate within the site’s catchment, quantified.</i>	 Yes
Comment	The Site presented a list of six subcontracted service providers. The evidence describes the service offered by each company and whether their water use is considered within the water balance; in all cases, the use is already considered within the water balance.	
1.5	<i>Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH</i>	

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1.5.1 *Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.* ✔
Yes

Comment The Site identified governance initiatives at the national, regional, and local levels, including:

1. 2024-2030 National Water Plan.
2. National Water Agreement.
3. Regional Water Plan XIII 2021-2024.
4. Integral Program for Access to the Human Right to Water - Valley of Mexico.
5. Sanitation and river restoration in Mexico.
6. PRONACES Water - CONACYT.
7. Development Plan of the State of Mexico 2023-2029 (Water for All and PROBOSQUE).
8. Rainwater Schools of the State of Mexico.
9. Program to promote water culture in the State of Mexico.

For each identified initiative, the scope, a brief description showing its relation to the Site's activities, and links to the official or reference documents are provided.

1.5.2 *Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.* ✔
Yes

Comment There are no customary rights in Mexico.

The site has a standardized legal compliance management procedure, which aims to describe the methodology for identifying, analyzing, controlling, and monitoring applicable legislation and regulations to ensure implementation and legal compliance. The procedure includes identifying current legislation, new laws, or updates at federal, state, or municipal levels. Evidence includes a matrix with activities, their descriptions, and the responsible persons.

The site also maintains a Legal Compliance and Other Environmental Subscriptions Checklist. This checklist considers national regulations as well as corporate requirements related to water, energy, waste, emissions, soil, and natural resources. For each item, it indicates whether the indicator applies, whether the indicator is met, the date of the last review, status, responsible party, and comments.

The water-related checklist covers regulations concerning titles and concessions for groundwater extraction, wastewater discharge, monitoring the quality of extracted and discharged water, well construction requirements, aquifer protection, among others.

1.5.3 *The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.* ✔
Yes

Comment The Site analyzed the water balance of the Cuautitlan River catchment and the Cuautitlan-Pachuca aquifer. In the first case, the average annual runoff volume from the catchment is 36.47 hm³/year, while the current committed yearly volume is 36.11 hm³. This results in an average annual availability of 0.36 hm³/year, classifying it as having available water.

Conversely, the aquifer shows a different scenario: with a natural recharge of 356.7 hm³/year and an extraction volume of 586.64 hm³/year, its average annual availability is -229.94 hm³/year. This classifies it as an aquifer without availability for new concessions, indicating overexploitation.

Without seasonal data, the Site provided a graph of the aquifer's average annual availability from 2016 to 2025.

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- 1.5.4** *Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.* ✔
Yes
- Comment The Site identified groundwater and surface water quality based on official data. Surface water poses a greater challenge to water quality than groundwater.
- As shown by the evidence provided, surface water monitoring sites near the Site show poor water quality. According to the Site, the parameter that is most outside the permitted range is COD.
- Meanwhile, groundwater monitoring sites are spread across the three categories: good, acceptable, and poor. The parameter that exceeds the permissible range at the poor-quality sites is total suspended solids.
- The Site also indicated that it found no information on the seasonal variation of water quality in the catchment or aquifer. Site's communication with the local authority confirmed that the lack of data is because of limited resources, human and financial.
- 1.5.5** *Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.* 🔍
Obs.
- Comment The Site identified 10 IWRAs within the Cuautitlan River catchment. These IWRAs were mapped and classified based on their environmental, cultural, economic, and community value. Additionally, the main attributes of each IWRA are described, including their size, the primary problems they face, and their current status (deforested, eroded, deteriorated, or in good condition).
- List of identified IWRAs:
- Sierra de Guadalupe (recharge area for local aquifers)
 - Lago Espejo de los Lirios (refuge for migratory birds)
 - Lago de Guadalupe (artificial wetland and migratory bird refuge)
 - Laguna la Piedad
 - Laguna Tierra Blanca
 - Iturbide Dam (bird refuge, recreation area, and water supply)
 - La Concepción Dam (provides water to at-risk areas)
 - Encinillas Dam (captures runoff and channels it to Lake Zumpango)
 - Sierra de Tepetzotlán (protected and recharge area)
 - Río Cuautitlan
- To identify the IWRAs, the database of protected natural areas from the national commission and local environmental secretariat, along with the municipality's hydrogeological map, was consulted.
- 1.5.6** *Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.* ✔
Yes

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Comment The Site identified the catchment water infrastructure. As part of the evidence, maps of access to water and sewerage by municipality in the Cuautitlan River catchment are shown. For each municipality within the catchment, the population with water access and drainage coverage, the total population, and the percentage with water access and drainage coverage are specified. The data is provided by the national water authority.

Information is also presented on projected government investments to expand the treated water network, water treatment plants, and improve the conditions of the Cutzamala (more than 40 years old) and Lerma (more than 70 years old) systems.

A map illustrating water management risks is included; it indicates that Cuautitlan is at risk of flooding. Due to the age of the current water infrastructure and its distribution, it cannot address flooding issues.

Additionally, the Site presented maps indicating future water risk and inter-annual variation in water availability. It is expected that the planned investment in the Cutzamala and Lerma systems will enhance water scarcity management.

1.5.7 *The adequacy of available WASH services within the catchment shall be identified.*



Yes

Comment Sewerage coverage in Cuautitlan Izcalli is 97.85%, meaning most of the population has access to a sewer system for wastewater disposal. However, some marginalized areas have limited or no access.

The sanitation system consists of three separate networks. Due to the topography, water stagnates, and there is minimal or no wastewater treatment, as there is only one treatment plant. This results in wastewater being discharged directly into water bodies (rivers, lakes, or dams). The municipality and the water utility body lack the resources for maintenance and drainage work on the infrastructure.

According to official data, potable water coverage in Cuautitlan Izcalli is 98.05%. However, service is inconsistent, and there are many leakage issues.

1.6 *Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.*

1.6.1 *Shared water challenges shall be identified and prioritized from the information gathered.*



Yes

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Comment	<p>A matrix of shared water challenges, developed from gathered information and stakeholder consultation, is presented.</p> <p>The matrix consists of 13 challenges, some of which are complementary. For each challenge, there is a description of the problem, whether it is a shared challenge, who it is shared with, possible solutions, its priority level, and the initiatives identified that could help address each problem.</p> <p>Six shared water challenges were classified as high priority:</p> <ul style="list-style-type: none"> -Insufficient supply and infrastructure leading to intermittent water supply in the municipal network. -Schools without public water connections or adequate water supply, and a lack of water for vulnerable populations. -Contamination of water bodies from waste disposal is causing flooding in the area. -Overexploitation of the Cuautitlan-Pachuca aquifer. - Floodings during the rainy season. -Leaks in the drinking water distribution system, clandestine outlets, and collapses of the sewer system. <p>The other six were classified as medium priority, and just one shared water challenge was classified with low priority.</p>
1.6.2	<p><i>Initiatives to address shared water challenges shall be identified.</i></p> <p style="text-align: right;"> Yes</p>
Comment	<p>For each shared challenge, the Site identified governmental, academic, and private sector initiatives that are seeking to solve the identified problem. The file uploaded in 1.6.1 presents the initiative and source of information columns.</p>
1.7	<p><i>Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.</i></p>
1.7.1	<p><i>Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.</i></p> <p style="text-align: right;"> Yes</p>
Comment	<p>The Site identified and prioritized six water-related risks it faces, including the likelihood and severity of impact within a specific period, potential costs, and effects on the business.</p> <p>The risks are listed below according to their priority:</p> <ul style="list-style-type: none"> - Drought and water deficit in the Cuautitlan-Pachuca aquifer due to overexploitation (High). - Floods and collapse of the sewage system (High). - Stricter legislation regarding extraction (High). - Inadequate water infrastructure to ensure the availability and quality of water for distribution (Medium). - Deterioration, contamination, erosion, and eutrophication of water bodies and other important water-related areas (Medium). - Lack of stakeholder participation on water issues (Low).
1.7.2	<p><i>Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.</i></p> <p style="text-align: right;"> Yes</p>
Comment	<p>Within the water risk matrix uploaded in 1.7.1, there is a column for the identified opportunities, including the benefits, the cost of not acting (in USD), their valuation, and priority.</p> <p>The valuation is based on the need to implement corrective actions, whether it is necessary or optional to carry out any corrective measures. Additionally, the valuation considers the economic impact of each identified opportunity.</p>

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1.8	<i>Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.</i>	
1.8.1	<i>Relevant catchment best practice for water governance shall be identified.</i>	 Yes
Comment	The Site identified 12 best governance practices, including those it currently performs or plans to implement (8), and best practices adopted by other industries within the same industrial corridor (4). Some of the best practices identified include: - Identifying water-related shared challenges with stakeholder participation - Building solid communication and commitments with local authorities to improve water infrastructure -Promoting groundwater infiltration with local authorities -Donate wastewater -Participation in the mutual help group of the industrial corridor. Evidence uploaded in 1.8.	
1.8.2	<i>Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.</i>	 Yes
Comment	The Site has identified 13 best practices to improve the water balance of the catchment and aquifer. The good practices identified include those performed by the company, those carried out by other industries in the same beverage sector, and those implemented by industries in other sectors but present in the industrial corridor. The following are examples of good practices that have been identified: -The installation of flow meters on major equipment and processes is essential for effective measurement and monitoring. -Implement projects to reduce water consumption in the production of beverages. -Implement projects to recover and reuse water for irrigation of green areas or in condensers. -Installation of rainwater harvesting systems in factories, schools, and public spaces. -The purchase of treated water is recommended for processes that do not require pure water. Evidence uploaded in 1.8.	
1.8.3	<i>Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.</i>	 Yes
Comment	Six best practices for improving or maintaining water quality were identified. The list includes practices that the Site already follows (4) as part of the company’s requirements (these requirements are stricter than the regulations), along with those implemented by other industries in the industrial corridor (2). Evidence uploaded in 1.8.	
1.8.4	<i>Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.</i>	 Yes

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Comment The Site provided a list of 12 best practices related to IWRAS in the catchment. This list specifies which company is implementing each practice. This demonstrates that companies within the industrial corridor are dedicated to improving conditions in the catchment.

- Best practices for IWRA maintenance include:
- Organizing campaigns to clean water bodies
 - Reforestation
 - Removal of invasive species
 - Maintaining of "rainy gardens"

Evidence uploaded in 1.8.

1.8.5 *Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.*





Yes

Comment The Site identified six best practices related to WASH services. Three best practices have been implemented or are in the process of being implemented by the Site, while the other three come from a different industry within the Cuautitlan corridor.

- Best practices for WASH services:
- Remodeling of the Site's restrooms.
 - Installing rainwater harvesting systems at schools.
 - Delivering water pipes to the community.
 - Donating water tanks and water cans to marginal neighborhoods.

Evidence uploaded in 1.8.

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2	STEP 2: COMMIT & PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan	
2.1	<i>Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.</i>	
2.1.1	<p><i>A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:</i></p> <ul style="list-style-type: none"> - <i>That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes</i> - <i>That the site implementation will be aligned to and in support of existing catchment sustainability plans</i> - <i>That the site's stakeholders will be engaged in an open and transparent way</i> - <i>That the site will allocate resources to implement the Standard.</i> 	 Yes
Comment	<p>The commitment letter from the company's Technical and Supply Chain Director, dated April 4, 2025, was submitted as evidence. The letter details:</p> <ul style="list-style-type: none"> - That the Site will implement and disclose progress on the water stewardship program to achieve improvements in AWS water stewardship outcomes (governance, water balance, water quality, IWRAs and WASH services) - That the Site implementation will be aligned to and in support of existing catchment sustainability plans - That the Site's stakeholders will be engaged in an open and transparent way - That the Site will allocate resources to implement the Standard. <p>Additionally, a screenshot of its website was presented, which demonstrates its outstanding commitment to AWS standards (https://coca-colafemsa.com/sostenibilidad/nuestra-estrategia-de-sostenibilidad/nuestro-planeta/).</p>	
2.2	<i>Develop and document a process to achieve and maintain legal and regulatory compliance.</i>	
2.2.1	<p><i>The system to maintain compliance obligations for water and wastewater management shall be identified, including:</i></p> <ul style="list-style-type: none"> - <i>Identification of responsible persons/positions within facility organizational structure</i> - <i>Process for submissions to regulatory agencies.</i> 	 Yes

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Comment The Site's monitoring system, implemented to ensure compliance with its water obligations, was presented and explained. The system includes three main activities:

1. Identify current legislation or regulations, reform, or new legislation,
2. Monthly review of the legal folder
3. Biannual evaluation of the legal checklist.

For each activity, there is a responsible person, and the steps to follow are specified.


The Site identified six priority standards or requirements and provided a table with their objectives and the institution responsible for monitoring them.

The legal compliance checklist and the status of each procedure, process, or verification are also included. This document details the frequency of procedures, the steps to follow, and the responsible authority.

The Site must also comply with additional corporate requirements beyond those specified by national legislation; these requirements are described as part of the evidence.

Based on the evidence, the Site is current with all its legal and corporate responsibilities.

2.3 *Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.*

2.3.1 *A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.* 
Yes

Comment The Site adopted the company's global strategy, whose objective is to maintain an efficiency of 1.26 liters of water withdrawn per liter of beverage produced.

The three axes of the corporate strategy are as follows:


1. Water use efficiency
2. Access to water, sanitation and hygiene for the communities in which the Site operates.
3. Water replenishment in the regions where the company operates.

The objectives of the strategy are as follows:

- Achieve a water indicator (WUR) of 1.26 liters of water/liter of drinking water by 2026.
- To meet 100% of the KORE/local wastewater discharge parameters.
- Certify 100% of the plants identified as priority plants to the AWS Standard.
- Assure by 2030:
 - a)100% replenishment in areas with high water stress.
 - b) Access to water in KOF Operations.
 - c) Access to water in key communities in priority sites.

The strategy is also aligned with the UN Sustainable Development Goals.

All this information can be found in the integrated report 2024 (pages 50-66), available at https://investors.coca-colafemsa.com/assets/files/reportes_resultados_esp/2024/informe-integrado-kof-ii-2024-esp.pdf.

2.3.2 *A water stewardship plan shall be identified, including for each target:* 
Yes

- How it will be measured and monitored
- Actions to achieve and maintain (or exceed) it
- Planned timeframes to achieve it
- Financial budgets allocated for actions
- Positions of persons responsible for actions and achieving targets
- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.

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Comment The Site presented its 2025 WSP containing 19 activities. Each activity includes objectives, responsible parties, goals, units of measurement, costs, start and end dates, status, whether at Site or catchment level, shared challenges impacted, benefits, and the AWS outcome it addresses. The same file also includes the quarterly monitoring system and the change control sheet.

The information in this section has been redacted for confidentiality reasons.

Of the 19 actions, seven focus on good governance, 15 on water balance, seven on water quality, three on IWRAs, and four on WASH services.

At the time of the audit, seven activities had already been completed.

2.4 *Demonstrate the site’s responsiveness and resilience to respond to water risks*

2.4.1 *A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.*






Comment The Site provided a matrix that outlines the plan to mitigate or adapt to the six identified water-related risks, in coordination with the relevant authorities and other stakeholders identified in 1.2.1. For each activity, the plan includes the implementation cost, responsible party, and current status.

The plan was developed based on communications and meetings with authorities and other stakeholders, as documented in the evidence.

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3	STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts	
3.1	<i>Implement plan to participate positively in catchment governance.</i>	
3.1.1	<i>Evidence that the site has supported good catchment governance shall be identified.</i>	 Yes
Comment	<p>The Site implemented the rainwater schools project and provided evidence such as the agreement signed with CONAGUA and CAEM (2022), along with a list of schools and their student populations. The program was launched in Cuautitlan Izcalli in 2024. An image of the invitation sent to the former head of the Water Secretariat of the State of Mexico is shown.</p> <p>The identification of schools for implementing rainwater harvest systems was carried out in collaboration with municipal, state, and federal authorities.</p> <p>The Site joined the effort of the National Agreement for the Human Right to Water, signing an agreement with CONAGUA in 2024.</p> <p>A meeting was held with the State Secretariat of the Environment in January 2025 to discuss water projects and initiatives. The goal was to establish communication channels and explore potential partnerships.</p> <p>PROBOSQUE, an entity linked to the Secretaría del Campo, has been contacted to participate in its volunteer campaigns for water restoration efforts in the watershed.</p>	
3.1.2	<i>Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented.</i>	 Yes
Comment	<p>In Mexico, there is no legal figure for customary water rights. However, the Site has implemented a legal compliance verification system through its legal compliance procedure.</p> <p>The Site presents as evidence the legal compliance procedure. In the case of groundwater extraction, the Site showed evidence of not exceeding its permitted extraction limit.</p>	
3.2	<i>Implement system to comply with water-related legal and regulatory requirements and respect water rights.</i>	
3.2.1	<i>A process to verify full legal and regulatory compliance shall be implemented.</i>	 Yes
Comment	<p>During the audit, the Site expounded on the protocol it follows for verification and compliance with local and national regulations. This process involves periodic reviews with the company's legal area (regional lawyer), for which the meeting minutes are attached. These reviews are conducted to verify the status of each procedure and legal instrument.</p> <p>The Legal Compliance and Other Environmental Compliance Checklist delineates the periodicity of the review of regulatory instruments and the individuals responsible for conducting this follow-up. (Evidence uploaded in 1.5.2)</p> <p>The document "cumplimiento legal y regulatorio" delineates the methodology for the identification, analysis, control, and monitoring of applicable legislation and regulations. (Evidence uploaded in 1.5.2)</p> <p>The Site also shows water quality analyses of its industrial discharges, conducted in 2024 and 2025, as evidence of the process they are following to monitor their compliance with water discharge standards into receiving bodies. The quarterly record of wastewater quality comes from the corporation; the municipality requests that these analyses be conducted annually.</p>	

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3.2.2	<i>Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.</i>	 Yes
Comment	<p>Water rights are not part of legal and regulatory requirements.</p> <p>The Site implements internal and third-party water quality analysis of its effluent to ensure that it is not a danger to people or the environment.</p> <p>The Site presented the last wastewater discharge payment to the water utility.</p>	
3.3	<i>Implement plan to achieve site water balance targets.</i>	
3.3.1	<i>Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.</i>	 Yes
Comment	<p>The WSP reports progress in implementing actions aimed at water balance. Monitoring occurs quarterly, and the average progress of the AWS result is recorded at the top of the file.</p> <p>Information in this section has been redacted for confidentiality reasons.</p> <p>Evidence in 2.3.2</p>	
3.3.2	<i>Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.</i>	 Yes
Comment	<p>Water scarcity is a shared challenge.</p> <p>The site presented its water efficiency plan (KAIZER) and the progress of each activity outlined in the plan. The PPT includes photos of the action implementations and a timeline of activities carried out from 2023 to the present, which have been crucial in improving the site's water use performance.</p> <p>The graph on slide 2 shows the progress the site has made in reducing its water consumption per liter of beverage produced from 2021 to 2024.</p>	
3.3.3	<i>Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.</i>	 Yes
Comment	<p>The Site states that there is no legal obligation to relocate the saved water. However, one of the core principles of the Site's water management strategy is the relocation of water within the catchment from which it is drawn.</p>	
3.4	<i>Implement plan to achieve site water quality targets</i>	
3.4.1	<i>Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.</i>	 Yes
Comment	<p>The WSP has seven activities related to water quality. The WSP shows the quarterly progress of these activities, as well as the percentage completion of the AWS result (top of the file).</p> <p>Evidence in 2.3.2</p>	
3.4.2	<i>Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.</i>	 Yes

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Comment	Water quality is a shared challenge. The Site provides evidence through the water quality analysis of its discharges and the discharge compliance form, which measures regulatory and corporate compliance across 32 parameters.	
3.5	<i>Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.</i>	
3.5.1	<i>Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.</i>	 Yes
Comment	The Site has no IWRA within its facilities. However, the Site has made some progress in the activities planned in catchment IWRAs. This information has been redacted for confidentiality reasons. Evidence in 2.3.2	
3.6	<i>Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.</i>	
3.6.1	<i>Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.</i>	 Yes
Comment	All workers on-site have adequate access to safe drinking water, effective sanitation, and protective hygiene. The Site has more WASH services than required by the regulations, as could be verified during the audit. A remodeled women's restroom was opened two months ago. The initiative responded to the increase in women workers onsite. In terms of access to drinking water, the Site has many water dispensers distributed throughout the facilities, as well as refrigerators with sodas and water bottles available to all personnel. Restrooms are located in five strategic areas of the Site.	
3.6.2	<i>Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.</i>	 Yes
Comment	The Site does not infringe on the rights of others to access quality WASH services. The Site has its groundwater extraction wells and does not exceed the permitted volume; each well has satellite meters. On the other hand, it has treatment plants (industrial and sanitary) and permanent monitoring in place to ensure that its effluent meets quality parameters, thereby preventing harm to the environment and people. The Site is up to date with payments for the discharge of industrial water. The last payment receipt is presented to the appropriate authority. The Site installed a rainwater harvesting system in an elementary school to improve WASH services to students.	
3.7	<i>Implement plan to maintain or improve indirect water use within the catchment:</i>	

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3.7.1	<i>Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.</i>	 Yes
Comment	The Site does not identify primary input coming from its catchment. The Site has no indirect water uses; therefore, it did not set any targets in its WSP related to this topic.	
3.7.2	<i>Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.</i>	 Yes
Comment	The employees of service providers are included in the water-related awareness activities held on World Water Day. Since these employees enter the facilities daily, they are exposed to the AWS messages displayed on the entrance screen.	
3.8	<i>Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.</i>	
3.8.1	<i>Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.</i>	 Yes
Comment	The Site provided enough evidence of communication and outreach with the water operating body and other stakeholders to explore possible areas of collaboration. The details of this section have been redacted for confidentiality reasons.	
3.9	<i>Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.</i>	
3.9.1	<i>Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.</i>	 Yes
Comment	Activities to achieve the best water governance practices were presented: -Meeting with another certified industry located in the same industrial corridor to share best governance practices and enable entry into the mutual aid group. -Invitation and exchange of messages with authorities for the launch of the Schools with Water project, which involves installing rainwater harvesting systems in schools within the municipality. Evidence uploaded in 3.9	
3.9.2	<i>Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.</i>	 Yes
Comment	Evidence is presented of the implementation of its water efficiency program (KAIZEN) with ongoing improvements to conserve water in its processes, through new technology, machinery maintenance, and sharing experiences with other plants. They calculated their water balance, identifying the processes where the most water is used and where it is lost through evaporation. This was provided as evidence in 1.3.2 and 3.9 below.	
3.9.3	<i>Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.</i>	 Yes


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Comment The Site identified five water quality best practices, of which it implemented four:
-Periodic testing following corporate self-regulation for water withdrawal, water bottling, and water discharge.
-Microbiological testing to ensure water quality at all stages.
A fish tank with turtles serves as a bio-indicator of discharge water quality. The turtles are over 12 years old at the Site.
-Ensure compliance with KORE requirements (which include more water quality parameters than the standard and are more stringent) for both abstraction and discharge.

Evidence uploaded in 3.9

3.9.4 *Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.* 
Yes

Comment The Site has not yet started implementing best practices related to IWRAS; however, evidence is presented from the first visit to the Espejo de los Lirios Municipal Park with the goal of exploring possible ways of collaboration in this IWRA. Staff from the water utility, Fiel Factor, GETF, and CEIAP participated in the visit.

Evidence uploaded in 3.9

3.9.5 *Actions towards achieving best practice related to targets in terms of WASH shall be implemented.* 
Yes

Comment The Site, following best practices and activities planned in its WSP 2025, carried out the following actions:
- Remodeled women's restrooms with water-saving sensor technology.
- Provided more WASH facilities than what regulations require.
- Installed 14 rainwater harvesting systems in schools within the Cuautitln River catchment; as part of the installation, staff and students at each school received training on the importance of water conservation.

Evidence uploaded in 3.9

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4 STEP 4: EVALUATE - Evaluate the site's performance.	
4.1	<i>Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.</i>
4.1.1	<i>Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.</i>
Comment	<p>The Site presented its WSP 2025, which displays the progress made on each activity every three months and how this progress contributes to the five results of the standard. The reported progress aligns with the scheduled timelines for each activity. The progress achieved and obstacles faced are documented in the follow-up columns. The quarterly progress percentage is cumulative, ensuring that by the end of the year, all activities are 100% complete.</p> <p>The Site's evaluation process indicates that each quarter, the corporate affairs area and the Site's SQE area review progress.</p> <p>So far, the most advanced AWS results are water balance, WASH services, and water quality.</p> <p>Evidence in 2.3.2</p>
4.1.2	<i>Value creation resulting from the water stewardship plan shall be evaluated.</i>
Comment	<p>The Site showcased the value creation of the WSP 2025 activities. This assessment is prospective because it is in the initial stage of certification.</p> <p>The Site assessed the value generated by its activities in social, cultural, and economic terms.</p>
4.1.3	<i>The shared value benefits in the catchment shall be identified and where applicable, quantified.</i>
Comment	<p>The Site presented the shared benefits of WSP 2025 activities at the catchment level, both in the value creation document (evidence 4.1.1) and in the plan itself (evidence 2.3.2).</p>
4.2	<i>Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.</i>
4.2.1	<i>A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.</i>
Comment	<p>The Site reports no incidents or emergencies during 2024.</p>
4.3	<i>Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.</i>
4.3.1	<i>Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.</i>

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Comment As the Site is currently in the initial stage of certification, the indicator will be audited in depth during the subsequent surveillance audits.

The Site has developed a mechanism to communicate and consult with stakeholders about its WSP performance. This mechanism involves the creation of a standardized letter for all company sites, which must be sent to all stakeholders listed in matrix 1.2.1 at the end of the year or during the first months of the following year. The responses received are analyzed by plant personnel and corporate affairs to help outline the next WSP.

During the audit, the Site provided evidence of meetings with key stakeholders to share initiatives, gather their impressions and views, and, where possible, establish collaboration schemes.

4.4 *Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.*

4.4.1 *The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.*



Yes

Comment Since this is an initial certification, no final evaluation of the 2025 WSP has been conducted yet. However, the Plan details trimestrial monitoring of each activity to determine if objectives are being met or if any issues have arisen. Also, there is a column of observations and lessons learned.

Additionally, the Excel file includes a change control sheet where the date, description of the change, justification, name of the person making the change, and their position must be recorded.

Evidence uploaded in 2.3.2

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5 STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts	
5.1	<i>Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.</i>
5.1.1	<i>The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.</i>
Comment	<p>The Site provided an infographic as evidence, which was mailed to all Site personnel. The infographic discusses the standard and mentions the individuals responsible for water management and governance within the Site, along with their email addresses for contact.</p> <p>The 2024 corporate annual report is also included, where the profile and name of the person responsible for legal and regulatory matters can be found (page 121), as well as their contact information (page 191). Additionally, page 59 of this report discusses the standard and the results they aim to achieve through its implementation in Mexico and Latin America. The report was uploaded as evidence; however, it is also available online (https://investors.coca-colafemsa.com/assets/files/reportes_resultados_esp/2024/informe-integrado-kof-ii-2024-esp.pdf)</p>
5.2	<i>Communicate the water stewardship plan with relevant stakeholders.</i>
5.2.1	<i>The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.</i>
Comment	<p>The Site has a communication matrix that defines whom to communicate with, what to communicate, how to communicate, who is responsible, and the frequency. This matrix was prepared by the external communication team and shared with the sites to guide the development of the communication strategy.</p> <p>The Site presented the draft letter, created by the corporate affairs team, to share WSP objectives, results achieved by the end of the year, challenges, opportunities, and a QR code requesting feedback. The letter is signed by the regional corporate affairs manager. According to the company's established process, this letter will be sent via email, and the responses will be used to plan the next year's WSP.</p> <p style="text-align: right;">Finding No: TNR-020025</p>
5.3	<i>Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.</i>
5.3.1	<i>A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.</i>

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Comment The Site is in the initial stages of implementing WSP activities. It has not shared its performance summary with stakeholders. However, it has already established a mechanism to communicate not only a summary but also the challenges and opportunities encountered.

This information will be shared annually via email with identified stakeholders.

For the schools with water activities, which have already concluded, the final report is being prepared, and it will be disseminated from the company's foundation (last year's report is attached as an example of what is being prepared for this year).

Meanwhile, a summary of the company's achievements in providing access to WASH services in public schools is included on pages 65 and 66 of the integrated report 2024, available online (https://investors.coca-colafemsa.com/assets/files/reportes_resultados_esp/2024/informe-integrado-kof-ii-2024-esp.pdf). On page 61 of the report is the company's performance in relation to the Water Usage Ratio (WUR), equivalent to Liters of water used per liter of beverage produced. In the same online report, it is specified that anyone interested in learning more about a specific company Site's performance could contact the sustainability department, and contact information is provided (pages 154 to 162). The 2025 report is expected to highlight the accomplishments made during the year.

5.4 *Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with stakeholders; and co-ordination with public-sector agencies.*

5.4.1 *The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.*



closed

Comment The shared water-related challenges and accomplishments will be formally disclosed through a letter signed by the regional corporate affairs manager at the end of the year to all stakeholders. The Site submitted as evidence the draft letter and a sample letter sent by another Site (Toluca) with the same AWS certification.

Nevertheless, the Site maintains close communication with stakeholders from different sectors (government, industry, and business), discussing ongoing shared challenges such as water leakage, access to WASH services in public schools, and others.

Finding No: TNR-020027

5.4.2 *Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.*



Yes

Comment The Site has held meetings with different government agencies at the national, state, and local levels, as well as with private companies and civil society organizations, to establish common agendas and promote strategic projects. As evidence, a screenshot of the messages and emails exchanged between the regional corporate affairs manager and different stakeholders is included.

The Site listed the water utility as a local strategic ally and the Ministry of the Environment and Probosque as a state-level partner.

5.5 *Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.*

5.5.1 *Any site water-related compliance violations and associated corrections shall be disclosed.*



Yes

Comment The site indicated that it has not had any emergencies, incidents, or violations of regulations to report.

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5.5.2 *Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.* ✔
Yes

Comment The Site indicated that, since there has been no emergency or violation of regulations, it has not been necessary to implement corrective actions. However, it has protocols and procedure manuals in place to handle emergencies, including how to escalate issues and whom to report to, as well as the relevant authorities. The Site also has a designated person responsible for communication with the authorities.

5.5.3 *Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.* ✔
Yes

Comment The Site indicated that no incidents or emergencies happened in the past year that could threaten people's health or the environment.

Previous Findings

All non-conformities raised in the previous audit have been satisfactorily closed. ✔
Yes

Comment There are no previous findings.