

CERTIFICATION REPORT

Alliance for Water Stewardship (AWS)



Audit Number: AO-001780

SITE DETAILS

Site: **Coca Cola FEMSA - Planta Altamira**

Address: Carretera Tampico - Mante km 28.5, S/N, Ejido Santa Amalia, 89603, Altamira, Tamaulipas, MEXICO

Contact Person: CAROLINA GOMEZ OCHOA

AWS Reference Number: AWS-000860

Site Structure: Single Site

CERTIFICATION DETAILS

Certification status: Certified Core

Date of certification decision: 2026-Jan-06

Validity of certificate: 2029-Jan-05

AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)

Audit Type(s): Initial Audit

Audit Start Date: 2025-Sep-30

Audit End Date: 2025-Oct-02

Lead Auditor: Ricardo Salas Colunga

Site Participants:

Carlos Hernández Alcantar, Environmental Manager

Ignacio A. Martínez A., Plant Manager

Luis Fernando Flores del Ángel, Operations Coordinator

Mayra Juárez Espinosa, SAC Advisor

Raul Hernández, Head of Operations

Karen Valdez Aran, Quality Analyst

Genaro del Ángel Hernández, Finance Executive

Valoic Aracely Toscano Aguilar, Critical Process Coordinator

Rosendo Ruiz Velasco, Maintenance Manager

Valeria Martínez S., Training Advisor

Alma Leticia Casanova García, Water Executive

Barbara López Yescas, Sustainability Executive

Leslie Elisa Zamarripa Brambila, Environmental Advisor

David Peña Martínez, Quality Coordinator

Alejandra Carrillo Gutierrez, Process Coordinator

José Juan Tovar Vera, Production Manager

Martín Jaime Hernández Ruíz, Maintenance Coordinator

Eric O. López Aendez, Process Executive

WSAS

2 Quality Street North Berwick, EH39 4HW, UNITED KINGDOM

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ADDITIONAL INFO

Summary of Audit Findings: During the certification audit, 3 non-conformities and 14 observations were raised.

The Client is requested to submit a root cause analysis and corrective actions for each of the non-conformities to WSAS within 7 days of receipt of the audit report, by 24 November 2025.

The non-conformities must be closed within 90 days of the end of the audit. Due to the Christmas break, this due date is extended to 09 January 2026. In order to meet this timeline, evidence is to be submitted to WSAS by 25 December 2025.

The audit team recommends certification of Coca-Cola FEMSA Altamira at Core level pending closure of the non-conformities.

Scope of Assessment: The scope of services covers the Initial certification audit to assess the conformity of Coca-Cola FEMSA Planta Altamira with the AWS International Water Stewardship Standard Version 2.

The site is located in Mexico, in southern Tamaulipas, in the city of Altamira. The plant is situated in the "Altamira Servicios de Infraestructura Industrial Park", in an area away from residential and agricultural areas. The plant is a food processing facility that produces purified water and carbonated and non-carbonated products. For production and energy processes, the plant has three natural gas-fired boilers.

The facility is located in the Tamesí River Basin, within the North Gulf hydrological region.

Catchment area of 1,954 km2

Coordinates: Latitud: 23°57'36" - 22°12'36" Longitud: 99°51'36" - 97°51'10"
The basin covers several municipalities in southern Tamaulipas, including Palmillas, Jaumave, Llera, El Mante, González, Altamira, Xicoténcatl, and Tampico. The Tamesí River lagoon system includes lagoons such as Champayan, which is the site's water source.

The audit was conducted onsite from 30 September to 2 October 2025.

The on-site visit included the assessment of the production lines, raw water purification systems, finished product storage area, caustic soda tanks, hydrochloric acid tank, water recovery area, hazardous waste storage, dining room, toilets, and the site's general pumping station. Outside the site, the Asisa facilities were visited, which is the site's water service provider.
as part of the audit.

FINDINGS

Table with 2 columns: Finding Type, Count. Rows: Observation (1), Observation (13), Non-Conformity (3).

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FINDING DETAILS

Finding No:	TNR-021866
Checklist Item No:	Announcement
Status:	Open
Finding level:	Observation
Checklist item:	<p>At least eight (8) weeks before the start date of the initial certification audit or the re-evaluation audit, AWS will publish on its website the dates of the assessment of the site(s) with the intention to pursue AWS (Re-)Certification. Stakeholder submissions are accepted from this date and during the entire period of validity of the AWS Certificate. Submissions, comments and/or feedback received by AWS will be shared with the CAB so the audit team may use the information for their investigations during the next audit.</p> <p>The site(s) seeking certification shall complete the Stakeholder Announcement Form found on the AWS website, and release it in at least two outlets: published in local language(s) on the site's website(s) and in a local media outlet (if applicable, economical, practical, and available) that is appropriate for the site and the related stakeholders (for example, local newspaper, radio, or websites).</p>
Findings:	Evidence was available for one publication locally when the requirements ask for two outlets.
Corrective action:	Compartir las publicación en medios de comunicación de planta sobre la certificación AWS.
Evidence of implementation:	Se anexa archivo
Finding No:	TNR-021725
Checklist Item No:	1.3.7
Status:	Closed
Finding level:	Non-Conformity
Due date:	2026-Jan-09
Checklist item:	<p>Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.</p>
Findings:	The site did not provide information on wastewater treatment costs, which are expected to represent a significant water-related expense for a facility of this size.
Corrective action:	<p>Assemble the team to carry out the action plan</p> <p>Generate wastewater treatment cost report for 2024 and 2025</p> <p>Generate a graph showing the trend behavior of wastewater treatment costs.</p> <p>Review of the trend graph of the cost behavior of water treatment with Process equipment.</p> <p>Monthly routine for reviewing the trend chart in management review</p>
Evidence of implementation:	Se anexa archivo

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Finding No: TNR-020390
Checklist Item No: 1.5.6
Status: Closed
Finding level: Non-Conformity
Due date: 2026-Jan-09
Checklist item: Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.
Findings: The site does not present evidence describing the condition of the water supply infrastructure or wastewater treatment in the basin and at its water service provider.
Corrective action: Assemble the team to carry out the action plan
Review AWS requirement in section 1.5.6
Combine information on water supply and wastewater treatment infrastructure from the water provider.
Infrastructure status report review (Generate minutes)
Generate a routine for validating information on the status of water and wastewater treatment infrastructure providers.
Evidence of implementation: Se anexa archivo

Finding No: TNR-021727
Checklist Item No: 1.8.2
Status: Open
Finding level: Observation
Checklist item: Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.
Findings: The site does not include best practices in the basin.
Corrective action: Incluir acciones de mejores practicas que contribuyen en la cuenca.
Evidence of implementation: Se anexa archivo

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Finding No:	TNR-020502
Checklist Item No:	2.3.2
Status:	Open
Finding level:	Observation
Checklist item:	A water stewardship plan shall be identified, including for each target: <ul style="list-style-type: none">- How it will be measured and monitored- Actions to achieve and maintain (or exceed) it- Planned timeframes to achieve it- Financial budgets allocated for actions- Positions of persons responsible for actions and achieving targets- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.
Findings:	The plan contains inconsistencies between objectives, goals, and the actions to be implemented.
Corrective action:	Revisar y complementar (cuando aplique) con el equipo el plan de gestión de agua
Evidence of implementation:	Se anexa archivo
Finding No:	TNR-021869
Checklist Item No:	2.4.1
Status:	Open
Finding level:	Observation
Checklist item:	A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.
Findings:	The risk plan, according to the evidence, is developed based on consultations with various stakeholders, including government entities. However, the site did not provide any evidence of the surveys or the questions they included.
Corrective action:	Anexar cuestionario derivado de riesgos para el plan de gestion de agua.
Evidence of implementation:	Se anexa archivo
Finding No:	TNR-020815
Checklist Item No:	3.5.1
Status:	Open
Finding level:	Observation
Checklist item:	Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.
Findings:	The site doesn't clearly describe the event it plans to participate in or the benefits expected.
Corrective action:	Incluir ultimo evento de limpieza de cuerpo de agua en Playa Miramar junto a asociación AISTAC
Evidence of implementation:	Se anexa archivo

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Finding No: TNR-021868
Checklist Item No: 3.9.1
Status: Open
Finding level: Observation
Checklist item: Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.
Findings: The site identified those practices that it has implemented and should consider what further best practices could be relevant for the catchment and sector context. The same observation is valid for identification of best practices for other AWS outcomes.
Corrective action: Consultar a través de Pronatura la viabilidad de un proyecto de conservación en la zona del sistema lagunario.
Evidence of implementation: Se programa consulta para Enero 2026

Finding No: TNR-021728
Checklist Item No: 3.9.2
Status: Open
Finding level: Observation
Checklist item: Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.
Findings: The site has not implemented any activities related to water balance in the basin.
Corrective action: Incluir acciones de mejores practicas que contribuyen en la cuenca.
Evidence of implementation: Se anexa archivo

Finding No: TNR-020836
Checklist Item No: 3.9.4
Status: Open
Finding level: Observation
Checklist item: Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.
Findings: The site identified four best practices related to IWRAs but presented evidence of only two of them. It is unclear whether the other two are currently being implemented.
Corrective action: Consultar proyectos donde se incluya contribuir con las IWRA: Laguna de Chairel, Carpintero, La Tortuga y Vega Escondida, a través de Pronatura la viabilidad de un proyecto de conservación.
Evidence of implementation: Consulta programada para Enero 2026

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Finding No: TNR-020867
Checklist Item No: 3.9.5
Status: Open
Finding level: Observation
Checklist item: Actions towards achieving best practice related to targets in terms of WASH shall be implemented.
Findings: There was insufficient evidence regarding the implementation of treated water use in toilets.
Corrective action: Complementar con información el punto de uso de agua tratada en sanitarios
Evidence of implementation: Se anexa archivo

Finding No: TNR-020868
Checklist Item No: 4.1.1
Status: Open
Finding level: Observation
Checklist item: Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.
Findings: The site does not clearly evaluate the implementation of its WSP objectives and their contribution to the achievement of the WSP results. The plan includes a column indicating the benefits of the plan; however, the wording of the benefits is generic.
Corrective action: Complementar los beneficios del plan de gestión (2.3.4) de acuerdo a las acciones implementadas.
Evidence of implementation: Se anexa archivo

Finding No: TNR-021739
Checklist Item No: 4.1.2
Status: Open
Finding level: Observation
Checklist item: Value creation resulting from the water stewardship plan shall be evaluated.
Findings: The site's evaluation focuses solely on costs and does not consider value creation from the implementation of the water stewardship plan. The document "1.3.7_Costs_and_revenues_(social,_cultural,_environmental_or_economic_value)_1" identifies the contributions of the sustainable water management plan in a generic manner and with goals that do not correspond to the site,
Corrective action: Generar presentación de contribución del plan de gestión en agorro de agua.
Revisar y replantear 1.3.7 (cuando aplique) las contribuciones del plan.
Evidence of implementation: Se anexa archivo

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Finding No: TNR-020505
Checklist Item No: 4.1.3
Status: Open
Finding level: Observation
Checklist item: The shared value benefits in the catchment shall be identified and where applicable, quantified.
Findings: The site identifies shared values in relation to the actions implemented, but the descriptions of some actions and values do not align with the range of actions, for example.
"Evaluate alternative water sources and implement the best option as an alternative supply source."
The value is described as "the conservation of the traditional water supply source, the reduction of pollution, and the protection of aquatic ecosystems.". The described value is more than what the action can lead to.
Corrective action: Revisar y replantear 1.3.7 (cuando aplique) los valores en relación a las acciones del plan
Evidence of implementation: Se anexa archivo

Finding No: TNR-020506
Checklist Item No: 4.3.1
Status: Open
Finding level: Observation
Checklist item: Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.
Findings: The site has participated in various events and conducted surveys, but has not included questions about the site's performance in water management.
Corrective action: Incluir en encuesta sobre el rendimiento de agua del sitio en la comunicación con partes interesadas.
Evidence of implementation: Se anexa archivo

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Finding No:	TNR-020501
Checklist Item No:	5.2.1
Status:	Closed
Finding level:	Non-Conformity
Due date:	2026-Jan-09
Checklist item:	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.
Findings:	The site has not presented evidence of communicating the water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes
Corrective action:	Identify the stakeholders for the communication process Share the list of stakeholders to whom the Water Management Plan will be shared Present the Water Management Plan to the relevant stakeholders in accordance with the communication matrix Review of communication to stakeholders Document communication with stakeholders on an annual basis
Evidence of implementation:	Se anexa archivo
Finding No:	TNR-020507
Checklist Item No:	5.3.1
Status:	Open
Finding level:	Observation
Checklist item:	A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.
Findings:	The site has referred to disclosure at corporate level but it included information aggregated at corporate level. For disclosure of site level performance, there is a plan for disclosing performance once a year is complete.
Corrective action:	Presentar el Plan de Gestión del Agua a las partes interesadas pertinentes de acuerdo con la matriz de comunicación y el listado de partes interesadas.
Evidence of implementation:	Se anexa archivo

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Report Details

Report	Value
Report prepared by	Ricardo Salas Colunga
Report approved by	Marion Dardare
Report approved on (Date)	17 November 2025

Surveillance

Proposed date for next audit

Stakeholder Announcements

Date of publication	Location
01/06/2025	https://coca-colafemsa.com/sostenibilidad/agua.html

Catchment Information

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Basin: River Tamesí

Water supply and discharge collection:

The plant is supplied by the "Laguna de Champayan" water body, located in the municipality of Altamira, through the services of an external supplier, ASISA.

For the treatment and discharge process, the plant uses an external supplier within the industrial area (ASISA), which discharges into the Estero Garrapatas river, which ultimately flows into the Gulf of Mexico.

Underground aquifers:

Currently, groundwater is not used.

Water collection service providers:

The plant has an external supplier, Altamira Servicios de Infraestructura S.A. de C.V. (ASISA), located within the industrial park, which supplies raw water from the Lagoon de Champayan. It also provides wastewater treatment and discharge services. The effluent is discharged into the Estero Garrapatas River, which flows into the Gulf of Mexico. Rainwater is not handled or treated and is discharged through open channels.

Basin characteristics:

1. There was a shortage of water from the supply source between May and July 2024. Prior to this period, there had been no shortages. During 2025, conditions were optimal.
 2. The operational unit is not prone to flooding.
 3. Within the Tamesí River basin, the only protected area is "La Vega Escondida".
 4. The Champayan Lagoon is located within the Tamesí River basin, whose main river is the Tamesí River, which in turn is fed by the Guayalejo River and the Tantoan River. The Tamesí River flows into the Panuco River.
 5. The Tamesí River basin has a warm sub-humid and semi-warm sub-humid climate with rainfall in the summer (INEGI 2010).
- There is no drainage or wastewater system designated for specific water uses. In general, the Tamesí River basin is used for agricultural and industrial purposes, as well as to supply the municipalities in the region.



Tamesi River and Aquifer.png

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Client Description and Site Details

Client/Site Background

Site location: Mexico, southern Tamaulipas, Altamira City.

Surroundings Description:

The plant is located within the Altamira Infrastructure Services Industrial Park, in an area away from residential and agricultural areas.

Site's Production:

The plant is a food processing facility that produces purified water and carbonated and non-carbonated products. For production and energy processes, the plant has three natural gas-fired boilers. The plant has an ammonia/glycol-based cooling system with six condensers.

Water-related infrastructures:

- The plant has on-site water treatment infrastructure, from its arrival to its distribution for use in services and processes.
 - Supply connection with the external supplier "Altamira Servicios de Infraestructura" (ASISA).
 - Wastewater generated by the site is treated by a private external supplier, Altamira Servicios de Infraestructura (ASISA). There is a wastewater reception pump station on site.
 - Rainwater is not handled or treated and is discharged through open channels.
- (Use of water for beverage production, general services, and firefighting.)

Wastewater and rainwater are discharge:

The plant has a sump to receive wastewater generated on-site, which is treated by the external supplier ASISA and then discharged into the Estero Garrapatas River.

Rainwater is not handled or treated and is discharged through open channels into a seasonal lagoon located outside the industrial park.

Description of the site:

The plant has 579 employees within the 190,000 m² facility.



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Site map.png



Wells in the aquifer.png

Summary of Shared Water Challenges

Summary of Shared Water Challenges
Insufficient supply and infrastructure cause intermittent supply in the network.
Insufficient water supply for use in the development of the industrial park due to the ageing of the hydraulic infrastructure system.
Water pollution from industrial activities.
Loss of biodiversity and impact on fishing activities.
"Impact on water availability due to the use of water resources by all users. (Regional Water Programme 2021-2024)"
Climate variability impacts water bodies, affecting availability.

0.0.1 Water Source & Discharge Locations

0.01 Have any water source or discharge locations been visited during the audit, if so, which and where? If none were visited, please provide justification.
Comment Water source: Champayan Lagoon. Treated water is discharged into Garrapatas Creek.
Yes

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1 STEP 1: GATHER AND UNDERSTAND

1.1 *Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*

1.1.1 *The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:*

- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source;
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.



Comment The physical scope of the site is the Tamesí River catchment. It was mapped, including Site boundaries, Water-related infrastructure, Water sources providing water, Water service provider, and its ultimate water source, Discharge points and wastewater service provider, and the ultimate receiving water body

- Site boundaries
FEMSA Altamira Plant is located in Altamira City, Tamaulipas. The Hydrological region (RHA) is San Fernando, Solo la Mar, and Panuco. The plant is located in the Rio Tamesi Basin. The aquifer is Zona Sur. The site does not currently have a groundwater source, but has begun the process of obtaining a concession to extract water from the aquifer.

- Water-related infrastructure
FEMSA Altamira Plant has presented a site map showing the hydraulic infrastructure.
.

- Water sources providing water
FEMSA Altamira Plant is supplied by the Champayan lagoon by your water service provider, ALTAMIRA INFRASTRUCTURE SERVICES S.A. DE C.V. (ASISA).

- Water service provider and its ultimate water source.
The service provider is ALTAMIRA INFRASTRUCTURE SERVICES S.A. DE C.V. (ASISA). Water supply for production and wastewater treatment plant.

- Discharge points and waste water service provider and ultimate receiving water body or bodies;
FEMSA Altamira Plant has presented a map with three discharge points. The ultimate receiving water body is "Arroyo Estero Garrapatas"

1.2 *Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.*

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1.2.1

Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:

- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;*
- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;*
- Provide evidence of stakeholder consultation on water-related interests and challenges;*
- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;*
- Identify the degree of stakeholder engagement based on their level of interest and influence.*



Yes

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Comment The site has presented a list of 11 stakeholders, including government agencies, NGOs, and vulnerable groups.

Those stakeholders are located in the Altamira area.

The site has identified stakeholders by considering the physical scope and the site's ultimate water source and ultimate receiving water body or bodies.

The Site describes the roles of the different stakeholders and the relationship between the Site and stakeholders with an interest in or influence over it.

The site has made efforts to consult stakeholders.

The site has provided information on identifying relevant stakeholder groups, including vulnerable women. Vulnerable groups were identified with the help of the municipality of Altamira, for example, the women's shelter "Casa Violeta". No indigenous groups were identified within the Physical Reach site.

The site has identified the degree of stakeholder engagement based on their level of interest and influence using a power matrix.

Shared challenges identified by stakeholders:

Insufficient water supply in neighbourhoods, drainage services (WASH).

Water management related to droughts and floods. Restoration of the lagoon system. Lack of collection systems.

Climate variability impacts water bodies, affecting availability.

Insufficient water supply for use in the development of the industrial park due to the ageing of the hydraulic infrastructure system.

Water pollution from industrial activities.

Impact on water availability due to the use of water resources by all users.

Loss of biodiversity and the impact on fishing activities.

Evidence:

MEX-DS-PP-0002 Minuta Visita Secretaria Recursos hidráulicos

1.2.1 y 1.2.2 Partes interesadas 2

Oficio de Comisión

Minuta FT Desarrollo económico

a) sipa enero 2025

e) sipa mayo 2025

g) sipa julio 2025

1.2.2

Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.






Yes

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Comment	<p>The section at the top of the stakeholder matrix describes the criteria for identifying stakeholders and their water-related challenges.</p> <p>The Site has established the current level of stakeholder influence using the Influence and Interest method.</p> <p>The site has identified the degree of current and potential influence based on their level of influence and the extent of compromise, using an influencer matrix.</p> <p>It also uses the methodology proposed in the standard guide, p.10.</p> <p>Evidence: 1.2.1 y 1.2.2 Partes interesadas 2</p>	
1.3	<i>Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.</i>	
1.3.1	<i>Existing water-related incident response plans shall be identified.</i>	 Yes
Comment	<p>The site has identified emergency events related to water, such as:</p> <ul style="list-style-type: none"> - Flooding - Contamination of water resources (rainfall drainage) due to a chemical spill. - Contamination of effluent discharge points by chemical spill. - Extreme drought. <p>For all Water-related incidents. Specific steps that will be taken during and after a water-related incident are listed.</p> <p>Evidence::</p> <ul style="list-style-type: none"> - PLAN_DE_RESPUESTA_A_EMERGENCIA_INTERNO_AMBIENTAL_2025 - MEX-PR-GV-0002_Gestión_de_Riesgos_y_controles_de_Incendio_y_Explosion - 1.3.1_Planes_vigentes_de_respuesta_a_incidentes_relacionados_con_el_agua - 1.3.1_Plan_de_respuesta_a_Emergencia 	
1.3.2	<i>Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped</i>	 Yes
Comment	<p>The site presents its water balance map, which includes inflows, outflows, water recovered and reintroduced into the production system, treated water, and the discharge locations.</p> <p>Evidence</p> <ul style="list-style-type: none"> - 1.3.2_-1.3.3_Diagrama_balance_agua - 1.3.2_Balance_Hidrico 	
1.3.3	<i>Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.</i>	 Yes

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Comment	<p>The site's water balance assessment includes data for water measures throughout the process. According to the data presented, an error of 0.34% is recorded. The volumes of water used are measured using a combination of flow meters at the plant's inlet and outlet, the volume of beverages produced, and the estimated loss in the cooling systems. The data presented is in m³.</p> <p>The site indicates a challenge related to sustainable water balance and presents the quantification of the maximum and minimum annual variations.</p> <p>The site presents its water balance map, which includes inflows, outflows, water recovered and reintroduced into the production system, treated water, and the discharge locations.</p> <p>During the first months of 2024, an atypical drought affected many water users, particularly those who depend on the Champayan lagoon as their water source. Several lagoons within the Tamesí River lagoon system were also affected. According to the stakeholders consulted and journalistic sources, the water shortage was due to a combination of factors, including low rainfall during 2023 and dredging in the lagoon system that caused water leakage.</p> <p>The site indicates a challenge related to sustainable water balance and presents the quantification of the maximum and minimum annual variations.</p> <p>Evidence</p> <ul style="list-style-type: none"> - 1.3.2 - 1.3.3_Diagrama_balance_agua - 1.3.2_Balance_Hidrico
1.3.4	<p><i>Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.</i></p>
Comment	<p>The site presents evidence from water analyses conducted on water supplied by Asisa S.A. (One graph is biannual and the other is annual.), identifying two compounds that naturally occur in its source due to temperature and organic matter concentration: trihalomethanes and chlorates.</p> <p>It shows the variation in the quality of the water supplied by Asisa</p> <p>The site includes Kore's internal standards (with some parameters stricter than the Mexican standard) for analysis every six months.</p> <p>The site sends its discharges to the Asisa WWTP, where they are treated and discharged into the Gerrapatas estuary.</p> <p>The site presents evidence of water quality analyses of the discharge to the WWTP, which are within the applicable standard.</p> <p>The description of the site's quality is complete: Asisa's QUALITY OF WATER SUPPLIES ENTERING THE PROCESS.</p> <p>The site provides evidence of the receiving body's water quality. Although the data is from 2019, Asisa's WWTP has been operating since 2006, and its only customer has been the site.</p> <p>Evidence:</p> <p>1.3.4 CALIDAD DE SUMINISTROS DE AGUA ENTRANTES A PROCESO</p>
1.3.5	<p><i>Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.</i></p>

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Comment	<p>The site presents as evidence the documents "Indicator 1.3.5 Possible sources of contamination" and "List of chemicals."</p> <p>The evidence includes plans showing the location of boilers, hazardous waste storage, a gas station, chemical storage, special waste storage, a caustic soda tank, a hydrochloric acid tank, and a diesel station.</p> <p>Evidence:</p> <ul style="list-style-type: none"> - 1.3.5_Posibles_fuentes_de_contaminación - MEX-DS-GA-0004_Lista_Maestra_de_Productos_Químicos_MAYO_2025 <p>The site has presented a list of chemicals used in the process, also al map of the location</p>	
1.3.6	<p><i>On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.</i></p>	 Yes
Comment	No IWRA identified on the site	
1.3.7	<p><i>Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.</i></p>	 closed
Comment	<p>The site presents evidence on water-related costs and the social, cultural, environmental, or economic value generated.</p> <p>Annual water-related costs:</p> <ul style="list-style-type: none"> Payment of SVA studies.Payment for raw water supply. Power source. Preventive and corrective maintenance of equipment. Indirect materials. Third-party supplier payroll. Process water analysis. Other services. <p>Also, the site has described the social, cultural, environmental, and economic value of water.</p> <p>The site has not presented the cost related to wastewater treatment.</p> <p>Evidence:</p> <ul style="list-style-type: none"> -1.3.7_Costos_e_ingresos_(valor_social,_cultural,_ambiental_o_económico)_1 <p>Finding No: TNR-021725</p>	
1.3.8	<p><i>Levels of access and adequacy of WASH at the site shall be identified.</i></p>	 Yes

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Comment The site presents evidence of compliance with the indicator and shows the number of workers in relation to available WASH services.
The site complies with the general provisions of the Federal Occupational Health and Safety Regulations (Art. 132, section XVI) and NOM-001-STPS-2008.

The site presents as evidence of the document "Indicador 1.3.8 (WASH) en el sitio."

Where the site workers' access to WASH services is presented:

The document presents the assessment of access to WASH services by gender, indicates the number of services available to men and women, and the site complies with the requirements of federal occupational health and safety regulations.

The site provides evidence of the location of each WASH service and the number of workers during each shift. During the audit, the conditions and access to WASH services on site are verified.

The site includes a map showing the location of WASH services at its facilities.

The site has refurbished the men's toilets and is currently refurbishing the women's toilets.

Evidence:

-1.3.8_(WASH)_en_el_sitio_V1

1.4 *Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.*

1.4.1 *The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified.*



Comment The site presents as evidence document '1.4.1 indirect water use supplement', which includes a list of its input suppliers and the basin in which they are located; the entire list does not include a single input supplier that could be considered indirect water use.

1.4.2 *The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.*



Comment The site lists its outsourced services, all of which use water from the site. In the water balance, they appear in the evidence diagram given by the site, 1.4.2.

1.5 *Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH*

1.5.1 *Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.*



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Comment The site presents seven governance initiatives and the specific objectives of the regional water plan (several of which are described):

It sets out the objectives of federal, state, and municipal authorities, users, and stakeholders in water management and conservation in RHA IX Golfo Norte.

Implementation of the La Pedrera WWTP, with the objective of increasing the availability of drinking water for the civilian population and the industrial sector, Altamira's industrial sector plans to begin using recycled water from the treatment plant currently under construction.

Regional Water Program Vision 2030 RHA IX North Gulf: a program that sets out objectives aimed at people or water users, and the last two are aimed at environmental rehabilitation, with the purpose of strengthening water planning by integrating strategies, actions, and collective activities derived from the knowledge and needs of its inhabitants in accordance with local problems and challenges.

Incorporation of a new dredger in the Champayan lagoon.

Continuation of the rescue of the Champayan Lagoon, incorporation of a new dredger to accelerate the dredging work in the lagoon, with inter-institutional collaboration and investment for the maintenance of the dredger and control of the locks.

Evidence:
1.5.1 Iniciativas de gobernanza.xls
1.5.1 Iniciativas de gobernanza.pdf

1.5.2 *Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.*



Comment The site indicates that it has applied the procedure "MEX-DS-MA-007_Check_List_de_Cumplimiento_Legal_y_a_Otros_Suscritos_Ambiental_AB RIL_2025 (1)," which is the mechanism established by the corporation to monitor the legal requirements applicable to the site.

Three legal requirements identify the site to which they apply.

MAXIMUM PERMISSIBLE LIMIT NOM-127-SSA1-2021 (Water for human use and consumption)

NOM-201-SSA1-2015 Products and services. Water and ice for human consumption, packaged and in bulk. Health specifications.

NOM-001-SEMARNAT-2021, which establishes the permissible limits of contaminants in wastewater discharges into receiving bodies owned by the nation. Monitoreado por Altamira Servicios de Infraestructura S.A. de C.V. (ASISA).

All other legal requirements apply to your provider (ASISA); the site indicates that it monitors the legal compliance of its water service providers.

In reviewing the legal requirements applicable to the site, none pertain to customary rights.

Evidence:
1.5.2_Requisitos_legales_y_normativos_aplicables_relacionados_con_el_agua.
1.5.2-3.1.2_Requisitos_legales_y_normativos_aplicables_relacionados_con_el_agua.
MEX-DS-TG-0001_Formato_-_Cumplimiento_descarga_de_agua_residual_2025 (1)
MEX-DS-MA-0007_Check_List_de_Cumplimiento_Legal_y_a_Otros_Suscritos_Ambiental_A BRIL_2025 (1)



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Table with 2 columns: Criteria ID and Description. Row 1: 1.5.3 The catchment water-balance, and where applicable, scarcity, shall be quantified... Row 2: 1.5.4 Water quality, including physical, chemical, and biological status, of the catchment shall be identified...

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Comment	<p>The site compiled the official information available on water quality, which was scarce and insufficient. The site conducted a bibliographic search and found data on water quality in recent years:</p> <p>The recorded pH values ranged from slightly basic (7.8-8.9).</p> <p>The recorded dissolved oxygen values ranged from 5.6 to 12.1 mg/L, with oxygen saturation ranging from 69.5% to 148%. In the case of Champayán Lagoon, eutrophication (excess nutrients) appears to be present, as wastewater discharges (input of organic matter) are recorded.</p> <p>In conclusion, the study indicates a considerable level of pollution at the sampling points serving the plant's water supply, due to high pH levels and eutrophication caused by wastewater discharges, which represent a problem of inflow and an increase in organic matter.</p> <p>The analyses carried out at the raw water supply site, which has high organic matter levels, confirm high organic matter concentrations, as it naturally produces excess trihalomethanes and chlorides that must be removed during the production process.</p> <p>Evidence: 1.5.4_Calidad_de_agua_en_Cuenca ANALISISDE CALIDAD DE AGUA VARIACIONES THM Y CLORATOS Fuente: Diagnósticos con base en los indicadores y semáforo de la Calidad del Agua Comisión Nacional del Agua Gobierno gob.mx Fuente: Sistema Nacional de Información del Agua Fuente Informe Medio Ambiente SEMARNAT</p>	
1.5.5	<p><i>Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.</i></p>	 Yes
Comment	<p>The site shows evidence of five lagoons within the Temesí River lagoon system, identified as IWRA; all show varying degrees of pollution; one of them has a state-level ANP decree. Each of them is affected by anthropogenic pollution. All are affected by the construction of residential, commercial and industrial infrastructure.</p> <p>Champayan Lagoon. Chairel Lagoon. Carpintero Lagoon. Tortuga Lagoon. La Vega Escondida Lagoon.</p> <p>Evidence: EXCEL 2025_QFS-RQ_EMBR ALTAMIRA 1.5.5_Proyectos_de_areas_relacionadas_con_el_agua_1</p>	
1.5.6	<p><i>Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.</i></p>	 closed

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Comment The site identifies flooding as one of the main hydrometeorological phenomena, which regularly affects urban areas due to their proximity to the lagoon system, the sea, and rivers, when water flow exceeds the capacity of riverbeds or water bodies that collect it.

Flooding occurs for a variety of reasons:

- *Abuse of natural resources, which weakens the soil and reduces its filtration capacity.
- *Intense rainfall on flat ground.
- *Use of soils that do not allow water to filter through.
- *Insufficient collection capacity of storm drainage networks.
- *Obstruction of drainage networks by rubbish.

The site identifies the existing infrastructure, including the lengths of the supply and drainage networks, the number of water treatment plants, and the number of WWTPs.

The site does not present evidence of the water supply infrastructure or wastewater treatment by its water service provider.

Evidence:

1.5.6_Complemento

1.5.6_y_1.5.7

Finding No: TNR-020390

1.5.7 *The adequacy of available WASH services within the catchment shall be identified.*


Yes

Comment The site presents evidence of WASH coverage at the state level in Tampico; in some cases, it also presents municipal-level coverage data, including both urban and rural areas.

Drinking water supply coverage: 97.70%.

Drainage coverage: 95.42%.

Sanitation coverage: 66%.

Urban drainage coverage: 98.25%.

Rural drainage coverage: 64.77%.

Evidence:

1.5.6_y_1.5.7

1.5.7_Complemento

1.6 *Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.*

1.6.1 *Shared water challenges shall be identified and prioritized from the information gathered.*


Yes

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Comment The site identifies shared challenges:

Insufficient water supply in neighbourhoods and drainage services.

Insufficient water supply for use in the development of the industrial park due to the ageing of the hydraulic infrastructure system.

Water pollution from industrial activities.

Loss of biodiversity and the impact on fishing activities.

"Impact on water availability due to the use of water resources by all users. (Regional Water Programme 2021-2024)".

Impact on water bodies due to climate variability affects water availability.

The site prioritises shared challenges and describes the classification criteria.

Evidence:

1.6.1 y 1.6.2 Desafíos e iniciativas compartidas complemento

1.6.2 *Initiatives to address shared water challenges shall be identified.*



Yes

Comment The site has identified the following initiatives to address the identified shared challenges:

- Donation of containers to the municipality to support areas in the community with limited access to water through rationing and no place to store this vital liquid.
- Implement an infrastructure maintenance program.
- Participation in association meetings and contributions to events supporting restoration in areas important to water.
- Support for conservation, rescue, and/or environmental education events.
- Implement a plan to control water resource yields.
- Implement a monitoring system for water availability in the supply area.

Evidence:

1.6.1_y_1.6.2_Desafíos_e_iniciativas_compartidas Complemento

1.7 *Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.*

1.7.1 *Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.*



Yes

Comment The site has identified the following risk:

- Drought or water resource deficit
- Stricter legislation regarding extraction and discharge
- Deficiencies in hydraulic infrastructure, leading to intermittent or low water supply and inadequate discharge systems
- Pollution in important water-related areas.
- Deficient water recharge in important water-related areas
- Lack of stakeholder engagement on water issues.

The site has prioritized its risks, including likelihood and impact severity within a given timeframe. Also, potential costs are identified.

The site mixes risks with shared challenges.

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1.7.2	<i>Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.</i>	 Yes
Comment	<p>The site has identified the following opportunities:</p> <ul style="list-style-type: none"> - Alternative water source management - Implementation of a water efficiency plan - Compliance with maintenance programs - Analysis of the quality of extracted water for the presence of brackish water and hydrocarbons - Collaboration with ASISA to monitor water source levels - Collaboration with the industrial sector to maintain communication with stakeholders, including the development of collaborative projects or improvements in water efficiency by capturing best practices. <p>The site has prioritized its opportunities and identified potential savings.</p> <p>Evidence: 1.7.1 y 1.7.2 Riesgos y Oportunidades Relacionados con el Agua - Complemento</p>	
1.8	<i>Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.</i>	
1.8.1	<i>Relevant catchment best practice for water governance shall be identified.</i>	 Yes
Comment	<p>The site identifies five best practices related to water governance:</p> <ul style="list-style-type: none"> • Identify water-related objectives with other relevant stakeholders (government, civil associations, community, etc.). • Engage in dialogue and establish commitments with the agencies responsible for providing water, sanitation, and wastewater treatment to the community. • Strengthen relationships with the community, taking into account their current context regarding the water situation. • Identify shared water-related challenges and establish activities to address the most relevant situations. • Collaborate on projects that support the restoration of water-related areas to improve the water balance of the basin. <p>Evidence: 1.8 y 3.9 Mejores Practicas - Complemento1</p>	
1.8.2	<i>Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.</i>	 Obs.

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Comment The site identifies six best practices related to the site's water balance, but does not include best practices in the watershed:

- Maintain a periodically updated water balance, showing water use and consumption in the plant's most important processes.
- Install flow meters on leading equipment and processes to increase the accuracy of the balance.
- Identify projects to improve water efficiency at the facilities, aiming for a goal of 1.26 liters of water used for every liter of beverage produced by 2026.
- Complete the TOP Water Saving Initiatives (TOP WSI) and monitor the most relevant activities to improve water use on site.
- Continue implementing a water recovery system to reduce the volume of water extracted for services.
- Continue campaigns to raise awareness about water use and conservation.

The standard guide states: "An attractive best practice is for sites to develop projects to replenish water in other parts of the basin to offset the site's water consumption. This allows site operations to use the volume they require, while the site continues to improve the basin's water balance overall. These projects do not need to be linked to site operations.

Evidence:
1.8 y 3.9 Mejores Practicas - Complemento1

1.8.3 *Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.*



Yes

Comment The site identifies six best practices related to water quality at the site and in the watershed:

- Conduct annual and quarterly analyses in accordance with Coca-Cola's self-regulation for extracted water, bottled water, and discharged water.
- Ensure the internal monitoring program for drinking water and wastewater.
- Compliance with KORE parameters (stricter than national legislation) for extracted water, bottled water, and wastewater.
- Monitoring to control filter media changes and cleaning.
- Microbiological pathway to ensure water quality at all stages.
- Contribute to the discharge of treated water with a quality better than that defined by legislation.

Evidence:

1.8 y 3.9 Mejores Practicas - Complemento1

1.8.4 *Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.*



Yes

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- Comment The site identifies four best practices related to IWRAs in the Watershed:
- Identify important areas related to the community's water supply, their recreational importance, and/or any other interest they may have in its water processes. Among the most important are La Laguna de Champayan, Laguna del Chairel, Laguna La Tortuga, and La Vega Escondida.
 - Establish contacts with the most relevant stakeholders to seek their improvement or restoration and document the benefits.
 - If necessary, conduct studies to deepen the understanding of these sites, establishing the most relevant activities for compliance.
 - Collaborate on projects that support the restoration of water-related areas.

Evidence:
1.8 y 3.9 Mejores Practicas - Complemento1

1.8.5 *Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.*



Yes



- Comment The site identifies five best practices related to access to WASH services at the site and in the catchment area:
- Research and documentation of the main WASH needs in the context of the site.
 - Water Schools to raise awareness among the teaching community about efficient water use and the importance of rainwater harvesting.
 - Donation of cubitainers in coordination with the municipal/state government for communities with limited access to water resources.
 - Use of treated water for toilets.
 - Restroom renovation.

Evidence:
1.8 y 3.9 Mejores Practicas - Complemento1

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2	STEP 2: COMMIT & PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan	
2.1	<i>Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.</i>	
2.1.1	<i>A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:</i> <ul style="list-style-type: none"> - That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes - That the site implementation will be aligned to and in support of existing catchment sustainability plans - That the site's stakeholders will be engaged in an open and transparent way - That the site will allocate resources to implement the Standard. 	 Yes
Comment	<p>The site has presented: "Carta_Compromiso_AWS_2025_Plantas_Nuevas_version_ESP" within the site, which includes the following commitments:</p> <ul style="list-style-type: none"> - That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes - That the site implementation will be aligned with and in support of existing catchment sustainability plans - That the site's stakeholders will be engaged in an open and transparent way - That the site will allocate resources to implement the Standard. <p>The statement is signed by Rafael Ramos (Technical and Supply Chain Director), dated 04-04-2025. The site has disclosed the document on:</p> <p>https://www.linkedin.com/posts/coca-cola-femsa_aws-activity-7249837113095925760-TPe5/?originalSubdomain=es</p>	
2.2	<i>Develop and document a process to achieve and maintain legal and regulatory compliance.</i>	
2.2.1	<i>The system to maintain compliance obligations for water and wastewater management shall be identified, including:</i> <ul style="list-style-type: none"> - Identification of responsible persons/positions within facility organizational structure - Process for submissions to regulatory agencies. 	 Yes

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Comment	<p>The site presents evidence that meets the indicator.</p> <p>In "MEX-PR-CU-0002_Procedimiento_-_Cumplimiento_regulatorio", the site includes a system to maintain compliance with regulatory obligations.</p> <p>The management team within the organizational structure responsible for monitoring regulatory compliance is identified in the documented information.</p> <p>Evidence:</p> <ul style="list-style-type: none"> - 2.2.1_y_1.5.2_Requisitos_legales_y_normativos - Rutina_de_gestion - <p>MEX-DS-MA-0007_Check_List_de_Cumplimiento_Legal_y_a_Otros_Suscritos_Ambiental_ABRIL_2025</p> <ul style="list-style-type: none"> - MEX-PR-CU-0002_Procedimiento_-_Cumplimiento_regulatorio 	
2.3	<i>Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.</i>	
2.3.1	<i>A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.</i>	 Yes
Comment	<p>The site presents as evidence the document "2.3.1 Estrategia de gestión del agua que defina la misión, visión y objetivos generales de la organización" which outlines its corporate strategy, including its pillars and vision for water management from a corporate perspective, and applies to each of Coca Cola FEMSA's plants.</p> <p>The document presents the company's corporate strategy, including its strategic priorities and its sustainability framework, which includes human rights, diversity, equity, and inclusion. In terms of water, it establishes a commitment to use water efficiently in its operations, replenish the water it uses, and contribute to improving access in its communities. The strategy sets sustainability goals of 1.26 litres of water per litre of beverage produced.</p>	
2.3.2	<i>A water stewardship plan shall be identified, including for each target:</i> <ul style="list-style-type: none"> - How it will be measured and monitored - Actions to achieve and maintain (or exceed) it - Planned timeframes to achieve it - Financial budgets allocated for actions - Positions of persons responsible for actions and achieving targets - Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes. 	 Yes

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Comment	<p>The Site presents its Water Stewardship Plan.</p> <p>In the document, the site has included: Objective, Actions, Goal, Metric, Measurement/Unit, Frequency, Dates, Cost US\$, Responsible for the action, AWS Results, Observations/Comments/Lessons Learned, Status, and Benefits.</p> <p>The plan has 18 objectives, all linked to 5 outcomes, the most relevant ones are included:</p> <p>Develop partnerships with relevant stakeholders in the basin to identify critical conditions affecting water supply and collaborate on actions to improve availability and promote equitable access to water.</p> <p>Progressively increase access to drinking water and sanitation in localities with difficult access to water and maintain current coverage in cities and localities that already have these services.</p> <p>Promote actions to conserve important water-related areas.</p> <p>Ensure business continuity in the event of a potential shortage or deficiency in the current water supply by implementing alternative water supply options.</p> <p>Reduction of the WUR indicator to 1.42 by the end of 2025.</p> <p>Maintain the hydraulic infrastructure in good working order.</p> <p>Evidence:</p> <p>2.3.2 Plan de Gestión Sostenible del Agua V3 1 - complemento 1</p>	
2.4	<i>Demonstrate the site's responsiveness and resilience to respond to water risks</i>	
2.4.1	<i>A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.</i>	Q Obs.
Comment	<p>The site presents its risk mitigation plan developed using the Water Risk Assessment (WRA) tool, which assesses water risks on an annual basis.</p> <p>The site states that "This assessment gives rise to a Risk Management Plan, which is monitored quarterly by the Country Supply Chain Department and biannually by the Environmental Sustainability Management Department."</p> <p>The site indicates that part of the input for developing the plan comes from questionnaires: Government organizations, public and scientific studies, external and internal assessments, but does not include evidence of its data sources; reports, questionnaires, assessments.</p> <p>The site presents sections of its WRA and states that "This plan identifies the risks of the plant and categorizes them by type (physical, reputational, financial and regulatory). Based on these risks, actions are determined to mitigate or eliminate them.</p>	

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3 STEP 3: IMPLEMENT - Implement the site's stewardship plan and improve impacts
<p>3.1 <i>Implement plan to participate positively in catchment governance.</i></p>
<p>3.1.1 <i>Evidence that the site has supported good catchment governance shall be identified.</i> ✔ Yes</p>
<p>Comment The site presents as evidence the document "3.1.1_y_2.4.1_Evidencias_Altamira", which shows proof of participation in the governance of the basin's water resources in:</p> <p>Involvement in the Schools with Water project.</p> <p>Program to donate cubitainers to the Altamira municipality.</p> <p>Donation of drinking water to support nearby communities during the 2024 contingency.</p> <p>Participation in activities proposed by the Association of Industries of Southern Tamaulipas A.C. (AISTAC), of which they are founding members.</p>
<p>3.1.2 <i>Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented.</i> ✔ Yes</p>
<p>Comment The site shows evidence of its respect for access by others. "3.1.2-3.2.2_complemento".</p> <p>The document presents the company's corporate strategy, including its strategic priorities and its sustainability framework, which encompasses human rights, diversity, equity, and inclusion.</p> <p>In terms of water, it establishes a commitment to use water efficiently in its operations, replenish the water it uses, and improve access in its communities.</p> <p>In Mexico, all water rights are enshrined in law. The country has extensive legislation on indigenous rights and the rights of those who self-identify as belonging to groups with ancestral rights, including Afro-Mexicans. Respect for others' water rights, including those of indigenous peoples, is fully addressed in the current legal and regulatory framework.</p> <p>Evidence: "Coca Cola Global Human Rights Policy Document 20240419 V9. 15.pdf 3.1.2-3.2.2_Complemento.</p>
<p>3.2 <i>Implement system to comply with water-related legal and regulatory requirements and respect water rights.</i></p>
<p>3.2.1 <i>A process to verify full legal and regulatory compliance shall be implemented.</i> ✔ Yes</p>

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Comment The site already presented, in 1.5.2, all the legal requirements applicable to the site. In 2.2.1, the procedures implemented to maintain 100% legal compliance. In 3.2.1, during the audit, evidence of legal compliance was presented, including concessions, discharge permits, and fee payments.

The site is serviced by ASISA S.A. de C.V., which has a concession granted by CONAGUA.

Evidence:

- 1.5.2-3.1.2-3.2.1_Requisitos_legales_y_normativos_aplicables_relacionados_con_el_agua
- MEX-DS-MA-0007_Check_List_de_Cumplimiento_Legal_y_a_Otros_Suscritos_Ambiental_A
BRIL_2025
- MEX-DS-TG-0001_Formato_-_Cumplimiento_descarga_de_agua_residual_2025
- MEX-PR-CU-0002_Procedimiento_-_Cumplimiento_regulatorio
- Rutina_de_gestion
Titulo de concesión de agua ASISA

3.2.2 *Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.*



Yes

Comment The site presents evidence of the laws in force in Mexico that guarantee access to water and respect the rights of all Mexicans to access it, and it is the responsibility of the Mexican State to enforce them. By complying with all applicable laws, these rights are considered to be respected.

Evidence:

Indicador 3.2.2 Respeto al derecho al agua.

3.3 *Implement plan to achieve site water balance targets.*

3.3.1 *Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.*



Yes

Comment The site presents its Water Stewardship Plan as evidence. The document includes a specific section on progress towards the planned objectives. Progress is measured quarterly and indicates the site's performance relative to the planned schedule.

The site presents 11 objectives in its Sustainable Water Management Plan related to sustainable water balance. Some of the objectives are as follows:

Progressively increase water access in schools with access vulnerabilities.
Establish a strategic relationship with the industrial association as a relevant stakeholder in water use.
Promote actions to conserve important water-related areas.
Contribute to improving water performance through greater control of concentration cycles in evaporative condensers.
Reduction of the WUR indicator to 1.42 by the end of 2025.
Promote efficient water use across facilities and staff services.
The site presents evidence of the implementation of each objective.





Evidence:

2.3.2 Plan de Gestión Sostenible del Agua V3 1 - complemento 1
MINUTA REUNIÓN 18 JUNIO ORGANISMOS DE AGUA e INDUSTRIA
Cuidado del Agua
Rendimiento del agua
18.Monitorio de uso de agua a condensadores
Mantenimientos ASISA
Participación en la limpieza de cuerpos de agua de AISTAC.

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3.3.2	<i>Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.</i>	 Yes
Comment	The site identifies in its Water Stewardship Plan its target of a WUR of 1.42 by 2025. In 2024, it was 1.46 litres of water per litre of beverage produced.	
3.3.3	<i>Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.</i>	 Yes
Comment	The site indicates that during the legal review to identify the laws and regulations applicable to the site, it was determined that there are no legally binding documents for the reallocation of water by the site.	
3.4	<i>Implement plan to achieve site water quality targets</i>	
3.4.1	<i>Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.</i>	 Yes
Comment	<p>The site presents its Water Stewardship Plan as evidence. The document includes a specific section on progress towards the planned objectives. Progress is measured quarterly and indicates the site's performance relative to the planned schedule.</p> <p>The site presents six objectives in its Water Stewardship Plan related to water quality. The objectives are as follows:</p> <p>Maintain the hydraulic infrastructure in good working order.</p> <p>Establish a monitoring programme to assess the quality of the water supply and prevent risks of loss of efficiency in the treatment system.</p> <p>Establish a monitoring programme to assess the quality of treated wastewater and prevent contamination of the basin's water.</p> <p>Contribute to improving water performance and quality through ozone sanitation in water treatment.</p> <p>Contribute to improving water performance and quality by using softened water in condenser equipment, boilers, and washing machines.</p> <p>Evidence: 3.4.1 2.3.2 Plan de Gestión Sostenible del Agua V3 1 - complemento 1 MINUTA REUNIÓN 18 JUNIO ORGANISMOS DE AGUA e INDUSTRIA Mantenimientos ASISA Participación a limpieza de cuerpos de agua AISTAC</p>	
3.4.2	<i>Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.</i>	 Yes
Comment	<p>The site sends its water discharges to its water service provider. The site demonstrates compliance with applicable regulations and with Coca-Cola's internal "kore" standard, which sets stricter parameters than Mexican regulations.</p> <p>The site has demonstrated compliance with the KORE standard.</p> <p>Evidence: 3.4.1 slides 15- 17</p>	
3.5	<i>Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.</i>	

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3.5.1	<i>Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.</i>	 Obs.
Comment	<p>The site's "Water Stewardship Plan" includes an objective related to IWRA: Promote actions to conserve important water-related areas.</p> <p>To meet this objective, the next scheduled clean-up event in November is discussed at AISTAC meetings.</p> <p>The event they will participate in is described as 'increasing participation by 10%' without providing context on how many people attended the 2024 event, making it impossible to determine the expected improvement. It does not allow for quantifying the benefits of the proposed action.</p> <p>Evidence: Participacion a limpieza de cuerpos de agua AISTAC</p>	
3.6	<i>Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.</i>	
3.6.1	<i>Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.</i>	 Yes
Comment	<p>The site shows evidence of adequate access and the suitability of water, sanitation, and hygiene (WASH) facilities for all workers on site.</p> <p>The site complies with the general provisions of the Federal Regulation on Occupational Safety and Health and hygiene (Art. 132, Section XVI), as well as with NOM-001-STPS-2008.</p> <p>The site has compiled data on access to clean water for male and female workers.</p> <p>Evidence: 1.3.8-3.6.1_(WASH)_en_el_sitio_V1</p>	
3.6.2	<i>Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.</i>	 Yes
Comment	<p>Mexican laws guarantee rights related to access to water, and governments are responsible for enforcing these laws. Therefore, as the site has not received any notification of a violation of these rights, it guarantees that it is not affecting others' access to water.</p>	
3.7	<i>Implement plan to maintain or improve indirect water use within the catchment:</i>	
3.7.1	<i>Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.</i>	 Yes
Comment	<p>The site does not have any primary input suppliers that meet the indicator criteria.</p>	
3.7.2	<i>Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.</i>	 Yes
Comment	<p>The site does not have any suppliers of inputs or services that apply to the indicator.</p>	

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3.8 *Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.*

3.8.1 *Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.*



Yes

Comment The site presents evidence of consultation with its water service provider regarding shared infrastructure.

The site presents several screenshots with messages between the site and ASISA. During the audit, ASISA's facilities, located within the same industrial park as the site, were visited. It was verified that communication is constant.

Evidence:

3.8.1

Monitoreo de agua de Descarga
Mantenimientos ASISA

3.9 *Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.*

3.9.1 *Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.*



Obs.

Comment The site presents evidence of the implementation of the five best practices identified in relation to water governance.:

- Identify water-related objectives with other relevant stakeholders (government, civil associations, community, etc.). / evidence provided
- Engage in dialogue and establish commitments with the agencies responsible for providing water, sanitation, and wastewater treatment to the community. / evidence provided "MINUTA REUNION 18 JUNIO ORGANISMOS DE AGUA e INDUSTRIA"
- Strengthen relationships with the community, taking into account their current context regarding the water situation. / evidence provided (escuelas con Agua)
- Identify shared water-related challenges and establish activities to address the most relevant situations. / evidence provided
- Collaborate on projects that support the restoration of water-related areas to improve the water balance of the basin. / evidence provided

Evidence:

- 1.8_y_3.9_Mejores_Practicas

Cuidado del agua

Notificación

Escuelas con Agua

Monitoreo de agua de Descarga

Minuta GERAISTAC Junio 2024

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3.9.2 *Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.*



Obs.

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Comment The site identifies six best practices related to the site's water balance, but does not include best practices in the watershed:

The site demonstrates the implementation of best practices for its water balance.

The standard guide states: "An attractive best practice is for sites to develop projects to replenish water in other parts of the basin to offset the site's water consumption. This allows site operations to use the volume they require while the site continues to improve the basin's overall water balance. These projects do not need to be linked to site operations."

Evidence:

1.8 y 3.9 Mejores Practicas - Complemento1

3.9.3 *Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.*



Yes

Comment The site presents evidence of six best practices implemented.:

- Conduct annual and quarterly analyses in accordance with Coca-Cola's self-regulation for extracted water, bottled water, and discharged water. / evidence provided "EXCEL 2025_QFS-RQ_EMBR ALTAMIRA", "QFS-RQ-185 AGUA CRUDA MARZO 2025"

- Ensure the internal monitoring program for drinking water and wastewater. / evidence provided

- Compliance with KORE parameters (stricter than national legislation) for extracted water, bottled water, and wastewater. / evidence provided

- Monitoring to control filter media changes and cleaning. / evidence provided

- Microbiological pathway to ensure water quality at all stages. / evidence provided

- Contribute to the discharge of treated water with a quality better than that defined by legislation/evidence provided

Evidence:

- 1.8 y 3.9 Mejores Practicas

QFS-RQ-185 AGUA CRUDA MARZO 2025

EXCEL 2025_QFS-RQ_EMBR ALTAMIRA

3.9.4 *Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.*



Obs.

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Comment The site presents evidence of the implementation of five best practices identified by IWRA in the basin.

- Identify important areas related to the community's water supply, their recreational importance, and/or any other interest they may have in its water processes. Among the most important are La Laguna de Champayan, Laguna del Chairel, Laguna La Tortuga, and La Vega Escondida. / evidence provided "Estero_del_Tames_"
Establish contacts with the most relevant stakeholders to seek their improvement or restoration and document the benefits. / evidence provided "Minuta 21-05-25",
If necessary, conduct studies to deepen the understanding of these sites, establishing the most relevant activities for compliance. / No evidence provided
Collaborate on projects that support the restoration of water-related areas. / No evidence provided

Evidence:
- 1.8_y_3.9_Mejores_Practicas
"Estero_del_Tames_"
Minuta_FT_Desarrollo_economico
g)_sipa_julio_2025

3.9.5 Actions towards achieving best practice related to targets in terms of WASH shall be implemented. Q Obs.

Comment The site presents evidence of the implementation of five best practices identified by WASH on the site and the basin.

- Research and documentation of the main WASH needs in the context of the site. / Evidence provided
Water Schools to raise awareness among the teaching community about efficient water use and the importance of rainwater harvesting. / Evidence provided.
""Escuelas_con_Agua_Ciclo_2024-2025_Tamaulipas"",
Donation of cubitainers in coordination with the municipal/state government for water-poor areas communities. / Evidence provided
Use of treated water for toilets. /Sufficient evidence of this best practice was not provided; it is only identified in the water balance diagrams.
Restroom renovation. Evidence provided: During the audit, the refurbished sanitary facilities were visited.

Evidence:
1.8_y_3.9_Mejores_Practicas
Comunicacion y Tableros
Encuesta de colaboradores
Escuelas_con_Agua_Ciclo_2024-2025_Tamaulipas
1.3.7-4.1.2-4.1.3_Costos_e_ingresos_(valor_social,_cultural,_ambiental_o_economico)_1

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4	STEP 4: EVALUATE - Evaluate the site's performance.		
4.1	<i>Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.</i>		
4.1.1	<i>Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.</i>		
Comment	The site indicates that its WSP includes evidence related to this indicator.		
	The site evaluates performance against WSP targets but does not clearly describe its contribution to achieving the sustainable water management plan's results.		
	The plan includes a column indicating the benefits of the plan; however, the wording of the benefits is generic and does not quantify the contribution to achieving the standard's results, for example, the benefits "Less water stress within the basin" and "Improve access to water and sanitation for school-age children".		
	In evidence		
	"4.1.1_Performance_with_respect_to_the_objectives_of_the_sustainable_water_management_plan", it is indicated that the plan's performance is 62%. The rest of the information in the presentation does not seem relevant to the indicator.		
	Evidence:		
	4.1.1_Rendimiento_con_respecto_a_los_objetivos_del_plan_de_gestión_sostenible_del_agua		
	2.3.2 Plan de Gestión Sostenible del Agua V3 1 - complemento 1		
4.1.2	<i>Value creation resulting from the water stewardship plan shall be evaluated.</i>		
Comment	The site presents document 4.1.2 as evidence, which does not fully meet the indicator requirements because it focuses solely on costs and does not consider value creation in the implementation of the sustainable water management plan.		
	Other evidence provided by the site in document		
	"1.3.7_Costs_and_revenues_(social,_cultural,_environmental_or_economic_value)_1" has the same characteristic of identifying the contributions of the sustainable water management plan in a generic manner and with goals that do not correspond to the site, for example: Social Value first goal: "Lack of access to water and sanitation negatively affects the quality of life and social development of the community. Donations of water and collection systems guarantee equitable access to the resource."		
4.1.3	<i>The shared value benefits in the catchment shall be identified and where applicable, quantified.</i>		

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Comment The site has identified the creation of social, cultural, environmental, and economic value from its activities.

The evidence shows activities and values generated on site; this indicator focuses on the watershed, as established in the guide: "When identified, the organisation should report on the benefit of the value to the watershed and/or to watershed stakeholders, preferably with quantified contributions."

The site presents evidence of shared values in relation to the actions implemented; there is a lack of structure; some actions and values appear to have little basis, for example:

Activity: Evaluate alternative water sources and implement the best option as a supply source (municipality or well drilling).

Description:

Have an alternative water source to ensure business continuity in the event of a shortage or deficiency in the current water supply.

Environmental value:

Seeking alternative sources conserves traditional water supplies, reduces pollution, protects aquatic ecosystems, and ensures access to water in areas of scarcity. It is unclear how the activity described can generate the benefits mentioned.

Evidence:

1.3.7-4.1.2-4.1.3_Costos_e_ingresos_(valor_social,_cultural,_ambiental_o_económico)_1

4.2 *Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.*

4.2.1 *A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.*


Yes

Comment The site states that there have been no incidents in the last year.

Evidence:

4.2.1_DECLARACIÓN

4.3 *Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.*

4.3.1 *Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.*


Obs.

Comment The site has participated in various events and conducted surveys, but did not include questions about the site's performance.

Evidence:

Escuelas con Agua

Minuta GERAISTAC Junio 2024

MINUTA REUNION 18 JUNIO ORGANISMOS DE AGUA e INDUSTRIA

3.1.1_y_2.4.1_Evidencias_Altamira

4.4 *Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.*

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4.4.1	<i>The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.</i>	<div><div></div><div>Yes</div></div>
Comment	<p>The site presents the lessons learned from the implementation of the plan in 2025 and has prepared the documents and formats for the review and modification of the plan. Sustainable water management plan.</p> <p>Evidence: 4.4.1_Modificaciones_al_plan</p>	

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5	STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts	
5.1	Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.	
5.1.1	The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.	Yes
Comment	<p>The site presents the integrated report document, which includes internal governance at the corporate level, including the person responsible for legal compliance. It is disclosed on the Coca-Cola FEMSA website; the link is in the document presented as evidence.</p> <p>In addition, the site presents an extract from the report, including the relevant pages, to comply with the indicator; it also includes the web page where internal governance at the corporate level is disclosed.</p> <p>Evidence: 5.1.1 _Comunicación V2 informe_integrado_KOF-II-2024-ESP https://investors.coca-colafemsa.com/assets/files/reportes_resultados_esp/2024/informe-integrado-kof-ii-2024-esp.pdf</p>	
5.2	Communicate the water stewardship plan with relevant stakeholders.	
5.2.1	The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.	closed
Comment	<p>The site has not presented evidence of communicating the water stewardship plan, including. How the water stewardship plan contributes to AWS Standard outcomes</p> <p>Finding No: TNR-020501</p>	
5.3	Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.	
5.3.1	A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.	Obs.
Comment	<p>The site has not provided evidence of the annual disclosure of a summary of the site's sustainable water management performance to relevant stakeholders.</p> <p>The site is undergoing initial certification and is therefore awaiting the close of the current year's Plan for disclosure.</p> <p>The site presented evidence of disclosure at a corporate level.</p> <p>Evidence: 5.3.1-5.4.1-5.4.2_Comunicacion_plan Comunicacion_plan Matriz_de_Comunicación_con_Partес_Interesadas</p>	
5.4	Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with stakeholders; and co-ordination with public-sector agencies.	
5.4.1	The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.	Yes

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Comment The site presents evidence of meetings in which water challenges and options for addressing them were discussed.

Evidence:

5.3.1-5.4.1-5.4.2_Comunicacion_plan
5.4.1_y_5.4.2_Evidencias_Altamira
Minuta GERAISTAC Abril 2024
Minuta GERAISTAC Junio 2024
MINUTA REUNION 18 JUNIO ORGANISMOS DE AGUA e INDUSTRIA

5.4.2 *Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.*



Yes

Comment It presents evidence of the site's efforts to communicate and participate in meetings to which they were invited, such as the citizens' water round table.
AISTAC general meetings

Evidence:

5.3.1-5.4.1-5.4.2_Comunicacion_plan
5.4.1_y_5.4.2_Evidencias_Altamira
Minuta GERAISTAC Abril 2024
Minuta GERAISTAC Junio 2024
MINUTA REUNION 18 JUNIO ORGANISMOS DE AGUA e INDUSTRIA

5.5 *Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.*

5.5.1 *Any site water-related compliance violations and associated corrections shall be disclosed.*



Yes

Comment No violations were noted and the site has not received any communication from the relevant authorities regarding violations or non-compliance with the laws.

5.5.2 *Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.*



Yes

Comment No violations were noted and the site has not received any communication from the relevant authorities regarding violations or non-compliance with the laws.

5.5.3 *Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.*



Yes

Comment No violations were noted and the site has not received any communication from the relevant authorities regarding violations or non-compliance with the laws.

Previous Findings

All non-conformities raised in the previous audit have been satisfactorily closed.



N/A