

CERTIFICATION REPORT

Alliance for Water Stewardship (AWS)



Audit Number: AO-001829

SITE DETAILS

Site: **Boehringer Ingelheim Promeco: Xochimilco, Mexico City**
Address: Maíz 49 Col Barrio Xaltocan, 16090, Mexico City, Mexico State, MEXICO
Contact Person: Marcela Gutierrez
AWS Reference Number: AWS-000047
Site Structure: Single Site

CERTIFICATION DETAILS

Certification status: Certified Core
Date of certification decision: 2026-Feb-05
Validity of certificate: 2029-Feb-04

AUDIT DETAILS

Audited Service(s): AWS Standard v2.0 (2019)
Audit Type(s): Re-Certification Audit
Audit Start Date: 2025-Nov-18
Audit End Date: 2025-Nov-20
Lead Auditor: Maria Luisa Cuevas Fernandez

Site Participants:

Angel Gonzalez Satin, Global Facilities & Engineering Head Mexico
Alejandro Ducoing, Critical Services Manager
Andrea Rodriguez, Environmental Protection Coord
Marcela Gutierrez, EHS Manager
Marianela Cano, Strategy and Transformation Manager
Yesica Damian, Critical Services Supervisor
Jordi Garcia, PHP Director

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ADDITIONAL INFO

Summary of Audit Findings: During the re-certification audit, 6 non-conformities and 2 observation were raised.

The Client is requested to submit a root cause analysis and corrective actions for each of the non-conformities to WSAS by 05 January 2026.

The non-conformities must be closed within 90 days of the end of the audit (19/02/2026). In order to meet this timeline evidence is to be submitted to WSAS (within 75 days) by 04/02/2026.

The audit team recommends re-certification of Boehringer Ingelheim Promeco: Xochimilco, Mexico City at Core level pending closure of the non-conformities.

Scope of Assessment: The scope of services covers the recertification audit for assessing conformity of Boehringer Ingelheim Promeco: Xochimilco, Mexico City against the AWS International Water Stewardship Standard Version 2.

Boehringer Ingelheim Promeco is located in Xochimilco, Mexico City, Mexico. It is a company dedicated to the manufacture of pharmaceuticals for humans and animals. Water is used in production for cleaning and liquid formulas, for critical services, dining rooms, toilets, showers, water mirrors, and the firefighting system, mainly. The site has its own groundwater borehole, a municipal connection for both drinking water supply and wastewater discharge, a WWTP, chillers, a fire protection system, and water treatment systems for production. The facility is located in the Valley of Mexico Basin, Xochimilco catchment. The groundwater comes from the Zona Metropolitana de la Ciudad de México aquifer. The Valley of Mexico Basin's principal land uses are: Urban, Industrial, and Agricultural. The Valley of Mexico basin, naturally endorheic, discharges its wastewater into the Pánuco River hydrological basin through an engineering system that includes the Great Drain Canal and the Oriente Discharge Tunnel (TEO).

The audit was conducted onsite on 18 to 20 November 2025.

The onsite visit included the assessment of the municipal intake, borehole, cistern, WWTP, and discharge sump to the city system, water-related infrastructure on site (groundwater and potable water treatment room), WASH facilities, waste storage areas, and on-site IWRA.

FINDINGS

NUMBER OF FINDINGS PER LEVEL

Observation	2
Non-Conformity	6

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FINDING DETAILS

Finding No:	TNR-022002
Checklist Item No:	1.2.1
Status:	Closed
Finding level:	Non-Conformity
Due date:	2026-Feb-19
Checklist item:	Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall: <ul style="list-style-type: none">- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;- Provide evidence of stakeholder consultation on water-related interests and challenges;- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;- Identify the degree of stakeholder engagement based on their level of interest and influence.
Findings:	The site does not identify underserved groups, indigenous groups, or populations autoconsidered indigenous in its stakeholder matrix. Even if internal policies limit interaction with certain groups, it is important to identify vulnerable or neglected populations for understanding water-related challenges.
Corrective action:	The site will obtain information regarding underserved groups from the catchment and near the site from different sources such as INEGI. The site will include groups according to its vulnerability towards water such as poverty groups, gender and age-related groups, location and ethnicity.
Evidence of implementation:	se adjunta evidencia de identificación de stakeholders

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Finding No: TNR-021854
Checklist Item No: 1.5.5
Status: Closed
Finding level: Non-Conformity
Due date: 2026-Feb-19
Checklist item: Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.
Findings: The identification of IWRA's and assessment of their status and threats to them did not include stakeholder engagement. The site did not identify the environmental status or threats facing all the listed IWRA's; it only identified those facing the Xochimilco Ecological Park.
Corrective action: The site will identify the status of the IWRA and the engagement of stakeholders to the areas and threats. The site will obtain information from national and local available databases from SEMARNAT and SEDEMA to understand the status and threads of the IWRA.
Evidence of implementation: se adjunta documento.

Finding No: TNR-021976
Checklist Item No: 1.5.6
Status: Closed
Finding level: Non-Conformity
Due date: 2026-Feb-19
Checklist item: Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.
Findings: The site does not have records of the planned water infrastructure in the basin; it only has information on its current status and maintenance carried out.
Corrective action: The site will obtain the information from the local and national information request center for 2026-2030.
Evidence of implementation: se adjunta evidencia

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Finding No: TNR-022448
Checklist Item No: 1.6.1
Status: Closed
Finding level: Non-Conformity
Due date: 2026-Feb-19
Checklist item: Shared water challenges shall be identified and prioritized from the information gathered.
Findings: The site provided evidence that floods are a water-related challenge at the basin level; however, it was not considered a shared water challenge.
Corrective action: The site will include floods as a water-related challenge. Implementation: Identify floods as a shared challenge and develop the required evidence for the new challenge. Preventive action: Always include catchment challenges as shared challenges to the site.
Evidence of implementation: se adjunta evidencia

Finding No: TNR-022010
Checklist Item No: 3.7.1
Status: Closed
Finding level: Non-Conformity
Due date: 2026-Feb-19
Checklist item: Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.
Findings: The site did not establish a specific action regarding the indirect use of water in its WSP, even though the laundry is within the same Basin.
Corrective action: Include an action regarding indirect use of water for the laundry in the WSP.
Evidence of implementation: se adjunta evidencia

Finding No: TNR-022019
Checklist Item No: 4.1.2
Status: Closed
Finding level: Non-Conformity
Due date: 2026-Feb-19
Checklist item: Value creation resulting from the water stewardship plan shall be evaluated.
Findings: The site did not conduct a value creation analysis for its implemented water stewardship results.
Corrective action: Create a value analysis clear and sufficient for the AWS implementation results.
Evidence of implementation: se adjunta evidencia

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Finding No: TNR-022959
Checklist Item No: 4.1.2
Status: Open
Finding level: Observation
Checklist item: Value creation resulting from the water stewardship plan shall be evaluated.
Findings: The cost-benefit model presented is relevant to assess the financial return of specific actions defined in the WSP. However, the indicator requires an evaluation of overall value creation, which may extend beyond purely financial metrics.
The assessment does not consider environmental or social value creation.

Finding No: TNR-022021
Checklist Item No: 5.2.1
Status: Open
Finding level: Observation
Checklist item: The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.
Findings: In the presentation of the WSP and its results, information on how they contribute to AWS outcomes is not sufficiently clear.
Corrective action: Present clearly the link and contribution of the WSP results with AWS outcomes.

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Report Details

Report	Value
Report prepared by	Maria Luisa Cuevas Fernandez
Report approved by	Marion Dardare
Report approved on (Date)	13/12/2025

Surveillance

Proposed date for next audit
2026-Nov-17

Comment The recertification audit was conducted from November 18 to 20, 2025. The first surveillance audit must be carried out within the next 12 months.

Stakeholder Announcements

Date of publication	Location
21/10/2022	https://www.corresponsables.com/mx/organizaciones/boehringer-ingelheim/boehringer-ingelheim-refuerza-su-compromiso-con-el-agua-y-la-vida-pione-ra-en-la-certificacion-alliance-for-water-stewardship-en-mexico/
21/09/2025	https://www.boehringer-ingelheim.com/mx/sobre-nosotros/desarrollo-sostenible/more-green-para-nuestro-planeta/el-compromiso-de-boehringer-ingelheim-con-el-agua
23/10/2025	email to stakeholders
Comment	The stakeholders' announcement was made through three methods: 1) via the Corresponsables page (electronic magazine), 2) Boeringer's website, and 3) directly (email). Although the announcement on the Corresponsables page is listed as the last update on October 21, it was published in September 2025.
Comment	As a part of the audit, two interviews were conducted. The first is a representative of a company that designs strategic communications for industries, and the second is a researcher at a water research center. Both interviews were conducted on Zoom.

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Catchment Information

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The site is located in the Valley of Mexico Basin, Xochimilco catchment.

Supply: The borehole is located within the site facilities in the Mexico Valley Basin. The municipal connection water comes from the Santiago Tepalcatlalpan and Rembombeo Santiago Tepalcatlalán boreholes in the Mexico Valley Basin; they do not belong to the Lerma-Cutzamala system.

Discharge: The WWTP discharge goes to green areas within the site. Water discharge point for municipal drainage in the visitor parking lot: The waters from this point are directed by slope toward collector 107 "Francisco Goitia," which is incorporated into the pumping stations heading to the semi-deep drainage without a receiving body. It then passes to the deep drainage, which has a length of 153.3 km, with pipes ranging in diameter from 3 to 6.5 meters, buried at depths of 10 to 200 meters.

Aquifer: Groundwater in the Mexico City Metropolitan Area. The Mexico City Metropolitan Area aquifer presents irregular clayey material that serves as a confining or semi-confining layer; the aquifer is classified as semi-confined. The impermeable container of the Mexico City Metropolitan Area aquifer consists of volcanic rocks and limestones. At the same time, the sedimentary package gives rise to a complex aquifer system formed by three main bodies: at the top, a clayey package with high porosity, low permeability, and great heterogeneity in its composition, which forms a variable-thickness aquitard and acts as a semi-confining layer in the center of the basin. Beneath this package is the currently exploited aquifer, composed of coarser granular material than the aquitard, namely volcanic pyroclasts and conglomerates. Its thickness varies (generally over 200 meters) as do its hydraulic properties. Underlying these are fractured volcanic rocks, whose base reaches 2,000 meters in the center and decreases toward the basin margins.

This aquifer is recharged by precipitation infiltration, with the surrounding mountain ranges serving as the primary recharge areas. The average annual rainfall ranges from 400 to 600 mm in the lower part of the basin, from 700 to 1,000 mm in the surrounding hills, and over 1,000 mm in the mountains bordering the basin. Groundwater extraction in the Mexico City basin is approximately 50 m³/s, through hydraulic works, mainly boreholes deeper than 100 meters. Groundwater extraction from the basin accounts for about 70% of the supply—groundwater availability (DMA): -480,429,914 m³ annually.

Characteristics of the Basin:

1. Water scarcity: Currently, the Valley of Mexico basin faces significant water stress due to the overexploitation of aquifers, with a volume of 639 hm³/year, representing 40%, as it is the most populated area in the country, with more than 22 million inhabitants.

2. There are flood-prone areas due to the lacustrine condition of the Mexico Valley region. The zones at serious flood risk are located in the State of Mexico, covering the municipalities of Tecámac, Tultepec, Valle de Chalco Solidaridad, Nezahualcóyotl, Ecatepec, Cuautitlán, Tultitlán, Zumpango, and the Texcoco basin. The most recognized areas with higher susceptibility to flooding are those in former lake basins and riverine areas, such as the Cuautitlán-Texcoco area. Flooding and waterlogging in various parts of Mexico City are caused by land subsidence, obstructions, and rising water levels that exceed the hydraulic infrastructure's capacity. The municipalities most affected are Tláhuac, Xochimilco, Iztapalapa, Gustavo A. Madero, Venustiano Carranza, and Cuauhtémoc (CONAGUA, 2020, https://observatoriovalle.org.mx/wp-content/uploads/2024/03/Perspectivas-del-Agua-en-el-Va-ll-de-Me-xico-_compressed-1.pdf)

3. Protected environmental areas: There are natural recharge zones in forested and mountainous areas that are essential for infiltration, highlighting the Sierra de las Cruces, Sierra de Chichinautzin (ANP), and Sierra Nevada, which account for nearly 60% of the potential recharge volume across the entire basin. Additionally, the Sierra de las Cruces and Sierra de Chichinautzin are part of Mexico City's regional conservation land. The importance of conservation land lies in the environmental services it provides, such as water production, pollution reduction, biodiversity reservoirs, climate regulation, and water and soil retention. (https://www.scielo.org.mx/scielo.php?script=sci_arttext&pid=S2007-24222019000200098)

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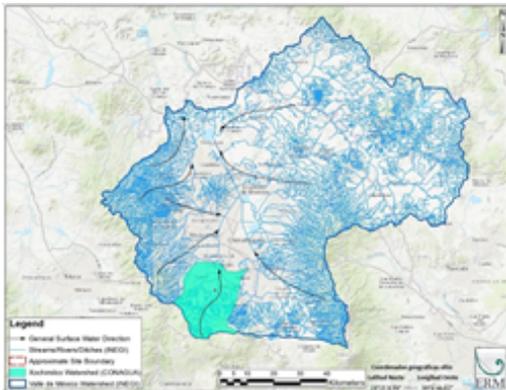
4. Inter-basin transfers: The inflows of water into the Valley of Mexico basin come from the Lerma and Cutzamala systems, with an estimated 28% of the water supply to the Metropolitan Zone of the Valley of Mexico originating from these sources.

5. The basin is located in arid, semi-arid, and tropical climates—the average climate ranges from warm temperate to semi-dry cold, with some areas experiencing dry cold. The predominant average annual temperature is 23°C. The historical average precipitation is 648.9 mm. The average altitude is 2,500 meters above sea level, with a maximum of 4,500 meters and a minimum of 1,000 meters.

6. Specific water uses, such as intensive agriculture, heavy industry, and forests dominate the basin. The distribution of water uses in the basin is as follows:

1. Public supply (70%)
2. Agricultural activities (18%)
3. Self-supplied industry (10%)
4. Thermoelectric plants (2%)

Additionally, it is estimated that the Valley system discharges 50 m³/s of wastewater outside the basin, with a reuse capacity of less than 12%.



1.1Cuenca.jpg

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Client Description and Site Details

Client/Site Background

The site is located in Mexico City, Mexico.

The site is located in Mexico City, in the Xochimilco borough, at an approximate altitude of 2,440 meters. The site covers an area of 102,378.50 square meters. According to information provided by INEGI (2017), the land use for the site is 'human settlements.'

Water is used in production for cleaning and liquid formulas, for critical services, dining areas, restrooms, showers, water mirrors, and, most importantly, for fire protection systems. Water-related infrastructure:

1. Drinking water supply: borehole within the facilities (97%) and municipal connection (3%).
2. Purified water system
3. The primary use of water is for cleaning areas and equipment, and purified water is additionally included in liquid products. Main processes: chilled-water system, hot-water system, steam generator, and purified-water generator. Process equipment such as bin washers, and manufacturing processes such as granulation and coating. Feeding laboratory equipment.
4. Water supply to steam generators approximately 788L/h with an average monthly consumption of 529 m³.
5. The site has a wastewater treatment plant, where 100% of the water used for production and services is treated. The water is discharged for the irrigation of the green areas on the facilities.
6. No cooling towers.
7. There is no infrastructure for rainwater harvesting.
8. Rainwater drains: plant and central warehouse. The building has an approximate 115.0 m x 100.0 m, an approximate area of 11,500 m², and an approximate height of 7.0 m. The roof is a regular geometry with structural modules of 10.0 m x 10.0 m, composed of columns, primary and secondary reinforcements, and prefabricated cellular concrete slabs (Siporex). The slopes direct toward each column, where drain covers are regularly located. The catchment area for rainwater collection is 100 m² per drain in most cases, totaling 170 functional drains identified on the roof, all with a 4-inch-diameter connection. Several drains have been canceled and will not be considered in this analysis.
9. The fire protection system network uses water to supply the various devices it has. These devices include a fire pump, a 2,500 GPM main pump, and a 1,500 GPM emergency pump. Conventional sprinklers are located in warehouses and general areas. Mist-type sprinklers installed in Plant A. Fire hydrant network around the entire site. The fire pumps use potable water, with weekly tests in which 456 m³ of water are recirculated, and an annual test with 1,700 m³ of water. For training, 6,000 liters have been used (fire truck training) and 7,500 liters (training with fire protection system hydrants).

The treated water is discharged into the green areas. Additionally, approximately 5% of the treated water is used for on-site car washing services. The water discharge point serves municipal drainage in the visitor parking lot for restroom services and, in some cases, rainwater.

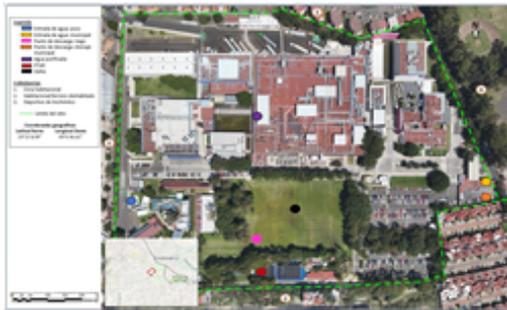
The site has an area of 102,378.50 m², Total built: 47,465.92 m²

Unionized employees: 407, non-unionized employees: 1033.

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1.1Sitio.jpg

Comment Evidence in Catchment information

Summary of Shared Water Challenges

Summary of Shared Water Challenges

1. Lack of access to water, sanitation, and hygiene.
2. Poor water quality due to contamination of aquifers.
3. Water scarcity.
4. Lack of incentives to improve the efficiency of water resource use.
5. Restoration of IWRAs in the basin.

Comment The site determined the SWCs based on stakeholder surveys.

0.0.1 Water Source & Discharge Locations

0.01 *Have any water source or discharge locations been visited during the audit, if so, which and where? If none were visited, please provide justification.* ✔
Yes

Comment The groundwater borehole, the wastewater treatment plant (WWTP), and the wastewater discharge point into the drainage system were visited.

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1 STEP 1: GATHER AND UNDERSTAND

1.1 *Gather information to define the site's physical scope for water stewardship purposes, including: its operational boundaries; the water sources from which the site draws; the locations to which the site returns its discharges; and the catchment(s) that the site affect(s) and upon which it is reliant.*

1.1.1 *The physical scope of the site shall be mapped, considering the regulatory landscape and zone of stakeholder interests, including:*

- Site boundaries;
- Water-related infrastructure, including piping network, owned or managed by the site or its parent organization;
- Any water sources providing water to the site that are owned or managed by the site or its parent organization;
- Water service provider (if applicable) and its ultimate water source;
- Discharge points and waste water service provider (if applicable) and ultimate receiving water body or bodies;
- Catchment(s) that the site affect(s) and is reliant upon for water.


Yes

Comment The site provided a description and maps of its physical reach, considering the location of its facilities, the placement of its stakeholders, the source of its primary water supply, and the final destination of its discharges.

The site maintains the same physical scope as in previous audits; however, it no longer uses water trucks, so all the water it uses comes from its borehole and the municipal network.

The site presented maps of:

1. Facility boundaries
2. Water-related infrastructure, including piping network
3. Water discharge network
4. Concession title for use of the borehole
5. Location of the municipal intake and payment receipt
6. Concession title for discharge into the municipal network
7. Location of the discharge point to the municipal network
8. Description and map of the basin and the hydrological region affected and on which it depends for water

1.2 *Understand relevant stakeholders, their water related challenges, and the site's ability to influence beyond its boundaries.*

1.2.1 *Stakeholders and their water-related challenges shall be identified. The process used for stakeholder identification shall be identified. This process shall:*

- Inclusively cover all relevant stakeholder groups including vulnerable, women, minority, and Indigenous people;
- Consider the physical scope identified, including stakeholders, representative of the site's ultimate water source and ultimate receiving water body or bodies;
- Provide evidence of stakeholder consultation on water-related interests and challenges;
- Note that the ability and/or willingness of stakeholders to participate may vary across the relevant stakeholder groups;
- Identify the degree of stakeholder engagement based on their level of interest and influence.


closed

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Comment The site has identified 32 stakeholders.

The site is linked to five units of the Mexico City Environment Secretariat (SEDEMA) and is connected to indigenous communities through this institution. The site did not identify any indigenous populations or communities in the area.

The site's list of stakeholders includes federal and local authorities, universities and research centers, NGOs, a museum, neighborhood groups, neighboring industries and industries in the same sector, suppliers, AWS-certified industries located in the same watershed, environmental and communication funds and councils.

Face-to-face survey with on-site stakeholders and sent by email. The mayor visited the site to learn about its related actions and confirm the water challenges in the area.

Due to policy, the site needs an intermediary to communicate with communities; in this case, that intermediary is TECHO. The site has identified schools that lack attention, though they are not included in its matrix due to an internal policy.

The stakeholder matrix outlines each stakeholder's degree of engagement based on their level of interest and influence. It also identifies the water-related challenges specific to each stakeholder and the common challenges recognized at the site. Additionally, the matrix includes the type of communication used and a calendar of activities for interacting with the stakeholders.

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1.2.2 *Current and potential degree of influence between site and stakeholder shall be identified, within the catchment and considering the site's ultimate water source and ultimate receiving water body for wastewater.* ✔
Yes

Comment The stakeholder matrix considers the current influence (Column D) and potential influence (Column G).
Evidence in 1.2.1.

1.3 *Gather water-related data for the site, including: water balance; water quality, Important Water-Related Areas, water governance, WASH; water-related costs, revenues, and shared value creation.*

1.3.1 *Existing water-related incident response plans shall be identified.* ✔
Yes

Comment The site presented the documents that validate the following procedures:
039-PNO-33-00960 "Environmental Emergencies"
039-PNO-33-00641 "Actions to Follow in Case of Emergency"
039-PNO-33-00876 "What to Do in Case of a Chemical Spill or Leak"

Additionally, it presented the Internal Civil Protection Program 2025, which describes what to do in the event of flooding (pages 19-21) and lightning storms, hail, or frost (pages 34-38).

For the site, environmental emergencies include leaks or spills, soil and water contamination, atmospheric environmental contingencies, atmospheric emissions, and the release of hazardous chemical substances.

The document outlining actions to take in emergencies lists the actions and their responsible parties. For spill emergencies, there is a specific manual that lists the hazardous substances, the actions to be taken before, during, and after the emergencies, and the responsibilities of the areas that handle these substances.

1.3.2 *Site water balance, including inflows, losses, storage, and outflows shall be identified and mapped* ✔
Yes

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Comment	<p>The site mapped the water balance at its facilities, identifying inflows, storage, evaporation losses, and flow to the WWTP or municipal discharge.</p> <p>The rainwater flow diagram for the facilities is also attached. It can be seen that much of the rainwater enters the WWTP for treatment and use in the irrigation system.</p>	
1.3.3	<p><i>Site water balance, inflows, losses, storage, and outflows, including indication of annual variance in water usage rates, shall be quantified. Where there is a water-related challenge that would be a threat to good water balance for people or environment, an indication of annual high and low variances shall be quantified.</i></p>	 Yes
Comment	<p>The storage includes water from the cisterns and in the pipes, since a lot of water circulates through the site's pipes due to the size of the facilities. The water from the cisterns flows constantly; as needed for the processes, it is drawn from the cisterns, and once the level drops below a certain level, it is drawn from the borehole. That is why the balance was calculated without considering storage.</p> <p>The balance includes losses from evaporation and inflows from rainfall.</p> <p>One of the water mirrors is filled with reject water from the reverse osmosis process used to pre-treat water from the cistern. This water recovery project required a minor investment, but it had a significant impact on water consumption and generated considerable benefits, according to employee feedback.</p> <p>As of 2024, the site stopped using water trucks.</p> <p>There is a challenge related to water scarcity in the basin; the site reported its monthly consumption from 2022 to date. There is no evidence of any month with higher or lower consumption over time, confirming the audit's findings that water consumption is based on the production plan and is continually adjusted.</p>	
1.3.4	<p><i>Water quality of the site's water source(s), provided waters, effluent and receiving water bodies shall be quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be quantified.</i></p>	 Yes
Comment	<p>Raw water and drinking water are monitored.</p> <p>The site conducts semiannual analyses during the rainy and dry seasons. Full EPA test. In section 8, possible discrepancies were identified, evaluated, and the raw water was resampled. When internal quality analyses were performed, the values were within the parameters. All this information was recorded on the site's quality platform.</p> <p>In addition, the laboratory area monitors the quality of the site's water network, including conductivity, total coliforms, partial coliforms, and other parameters. These parameters are monitored monthly.</p> <p>The WWTP's water quality is monitored every 3 months by a laboratory accredited by the national water authority. To date, no parameters have fallen outside the norm. Internally, COD, pH, temperature, SST, and sludge volume are monitored daily. Sludge is classified and managed as hazardous waste.</p> <p>No monitoring is carried out for municipal water discharge, as only water from the guardhouse sanitary facilities and a small amount of rainwater is discharged. These discharges first pass through a sump with a solids retention trap. The local water authority has not requested the site to measure the water quality of these discharges.</p>	
1.3.5	<p><i>Potential sources of pollution shall be identified and if applicable, mapped, including chemicals used or stored on site.</i></p>	 Yes

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Comment Specific sources:
a) Solvent storage
b) Hazardous waste storage
c) Laboratory
d) WWTP

The site presented an inventory of chemical substances, each with its corresponding pictogram indicating it is hazardous.

An internal risk analysis is carried out for each potential risk point. This is done once a year, and the risk potential and severity are measured.

The site shared the architectural plans for its facilities, which show potential sources of contamination.

During the audit, it was verified that the waste storage sites are under constant surveillance, that waste is separated by component, and that there are spill kits, eye-wash stations, and showers. A specialized company is responsible for the transportation and safe disposal of discarded medication.

1.3.6 *On-site Important Water-Related Areas shall be identified and mapped, including a description of their status including Indigenous cultural values.* ✔
Yes

Comment The IWRA covers an area of 40,896 m². This accounts for 40% of the factory area. Green areas are distributed throughout the site and are considered important for their cultural value to employees and for their environmental significance in Xochimilco. The largest area of the IWRA is located northwest of the site's main entrance.

Approximately 78% of the IWRA (32,000 m²) is irrigated with wastewater treatment plant effluent, while the remaining 22% is irrigated with drinking water.

A list of the species found within the site is provided (pages 4 and 5).

Green areas are maintained weekly, and organic waste from IWRA pruning and maintenance is composted. An external supplier is responsible for removing the waste generated at least three times a week. The site presented the IWRA maintenance plan (page 5).

The site identified that the IWRA provides the following ecosystem services within its facilities:

1. Pest control
2. Pollination (In 2025, a pollinator garden with four beehives was created)
3. Erosion control
4. Water recharge (approximately 32,700 m² per year)
5. Air quality regulation
6. Habitat for animals, mainly migratory birds.
7. Nutrient cycle regulation from compost generated by IWRA waste
8. Scenic beauty
9. Recreation

1.3.7 *Annual water-related costs, revenues, and a description or quantification of the social, cultural, environmental, or economic water-related value generated by the site shall be identified and used to inform the evaluation of the plan in 4.1.2.* ✔
Yes

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Comment The site estimated the approximate water-related expenses for 2025. The site estimated a total of \$76,135,897 MXN, including payments to experts, rights and permits, studies and analyses, operation and maintenance of the WWTP, site energy, volunteering, IWRA maintenance, waste management, environmental fairs, biodiversity projects, meter replacements, GMP and non-GMP cleaning services, water-related costs, water supply infrastructure, donations to stakeholders, and AWS standard certification.

For each category, it specifies whether it has a social, cultural, economic, or environmental value.

1.3.8 *Levels of access and adequacy of WASH at the site shall be identified.* ✔
Yes

Comment The site has separate bathrooms for men and women. The site has four bathrooms for people with disabilities.

All buildings have toilets and water dispensers; in some buildings, the water is filtered, and in others, it is supplied in water jugs.

Medical services are available 24 hours a day.

There are showers in the gym and production areas.

The site provided a list of the number of toilets, showers, and water dispensers.

Men's toilets: 78
Urinals: 52
Women's toilets: 76
Washbasins: 137
Showers: 63

The site exceeds the required number of WASH services, by law.

The site's dining rooms have been awarded the H distinction for their hygiene, reliability, and food safety.

1.4 *Gather data on the site's indirect water use, including: its primary inputs; the water use embedded in the production of those primary inputs the status of the waters at the origin of the inputs (where they can be identified); and water used in out-sourced water-related services.*

1.4.1 *The embedded water use of primary inputs, including quantity, quality and level of water risk within the site's catchment, shall be identified.* ✔
Yes

Comment There are no suppliers of raw materials from the Basin or even Mexico. For quality, suppliers are corporate; therefore, the same supplier supplies all factories worldwide.

1.4.2 *The embedded water use of outsourced services shall be identified, and where those services originate within the site's catchment, quantified.* ✔
Yes

Comment The site has 23 contracted service providers. Of these, only the laundry service uses water off-site; the rest are providers that work within the site's facilities and therefore their water consumption is accounted for in the site's water balance.

The site asked the company responsible for washing their clothes about the annual water consumption for this activity, which is estimated at 2,450 liters/day. The monthly consumption is 58.8 cubic meters.

The site presented evidence of the laundry's washing procedure.

Evidence in 1.4.1

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1.5	<i>Gather water-related data for the catchment, including water governance, water balance, water quality, Important Water-Related Areas, infrastructure, and WASH</i>	
1.5.1	<i>Water governance initiatives shall be identified, including catchment plan(s), water-related public policies, major publicly-led initiatives under way, and relevant goals to help inform site of possible opportunities for water stewardship collective action.</i>	 Yes
Comment	<p>The site identified around 15 local, regional, and national plans and programs focused on sustainable water use. The site describes the activities or areas of focus for each initiative, along with the links to them.</p> <p>The table contains public policies, ongoing initiatives, and objectives that can help identify opportunities for collective action. Currently, the site supports the implementation of rainwater harvesting systems, which are among ongoing initiatives by federal and local governments through the Rainwater Harvesting program.</p> <p>The Urban Development Program for the Federal District Delegation in Xochimilco mentions subsidence and hydrological phenomena in the area where the site is located.</p>	
1.5.2	<i>Applicable water-related legal and regulatory requirements shall be identified, including legally-defined and/or stakeholder-verified customary water rights.</i>	 Yes
Comment	<p>In Mexico, there are no customary rights.</p> <p>The site has a legal aspect for monitoring water regulations and standards. This matrix lists the frequency of each procedure, the responsible person, and the authority to which it must be submitted.</p> <p>The legal requirements applicable to the site have been identified in relation to:</p> <ol style="list-style-type: none"> 1. Water quality 2. Water volume limits 3. WASH requirements 4. Wastewater discharge standards 5. Environmental regulations to protect water bodies 6. Payment of fees 7. Concession title and/or wastewater discharge permit 8. Concession title to exploit, use, or take advantage of national groundwater resources <p>Site identified as legal documents:</p> <ul style="list-style-type: none"> ● Federal Criminal Code ● National Water Law ● Federal Law on Rights ● LGPEEA Regulations on Pollutant Release and Transfer Registration/Federal Administrative Procedure Law ● Federal District Tax Code ● Federal District Water Law ● Water and Drainage Service Regulations for the Federal District ● Federal District Environmental Law ● NOM-001-SEMARNAT-2021 <p>More evidence in 1.5</p>	
1.5.3	<i>The catchment water-balance, and where applicable, scarcity, shall be quantified, including indication of annual, and where appropriate, seasonal, variance.</i>	 Yes

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Comment The site identified that the aquifer's water balance is negative:
Average annual recharge: 512.8 hm³/year
Natural discharge compromised: 0
Groundwater extraction: 993,229,914 m³ per year
Average annual availability: -480,429,914 m³ per year

On the other hand, it identified that the Xochimilco and Mexico City catchments have positive availability (0.15 hm³/year and 2.42 hm³/year, respectively).

The site presented an outline of the basin's water balance, along with several tables showing the natural recharge of the region's aquifers and the conditions of use in the Mexico Valley basin.

Regarding the annual variation, the site identified water inflow based on precipitation recorded in Xochimilco and on historical precipitation data for Mexico City.

The site also presented historical data on average annual groundwater availability, showing that water-use efficiency has improved, reducing the deficit from -700 hm³/year to -480.4 hm³/year.

The percentage of water lost due to leaks remains high, at over 42%.

1.5.4 *Water quality, including physical, chemical, and biological status, of the catchment shall be identified, and where possible, quantified. Where there is a water-related challenge that would be a threat to good water quality status for people or environment, an indication of annual, and where appropriate, seasonal, high and low variances shall be identified.*


Yes

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Comment The site presented water quality analyses for the basin.

In 2022, the groundwater network consisted of 775 sites. The water quality analysis for these sites considers 14 physicochemical and microbiological indicator parameters: Fluoride (Fluo), Fecal Coliforms (FC), Nitrate Nitrogen (N_NO3), Total Arsenic (As_Tot), Total Cadmium (Cd_Tot), Total Chromium (Cr_Tot), Total Mercury (Hg_Tot), Total Lead (Pb_Tot), Alkalinity (Alc_Tot), Electrical Conductivity (Cond_elec), Total Hardness (Dur_Tot), Total Dissolved Solids (TDS), Total Iron (Fe_Tot), and Total Manganese (Mn_Tot). Based on these parameters, the water quality for drinking, consumption, or agricultural irrigation is rated as compliant or noncompliant.

A groundwater quality traffic light system was also established: green when all 14 indicator parameters are met. Yellow when one or more of the following parameters are not met: total alkalinity, electrical conductivity, total hardness, total dissolved solids, total iron, and total manganese. Red when one or more of the following parameters are not met: fluoride, fecal coliforms, nitrate nitrogen, total arsenic, total cadmium, total chromium, total mercury, and total lead.

The monitored boreholes near the site are yellow or red, indicating poor groundwater quality. Despite posing a public health threat due to its poor quality, no information is available on seasonal values, maximums, or minimums.

The site is conducting a water quality monitoring project in Xochimilco in collaboration with the Autonomous Metropolitan University (UAM). Some of the water quality data collected is presented as evidence.

The site identified interannual variation (2012-2022) in some water-quality parameters published by the local government: SST, BOD, and COD. These records show improvements in SST and COD, but an increase in BOD.

The site presented the results of the 2022 surface and groundwater quality analyses in the Mexico Valley Basin and the Xochimilco Basin.

Evidence in 1.5.3

1.5.5 *Important Water-Related Areas shall be identified, and where appropriate, mapped, and their status assessed including any threats to people or the natural environment, using scientific information and through stakeholder engagement.* ✔ closed

Comment The site identified 45 IWRAS within its physical scope, but only works in one, the Xochimilco Ecological Park, located in the Ejidos de Xochimilco y San Gregorio Atlapulco protected natural area.

Finding No: TNR-021854

1.5.6 *Existing and planned water-related infrastructure shall be identified, including condition and potential exposure to extreme events.* ✔ closed

Comment The local authority responsible for water management has a complex infrastructure comprising 13,488 km of pipes, 360 storage tanks, 268 pumping stations, 976 extraction boreholes, and 60 water treatment plants.

The evidence mentions the state of the infrastructure and the maintenance carried out.

The site submitted an inquiry regarding flooding in the municipality of Xochimilco; 32 events were recorded there. The authority provided a map of the affected neighborhoods.

Mexico City is exposed to various climatic and hydrometeorological hazards. The phenomena that most affect the city are floods, high temperatures, hailstorms, thunderstorms, and rain. At least 62% of the municipalities report each of these phenomena (http://www.data.sedema.cdmx.gob.mx/cambioclimaticocdmx/peligros_riestos_vulnerabilidad.html).

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Audit Number: AO-001829

Finding No: TNR-021976

1.5.7 *The adequacy of available WASH services within the catchment shall be identified.* ✔
Yes

Comment Percentage of the population with:
Drinking water service at home: 98.2%
Daily supply: 72%
21% receive water on a rotating basis (tandeo)
32% do not have enough water to meet their most basic needs.

According to the last census, 98.8% of houses have piped water; 91.16% have piped water inside their homes; 8.39% have piped water only in their yards or on their land; and 1.1% do not have piped water, representing a 1.2 percentage-point reduction compared to 2010.

Approximately 60,816 homes are not supplied by the direct network, so their water supply is provided by water trucks, community or private boreholes, direct rainfall, and a small, unspecified sector. Xochimilco is one of the neighborhoods with the highest percentage of homes without piped water.

In terms of drainage, 99.71% of homes in Mexico City have drainage, of which 94% discharge into the public network, 5.11% into septic tanks, 0.36% into ravines, 0.4% into rivers, and 0.15% reported not having drainage.

1.6 *Understand current and future shared water challenges in the catchment, by linking the water challenges identified by stakeholders with the site's water challenges.*

1.6.1 *Shared water challenges shall be identified and prioritized from the information gathered.* ✔
closed

Comment To identify its SWC, the site consulted stakeholders and employees, searched the literature, and participated in workshops. Once identified, the challenges were prioritized by urgency.

1. Lack of access to water, sanitation, and hygiene (Medium).
2. Poor water quality due to aquifer contamination (Medium).
3. Water scarcity (High).
4. Lack of incentives to improve water use efficiency (Low).
5. Restoration of IWRAs in the basin (High).

The site described the root causes of these SWC and the importance of addressing them:

1. Lack of access to water, sanitation, and hygiene: Due to industrial and demographic growth, the excessive granting of concession titles for water extraction, and the limited infrastructure for treating municipal wastewater. Although the coverage of piped drinking water in Mexico City is 98%, it still needs improvement, as not all neighborhoods receive water consistently and many lack drainage or septic tanks. The percentage of water lost due to leaks remains high, at over 42%.
2. Poor water quality due to aquifer contamination: Due to outdated legislation regarding water care and quality, industrial growth, a lack of culture for water conservation among the population, and insufficient drainage and sanitation systems.
3. Water scarcity: Due to demographic growth and excessive granting of concession titles for water extraction.
4. Lack of incentives to improve water use efficiency: Due to outdated laws, the last reform to the National Water Law was in 2016. The NOM-001-SEMARNAT-2021, which establishes the maximum permissible limits of pollutants in wastewater discharges into waters and national water bodies, remained unchanged for 25 years.
5. Restoration of IWRAs in the basin: Due to the excessive use of natural resources and the indiscriminate granting of concession titles for water extraction, the growth of the urban area, and the approval of projects that require large amounts of water and generate significant quantities of solid waste and black and gray water. Uncontrolled domestic discharges into national bodies of water, including the Xochimilco channels and city rivers.

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Finding No: TNR-022448

1.6.2	<i>Initiatives to address shared water challenges shall be identified.</i>	 Yes
Comment	The site identified its own initiatives and the government's initiatives to address the prioritized water challenges. Evidence in 1.6.1	
1.7	<i>Understand the site's water risks and opportunities: Assess and prioritize the water risks and opportunities affecting the site based upon the status of the site, existing risk management plans and/or the issues and future risk trends identified in 1.6.</i>	
1.7.1	<i>Water risks faced by the site shall be identified, and prioritized, including likelihood and severity of impact within a given timeframe, potential costs and business impact.</i>	 Yes
Comment	The site identified five water-related risks and prioritized them: 1. Reduction in water availability and access (physical risk) 2. Poor water quality due to borehole contamination (physical risk) 3. Degradation of IWRA caused by pollution (legal risk) 4. Reduction in water availability and access (legal risk) 5. Carry out activities in favor of water that do not have clear and measurable results (reputational risk)	
	For each one, the site identified its likelihood, severity, potential cost, and business impact.	
1.7.2	<i>Water-related opportunities shall be identified, including how the site may participate, assessment and prioritization of potential savings, and business opportunities.</i>	 Yes
Comment	The site identified water-related opportunities for each risk, including potential savings, the site's participation, and business opportunities. Evidence in 1.7.1	
1.8	<i>Understand best practice towards achieving AWS outcomes: Determining sectoral best practices having a local/catchment, regional, or national relevance.</i>	
1.8.1	<i>Relevant catchment best practice for water governance shall be identified.</i>	 Yes
Comment	The site identified four governance catchment best practices and six at the site level. Best practice at the catchment level: 1. Development of programs for local and state government focused on the sustainable use of water. 2. Creation of forums, committees, and intersectoral summits to discuss water issues. 3. Corporate sustainability programs with water-related goals. 4. Dissemination of statistics on water access, infrastructure, and quality. Best practices at site level: 1-Engage with key stakeholders to promote water governance through seminars, conferences, and events. 2-Hold events with stakeholders to expand the network of actors and identify common challenges, issues, and actions. 3-Leverage the company's internal resources to run awareness campaigns. 4-Develop projects that contribute to the restoration of the Mexico Valley Basin. 5-Expand the stakeholder network by actively participating in conferences and congresses. 6-Create the More Green Fund Mexico (MGFM) through the circular economy. Evidence in 1.8	

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- 1.8.2** *Relevant sector and/or catchment best practice for water balance (either through water efficiency or less total water use) shall be identified.* ✔
Yes
- Comment The site identified four catchment best practices for water balance:
1. Application of technology for water infrastructure: artificial intelligence.
 2. Interactive zoning of extreme events.
 3. Public and private rainwater harvesting program.
 4. Hotline lines for leak reporting: *426.
- Also identified six best practices at site level:
- 1- Carry out joint actions with relevant interest groups related to water care in the Mexico Valley basin to help replenish the basin.
 - 2- Replace meters to monitor water flow.
 - 3- Use reject water from reverse osmosis for the PHP water mirror.
 - 4- Install eco-friendly/water-saving toilets.
 - 5- Irrigate green areas with wastewater treatment plant (WWTP) effluent.
 - 6- Reduce potable water consumption through investments of less than 10,000 euros (low investment vs. high impact).
- Evidence in 1.8
- 1.8.3** *Relevant sector and/or catchment best practice for water quality shall be identified, including rationale for data source.* ✔
Yes
- Comment The site identified two best practices for water quality at the catchment level:
1. Water quality monitoring by the private sector through projects.
 2. Preventive maintenance of water treatment plants, chlorination facilities, etc., by the governments.
- And five at site level:
- 1- Conduct periodic water quality analyses of the borehole and drinking water against international standards.
 - 2- Comprehensive management of the borehole to ensure water supply at the site.
 - 3- Comprehensive management of the drinking water installation to ensure water supply at the site.
 - 4- Implement quality improvement projects within the site to ensure the operation of the WWTP.
 - 5- Implement water quality projects within an IWRA, in coordination with a local university.
- Evidence in 1.8
- 1.8.4** *Relevant catchment best practice for site maintenance of Important Water-Related Areas shall be identified.* ✔
Yes

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Comment The site identified four best practices for the maintenance of IWRA at the catchment level:

1. Awareness campaigns to prevent pollution (water culture).
2. Creation of partnerships between the private and public sectors.
3. Restoration of spaces on conservation land through partnerships with the private sector.
4. Restoration of protected natural areas (ANP) through partnerships between the public and private sectors.

Six best practices at site level were also identified:

- 1-Zero waste to landfill site. More than 90% of the site's waste is sent for recycling or treatment.
- 2-Partnerships with suppliers focused on recycling the waste from IWRA on the site.
- 3-Development of sustainability projects within IWRA.
- 4-Development of sustainability projects in some IWRA.
- 5-Creation of the More Green Fund Mexico to finance projects in the Basin.
- 6-Develop projects on-site and in the Basin that contribute to the restoration of the Mexico Valley Basin.

Evidence in 1.8.

1.8.5 *Relevant sector and/or catchment best practice for site provision of equitable and adequate WASH services shall be identified.*



Yes

Comment The site identified three best practices for WASH services at the catchment level:

1. Development of social programs: PEOPLE FACILITATORS OF THE RIGHT TO WATER CDMX
2. Rainwater harvesting program for the public and private sectors.
3. Creation of alliances and partnerships focused on WASH.

The site also listed eight best practices at site level:

- 1- Preventive maintenance of the drinking water installation to ensure a water supply at the site.
- 2- Reduction in drinking water consumption through investments of less than 10,000 euros (low investment vs. high impact).
- 3- There are at least two water dispensers for drinking water per building.
- 4- Obtaining certifications for food preparation in the dining hall (H Distinction for hygiene in food preparation).
- 5- Promote the concept of the 'Human Right to Water' (HRW).
- 6- The availability of sanitation facilities is ensured through regular preventive maintenance.
- 7- Have permanent on-site personnel who can perform repairs to sanitation facilities (toilets/showers).
- 8- Develop projects that contribute to water access in the Mexico Valley Basin through the installation of rainwater harvesting systems in underserved communities of Xochimilco.

Evidence in 1.8

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2 STEP 2: COMMIT & PLAN - Commit to be a responsible water steward and develop a Water Stewardship Plan

2.1 *Commit to water stewardship by having the senior-most manager in charge of water at the site, or if necessary, a suitable individual within the organization head office, sign and publicly disclose a commitment to water stewardship, the implementation of the AWS Standard and achieving its five outcomes, and the allocation of required resources.*

2.1.1 *A signed and publicly disclosed site statement OR organizational document shall be identified. The statement or document shall include the following commitments:*

- *That the site will implement and disclose progress on water stewardship program(s) to achieve improvements in AWS water stewardship outcomes*
- *That the site implementation will be aligned to and in support of existing catchment sustainability plans*
- *That the site's stakeholders will be engaged in an open and transparent way*
- *That the site will allocate resources to implement the Standard.*



Yes

Comment The site submitted the signed declaration, which states the following commitments:

- That the site will implement and disclose the progress of sustainable water management plans to achieve improvements in the results of sustainable water management of the AWS;
- That the site's implementation will support and align with the existing sustainability plans of the basin(s);
- That the site's stakeholders will participate openly and transparently; and
- That the site will allocate resources to implement the Standard.

The letter is published on the site's website
<https://www.boehringer-ingelheim.com/mx/sobre-nosotros/desarrollo-sostenible/more-green-p-ara-nuestro-planeta/el-compromiso-de-boehringer-ingelheim-con-el-agua>

The letter was also disseminated through an electronic medium
 (<https://www.corresponsables.com/mx/organizaciones/boehringer-ingelheim/boehringer-ingelheim-refuerza-su-compromiso-con-el-agua-y-la-vida-pionera-en-la-certificacion-alliance-for-water-stewardship-en-mexico/>)

2.2 *Develop and document a process to achieve and maintain legal and regulatory compliance.*

2.2.1 *The system to maintain compliance obligations for water and wastewater management shall be identified, including:*

- *Identification of responsible persons/positions within facility organizational structure*
- *Process for submissions to regulatory agencies.*



Yes

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Comment The site presented the legal framework that allows it to keep its compliance system up to date. The controls column of the legal framework indicates what needs to be done. The framework specifies the responsible party and the frequency at which the documents must be submitted.

The legal requirements related to water are monitored through the Norlex platform, which sends environmental updates twice a day.

Legal requirements matrix for water, which includes:

- a) Name of the regulation
- b) % compliance
- c) Responsible
- d) Publication, update
- e) Controls

2.3 *Create a water stewardship strategy and plan including addressing risks (to and from the site), shared catchment water challenges, and opportunities.*

2.3.1 *A water stewardship strategy shall be identified that defines the overarching mission, vision, and goals of the organization towards good water stewardship in line with this AWS Standard.*



Yes

Comment The site has a sustainability policy called More Green (<https://www.boehringer-ingenheim.com/mx/sobre-nosotros/desarrollo-sostenible/more-green-para-nuestro-planeta>). The vision is: a healthy planet is a prerequisite for healthy people, animals, and communities. More Green focuses on reducing the site's environmental footprint to help protect the health of current and future generations and safeguard their prospects for a healthy future.

The site is committed to protecting the basin's water resources and to using water at the facilities sustainably through the Alliance for Water Stewardship standard. The vision: "to create a future where we all work together for sustainable water management and thereby maintain AWS certification."

To fulfill its strategy, the site outlined the following pillars:

- Commit to supporting the pursuit of responsible water management within the Corporate initiative Sustainable Development for Generations under the More Green pillar.
- Support efforts at the site to achieve good governance of water and a good balance and quality of water, as well as maintain healthy key water resource areas when necessary.
- Respect the rights of our employees to access potable water, adequate sanitation, and hygiene.
- Engage with stakeholders in their sustainable water management efforts openly and transparently.
- Coordinate and support the public sector in their efforts to promote the planning and implementation of water policies, as well as existing basin sustainability plans.
- Allocate the necessary resources to implement the Alliance for Water Stewardship (AWS) standard at the site and ensure sufficient organizational capacity to implement this standard successfully and continuously adapt its water management actions and plans at our plant.

This strategy is not published; however, its pillars, including the water topic, are presented in various spaces such as internal fairs.

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2.3.2 *A water stewardship plan shall be identified, including for each target:*

- How it will be measured and monitored
- Actions to achieve and maintain (or exceed) it
- Planned timeframes to achieve it
- Financial budgets allocated for actions
- Positions of persons responsible for actions and achieving targets
- Where available, note the link between each target and the achievement of best practice to help address shared water challenges and the AWS outcomes.


Yes

Comment The site developed a WSP that aims to achieve 10 general objectives; to do so, it defined 15 specific objectives and several ongoing actions, both short-term and long-term. For each specific objective, the site included:

- How it will be measured and monitored
- Actions to achieve and maintain it
- Planned timeframes to achieve it
- Financial budgets allocated for actions
- Positions of persons responsible for actions and achieving targets
- The link between each objective and the achievement of best practice to help address shared water challenges
- The link between each objective and the AWS outcomes.

External water risks, commitment to stakeholders regarding shared risks/challenges, water risks, mitigation measures for external risks, and Evaluation of specific objectives for 2025 are also considered in the WSP 2025.

2.4 *Demonstrate the site’s responsiveness and resilience to respond to water risks*

2.4.1 *A plan to mitigate or adapt to identified water risks developed in co-ordination with relevant public-sector and infrastructure agencies shall be identified.*


Yes

Comment The site submitted the Civil Protection Program 2025 with acknowledgment of receipt. Additionally, it met with the mayor of Xochimilco to discuss water-related risks and outline joint actions to address them.

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3	STEP 3: IMPLEMENT - Implement the site’s stewardship plan and improve impacts	
3.1	<i>Implement plan to participate positively in catchment governance.</i>	
3.1.1	<i>Evidence that the site has supported good catchment governance shall be identified.</i>	 Yes
Comment	<p>1. Participation in forums, conferences, and summits with stakeholders 2025: AMEBIN. Theme: Water governance: building solid foundations for sustainable decisions. UNAM. Forum: Water as a critical factor in Mexico's development model. Focused on public policies and governance. UNAM. Forum. Presentation of the National Water Program 2024-2030. AMERE. Summit for ecosystem restoration. “Restoring watersheds in Mexico.”</p> <p>2. Creation of a working group with the mayor of Xochimilco to present objectives and results regarding the sustainable use of water at Boehringer.</p> <p>3. Meeting with staff from the mayor's office and the Economic Development and Environment teams of Xochimilco to share best practices related to sustainable water management and other environmentally impactful initiatives, to explore potential synergies.</p> <p>4. Participation in the Cause-Based Bazaar December 2024 by the Department of Preservation, Protection, and Restoration of Natural Resources, CORENADR (SEDEMA), to promote conservation land organized by the site.</p> <p>5. Human right to water workshop conducted by IMTA.</p> <p>6. Environmental fairs within the site.</p>	
3.1.2	<i>Measures identified to respect the water rights of others including Indigenous peoples, that are not part of 3.2 shall be implemented.</i>	 Yes
Comment	<p>The site pays for water extraction and discharge rights; in addition, its employees have 24/7 access to water within the plant.</p> <p>The effluent discharged into the municipal network comes from rainwater and WASH services from the security booth; therefore, it does not contain industrial elements that could pose a risk to the environment or the population.</p> <p>The site identified actions to respect the right to water for employees and residents of the basin regarding the following topics: 1. Availability 2. Quality 3. Accessibility 4. Affordability</p>	
3.2	<i>Implement system to comply with water-related legal and regulatory requirements and respect water rights.</i>	
3.2.1	<i>A process to verify full legal and regulatory compliance shall be implemented.</i>	 Yes

Audit Number: AO-001829

Comment	<p>Implementation of the system through a legal compliance matrix. As a part of the audit, the following legal procedures were reviewed:</p> <p>1. Ensure that the characteristics of the Concession Title match the current information and features, specifically. For this procedure, the main obligation is 'Ensure that the information, equipment features, and utilization of the title are up to date and match reality.' The site complies with this requirement. The person responsible is the Critical Services Leader. The risk level is 2 out of 3; mitigation measures are in place for this risk, so the vulnerability is low. As part of the controls, the validity of the Concession Title (issued in October 1995 and valid for 32 years) is identified, and a five-year extension will be submitted prior to its expiration. Evidence of the extension/request is documented through an administrative technical order. During the annual borehole maintenance, the national water authority verifies the information on the Concession Title against the installation to grant the seal-removal permit.</p> <p>The site presented its valid Concession Title.</p> <p>2. Install and maintain the measuring devices and access points necessary for sampling required to determine the concentrations of the parameters specified in the discharge permits. For this legal procedure, the main obligation is to 'Have measurement equipment in good condition.' The procedure is currently in effect. The person responsible for keeping the legal procedure up to date is the environmental protection coordinator. The risk is medium, so mitigation measures are in place, such as having calibrated measurement equipment with ongoing maintenance, which reduces vulnerability. In 2025, one of the WWTP meters was replaced with the authorization and verification of the national water authority.</p> <p>During the site visit, the installation of the new meter was verified.</p> <p>The site received the Environmental Performance Report from the environmental authority. The submission date: April 17, 2025, and the status is: COMPLIES. (https://mau.sedema.cdmx.gob.mx/detalle/validacion/codigoqr/eyJpdil6lkdzY1cwWFRmMktsNzNNTFZiR0NEakE9PSIsInZhbHVlIjoidFR4TnppVzd6WUx3SjhoNlZ6dTc2Zz09liwibWFjIjoizmZmZGNkOWlxMmY1MjIhZDgxMzgxOTMNTM3NmVknzc0ODcyMWI4ZmY2MmUwOTYzNDYyOTI1MTNmNzgyMzA1OSIsInRhZyZlIj9).</p>	
3.2.2	<p><i>Where water rights are part of legal and regulatory requirements, measures identified to respect the water rights of others including Indigenous peoples, shall be implemented.</i></p>	 Yes
Comment	<p>In Mexico, water rights are not part of the legal and regulatory requirements. The water rights of others, including underserved communities, are respected through compliance with the water extraction concession titles and wastewater discharge permits. Evidence in 3.2.1</p>	
3.3	<p><i>Implement plan to achieve site water balance targets.</i></p>	
3.3.1	<p><i>Status of progress towards meeting water balance targets set in the water stewardship plan shall be identified.</i></p>	 Yes
Comment	<p>The WSP provides a column on the current status of water balance actions and evaluates whether each objective has been achieved. Of the nine water balance projects, one is at 60%, two are at 70%, one is at 90%, and the rest are at 100%. (See 2.3.2).</p> <p>Rainwater harvesting system installation is at 60% because the initial target was met (5), and the site decided to install 20 systems instead.</p>	
3.3.2	<p><i>Where water scarcity is a shared water challenge, annual targets to improve the site's water use efficiency, or if practical and applicable, reduce volumetric total use shall be implemented.</i></p>	 Yes

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Comment	<p>Water scarcity is indeed a shared challenge.</p> <p>The site does not have a specific goal for reducing water consumption, as decreasing the volume of water extracted from its borehole risks losing its concession. This decision is outside the scope of the environmental department; it is a legal department decision.</p> <p>However, the site has water efficiency projects related to the medical units produced. Less water per NPU (product quantity) indicates greater efficiency. The water efficiency indicator is 0.7 NPU per liter on an annual average. The site presented the water efficiency indicator for this year and 2023.</p> <p>The efficiency indicator has improved over the years. Efficiency increased from 0.5 NPU per liter in 2023 to 0.7 NPU per liter in 2025.</p>
3.3.3	<p><i>Legally-binding documentation, if applicable, for the re-allocation of water to social, cultural or environmental needs shall be identified.</i></p> <p style="text-align: right;"> Yes</p>
Comment	<p>The redistribution of water on the site is not possible since there are no legal mechanisms for the 'donation' of the resource. Due to the nature of the sector (pharmaceutical), the site's legal department has indicated that this action is not feasible.</p> <p>The water from the treatment plant is used to irrigate green areas (IWRA, 95%) and for car washing on site (5%).</p>
3.4	<p><i>Implement plan to achieve site water quality targets</i></p>
3.4.1	<p><i>Status of progress towards meeting water quality targets set in the water stewardship plan shall be identified.</i></p> <p style="text-align: right;"> Yes</p>
Comment	<p>There are five water quality objectives; of these, 3 are 100% complete, one is 75% complete, and one is 70% complete (Evidencia en 2.3.2)</p> <p>Activity at 75% will continue next year, as the WWTP requires thorough modernization due to the obsolescence of some components.</p> <p>Activity at 70% will also continue next year, as the More Green Fund Mexico(MGFM) has not been completed; just the operation rules have been completed.</p>
3.4.2	<p><i>Where water quality is a shared water challenge, continual improvement to achieve best practice for the site's effluent shall be identified and where applicable, quantified.</i></p> <p style="text-align: right;"> Yes</p>
Comment	<p>Water quality is indeed a shared challenge.</p> <p>The site worked to update the Clean Water Index certification. This index is internal and aims to ensure that effluents do not contain active ingredients (APIs). Local laws do not regulate active ingredients in the water from the pharmaceutical industry.</p> <p>In the coming years, some filters in the WWTP will be replaced to ensure zero traces of API in the site's effluent.</p> <p>The site has a general project to improve the WWTP. Evidence of the project, presented to senior management for approval, has been provided.</p> <p>The site presents evidence of water analyses from its WWTP, conducted by external laboratories. The National Water Commission endorses the water quality certificate.</p>
3.5	<p><i>Implement plan to maintain or improve the site's and/or catchment's Important Water-Related Areas.</i></p>

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- 3.5.1** *Practices set in the water stewardship plan to maintain and/or enhance the site's Important Water-Related Areas shall be implemented.* ✔
Yes
- Comment The site established eight activities related to IWRAS, both on-site and at the basin level. Progress: 2 at 70%, 1 at 75%, 1 at 90%, and 3 at 100% (evidence in 2.3.2).
- During the audit, the CIBAC (Center for Biological and Aquaculture Research of Cuernavaca) was visited to participate in an axolotl reintroduction activity in some channels of Xochimilco.
- The site maintains precise monitoring of the WWTP effluent to ensure that the water used to irrigate the green areas does not contain elements that could contaminate the soil and indirectly affect the aquifer.
- 3.6** *Implement plan to provide access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers at all premises under the site's control.*
- 3.6.1** *Evidence of the site's provision of adequate access to safe drinking water, effective sanitation, and protective hygiene (WASH) for all workers onsite shall be identified and where applicable, quantified.* ✔
Yes
- Comment The site set up temporary bathrooms, fully equipped (with drainage, running water, etc.), to compensate for the closure of bathrooms due to a remodeling project in one of the buildings. More sinks were installed in the dining area.
- The site has six WASH activities: one at 60%, two at 70%, and the rest at 100%. The activity at 60% is in the final stage of negotiation to sign the agreement for the installation of 20 additional rainwater harvesting systems beyond those already installed with the volunteer group (evidence in 2.3.2).
- The site conducted a survey among workers to learn about WASH services in their homes.
- 3.6.2** *Evidence that the site is not impinging on the human right to safe water and sanitation of communities through their operations, and that traditional access rights for indigenous and local communities are being respected, and that remedial actions are in place where this is not the case, and that these are effective.* ✔
Yes
- Comment The water at the site is obtained from a borehole under an active concession, and the annual volume allowed has not been exceeded. Accordingly, the water used at the site does not affect underserved communities.
- The treated water is discharged into green areas, complying with the maximum permitted limits.
- The site, in collaboration with the Mexican Institute of Water Technology (IMTA, acronym in Spanish), organized a workshop on the human right to water.
- The site provides conferences about the human right to water and sustainable water use to service providers.
- Additionally, the site works to install rainwater harvesting systems in underserved communities in Xochimilco to provide daily access to water.
- Evidence in 2.3.2, 3.1.2, 3.2.2 and 3.6.1
- 3.7** *Implement plan to maintain or improve indirect water use within the catchment:*
- 3.7.1** *Evidence that indirect water use targets set in the water stewardship plan, as applicable, have been met shall be quantified.* ✔
closed

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Comment	The site identified one service supplier within the Basin. The site requested the amount of water used to wash its clothes and the laundry's initiative for water stewardship. However, hasn't set a target related to this topic in any of its water stewardship plans.	Finding No: TNR-022010
3.7.2	<i>Evidence of engagement with suppliers and service providers, as well as, when applicable, actions they have taken in the catchment as a result of the site's engagement related to indirect water use, shall be identified.</i>	 Yes
Comment	<p>The site presented two water management programs from suppliers as evidence: one for cleaning and one for uniform washing.</p> <p>The site includes training on the proper use of water in the facilities and the human right to water for contractors and service providers working at the factory (evidence in 3.6.1).</p>	
3.8	<i>Implement plan to engage with and notify the owners of any shared water-related infrastructure of any concerns the site may have.</i>	
3.8.1	<i>Evidence of engagement, and the key messages relayed with confirmation of receipt, shall be identified.</i>	 Yes
Comment	<p>The site shares a report stating that the national water authority has been informed of the meter change at the treatment plant, and the authority responds that they are aware and that it is no longer necessary to place new seals. The meter was replaced with a more modern one that allows for more accurate measurement of the effluent.</p> <p>They also presented evidence in the form of an email confirming receipt of the results of a management plan from a neighboring company with which they share the drainage system.</p> <p>The site had a meeting with the mayor of Xochimilco to discuss the WSP and the shared challenges and opportunities for collaboration. Since it was an in-person meeting, there is no confirmation of receipt.</p>	
3.9	<i>Implement actions to achieve best practice towards AWS outcomes: continually improve towards achieving sectoral best practice having a local/catchment, regional, or national relevance.</i>	
3.9.1	<i>Actions towards achieving best practice, related to water governance, as applicable, shall be implemented.</i>	 Yes
Comment	<p>The site implemented best governance practices through workshops, courses, and meetings with key stakeholders, and signed agreements to install rainwater harvesting systems in underserved neighborhoods. Evidence of implementation is presented (evidence in 3.9).</p> <p>The site participated in an event to reintroduce axolotls into protected channels in Xochimilco. During the event, the person responsible for the environmental area gave a speech about the collaborative work with the university and its research center (12:15 pm, the site is identified as B-l).</p> <p>The site connected other AWS sites within the Basin to promote communication and collaboration (Annex 1).</p>	
3.9.2	<i>Actions towards achieving best practice, related to targets in terms of water balance shall be implemented.</i>	 Yes
Comment	The site installed five rainwater harvesting systems, along with the TECHO contract, the NGO responsible for managing the installation with the community; two new meters were installed (Annex 1 in 3.9); the discharge meter was replaced, and a project was implemented to replace potable water with reject water from the osmosis system to fill the PHP water mirror (evidence uploaded here and Annex 2).	

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3.9.3	<i>Actions towards achieving best practice, related to targets in terms of water quality shall be implemented.</i>	 Yes
Comment	<ul style="list-style-type: none"> -Water quality monitoring with international standards (evidence in 1.3.4), -Performing preventive maintenance on the borehole and water purification system (Annex_2). -Carry out at least one project per year in partnership with a local university (UAM) to obtain water quality results from IWRA (Annex_1). -Conduct WWTP water studies for the Clean Water Index (evidence in 3.4). 	
3.9.4	<i>Actions towards achieving best practice, related to targets in terms of the site's maintenance of Important Water-Related Areas shall be implemented.</i>	 Yes
Comment	<ul style="list-style-type: none"> -Water-quality analysis to verify the presence of the active pharmaceutical ingredient (API) in WWTP effluent (evidence in 3.4). -Obtain the latest update of the corporate Clean Water Index certificate (evidence in 3.4). -Biodiversity project within the internal IWRA (bees) (Annex_2 in 3.9). -Project with a local university (UAM) for reintroduction and breeding of axolotls (the release of axolotls was observed during the audit) (Annex_1 in 3.9). 	
3.9.5	<i>Actions towards achieving best practice related to targets in terms of WASH shall be implemented.</i>	 Yes
Comment	<ul style="list-style-type: none"> -The site, in collaboration with an NGO, installed five rainwater harvesting systems in underserved neighborhoods of the Xochimilco municipality, and plans to install 20 more by the end of the year and early 2026 (evidence uploaded here and in Annex_1). -The site has two H Certificates for the dining areas, which include assessments of hygiene and sanitation in food preparation on site. -Workshop with a water research institute (IMTA for its acronym in Spanish) to discuss the Human Right to Water. -Installation of temporary bathrooms while the renovation of one of the site's buildings is completed (evidence in 3.6.1). 	

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4 STEP 4: EVALUATE - Evaluate the site's performance.	
4.1	<i>Evaluate the site's performance in light of its actions and targets from its water stewardship plan and demonstrate its contribution to achieving water stewardship outcomes.</i>
4.1.1	<i>Performance against targets in the site's water stewardship plan and the contribution to achieving water stewardship outcomes shall be evaluated.</i>
Comment	<p>Acceptable, conditioned, and unacceptable are the categories used to evaluate the performance of objectives in the WSP (evidence in 2.3.2, column AE). The site also assesses the performance of its WSP objectives against the SD4G strategy (2.3.2, column AF).</p> <p>Periodically, the site reviews the progress of the actions planned in the WSP to assess their advancement. The WASH result shows greater progress than the other results.</p>
4.1.2	<i>Value creation resulting from the water stewardship plan shall be evaluated.</i>
Comment	<p>The site established the value and benefits for the business aligned with the Sustainable Development program commitment for Generations through the More Green pillar. However, it did not conduct a cost-benefit analysis or explore the business opportunities from implementing its WSP.</p>
4.1.3	<i>The shared value benefits in the catchment shall be identified and where applicable, quantified.</i>
Comment	<p>The site presented an assessment of the shared value benefits of its actions in the Basin:</p> <ul style="list-style-type: none"> -Restoration of a chinampa using pre-Hispanic agroecological techniques, such as the chapín. -Study on water quality and biodiversity. -Providing families in Xochimilco with rainwater harvesting systems to improve WASH in the area. -Ensures that traces of pharmaceutical products in wastewater remain significantly below any effect level. -Funding projects for basin restoration through the circular economy. <p>Evidence in 4.1.2 and 3.9 (Annex 1 and 2)</p>
4.2	<i>Evaluate the impacts of water-related emergency incidents (including extreme events), if any occurred, and determine the effectiveness of corrective and preventative measures.</i>
4.2.1	<i>A written annual review and (where appropriate) root-cause analysis of the year's emergency incident(s) shall be prepared and the site's response to the incident(s) shall be evaluated and proposed preventative and corrective actions and mitigations against future incidents shall be identified.</i>
Comment	The site didn't have any water-related incidents during 2024-2025.
4.3	<i>Evaluate stakeholders' consultation feedback regarding the site's water stewardship performance, including the effectiveness of the site's engagement process.</i>
4.3.1	<i>Consultation efforts with stakeholders on the site's water stewardship performance shall be identified.</i>

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Comment The site held a meeting in August 2025 with several of its stakeholders. During that meeting, participants were asked to complete a survey about the objectives and results.

The site shared its objectives and results, and asked stakeholders to complete a survey to gather their opinions on the site's performance in sustainable water management.

4.4 *Evaluate and update the site's water stewardship plan, incorporating the information obtained from the evaluation process in the context of continual improvement.*

4.4.1 *The site's water stewardship plan shall be modified and adapted to incorporate any relevant information and lessons learned from the evaluations in this step and these changes shall be identified.*



Yes

Comment The site has a master file with the most recent WSP. Each year, the WSP is reviewed and the new WSP is built upon the previous one, based on activities that were not completed or those intended to be continued.

The site does not make direct adjustments to the WSP; instead, with the feedback and evaluations in place, the WSP for the following year is planned. Therefore, no document identifies the changes made or modifications to the WSP.

The site presented a document outlining the procedure it follows to develop the WSP each year.

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5 STEP 5: COMMUNICATE & DISCLOSE - Communicate about water stewardship and disclose the site's stewardship efforts	
5.1	<p><i>Disclose water-related internal governance of the site's management, including the positions of those accountable for legal compliance with water-related local laws and regulations.</i></p>
5.1.1	<p><i>The site's water-related internal governance, including positions of those accountable for compliance with water-related laws and regulations shall be disclosed.</i></p>
Comment	<p>Internal water governance is carried out through the site's webpage, which states that water governance is managed by the Safety, Hygiene, and Environmental Protection department (https://www.boehringer-ingelheim.com/mx/sobre-nosotros/desarrollo-sostenible/more-green-para-nuestro-planeta/el-compromiso-de-boehringer-ingelheim-con-el-agua).</p> <p>It was also shared through a digital media: https://www.corresponsables.com/mx/organizaciones/boehringer-ingelheim/boehringer-ingelheim-refuerza-su-compromiso-con-el-agua-y-la-vida-pionera-en-la-certificacion-alliance-for-water-stewardship-en-mexico/</p> <p>Internally, in the October 30th magazine, information about the standard and the individuals responsible for the site's water governance was shared with all employees.</p>
5.2	<p><i>Communicate the water stewardship plan with relevant stakeholders.</i></p>
5.2.1	<p><i>The water stewardship plan, including how the water stewardship plan contributes to AWS Standard outcomes, shall be communicated to relevant stakeholders.</i></p>
Comment	<p>The site shared a summary of its WSP, challenges, and results achieved through email, social media and in-person events. The email sent to one of the key stakeholders is uploaded as evidence. The stakeholder communicated the site its intent to disseminate the site's results to all its employees.</p> <p>Additionally, communications have been issued regarding the site's actions, as well as local communications on the 2025 objectives and the site's commitment.</p> <p>For confidentiality and corporate strategy reasons, the whole plan was not shared, as it contains confidential information that cannot be disclosed publicly.</p>
5.3	<p><i>Disclose annual site water stewardship summary, including: the relevant information about the site's annual water stewardship performance and results against the site's targets.</i></p>
5.3.1	<p><i>A summary of the site's water stewardship performance, including quantified performance against targets, shall be disclosed annually at a minimum.</i></p>
Comment	<p>The site published a summary of the results obtained in a digital media outlet specialized in ESG in the industry (https://www.corresponsables.com/mx/organizaciones/boehringer-ingelheim/boehringer-ingelheim-refuerza-su-compromiso-con-el-agua-y-la-vida-pionera-en-la-certificacion-alliance-for-water-stewardship-en-mexico/).</p> <p>Additionally, it shared a presentation with its results via email. The presentation includes QR codes with the commitment declaration letter to the standard, signed by senior management, additional information about the bee project, and a survey to understand shared challenges, collaboration opportunities, and feedback on the site.</p>

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5.4	<i>Disclose efforts to collectively address shared water challenges, including: associated efforts to address the challenges; engagement with stakeholders; and co-ordination with public-sector agencies.</i>	
5.4.1	<i>The site's shared water-related challenges and efforts made to address these challenges shall be disclosed.</i>	 Yes
Comment	The site shared details of the water challenges and how it seeks to address them through its WSP on its official website. On the other hand, stakeholders were given a summary of the plan and the results achieved; they were invited to identify more shared challenges and propose collaborative actions through a survey.	
5.4.2	<i>Efforts made by the site to engage stakeholders and coordinate and support public-sector agencies shall be identified.</i>	 Yes
Comment	The site held meetings with the Xochimilco City Hall, organized an environmental fair in which local government personnel participated, and implemented projects with academia and research centers.	
	Additional evidence in 5.4.1, 5.2	
5.5	<i>Communicate transparency in water-related compliance: make any site water-related compliance violations available upon request as well as any corrective actions the site has taken to prevent future occurrences.</i>	
5.5.1	<i>Any site water-related compliance violations and associated corrections shall be disclosed.</i>	 Yes
Comment	The site had no water-related incidents.	
5.5.2	<i>Necessary corrective actions taken by the site to prevent future occurrences shall be disclosed if applicable.</i>	 Yes
Comment	The site had no incidents, therefore no corrective actions needed to be taken.	
5.5.3	<i>Any site water-related violation that may pose significant risk and threat to human or ecosystem health shall be immediately communicated to relevant public agencies and disclosed.</i>	 Yes
Comment	The site had no incidents that posed a risk to people or the environment.	

Previous Findings

	<i>All non-conformities raised in the previous audit have been satisfactorily closed.</i>	 Yes
Comment	The site successfully closed the previously non-conformities; however, some observations or minor non-conformities were not addressed and, therefore, were raised to non-conformities.	